



**Hewlett Packard**  
Enterprise

## **Release Notes**

Compliance Insight Package for PCI 3.01

ArcSight Logger

November 15, 2012

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## Contact Information

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<b>Phone</b>	A list of phone numbers for HPE ArcSight Technical Support is available on the HPE Enterprise Security contacts page: <a href="http://www.hpe.com/software/support/contact_list">www.hpe.com/software/support/contact_list</a>
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# Contents

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**Logger CIP for PCI 3.01 ..... 5**

    Release Contents ..... 5

    Minimum Requirements ..... 6

    Installing or Upgrading Logger CIP for PCI ..... 6

    Open Issues in this Release ..... 6

    Issues Fixed in this Release ..... 6



# Logger CIP for PCI 3.01



Note

Version 3.01 of ArcSight Logger Compliance Insight Package for the Payment Card Industry (Logger CIP for PCI) provides an updated software installer component, which enables you to install the package on ArcSight Logger 5.3 or later. For information about other supported versions of ArcSight Logger, see ["Minimum Requirements" on page 6](#).

Version 3.01 is for new installations. If you have an earlier, supported version of the package installed and are upgrading to Logger 5.3 or later, you do not need to upgrade to version 3.01.

ArcSight Logger is a storage solution optimized for extremely high event throughput. An event is a time-stamped log entry, either sent by protocols such as syslog, or appended to a log file. Logger receives and stores events, and can optionally forward selected events.

Logger CIP for PCI is a package of alerts and reports that can assist you in complying with the PCI requirements specified in the Payment Card Industry Data Security Standard 2.0 and the Payment Application Data Security Standard 2.0.

The following topics are discussed:

- ["Release Contents" on page 5](#)
- ["Minimum Requirements" on page 6](#)
- ["Installing or Upgrading Logger CIP for PCI" on page 6](#)
- ["Open Issues in this Release" on page 6](#)
- ["Issues Fixed in this Release" on page 6](#)

## Release Contents

This release contains the following files:

File name	Description
<a href="#">Logger_PCI_ReleaseNotes_3.01.pdf</a>	Product description and open issues (this document).
<a href="#">Logger_PCI_SolutionGuide_3.0.pdf</a>	Product architecture, installation, configuration, and operation instructions, and product contents description.
<a href="#">ArcSight-ComplianceInsightPackage-Logger-PCI.3.01.1237.0.enc</a>	Content package to install on ArcSight Logger appliances.
<a href="#">ArcSight-ComplianceInsightPackage-Logger-PCI.3.01.1237.0.bin</a>	Content package to install on the software version of ArcSight Logger.

## Minimum Requirements

Logger CIP for PCI 3.01 is supported on version 5.1 or later of both the Logger appliance and the software Logger. To determine your Logger version, click the **About** option in the upper-right corner of the Logger interface.

Logger CIP for PCI is self-contained and does not rely on any other ArcSight CIP packages or solutions.

## Installing or Upgrading Logger CIP for PCI

For detailed information about installing and upgrading Logger CIP for PCI, see the *ArcSight Solution Guide Compliance Insight Package PCI 3.0*.

## Open Issues in this Release

This release contains the following open issues.

Number	Description
LOG-10067 SOL-3241	On Logger 5.1, single page Microsoft Word reports that are generated using the PCI 3.0 template do not render correctly. <b>Workaround:</b> Set the View Option for the report to Multipage, as described in the Logger online Help or the <i>Logger Administrator's Guide</i> .
LOG-10098 SOL-3225	On Logger 5.1, drill-down report columns that do not contain data are displayed as active hyperlinks, and clicking the hyperlink might result in an empty report.
LOG-9354 SOL-3200	On Logger 5.1, Microsoft Word report column headings and column values that span multiple lines are displayed incorrectly, with \line or ?line where the line breaks should occur.
SOL-3182	Several queries in Logger CIP for PCI 2.1 and 3.0 use the SQL function COUNT(*) to count events. This might result in incorrect event counts if aggregated events are sent to Logger and match the query conditions. <b>Workaround:</b> Change COUNT(*) in the queries to SUM(baseEventCount).

## Issues Fixed in this Release

The following issues are fixed in this release:

Number	Description
LOG-9797 SOL-3211	If the software Logger 5.1 or later was installed as root, and then a Compliance Insight Package was also installed as root, and no forwarder was configured, attempting to edit and save an alert from the installed package failed with the following message:  <code>There was a problem saving your changes: FileNotFoundException - &lt;install_dir&gt;/current/arcsight/logger/user/logger/logger_ processor.properties (Permission denied)</code>