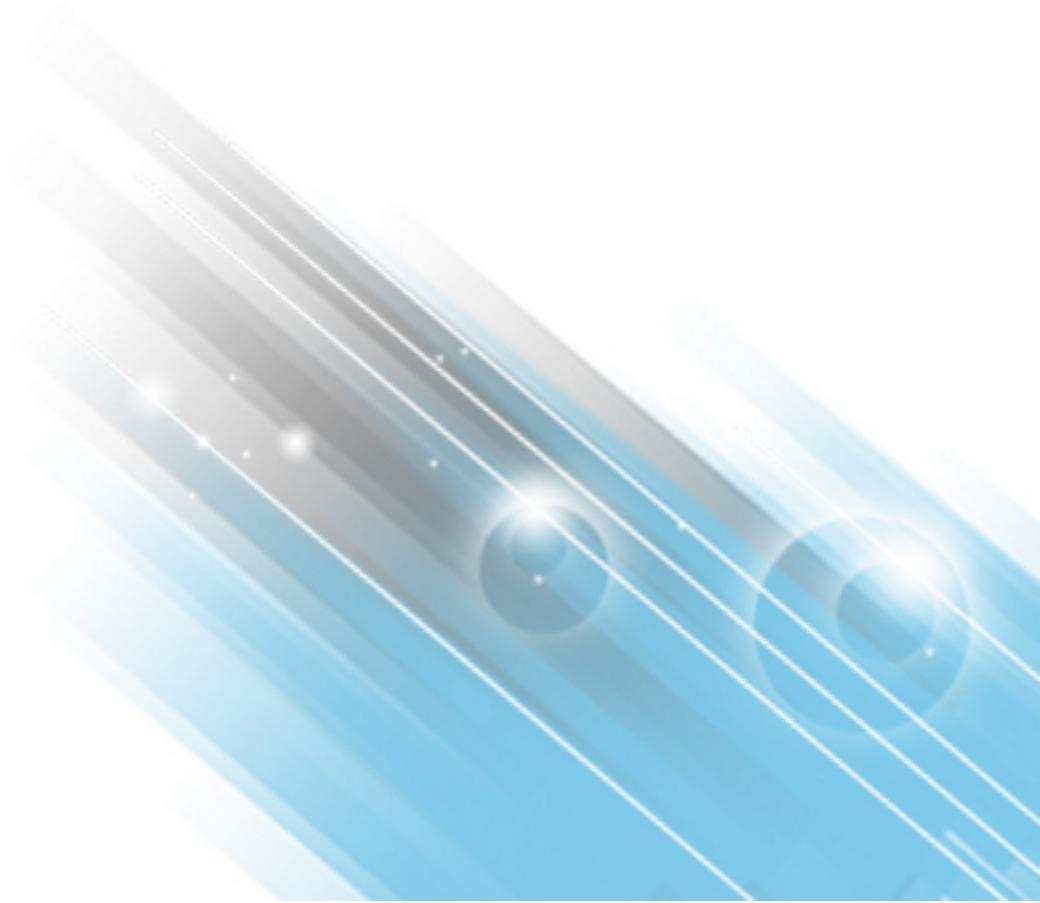


HP ArcSight Actor Model Import Connector for Microsoft Active Directory

Configuration Guide

February 17, 2016



Legal Notices

Warranty

The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

The information contained herein is subject to change without notice.

The network information used in the examples in this document (including IP addresses and hostnames) is for illustration purposes only.

HP ArcSight products are highly flexible and function as you configure them. The accessibility, integrity, and confidentiality of your data is your responsibility. Implement a comprehensive security strategy and follow good security practices.

This document is confidential.

Restricted Rights Legend

Confidential computer software. Valid license from HP required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Copyright Notice

© Copyright 2016 Hewlett-Packard Development Company, L.P.

