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Enterprise

HPE Security ArcSight

ArcSight Data Platform

Support Matrix

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Support

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ArcSight Data Platform Support Matrix

HPE ArcSight Data Platform (ADP) is a next-generation data collection and storage engine that unifies log data collection, storage, and security data management in a scalable, high-performance software or appliance solution. ADP consists of ArcSight Management Center (ArcMC), ArcSight Logger, ArcSight SmartConnectors, and ADP Event Broker.

Note: ArcMC is also available on an appliance called the ArcSight Connector Hosting Appliance.

This document discusses operating system (OS), appliance, and browser support for all releases of ArcMC and ArcSight Logger, both software and appliance form factors. It also describes OS platform support for ArcSight SmartConnectors, SmartConnector Load Balancer, and ADP Event Broker.

Support Policy

HPE Security ArcSight retires operating system platforms based on vendor support and market demand for the platform. Once an operating system is no longer supported by a vendor, it becomes difficult to address problems with products running on that operating system. These previously supported platforms are eventually retired, and HPE Security ArcSight telephone and email support will no longer be available for the platforms.

HPE Security ArcSight Customer Support will continue to provide technical assistance and make reasonable efforts to provide workarounds for problems on the retired platform until the Support Ending date, but may not provide programmatic corrections to errors for these platforms.

Those customers running planned retired operating system platforms should begin investigating upgrade options with their respective vendors. Our intention with this notice is to allow our customers adequate time to plan and implement migration of their computers to supported operating environments with minimal impact.

Abbreviations Used in this Document

Abbreviation	Description
RHEL	Red Hat Enterprise Linux
OEL	Oracle Enterprise Linux
CentOS	Community Enterprise Operating System
IE	Internet Explorer
FF	Firefox
ESR	Extended Support Release (of Firefox)
EOS	End of Support

ArcSight Management Center (ArcMC) and ArcSight Connector Hosting Appliance

The following section describes operating system (OS), appliance, and browser support for all releases of ArcMC, both software and appliance form factors.

Currently Supported ArcMC Versions and Platforms

The following table describes the currently supported ArcMC versions and platforms. It also describes their upgrade paths, browser support, and the end-of-support dates.

Currently Supported ArcMC Versions and Platforms

Upgrade From?	Appliance Models	Operating Systems	Browsers	Status
ArcMC Version 2.6, April 2017				
2.5, 2.5.1	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.8, and 660x models running RHEL 7.3.	RHEL 6.8 and 7.3 CentOS 6.8 and 7.3	Internet Explorer 11 Microsoft Edge (version current as of release) Firefox ESR (version current as of release) Google Chrome (version current as of release)	Active
ArcMC Version 2.5.1, November 2016				

Currently Supported ArcMC Versions and Platforms, continued

Upgrade From?	Appliance Models	Operating Systems	Browsers	Status
2.5	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.8, and 660x models running RHEL 7.2.	RHEL 6.8 and 7.3 CentOS 6.8 and 7.2	Internet Explorer 11 Microsoft Edge (version current as of release) Firefox ESR (version current as of release) Google Chrome (version current as of release) Safari 9.0.1 (on OS X 10.9)	Active
ArcMC Version 2.5, October 2016				
ArcMC 2.2 ArcMC 2.2 P1	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.8, and 660x models running RHEL 7.2.	Red Hat Enterprise Linux 6.8 and 7.2 CentOS 6.8 and 7.2	Internet Explorer 11 Microsoft Edge (version current as of release) Firefox ESR (version current as of release) Google Chrome (version current as of release) Safari 9.0.1 (on OS X 10.9)	Active

