Micro Focus Security ArcSight Support Matrix

Software Version: Supported versions for ArcMC, Connectors, Event Broker, and Logger

Support Matrix

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Support Web Site	https://softwaresupport.softwaregrp.com/
ArcSight Product Documentation	https://community.softwaregrp.com/t5/ArcSight-Product-Documentation/ct-p/productdocs

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Support Matrix

Micro Focus ArcSight Security products are a next-generation of data collection and storage engine that unifies log data collection, storage, and security data management in a scalable, high-performance software or appliance solution.

This document discusses operating system (OS), appliance, browser, and other support details for ArcSight Management Center (ArcMC), Logger, Event Brokerand ArcSight SmartConnectors.

Abbreviations Used in this Document

Abbreviation	Description
RHEL	Red Hat Enterprise Linux
OEL	Oracle Enterprise Linux
CentOS	Community Enterprise Operating System
IE	Internet Explorer
FF	Firefox
ESR	Extended Support Release (of Firefox)

OS Support Policy

- A *certified* operating system means that platform support has been tested and certified with regression tests for the SmartConnector version.

  ArcSight will accept support calls and address bugs for installations on the platform.

  SmartConnector runs only on the platforms that are applicable to the connector type and specific device type. For example, the SmartConnector for Microsoft Windows Event Log runs on Windows platforms only.

- A *supported* operating system means means that ArcSight has performed a general run-through to verify that the platform support works as expected.

  ArcSight will accept support calls and address bugs for installations.

Currently Supported ArcMC Versions

The following table lists the supported appliance models, operating systems, supported browsers, and upgrade paths for each currently supported ArcMC/CHA version.

An asterisk (*) next to a browser version indicates that the browser version supported is the one current at the date of release.

Currently Supported ArcMC Versions

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
2.9.1	April 2019	C550x C650x C660X	Certified on: CentOS/RHEL Linux 6.10 and 7.6 Supported on: CentOS/RHEL Linux 6.8 and 6.9 CentOS/RHEL Linux 7.4 and 7.5	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.9.0
2.9.0	January 2019	C650x C660x	Certified on: CentOS/RHEL Linux 6.10 and 7.5 Supported on: CentOS/RHEL Linux 6.8 and 6.9 CentOS/RHEL Linux 7.3 and 7.4	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.8.0 2.8.1

Currently Supported ArcMC Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
2.8.1	June 2018	C650x C660x	Certified on: CentOS/RHEL Linux 6.9 and 7.4 Supported on: CentOS/RHEL Linux 6.7 and 6.8 CentOS/RHEL Linux 7.2 and 7.3	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome*	2.8.0
2.8.0	March 2018	C550x C650x C660x	Certified on: CentOS/RHEL Linux 6.9 and 7.4 Supported on: CentOS/RHEL Linux 6.7 and 6.8 CentOS/RHEL Linux 7.2 and 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.7.1 2.7.0
2.7.1	December 2017	C550x C650x C660x	RHEL 6.9, 7.3, 7.4 CentOS 6.9, 7.3, 7.4	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.7.0
2.7.0	October 2017	C650x C660x	RHEL 6.9, 7.3 CentOS 6.9, 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.6.0 2.6.1

Currently Supported ArcMC Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
2.6.1	July 2017	C650x C660x	RHEL 6.8, 6.9, 7.3 CentOS 6.8, 6.9, 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.6.0
2.6.0	April 2017	C650x C660x	RHEL 6.8, 7.2, 7.3 CentOS 6.8, 7.2, 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.5.0 2.5.1
2.5.1	November 2016	C650x C660x	RHEL 6.8 and 7.3 CentOS 6.8 and 7.2	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.5.0
2.5.0	October 2016	C650x C660x	RHEL 6.8 and 7.2 CentOS 6.8 and 7.2	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome * Safari 9.0.1 (on OS X 10.9)	2.2.0 2.2.1

Currently Supported ArcMC Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
2.2.1	June 2016	C650x C660x	RHEL 6.7 and 7.2 CentOS 6.7 and 7.2	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome * Safari 9.0.1 (on OS X 10.9)	2.2.0 2.1.0
2.2.0	March 2016	C650x C660x	RHEL 6.7 and 7.1 CentOS 6.7 and 7.1	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome * Safari 9.0.1 (on OS X 10.9)	2.1.0
2.1.0	September 2015	C650x	RHEL 6.6 and 7.1 CentOS 6.6 and 7.1	Internet Explorer 10, 11 Firefox ESR 38 Google Chrome * Safari 7.0 (on OS X 10.9)	2.0 2.0.2

Currently Supported Logger Versions

The following table lists the supported appliance models, operating systems, supported browsers, and upgrade paths for each currently supported Logger version.