Follow this link to see a complete statement of copyrights and acknowledgments :

<https://www.protect724.hpe.com/docs/DOC-13026>

Support

Contact Information

Phone	A list of phone numbers is available on the HP ArcSight Technical Support Page: https://softwaresupport.hp.com/documents/10180/14684/esp-support-contact-list
Support Web Site	https://softwaresupport.hp.com
Protect 724 Community	https://www.protect724.hpe.com

Contents

Actor Model Import Connector for Microsoft Active Directory for Active Directory Actor Model Import	5
Active Directory Support	5
Importing the CA Certificate	6
Installing the Actor Model Import Connector	6
Connector Installation	7
Changing the Connector Heap Size	9
Optional Optimization of Data Transfer	10
Run the Connector	10
Importing Actor Data	11
Set up the Actor Model Import User in ESM	11
Optional Configuration of Filter Settings	12
Initial Import of Actor Data	14
Advanced Parameter Tuning	15
Account Specifier	15
Authenticator	16
Accessing Advanced Parameters	16
Access Attribute Fields	17
Reloading Active Directory Information	19
Send Documentation Feedback	21

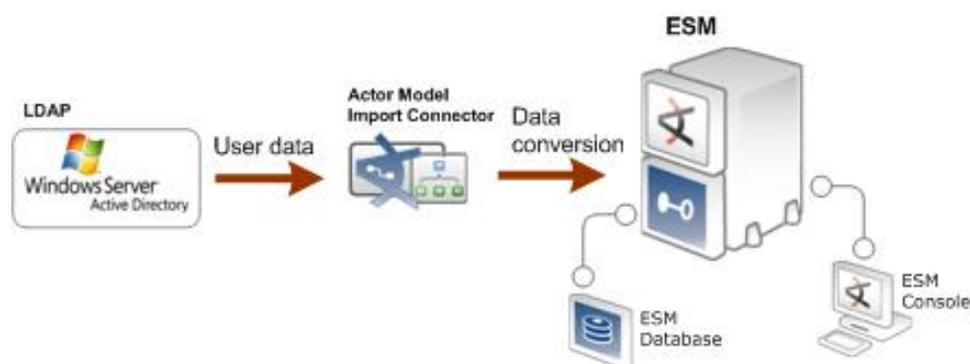
Actor Model Import Connector for Microsoft Active Directory for Active Directory Actor Model Import

This guide describes installing the Actor Model Import Connector for Microsoft Active Directory and configuring the device for data collection.

Microsoft's Active Directory allows IT administrators to centrally manage objects in an enterprise. These objects include resources (such as printers), users (such as individual users and user groups), and services (such as e-mail).

The Actor Model Import Connector for Microsoft Active Directory extracts the user identity information (or Actor data) from the Active Directory LDAP, then uses that data to populate ArcSight ESM with resources. The Actor resource is populated dynamically, meaning that, as the identity data changes in Active Directory, the resource data in ESM is automatically updated.

Note: The connector only supports queries on the same domain as the user accounts. The connector does not support queries across domains.



Active Directory Support

The Actor Model Import Connector for Microsoft Active Directory supports the following versions of Microsoft Active Directory:

- Active Directory on Microsoft Windows Server 2008

Importing the CA Certificate

To enable SSL support for the connector's LDAP connection to the Active Directory, you must have exported a CA certificate from Microsoft Certificate Services. The CA certificate will be imported into the connector's certificate store. The CA certificate must be exported in one of the following formats:

- DER encoded binary X.509 (.CER)
- Base-64 encoded X.509 (.CER)

To import the CA certificate to the connector's certificate store:

1. From `$ARCSIGHT_HOME\current\bin`, execute the `keytool` application to import the CA certificate. Enter this `keytool` command on a single line:

```
arcsight agent keytool -import -alias <alias name> -file "<drive>:\<path to certificate>" -store clientcerts
```

where the alias name could be, for example:

```
AD_CA
```

and, where the path to the certificate could be, for example:

```
"C:\MIC\AD Actor MIC\AD.cer"
```

2. When prompted **Trust this certificate?**, click **Yes**.
3. Verify the imported certificate by entering this command from `$ARCSIGHT_HOME\current\bin`:

```
arcsight agent keytool -list -store clientcerts
```

The new certificate is listed.