Currently Supported ArcMC Versions and Platforms, continued

Upgrade From?	Appliance Models	Operating Systems	Browsers	Status
ArcMC Version 2.2 P1, June 2016				
ArcMC 2.1 ArcMC 2.2	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.7, and 660x models running RHEL 7.2.	Red Hat Enterprise Linux 6.7 and 7.2 CentOS 6.7 and 7.2	Internet Explorer 11 Microsoft Edge (version current as of release) Firefox ESR (version current as of release) Google Chrome (version current as of release) Safari 9.0.1 (on OS X 10.9)	Active
ArcMC Version 2.2, March 2016				
ArcMC 2.1	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.7, and 660x models running RHEL 7.2.	Red Hat Enterprise Linux 6.7 and 7.1 CentOS 6.7 and 7.1	Internet Explorer 11 Microsoft Edge (version current as of release) Firefox ESR (version current as of release) Google Chrome (version current as of release) Safari 9.0.1 (on OS X 10.9)	Active

Currently Supported ArcMC Versions and Platforms, continued

Upgrade From?	Appliance Models	Operating Systems	Browsers	Status
ArcMC Version 2.1, September 2015				
ArcMC 2.0 ArcMC 2.0 P2	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.6	Red Hat Enterprise Linux 6.6 and 7.1 CentOS 6.6 and 7.1	Internet Explorer 10, 11 Firefox ESR 38 Google Chrome (version current as of release) Safari 7.0 (on OS X 10.9)	EOS announced
ArcMC Version 2.0 P2, December 2014				
ArcMC 2.0 ArcMC 2.0 P1	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.5	Red Hat Enterprise Linux 6.4, 6.5 CentOS 6.4, 6.5	Internet Explorer 9, 10 Firefox ESR 31.2 Google Chrome (version current as of 11/20/14)	EOS announced
ArcMC Version 2.0 P1, November 2014				
ArcMC 2.0	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.5	Red Hat Enterprise Linux 6.4, 6.5 CentOS 6.4, 6.5	Internet Explorer 9, 10 Firefox ESR 31.2 Google Chrome (version current as of 11/20/14)	EOS announced
ArcMC Version 2.0, July 2014				
ArcMC 1.0 Migration from ConApp 6.4 P3	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.5	Red Hat Enterprise Linux 6.4, 6.5 CentOS 6.4, 6.5	Internet Explorer 9, 10 Firefox ESR 24 Google Chrome (version current as of 5/5/14)	EOS announced

Currently Supported ArcMC Versions and Platforms, continued

Upgrade From?	Appliance Models	Operating Systems	Browsers	Status
ArcMC Version 1.0, September 2013				
Migration from ConApp 6.4 P3	N/A (S/W release only)	Red Hat Enterprise Linux 6.4 CentOS 6.4	Internet Explorer 9 Firefox ESR 24 Google Chrome (version current as of 9/30/2013)	EOS

ArcSight Logger

The following section describes operating system (OS), appliance, and browser support for both software and appliance form factors of ArcSight Logger. The type of Logger is indicated where there are differences.

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- [Logger Versions and Appliances in End-of-Support State](#) 16

Currently Supported Logger Versions and Appliances

The following table lists the supported appliance models, operating systems, browsers, upgrade paths, and end-of-support dates for each currently supported Logger version.

Caution: When upgrading Logger be sure to also upgrade to a supported operating system. When upgrading through multiple releases, don't skip the OS upgrade. Refer to the Release Notes for the upgrade version for more information.

Currently Supported Logger Versions and Appliances

Appliance Models	Operating Systems	Browsers	Upgrade From?	End Support
Logger Version 6.4 (L8117), April 2017				
L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505 ¹	Logger Appliance: L760x: RHEL 7.3 Lx50x: RHEL 6.8 Software Logger: RHEL 6.8, 7.3 (64-bit) CentOS 6.8, 7.3 (64-bit) Logger on VMWare: CentOS 7.3 (64-bit)	Internet Explorer 11 Edge ³ (Windows 10) Firefox 41, ESR 38.3.0 Chrome ³	6.3.1 L350X L750X L750X-SAN L7600 series	Lx400: 12/31/2017

