Micro Focus Security ArcSight ESM

Software Version: 7.4

ESM Technical Requirements

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Support

Contact Information

Phone	A list of phone numbers is available on the Technical Support Page: https://softwaresupport.softwaregrp.com/support-contact-information
Support Web Site	https://softwaresupport.softwaregrp.com/
ArcSight Product Documentation	https://community.softwaregrp.com/t5/ArcSight-Product-Documentation/ct-p/productdocs

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ArcSight Enterprise Security Manager (ESM) Technical Requirements

This document describes current platform support for ArcSight Enterprise Security Manager (ESM) and its components. The components include:

- ArcSight Manager
- ArcSight Console
- Correlation Optimized Retrieval and Retention Engine (CORRE)
- ArcSight Command Center
- Active Passive High Availability module

> **Note:** The term **supported** indicates that the product has been sanity-tested on the indicated platform. Micro Focus will accept support calls and address issues with the product and the platform on which it runs.

End of Product Support Notices

For updated end-of-life schedules for all ArcSight products, including ESM, see the Product Support Lifecycle page.

ESM 7.4 Supported Upgrade Paths, Platforms, and Products

Supported upgrade paths, platforms, and products are described below.

Supported Upgrade Paths

> Note: These upgrade paths do not apply to ESM with the Active Passive High Availability (APHA) Module. Supported upgrade paths for the APHA module are described in Upgrade Paths for ESM with the Active Passive High Availability (APHA) Module.

For ESM 7.2 and ESM 7.3, you can upgrade directly to ESM 7.4.

Upgrade paths for earlier versions are as follows:

- 7.2 Service Pack 1:
  a. Upgrade to ESM 7.3.
  b. Upgrade to ESM 7.4.
- 7.0 Patch 1 and Patch 2:
  a. Upgrade to ESM 7.2.
  b. Upgrade to ESM 7.4.
- ESM 7.0:
  a. Apply ESM 7.0 Patch 2.
  b. Upgrade to ESM 7.2.
  c. Upgrade to ESM 7.4.
- ESM 6.11, with or without patches:
  a. Upgrade to ESM 7.0 Patch 1.
  b. Upgrade to ESM 7.2.
  c. Upgrade to ESM 7.4.

Upgrade Paths for ESM with the Active Passive High Availability (APHA) Module

If you are running version 7.2 or 7.3 of ESM and the APHA module, you can upgrade directly to version 7.4.

Upgrade paths for earlier versions are as follows:

- Version 7.2 Service Pack 1 of ESM and the APHA module:
  a. Upgrade ESM and the APHA module to version 7.3.
  b. Upgrade ESM and the APHA module to version 7.4.
- Version 7.0 of ESM:
  a. Upgrade ESM to version 7.0 Patch 2.
  b. Upgrade ESM to version 7.2.
  c. Upgrade ESM to version 7.4.
- Version 7.0 of the APHA module:
  a. Upgrade the module to version 7.2.
  b. Upgrade the module to version 7.4.

Supported Platforms and Products

GA date	November 2020
Operating systems and browsers:	
Supported operating systems for software ESM (compact mode, distributed mode, and Active Passive High Availability module) **Note:** In distributed mode, all cluster nodes must be on the same operating system version.	• Red Hat Enterprise Linux (RHEL) or Community Enterprise Operating System (CentOS) 8.2, 8.1, 7.8, or 7.7, with or without FIPS enabled • RHEL 6.10 **Note:** The Active Passive High Availability Module does not support RHEL 6.10. • SUSE Linux Enterprise Server (SLES) 15 Service Pack 1 or 12 Service Pack 5, with or without FIPS enabled
Supported operating systems for the ArcSight Console	• RHEL or CentOS 8.2, 8.1, 7.8, or 7.7 • SUSE Linux Enterprise Desktop 15 Service Pack 1 • macOS Catalina • Windows Server 2019 and 2016 • Windows 10 Enterprise (including patches)
Supported browsers for ArcSight Command Center	The latest version of Chrome, Firefox Extended Support Release, or Microsoft Edge (chromium-based only)
Related components:	
Forwarding Connector	8.1.0.8391.0 You can install the Forwarding Connector on any operating system and version that the ESM 7.4 ArcSight Manager supports.
Active Directory (Actor) Model Import Connector	8.1.0.8388.0 This connector supports the following operating systems: • Windows Server 2019 • RHEL or CentOS 8.2 • SLES 15 Service Pack 1

Asset Model Import Flex Connector	8.1.0.8392.0 This connector supports the following operating systems: • Windows Server 2019 • RHEL or CentOS 8.2 • SLES 15 Service Pack 1
ArcSight Platform	2020.11
Transformation Hub	3.3.0 and 3.4.0 **Note:** If ESM receives or forwards Avro events, ESM requires Transformation Hub 3.4.0.
Recon	1.1
Miscellaneous:	
Federal Information Processing Standards (FIPS)	140-2
Suite B	128-bit and 192-bit
Common access card (CAC)	Yes
Third-party products:	
ServiceNow®	New York version or later with the latest ServiceNow API

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