Installing the Actor Model Import Connector

Before you install a connector, make sure that ArcSight ESM has already been installed correctly. For a successful installation of ArcSight ESM, install the components in the following order:

1. Ensure that the ArcSight Database, ArcSight Manager and Console are installed correctly.
2. Run the Management Console. Though not necessary, it is helpful to have the Management Console running when installing the connector to verify a successful installation.
3. Run the ArcSight Manager; the Manager command prompt window or terminal box displays a **Ready** message when the Manager starts. You can also monitor the `server.std.log` file located in `ARCSIGHT_HOME\logs\default`.

Before installing the connector, be sure the following are available:

- Local access to the machine where the connector is to be installed
- Administrator passwords
- Administrator user name and password for Active Directory access

Note: For read and access privileges for the connector, a basic AD user ID will work.

Connector Installation

To install the connector, do the following.

1. Download the ArcSight executable for your operating system from the ArcSight Customer Support Site per the instructions provided in the connector release notes.
2. Start the connector installer by running the executable.

Follow the installation wizard through the following folder selection tasks and installation of the core connector software:

- Introduction
- Choose Install Folder
- Choose Install Set
- Choose Shortcut Folder
- Pre-Installation Summary
- Installing...

When the installation of connector core component software is finished, the Select Connector to Configure screen displays.

3. Select **Actor Model Import Connector for Microsoft Active Directory**. Click **Next**.
4. On the parameter details screen, enter values for the following parameters:

Parameter Details

Parameter	Description
Active Directory machine host name or IP	Enter the host name or an IP address of the Active Directory server.
Security protocol	Select ssl (encrypted) or non-ssl (default, non-encrypted). Also, select an Active Directory port.
Active Directory port	Enter the port; 636 for SSL security protocol, or 389 for non-SSL security protocol.
Administrator user for Active Directory	Enter the name of a user from the Domain Admins group that the SmartConnector can use to access Active Directory data.
AD administrator's password	Enter the password for the user you specified as the Administrator user for the previous parameter.
AD query paused	Leave the default value of 'true.' After the connector is started from the ESM Console, this value changes to 'false' automatically so that the AD query continues automatically whenever the connector restarts.
AD query interval (in minutes)	Enter the time interval after which the SmartConnector polls the Active Directory server for updates. The default value is 10. The minimum value that can be specified is 1.
AD search base	Enter the search base of the Active Directory domain; for example, DC=company, DC=com.
IDM Identifier	Enter a name of your choosing to identify the IDM system from which the connector is carrying data. (e.g., "company-dc.company.com")

Click **Enter**.

- On the type of destination screen, verify that **ArcSight Manager (encrypted)** is selected and then click **Next**.
- On the destination parameters screen, enter or select values for the parameters and click **Next**. The connector details screen displays.
- Enter the details for your connector. Click **Next** and complete the installation wizard.

Tip: After completing the SmartConnector installation wizard, be sure to manually configure the connector for the type of SSL certificate your ArcSight Manager is using. See the *ArcSight ESM Administrator's Guide* for complete information.

For some connectors, a system restart is required before the configuration settings you made take effect. If a **System Restart** window displays, read the information and initiate the system restart operation.

Caution: Save any work on your computer or desktop and shut down any other running applications (including the Command Center, if it is running), then shut down the system.

Changing the Connector Heap Size

Caution: If your deployment exceeds 10K actors with an average of five groups per user, we recommend modifying your minimum heap setting to 2GB. The maximum heap size should be 6GB.

If you are going to import a large number of actors, it is recommended that you increase the heap size of the connector. The default heap size is 256 MB. If you are going to run the connector as a service, set the heap size in the following file:

```
../current/user/agent.wrapper.conf
```

Set the following parameters:

```
#Initial Java Heap Size (in MB)  
wrapper.java.initmemory=2048
```

```
#Maximum Java Heap Size (in MB)  
wrapper.java.maxmemory=6144
```

If the connector runs in standalone mode, the default heap size is 256 MB. For proper operation of the connector with a large number of actors, HP recommends that you modify the heap size setting to 6 GB. Increase the memory for the connector by creating one of the following commands:

- For Linux - create the following shell script:
~/ARCSIGHT_HOME/current/user/agent/setmem.sh
with the following content:
ARCSIGHT_MEMORY_OPTIONS=" -Xms2048m -Xmx6144m "
- For Windows - create the following batch file:
\$ARCSIGHT_HOME\current\user\agent\setmem.bat
with the following content:
SET ARCSIGHT_MEM_OPTIONS= -Xms2048m -Xmx6144m

Note: Additional installation points:

- ARCSIGHT_HOME represents the directory where the connector is installed.
- Use regular double quote characters in the commands.