Currently Supported Logger Versions and Appliances, continued

Appliance Models	Operating Systems	Browsers	Upgrade From?	End Support
Logger Version 6.3.1 (L7874), November 2016				
L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505 ¹	Logger Appliance: L760x: RHEL 7.2 Lx50x: RHEL 6.8 Software Logger: RHEL 6.7, 6.8, 7.1, 7.2 (64-bit) CentOS 6.7, 6.8, 7.1, 7.2 (64-bit) Logger on VMWare: CentOS 7.2 (64-bit)	Internet Explorer 11 Edge ³ (Windows 10) Firefox 41, ESR 38.3.0 Chrome ³	6.3 L350X L750X L750X-SAN L7600 series	Lx400: 12/31/2016
Logger Version 6.3 (L7861), September 2016				
L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505 ¹	Logger Appliance: L7600: RHEL 7.2 Lx500: RHEL 6.8 Software Logger: RHEL 6.7, 6.8, 7.1, 7.2 (64-bit) CentOS 6.7, 6.8, 7.1, 7.2 (64-bit) Logger on VMWare: CentOS 7.2 (64-bit)	Internet Explorer 11 Edge ³ (Windows 10) Firefox 41, ESR 38.3.0 Chrome ³	6.2 6.2 Patch 1 6.2 Patch 1 hot-fix L350X L750X L750X-SAN L7600 series	Lx400: 12/31/2016

Currently Supported Logger Versions and Appliances, continued

Appliance Models	Operating Systems	Browsers	Upgrade From?	End Support
Logger Version 6.2 Patch 1 (L7648), June 2016				
L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505 ¹	Logger Appliance: L7600: RHEL 7.2 Lx500: RHEL 6.7 Software Logger: RHEL 6.7, 7.2 (64-bit) CentOS 6.7, 7.2 (64-bit) Logger on VMWare: CentOS 7.2 (64-bit)	Internet Explorer 11 Edge ³ (Windows 10) Firefox 41, ESR 38.3.0 Chrome ³ Safari 9.0.1 (OS X 10.9)	6.2 L350X L750X L750X-SAN L7600 series	Lx400: 12/31/2016
Logger Version 6.2 (L7633), March 2016				
L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505 ¹	Logger Appliance: L7600: RHEL 7.1 Lx500: RHEL 6.7 Software Logger: RHEL 6.7, 7.1 (64-bit) CentOS 6.7, 7.1 (64-bit) Logger on VMWare: CentOS 7.1 (64-bit)	Internet Explorer 11 Edge ³ (Windows 10) Firefox 41, ESR 38.3.0 Chrome ³ Safari 9.0.1 (OS X 10.9)	6.1 Patch 1 6.1 L350X L750X L750X-SAN	Lx400: 12/31/2016
Logger Version 6.1 Patch 1 (L7504), December 2015				
L7500-SAN/ L7505-SAN L7500/L7505 L7400, L7400-SAN L3500/L3505 L3400	Logger Appliance: Lx500: RHEL 6.6 Lx400: RHEL 6.6, RHEL 5.5 (older models only) Software Logger: RHEL 6.6, 7.1 (64-bit) CentOS 6.6, 7.1 (64-bit) Logger on VMWare: CentOS 7.1 (64-bit)	Internet Explorer 10, 11 FireFox 39, ESR 38.1 Chrome ³ Safari 8.x (OS X 10.9)	6.1	Lx400: 12/31/2016