An asterisk (*) next to a browser version indicates that the browser version supported is the one current at the date of release.

> **Caution:** When upgrading Logger be sure to also upgrade to a supported operating system. When upgrading through multiple releases, don't skip the OS upgrade. Refer to the Release Notes for the upgrade version for more information.

Currently Supported Logger Versions

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.7.1 (L8253)	April 2019	L350X L750X L750X-S L7600	Certified on : CentOS/RHEL Linux 6.10 and 7.6 Supported on: CentOS/RHEL Linux 6.8 and 6.9 CentOS/RHEL Linux 7.4 and 7.5	Internet Explorer 11 Microsoft Edge * Firefox ESR 52 Chrome *	6.7.0 (8242)
6.7.0 (L8242)	January 2019	L350X L750X L750X-S L7600	Certified on: CentOS/RHEL Linux 6.10, and 7.5 Supported on: CentOS/RHEL Linux 6.8 and 6.9 CentOS/RHEL Linux 7.3 and 7.4	Internet Explorer 11 Microsoft Edge * Firefox ESR 52 Chrome *	6.6.0 (8204) 6.6.0 Hotfix-20405 (8208) 6.6.1 (8214)
6.6.1 (L8214)	June 2018	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Software Logger Certified on : CentOS/RHEL Linux 6.9 and 7.4 Supported on: CentOS/RHEL Linux 7.2 and 7.3 Logger Appliance: L760x: RHEL 7.4 Lx50x: RHEL 6.9	Internet Explorer 11 Microsoft Edge* Firefox ESR 52 Google Chrome*	6.6.0 (8204) 6.6.0 Hotfix-20405 (8208)

Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.6.0 (L8204)	March 2018	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Software Logger Certified on: CentOS/RHEL Linux 6.9 and 7.4 Supported on: CentOS/RHEL Linux 6.7 and 6.8 CentOS/RHEL Linux 7.2 and 7.3 Logger Appliance: L760x: RHEL 7.4 Lx50x: RHEL 6.9 Logger on VMWare: CentOS, 7.4 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox ESR 52 Google Chrome *	6.5.0 6.5.1 L350X L750X L750X-SAN L7600 series
6.5.1 (L8154)	Dec 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Software Logger: RHEL 6.9, 7.3, 7.4 (64-bit) CentOS 6.9, 7.3, 7.4 (64-bit) Logger Appliance: L760x: RHEL 7.4 Lx50x: RHEL 6.9 Logger on VMWare: CentOS, 7.3 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox ESR 52 Google Chrome *	6.5.0 L350X L750X L750X-SAN L7600 series

Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.5.0 (L8152)	Oct 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Software Logger: RHEL 6.9, 7.2, 7.3 (64-bit) CentOS 6.9, 7.2, 7.3 (64-bit) Logger Appliance: L760x: RHEL 7.3 Lx50x: RHEL 6.9 Logger on VMWare: CentOS, 7.3 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox ESR 52 Google Chrome *	6.4.0 6.4.1 L350X L750X L750X-SAN L7600 series
6.4.1 (L8132)	July 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Software Logger: RHEL 6.9, 7.2, 7.3 (64-bit) CentOS 6.9, 7.2, 7.3 (64-bit) Logger Appliance: L760x: RHEL 7.3 Lx50x: RHEL 6.9 Logger on VMWare: CentOS 7.3 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox ESR 52 Google Chrome *	6.4.0 L350X L750X L750X-SAN L7600 series

Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.4.0 (L8117)	April 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Software Logger: RHEL 6.8, 7.2, 7.3 (64-bit) CentOS 6.8, 7.2, 7.3 (64-bit) Logger Appliance: L760x: RHEL 7.3 Lx50x: RHEL 6.8 Logger on VMWare: CentOS 7.3 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox 41, ESR 38.3.0 Google Chrome *	6.3.1 L350X L750X L750X-SAN L7600 series
6.3.1 (L7874)	November 2016	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Software Logger: RHEL 6.7, 6.8, 7.1, 7.2 (64-bit) CentOS 6.7, 6.8, 7.1, 7.2 (64-bit) Logger Appliance: L760x: RHEL 7.2 Lx50x: RHEL 6.8 Logger on VMWare: CentOS 7.2 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox 41, ESR 38.3.0 Google Chrome *	6.3.0 L350X L750X L750X-SAN L7600 series

Currently Supported ArcSight SmartConnectors

The SmartConnector installation platform support is available with the current version. This support is documented in the following table.