To uninstall the connector, or for connector upgrade instructions, see the SmartConnector User's Guide.

Optional Optimization of Data Transfer

For medium to large deployments, the connector processes data optimally. The default for batching *time* is 1 minute and batching *size* is 2500 users (or Actors). For a smaller deployment, you may want to reduce these parameters.

Note: For more information about Actors, including the maximum number of actor models supported in ArcSight ESM, see the *Command Center online help*.

To change the Actor batching time or size, you can add the following properties to `agent.properties` (located at `$ARCSIGHT_HOME\current\user\agent`).

- `buildmodeldelay` controls the batching time. This dictates how long in milliseconds the wait before sending a batch of Actors to ESM.
- `maxeventsbeforebuild` controls the batching size. This dictates how many Actors can be received before sending a batch of Actors to ESM.

For example, the following properties set the batching time to 10 seconds and the batching size to 2500 Actors:

```
agent.component[35].buildmodeldelay=10000
```

```
agent.component[35].maxeventsbeforebuild=2500
```

The trigger for sending user (or Actor) data to ESM can be controlled through either a **counter** (the indicator of batch size) or **timer** (the indicator of elapsed time between batches). Priority is given to the first satisfied condition. For example, if the batch size achieves the maximum number of Actors allowed before the default time is exceeded, the Actor data is sent based on batch size. Conversely, if the defined time is reached before the defined buffer size is achieved, the data is sent to ESM based on the allotted time. After the batch is sent to ESM, the timer and counter revert back to zero in preparation for the next batch.

Caution: If your deployment exceeds 10K actors with an average of 5 groups per user, we recommend modifying your minimum heap setting to 2GB. The maximum heap size should be 6GB, depending on available memory.

Run the Connector

Connectors can be installed and run in standalone mode, as a Windows service, or as a UNIX daemon. If installed standalone, the connector must be started manually, and is not automatically active when a host is re-started. If installed as a Windows service or UNIX daemon, the connector runs automatically when the host is re-started. For information about connectors running as Windows services or UNIX daemons, see the ArcSight SmartConnector User's Guide.

For connectors installed standalone, to run all installed connectors on a particular host, open a command window, go to `$ARCSIGHT_HOME\current\bin` and run:

```
arcsight connectors
```

When you run the connector, it is started in Pause mode; it does not continue until you instruct it to do so through the Command Center. Before doing so, set up a user for the connector, as described in the next section.

To view the connector log, read the file:

```
$ARCSIGHT_HOME\current\logs\agent.log
```

To stop all connectors, enter `Ctrl+C` in the command window.

Tip: On Windows platforms, connectors can also be run using shortcuts and optional Start menu entries.

Importing Actor Data

You can set up the actor model import user, optional filter settings, and the initial import of actor data, as detailed in the following sections.

Set up the Actor Model Import User in ESM

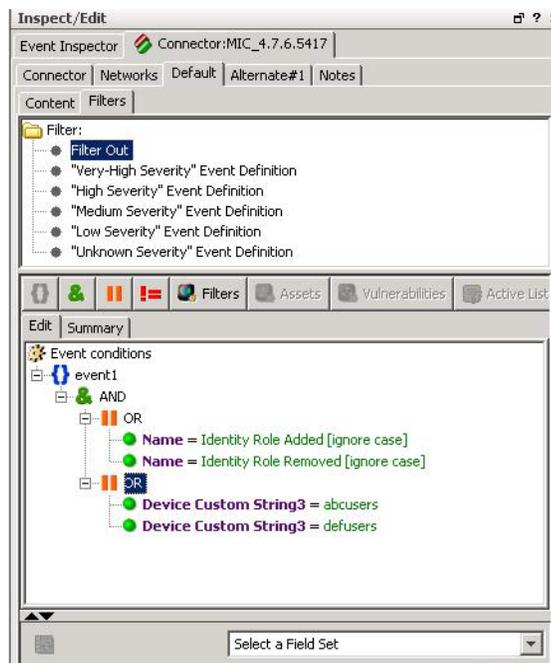
After installing and starting the connector, from the ArcSight Console set the Model Import User for the connector (this must be a user with Console administrative privileges).