Currently Supported Logger Versions and Appliances, continued

Appliance Models	Operating Systems	Browsers	Upgrade From?	End Support
Logger Version 6.1 (L7491), September 2015				
L7500-SAN/ L7505-SAN L7500/L7505 L7400, L7400-SAN L3500/L3505 L3400	Logger Appliance: Lx500: RHEL 6.6 Lx400: RHEL 6.6, RHEL 5.5 (older models only) Software Logger: RHEL 6.6, 7.1 (64-bit) CentOS 6.6, 7.1 (64-bit) Logger on VMWare: CentOS 7.1 (64-bit)	Internet Explorer 10, 11 FireFox 39, ESR 38.1 Chrome ³ Safari 8.x (OS X 10.9)	6.0 Patch 2 6.0 Patch 1 6.0	Lx400: 12/31/2016
Logger Version 6.0 Patch 2 (L7334), June 2015				
7500-SAN/ L7505-SAN L7500/L7505 L7400, L7400-SAN L3500/L3505 L3400	Logger Appliance: Lx500: RHEL 6.2, 6.5 Lx400: RHEL 5.5, 6.1, 6.5 Software Logger: RHEL 6.2, 6.5 (64-bit) CentOS 5.5, 6.5 (64-bit)	Internet Explorer 10, 11 FireFox ESR 31 Chrome ³ Safari 7.0 (OS X 10.9)	6.0 Patch 1 6.0 5.5 Patch 2	Lx400: 12/31/2016 5.5 P2: 4/30/2016
Logger Version 6.0 Patch 1 (L7307), November 2014				
L7500-SAN/ L7505-SAN L7500/L7505 L7400, L7400-SAN L3500/L3505 L3400	Logger Appliance: Lx500: RHEL 6.2, 6.5 Lx400: RHEL 5.5, 6.1, 6.5 Software Logger: RHEL 6.2, 6.5 (64-bit) CentOS 5.5, 6.5 (64-bit)	Internet Explorer 10, 11 FireFox ESR 26 Chrome ³ Safari 7.0 (OS X 10.9)	6.0 5.5 Patch 1	Lx400: 12/31/2016 5.5 P2: 4/30/2016 5.5: 4/30/2016

Currently Supported Logger Versions and Appliances, continued

Appliance Models	Operating Systems	Browsers	Upgrade From?	End Support
Logger Version 6.0 (L7285), September 2014				
L7500-SAN/ L7505-SAN L7500/L7505 L7400, L7400-SAN L3500/L3505 L3400	Logger Appliance: Lx400: RHEL 5.5, 6.1, 6.5 Lx500: RHEL 6.2, 6.5 Software Logger: RHEL 6.2, 6.5 (64-bit) CentOS 5.5, 6.5 (64-bit)	Internet Explorer 10, 11 FireFox ESR 31 Chrome ³ Safari 7.0 (OS X 10.9)	5.5 Patch 1 5.5	Lx400: 12/31/2016 5.5 P1: 4/30/2016 5.5: 4/30/2016
Logger Version 5.5 Patch 2 (L7085), November 2014				
L7500, L7500-SAN L7400, L7400-SAN L3500 L3400	Logger Appliance: Various ² Software Logger: RHEL 6.2, 6.5 (64-bit) CentOS 5.5, 6.5 (64-bit)	Internet Explorer 9, 10 FireFox ESR 24	5.5 Patch 1 5.5	Lx400: 12/31/2016 5.5 P2: 4/30/2016 5.5 P1: 4/30/2016 5.5: 4/30/2016
Logger Version 5.5 Patch 1 (L7067), April 2014				
L7500, L7500-SAN L7400, L7400-SAN L3500 L3400	Logger Appliance: Various ² Software Logger: RHEL 6.2, 6.5 (64-bit) CentOS 5.5, 6.5 (64-bit)	Internet Explorer 9, 10 FireFox ESR 24	5.5 5.3 SP1	Lx400: 12/31/2016 5.5 P1: 4/30/2016 5.5: 4/30/2016 5.3 SP1: 3/31/2015

Currently Supported Logger Versions and Appliances, continued

Appliance Models	Operating Systems	Browsers	Upgrade From?	End Support
Logger Version 5.5 (L7049), March 2014				
L7500, L7500-SAN	Logger Appliance: Various ²	Internet Explorer 9, 10 FireFox ESR 24	5.3 SP1	Lx400: 12/31/2016
L7400, L7400-SAN	Software Logger: RHEL 6.2, 6.5 (64-bit) CentOS 5.5, 6.5 (64-bit)			5.5: 4/30/2016
L3500				5.3 SP1: 3/31/2015
L3400				
¹ L3500/L3505: ArcSight Management Center replaces Connector Appliance on upgrade to this version. ² The operating systems for these Logger Appliance models vary based on the OS of the initial version. ³ The version current at release time is supported.				

Logger Versions and Appliances in End-of-Support State

The following table lists appliance models, OSs, browsers, upgrade paths, and end-of-support information for Logger versions that are no longer supported.