Version	Certified Operating Systems	Supported Operating Systems
7.12.0	- CentOS Linux 6.10 and 7.6 64-bit - Microsoft Windows Server 2012 Standard and 2012 R2 64-bit - Microsoft Windows Server 2016 Standard 64-bit - Red Hat Enterprise Linux (RHEL) 6.10 and 7.6 64-bit - Oracle Solaris 11, 64-bit (SPARC) - Oracle Solaris 11, 64-bit (x86_64)	- CentOS Linux 6.8, 6.9, 7.4, 7.5 64-bit - RHEL Linux 6.8, 6.9, 7.4, 7.5 64-bit - Microsoft Windows Server 2019 SP1/SP2 64-bit - Microsoft Windows Server 2008 SP1/SP2 64-bit - Oracle Solaris 10, 64-bit (SPARC) - SUSE Linux 11, 12 Enterprise Server 64-bit
7.11.0	- CentOS Linux 6.10 and 7.5 64-bit - Microsoft Windows Server 2012 Standard and 2012 R2 64-bit - Microsoft Windows Server 2016 Standard 64-bit - Red Hat Enterprise Linux (RHEL) 6.10 and 7.5 64-bit - Oracle Solaris 11, 64-bit (SPARC) - Oracle Solaris 11, 64-bit (x86_64)	- CentOS Linux 6.8, 6.9, 7.3, 7.4 64-bit - RHEL Linux 6.8, 6.9, 7.3, 7.4 64-bit - Microsoft Windows Server 2008 SP1/SP2 64-bit - Oracle Solaris 10, 64-bit (SPARC) - SUSE Linux 11, 12 Enterprise Server 64-bit
7.10.0	- CentOS Linux 6.9 and 7.4 64-bit - Microsoft Windows Server 2012 Standard and 2012 R2 64-bit - Microsoft Windows Server 2016 Standard 64-bit - Red Hat Enterprise Linux (RHEL) 6.9 and 7.4 64-bit - Oracle Solaris 11, 64-bit (SPARC) - Oracle Solaris 11, 64-bit (x86_64)	- CentOS Linux 6.7, 6.8, 7.2, 7.3 64-bit - Microsoft Windows Server 2008 SP1/SP2 64-bit - Oracle Solaris 10, 64-bit (SPARC) - Red Hat Enterprise Linux (RHEL) 6.7, 6.8, 7.2, and 7.3 64-bit - SUSE Linux 11, 12 Enterprise Server 64-bit

Version	Certified Operating Systems	Supported Operating Systems
7.9.X	- CentOS Linux 6.9 and 7.4 64-bit - Microsoft Windows Server 2012 Standard and 2012 R2 64-bit - Microsoft Windows Server 2016 Standard 64-bit - Red Hat Enterprise Linux (RHEL) 6.9 and 7.4 64-bit - Oracle Solaris 11, 64-bit (SPARC) - Oracle Solaris 11, 64-bit (x86_64)	- CentOS Linux 6.7, 6.8, 7.2, and 7.3 64-bit - Microsoft Windows Server 2008 SP1/SP2 64-bit - Oracle Solaris 10, 64-bit (SPARC) - Red Hat Enterprise Linux (RHEL) 6.7, 6.8, 7.2, and 7.3 64-bit - SUSE Linux 11 Enterprise Server 64-bit
7.8.X	- CentOS/RHEL Linux 6.9 and 7.4 64-bit - Microsoft Windows Server 2012 Standard and 2012 R2 64-bit - Microsoft Windows Server 2016 Standard 64-bit - Oracle Solaris 11, 64-bit (x86-64) - Oracle Solaris 11, 64-bit (SPARC)	- CentOS/RHEL Linux 6.5, 6.6, 6.7, 6.8, 7.0, 7.1, 7.2, and 7.3 64-bit - Microsoft Windows Server 2008 SP1/SP2 32-bit - Microsoft Windows Server 2008 SP1/SP2 64-bit - Microsoft Windows Server 2008 R2 and 2008 R2 SP1 64-bit - Oracle Solaris 10, 64-bit (SPARC) - SUSE Linux 11 Enterprise Server 64-bit