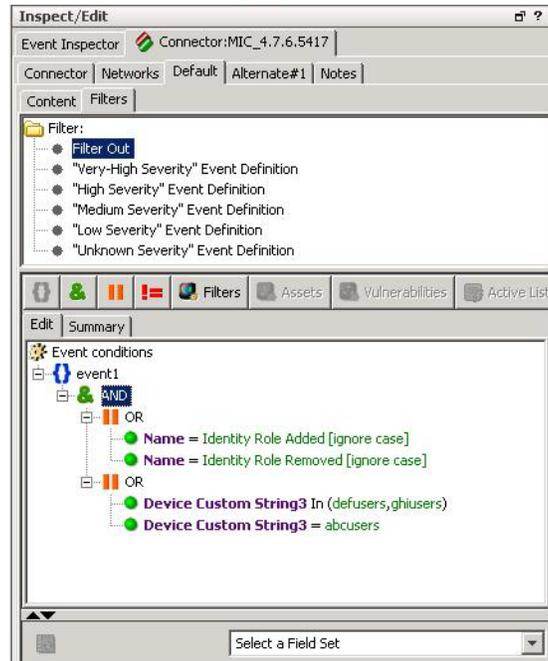
1. From the ArcSight Console, go to the **Navigator** panel and choose the **Resources** tab.
2. Under **Resources**, choose the **Connectors** resource.
3. Under **All Connectors**, navigate to your **Actor Model Import Connector for Microsoft Active Directory**.
4. Right click on the connector and select **Configure**.
5. On the **Inspect/Edit** panel, choose the **Connector** tab.
6. Under the **Connector** tab, go to the **Model Import User** and select a user from the **Administrators** group.
7. Click **OK**.

Optional Configuration of Filter Settings

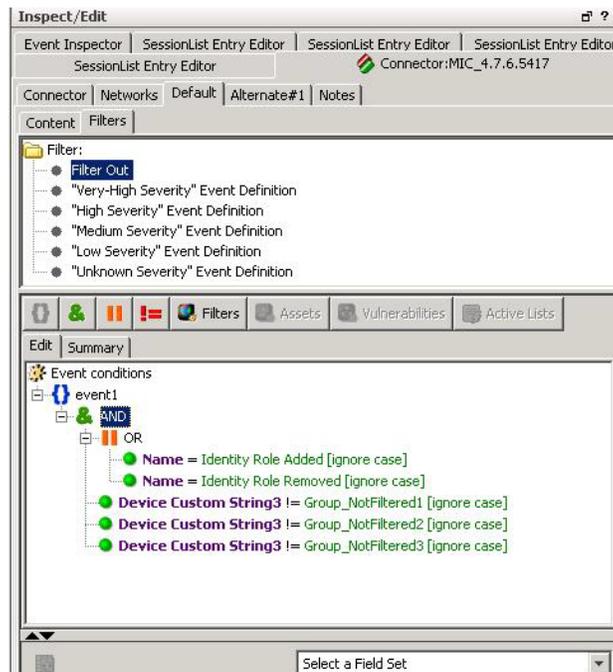
Setting up filtering conditions is optional, but recommended for use with a large number of users. Note that, when filtering by group type or group name, it is the group membership that is filtered; the users imported are not affected.

1. Configure filtering conditions by group name by entering each group name separated by the OR operator. Right-click the connector name, then **Configure**, **Default**, and **Filters**. Match the group name in the filtering condition to the group name found in Device Custom String 3, as shown in the following examples, which show filtering OUT by Name.