End of Support Logger Versions and Appliances

Appliance Models	Operating Systems	Browsers	Upgrade Paths	End Support
Logger Version 5.5 Patch 2 (L7085), November 2014				
L7200 L7200-SAN L3200	Logger Appliance: Various ¹ Software Logger: RHEL 6.2, 6.5 CentOS 5.5, 6.5	Internet Explorer 9, 10 FireFox ESR 24	5.5 Patch 1 5.5	v5.5 P2: 4/30/2016 Lx200: 4/30/2015
Logger Version 5.5 Patch 1 (L7067), April 2014				
L7200 L7200-SAN L3200	Logger Appliance: Various ¹ Software Logger: RHEL 6.2, 6.5 CentOS 5.5, 6.5	Internet Explorer 9, 10 FireFox ESR 24	5.5 5.3 SP1	v5.5 P1: 4/30/2016 Lx200: 4/30/2015
Logger Version 5.5 (L7049), March 2014				
L7200 L7200-SAN L3200	Software Logger: RHEL 6.2, 6.5 CentOS 5.5, 6.5 Logger Appliance: Various ¹	Internet Explorer 9, 10 FireFox ESR 24	5.3 SP1	v5.5: 4/30/2016 Lx200: 4/30/2015

End of Support Logger Versions and Appliances, continued

Appliance Models	Operating Systems	Browsers	Upgrade Paths	End Support
Logger Version 5.3 Service Pack 1 (L6838), March 2013				
L7500, L7500-SAN	Software Logger: RHEL 6.2, 5.5	Internet Explorer 8, 9	5.3	Lx200: 4/30/2015
L7400, L7400-SAN	OEL 5.5 CentOS 6.2	FireFox 12, 13		v5.3 SP1: 3/31/2015
L7200, L7200-SAN	Logger Appliance: Various ¹			
L3500				
L3400				
L3200				
Logger Version 5.3 (L6684), September 2012				
L7400, L7400-SAN	Logger Appliance: Various ¹	Internet Explorer 8, 9	5.2 Patch 1	Lx200: 4/30/2015
L7200, L7200-SAN	Software Logger: RHEL 6.1	FireFox 12, 13	5.2	v5.3: 3/31/2015
L3400	OEL 5.5			
L3200	CentOS 6.1			
Logger Version 5.2 Patch 1 (L6307), February 2012				
L7400, L7400-SAN	Logger Appliance: Various ¹	Internet Explorer 8, 9	5.2	Lx200: 4/30/2015
L7200, L7200-SAN	Software Logger: RHEL 5.5	FireFox 3.6, 5.0	5.1	v5.2 P1: 3/31/2015
L3400	OEL 5.5			
L3200	CentOS 5.5			

End of Support Logger Versions and Appliances, continued

Appliance Models	Operating Systems	Browsers	Upgrade Paths	End Support
Logger Version 5.2 (L6288), December 2011				
L7400, L7400-SAN	Logger Appliance: Various ¹	Internet Explorer 8, 9 FireFox 3.6, 5.0	5.1	Lx200: EOL on 4/30/2015
L7200, L7200-SAN	Software Logger: RHEL 5.5			v5.2: EOL on 3/31/2015
L3400	OEL 5.5			
L3200	CentOS 5.5			
Logger Version 5.1 (L5887), June 2011				
L7400, L7400-SAN	Logger Appliance: Various ¹	Internet Explorer 7, 8 FireFox 3.5, 3.6	5.0 Patch 3 5.0 Patch 2	Lx200: EOL on 4/30/2015
L7200, L7200-SAN	Software Logger: RHEL 5.4, 5.5			v5.1: EOL on 3/31/2015
L3400	OEL 5.4			
L3200	CentOS 5.4, 5.5			
¹ The operating systems for these Logger Appliance models vary based on the OS of the initial version.				

ArcSight Event Broker

The following section describes operating system (OS), Logger, SmartConnector, and browser support for the ArcSight Data Platform Event Broker.