Version	Certified Operating Systems	Supported Operating Systems
7.7. X	- CentOS Linux 6.9 and 7.3 64-bit - Microsoft Windows Server 2012 Standard and 2012 R2 64-bit - Microsoft Windows Server 2016 Standard 64-bit - Oracle Solaris 11, 64-bit (x86-64) - Oracle Solaris 11, 64-bit (SPARC) - Red Hat Enterprise Linux (RHEL) 6.9 and 7.3 64-bit	- CentOS Linux 6.5, 6.6, 6.7 , 6.8, 7.0, 7.1, 7.2, and 7.4 64-bit - Microsoft Windows Server 2008 SP1/SP2 32-bit - Microsoft Windows Server 2008SP1/SP2 64-bit - Microsoft Windows Server 2008 R2 and 2008 R2 SP1 64-bit - Oracle Solaris 10, 64-bit (SPARC) - Red Hat Enterprise Linux (RHEL) 6.5, 6.6, 6.7, 6.8, 7.0, 7.1, 7.2, and 7.4 64-bit - SUSE Linux 11 Enterprise Server 64-bit
7.6.X	- CentOS Linux 6.9 and 7.3 64-bit - Microsoft Windows Server 2012 Standard and 2012 R2 64-bit - Microsoft Windows Server 2016 Standard 64-bit - Red Hat Enterprise Linux (RHEL) 6.9 and 7.3 64-bit - Oracle Solaris 11, 64-bit (SPARC) - Oracle Solaris 11, 64-bit (x86_64)	- CentOS Linux 6.5, 6.6, 6.7, 6.8, 7.0, 7.1, and 7.2 64-bit - Microsoft Windows Server 2008 SP1/SP2 32-bit - Microsoft Windows Server 2008 SP1/SP2 64-bit - Oracle Solaris 10, 64-bit (SPARC) - Red Hat Enterprise Linux (RHEL) 6.5, 6.6, 6.7, 7.0, 7.1, and 7.2 64-bit - SUSE Linux 11 Enterprise Server 64-bit
7.5.X	- CentOS Linux 6.8 and 7.3 64-bit - Microsoft Windows Server 2008 R2 and 2008 R2 SP1 64-bit - Microsoft Windows Server 2012 Standard and 2012 R2 64-bi - Oracle Solaris 11, 64-bit (x86-64) - Oracle Solaris 11, 64-bit (SPARC) - Red Hat Enterprise Linux (RHEL) 6.8, 7.1, 7.2, and 7.3 64-bit	- CentOS Linux 6.5, 6.6, 6.7 7.0, 7.1, and 7.2 64-bit - Microsoft Windows Server 2008 SP1/SP2 32-bit - Microsoft Windows Server 2008 SP1/SP2 64-bit - Oracle Solaris 10, 64-bit (SPARC) - Red Hat Enterprise Linux (RHEL) 6.5, 6.6, 6.7, 7.0, 7.1, and 7.2 64-bit - SUSE Linux 11 Enterprise Server 64-bit

Currently Supported Event Broker Versions

The following section describes the supported operating systems, browsers, supported ArcSight and non-ArcSight product versions, and upgrade path for each currently supported Event Broker version.

An asterisk (*) next to a browser version indicates that the browser version supported is the one current at the date of release.

Currently Supported Event Broker Versions

Version	Release Date	Operating Systems	ArcSight Product Versions	Non-ArcSight Product Versions	Supported Browsers	Upgrade Path
2.21	July 2018	Certified on: CentOS/RHEL 7.5 Supported on: CentOS/RHEL Linux 7.4 (*) (*) requires kernel upgrade.	Certified: SmartConnector 7.9.0, 7.8.0 Logger 6.61 Investigate 2.20 ESM 7.0 ArcMC 2.81, 2.80 Supported: SmartConnector 7.7.0 Logger 6.60, 6.5. Investigate 2.10 ESM 6.11.0 ArcMC 2.71, 2.70	Apache Kafka 1.1.0 (CP 4.1.0) Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Firefox ESR (version current at time of release) Google Chrome (version current at time of release) Safari 9.0.1 (OS X 10.9).	From EB 2.20 For Single Master to Single Master From multi-master to Multi-master. No upgrade path from single master installation EB2.20 to multi-master EB 2.21.

Currently Supported Event Broker Versions , continued

Version	Release Date	Operating Systems	ArcSight Product Versions	Non-ArcSight Product Versions	Supported Browsers	Upgrade Path
2.20	April 2018	Certified on: CentOS/RHEL 7.4 Supported on: CentOS/RHEL Linux 7.3 (*) Requires Kernel update. **Event Broker Deployment on Kafka** Supported on: CentOS/RHEL 7.3 CentOS/RHEL 6.9	SmartConnector 7.9.0, 7.8.0, 7.7.0 Logger 6.60, 6.5, 6.4, 6.3 Investigate 2.10 ESM 7.0, 6.11.0 ArcMC 2.81, 2.80, 2.71, 2.70 **Event Broker Deployment on Kafka** SmartConnector 7.8.0 Logger 6.60 Investigate 2.10 ESM 7.0, 6.11.0 ArcMC 2.80	Apache Kafka 1.0.0 (CP 4.0.0) Apache Hadoop 2.7.2 Apache Flume 1.6.0 **EB Deployment on Kafka** Cloudera CDH 5.1.0 with Kafka 1.1.0 and Zookeper	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome * Safari 9.0.1 (OS X 10.9) **Event Broker Deployment on Kafka** Not applicable	2.11: For single master configurations only. No upgrade path from single master installation EB2.11 to multi-master EB 2.20. **Event Broker Deployment on Kafka** Not applicable: First version

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