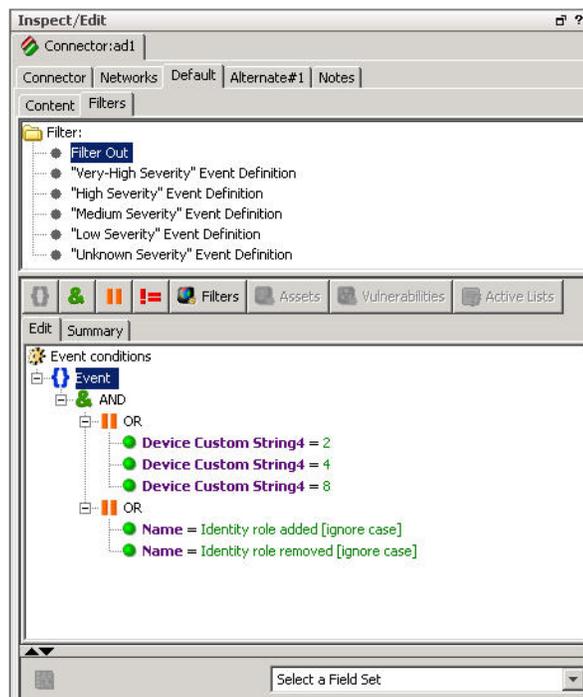


The following is an example of filtering IN groups by group Name.



- Configure filtering conditions by group type by entering each group type separated by the OR operator. Right-click the connector name, then **Configure**, **Default**, and **Filters**.

The following is an example of filtering OUT groups by group Type. By default, the connector does not filter OUT groups by type.



Group types are as follows:

Type	Name
-2147483646	Global Security Group
-2147483644	Local Security Group
-2147483643	BuiltIn Group
-2147483640	Universal Security Group
2	Global Distribution Group
4	Local Distribution Group
8	Universal Distribution Group

Initial Import of Actor Data

The first time you import a large deployment of actors, run the server with no load, stop all the feeds and make sure that the EPS is zero.

To start the initial import of Actor data, start the Actor Model Import Connector from the console.

1. From the Command Center, go to the **Navigator** panel and choose the **Resources** tab.
2. Under **Resources**, choose the **Connector** tab.
3. Navigate to the connector you wish to start from under the **All Connector** directory.
4. Right-click the connector and choose **Send Commands -> Model Import Connector-> Start Import**.

The initial import begins.

This initial import of data cannot be stopped until the transfer is complete. If you discover a configuration error mid-process, stop the connector, make your configuration changes, then reload the Active Directory information. See ["Reloading Active Directory Information" on page 19](#) for detailed instructions.

5. After the import completes, configure the authenticators mapping table in Command Center with the list of authenticators used in your environment. For detailed instructions, see the "Configuring Actors (for Administrators)" section of the Command Center online help.

Advanced Parameter Tuning

You can tune the parameters used during account imports by modifying the account specifier and the authenticator properties. The following sections provide information about each property.

Account Specifier

The account specifier, for Active Directory accounts, has the following default values:

- sAMAccountName
- mail
- distinguishedName
- userPrincipalName.

You can add or remove attributes by modifying the `accountspecifier` property. To add or delete attributes, the `accountspecifier` property is added to `agent.properties` (located at `$ARCSIGHT_HOME\current\user\agent`). For example:

```
agents[0].accountspecifier=givenName,title
```

If used, this property should be specified before the initial import since account import behavior is affected by the `accountspecifier` property. It is not advisable to add or delete attributes unless you are certain about why you are making the changes. A typical use case would be if your LDAP domain has a limitation needing a set of attributes other than the default attributes to identify an account.

Authenticator

The authenticator, for Active Directory accounts, can be controlled by the authenticator property. The default value is derived from the DC components of the search base, but it can be modified with the authenticator property.

To change the account authenticator, add the authenticator property to `agent.properties` (located at `$ARCSIGHT_HOME\current\user\agent`). For example:

```
agents[0].authenticator=hp.net.local
```

If used, this property should be specified before the initial import since account import behavior is affected by the authenticator property. It is not advisable to add the property unless you are certain about why you are adding the property. A typical use case would be to have one authenticator across multiple domains.