Currently Supported Event Broker Versions

The following table describes the supported operating system (OS), browser, ArcSight Data Platform (ADP) Logger, Apache Hadoop, and ADP SmartConnector versions for the ArcSight Data Platform Event Broker.

Currently Supported Event Broker Versions

Operating Systems	ArcSight Product Versions	Non-ArcSight Product Versions	Browser	Upgrade Paths	End Support
Event Broker Version 2.0, April 2017					
RHEL 7.3 CentOS 7.3	SmartConnector 7.5.0 Logger 6.3 or 6.4 Investigate 1.0 ESM 6.11.0 ArcMC 2.6	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Edge ³ (Windows 10) Firefox 41, ESR 38.3.0 Chrome ³ Safari 9.0.1 (OS X 10.9)	N/A	N/A
Event Broker Version 1.0 (155), September 2016					
RHEL 6.7, 6.8, 7.1, 7.2 CentOS 6.7, 6.8, 7.1, 7.2	SmartConnector 7.3.0 Logger 6.3	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Edge ³ (Windows 10) Firefox 41, ESR 38.3.0 Chrome ³ Safari 9.0.1 (OS X 10.9)	N/A	N/A

ArcSight SmartConnectors

The SmartConnector installation platform support available with the current version of ADP is SmartConnector Release 7.5.0. This support is documented in the following table.

The platforms listed with a status of “Supported” are certified for SmartConnector installations, but each SmartConnector runs only on the platforms that are useful for the connector type and specific device type. For example, the SmartConnector for Microsoft Windows Event Log runs on Windows platforms only.

For connector-specific platform requirements and installation information, see the SmartConnector Configuration Guide for the specific SmartConnector. For pre-sales customers, check with your pre-sales engineer for supported platforms of specific SmartConnectors.

Some previously supported platforms are retired, and HPE Security ArcSight telephone and email support are longer available for those platforms. The support end date is noted in the **Status** field.

Currently Supported Connector Operating Systems and Platforms

Operating System	Platform	Status
CentOS Linux 6.5, 6.6, 6.7 7.0, 7.1, and 7.2 64-bit	x86_64	Supported
CentOS Linux 6.8 and 7.3 64-bit	x86_64	Certified*
Microsoft Windows Server 2008 R2 and 2008 R2 SP1 64-bit	x86_64	Certified*
Microsoft Windows Server 2008 SP1/SP2 32-bit	x86	Supported
Microsoft Windows Server 2008 SP1/SP2 64-bit	x86_64	Supported
Microsoft Windows Server 2012 Standard and 2012 R2 64-bit	x86_64	Certified*
Microsoft Windows Server 2016 Standard 64-bit	x86_64	Certified*
Oracle Solaris 10, 64-bit	SPARC	Supported
Oracle Solaris 11, 64-bit	x86_64	Certified*
Oracle Solaris 11, 64-bit	SPARC	Certified*

Currently Supported Connector Operating Systems and Platforms, continued

Operating System	Platform	Status
Red Hat Enterprise Linux (RHEL) 6.5, 6.6, 6.7, 7.0, 7.1, and 7.2 64-bit	x86_64	Supported
Red Hat Enterprise Linux (RHEL) 6.8, 7.1, 7.2, and 7.3 64-bit	x86_64	Certified*
SUSE Linux 11 Enterprise Server 64-bit	x86_64	Supported

Supported means that ArcSight has performed a general run-through to verify the platform support works as expected. ArcSight will accept support calls and address bugs for installations on the platform.

* **Certified** means that the platform support has been tested and certified with regression tests with the 7.5.0 SmartConnector release. ArcSight will accept support calls and address bugs for installations on the platform.

Virtualized Environments

Virtualized environments can have different actual performance characteristics than their hardware equivalents. Performance results may vary. ArcSight QA does not evaluate every combination of product and component on every possible virtual environment tool or hardware equivalent.

HPE Security ArcSight Customer Support will diagnose ArcSight software deployed in a virtualized environment up until it determines, at the sole discretion of ArcSight, that virtualization is the cause or a contributing factor for the issue.