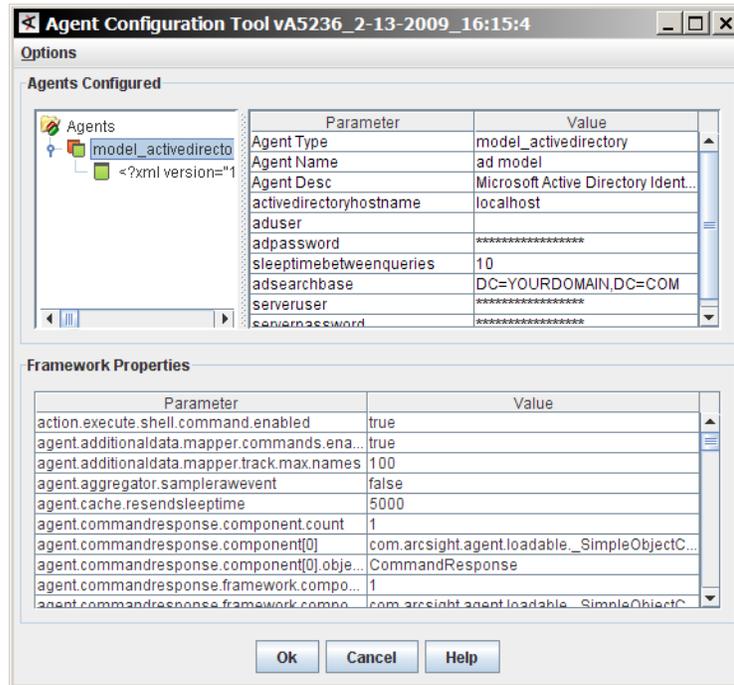
Accessing Advanced Parameters

To access the connector's advanced, or internal, parameters:

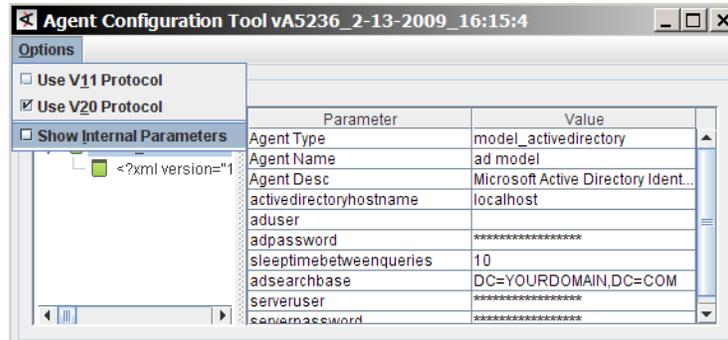
1. From the `$ARCSIGHT_HOME\current\bin` directory in a DOS command window enter:

```
arcsight connectorsetup
```

2. When the message **WARNING: SmartConnector setup is being started in Advanced Mode!** is displayed, click **No**.
3. The Agent Configuration Tool window is displayed. Select the connector:



4. From the **Options** menu, select **Show Internal Parameters**.



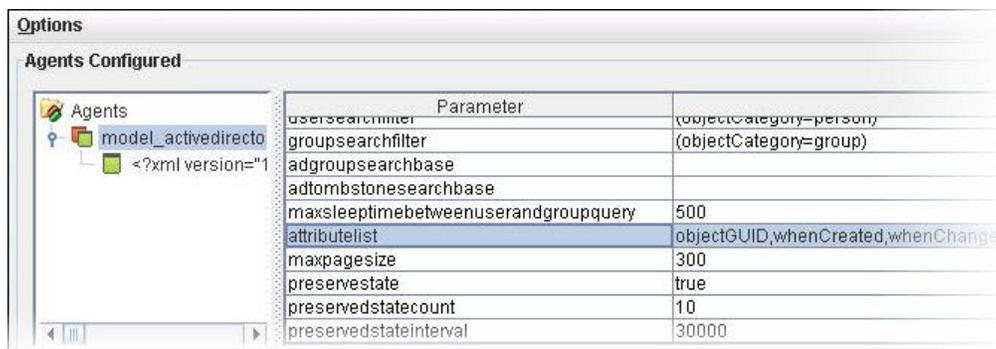
The advanced configuration parameters for the connector are displayed.

Access Attribute Fields

After connector installation, all the supported attributes are preselected. These attributes can be accessed using the Options menu, as described above.

Caution: If you wish to re-add an attribute that you did not import initially, you must re-import the entire set. See ["Reloading Active Directory Information" on page 19](#) for detailed instructions.

Locate the `attributelist` parameter to remove any unneeded attribute fields. Do not remove a required attribute (the first 15 attributes of the following list), as they are the minimum required for the system to properly operate.



objectGUID

whenCreated

whenChanged

memberof: Member of

member: Member

sAMAccountName: User ID

mail: Email Address

distinguishedName: Distinguished Name

userPrincipalName: User Principal Name

cn: Full Name

givenName: First Name

sn: Last Name

department: Department

userAccountControl: Status

employeeType: Employee Type

Tip: The `employeeType` attribute is not available in the native Microsoft Management Console. To use the resources based upon Employee Type, the attribute must be set using a tool such as ADSI edit. ADSI Edit is an MMC snap-in that acts as a low-level editor for Active Directory. This tool is included when you install Microsoft Windows Server 2003 Support Tools from the product CD or from the Microsoft Download Center (<http://go.microsoft.com/fwlink/?LinkId=100114>). For information about how to install Windows Support Tools from the product CD, see Install Windows Support Tools at <http://go.microsoft.com/fwlink/?LinkId=62270>.

The following attributes are optional and may be deleted.

Caution: If you wish to re-add an attribute you mistakenly deleted, you must re-import the entire set. See "[Reloading Active Directory Information](#)" below for detailed instructions.

initials: Middle Initial
title: Title
company: Company
manager: Manager
physicalDeliveryOfficeName: Office
telephoneNumber: Business Phone
mobile: Mobile Phone
facsimileTelephoneNumber: Fax
pager: Pager
streetAddress: Address
l: City
st: State
postalCode: Zip Code
co: Country or Region

Role attributes are mapped as follows:

groupName: Role Name
resourceName: Resource Name
groupTypeName: Role Type

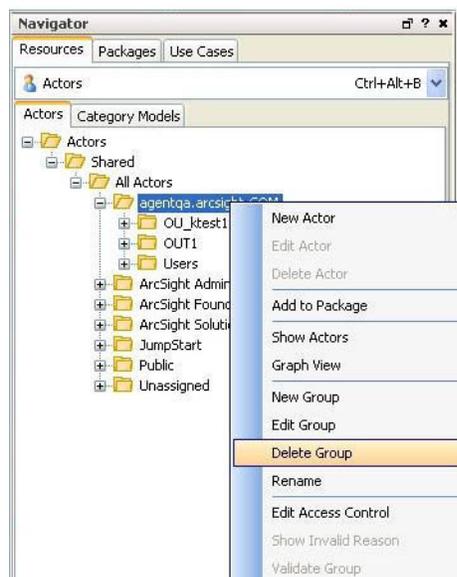
The group name will be a number and the groupTypeName will be this translation:

groupTypeName	groupName
Built-In	-2147483643
Domain Local Security	-2147483644
Global Security	-2147483646
Universal Security	-2147483640
Domain Local Distribution 2	
Global Distribution 4	
Universal Distribution 8	

Reloading Active Directory Information

To reload all Active Directory information:

1. If active, stop the Actor Model Import Connector.
2. From the Command Center, go to the **Navigator** panel and choose the **Resources** tab.
3. Under **Resources**, choose the **Actors** tab.
4. Under **All Actors**, go to the top level directory (This should be the connector's domain name related to Active Directory. Do not choose any subdirectories). Right-click from this top level and choose **Delete Group** from the shortcut menu, as shown below



Caution: Do not delete Actors outside of this top level directory. If you are deleting a large number of actors, see ["Best Practices for Deleting a Large Number of Actors"](#) on page 1.

Caution: Performing this action **does not** remove all the Actor data and history.

5. From the following directory, delete all files starting with **ps.user** and **ps.group**:
`$ARCSIGHT_HOME/user/agent/agentdata`
6. From this same directory (`$ARCSIGHT_HOME/user/agent/agentdata`), delete the `{connector_id}.status.init.import` file.
7. Restart the connector.

Send Documentation Feedback

If you have comments about this document, you can [contact the documentation team](#) by email. If an email client is configured on this system, click the link above and an email window opens with the following information in the subject line:

Feedback on Configuration Guide (Actor Model Import Connector for Microsoft Active Directory 7.1.7.7605.0)

Just add your feedback to the email and click send.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to arc-doc@hp.com.

We appreciate your feedback!