SmartConnector Platform Support History

The following table describes when support was added and ended for SmartConnectors on various operating systems.

Platform Support History

Date	Support Added	Support Ended
02/15/2017	Red Hat Enterprise Linux (RHEL) and CentOS Linux 7.3 64-bit platforms; Windows Server 2016 64-bit platform	IBM AIX Version 7.1, 64-bit
08/30/2016	Red Hat Enterprise Linux (RHEL) and CentOS Linux 6.8 64-bit platforms	None

Platform Support History, continued

Date	Support Added	Support Ended
03/31/2016	Red Hat Enterprise Linux (RHEL) and CentOS Linux 7.2 64-bit platforms.	None
02/15/2016	Red Hat Enterprise Linux (RHEL) CentOS Linux 6.7 64-bit	Red Hat Enterprise Linux (RHEL) 6.4 64-bit CentOS Linux 6.5 32-bit Oracle Solaris 11 32-bit
08/14/2015	Red Hat Enterprise Linux (RHEL) CentOS Linux 7.1 64-bit	Microsoft Windows Server 2003 R2 (SP2) 32-bit and 64-bit IBM AIX TL 6, Version 6.1, 64-bit CentOS Linux 6.5 32-bit: 2/15/2016 Red Hat Enterprise Linux (RHEL) 6.4 64-bit Oracle Solaris 11 32-bit
05/15/2015	CentOS Linux 6.6 and 7.0 64-bit	None
03/31/2015	Red Hat Enterprise Linux (RHEL) 6.6 and 7.0 64-bit	None
02/16/2015	None	Red Hat Enterprise Linux (RHEL): 5.7 32-bit and 64-bit 6.1 and 6.2 64-bit Announced upcoming end of support for: Microsoft Windows Server 2003 32-bit and 64-bit IBM AIX TL 6, Version 6.1 64-bit platform

SmartConnector Load Balancer Support Matrix

The following section describes the software and platform requirements for all releases of HPE SmartConnector Load Balancer.

Servers should be dedicated to load balancing (not running other applications.)

For high availability (HA), there should be two separate servers, one for the active or primary Load Balancer and another for standby or secondary Load Balancer. They will share a virtual IP address, so they should be in the same network location.

In addition, use the standard hardware required to deploy more than one SmartConnector to create the pool of SmartConnectors. See the SmartConnector documentation for details.

Version	Hardware Requirements	Software or Platform Requirements	SmartConnector Requirements	Supported
1.2	<ul style="list-style-type: none"> • CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) • RAM: 16 GB • Disk: 60 GB • Number of network interfaces: 1 Dedicated Gig Ethernet interface 	<ul style="list-style-type: none"> • Red Hat Enterprise Linux (RHEL) 6.8 and 7.2 (64-bit only) • CentOS Linux 6.8 and 7.2 (64-bit only) 	<ul style="list-style-type: none"> • SmartConnector release 7.14.7475 or later • Syslog daemon SmartConnectors • File-based SmartConnectors 	Yes
1.1	<ul style="list-style-type: none"> • CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) • RAM: 16 GB • Disk: 60 GB • Number of network interfaces: 1 Dedicated Gig Ethernet interface 	<ul style="list-style-type: none"> • Red Hat Enterprise Linux (RHEL) 6.6 and 7.0 (64-bit only) • CentOS Linux 6.6 and 7.0 (64-bit only) 	<ul style="list-style-type: none"> • SmartConnector release 7.14.7475 or later • Syslog daemon SmartConnectors • File-based SmartConnectors 	Yes
1.0	<ul style="list-style-type: none"> • CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) • RAM: 16 GB • Disk: 60 GB • Number of network interfaces: 1 Dedicated Gig Ethernet interface 	<ul style="list-style-type: none"> • Red Hat Enterprise Linux (RHEL) 6.6 and 7.0 (64-bit only) • CentOS Linux 6.6 and 7.0 (64-bit only) 	<ul style="list-style-type: none"> • SmartConnector release 7.13.7445 or later • Syslog daemon SmartConnectors • (beta) File-based SmartConnectors 	Yes

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