Getting Started with the ArcSight Logger™ Appliance

The HP ArcSight Logger appliance package includes detailed rack installation instructions, which you can use to rack mount your appliance. This document helps you set up your Logger appliance for first use. It explains how to configure an IP address on the Logger appliance, install a license file on it, and connect to it the first time using that IP address.

Follow these basic steps to install and start using your Logger appliance:

1 Prepare to Install the Logger Appliance

2 Install the Logger Appliance

3 Configure a New IP Address

4 Accept the End User License Agreement and Log In

5 Initialize the Logger Appliance

6 Get the Logger Documentation

7 Set Up the Logger Appliance for Remote Access

Prepare to Install the Logger Appliance

Before you install Logger, HP ArcSight recommends that you:

1 Redeem your Logger license key by following the instructions in the enclosed "Hewlett-Packard Entitlement Certificate" document. You will need this key to access Logger functionality.

2 Apply for an account on Protect 724 (http://protect724.arcsight.com), the ArcSight user community. You will need this account to access product documentation and other community-based resources for Logger.

Install the Logger Appliance

To install the Logger appliance:

1 Unpack the appliance and its accompanying accessories.

> **Caution**
> Read carefully through the instructions, cautions, and warnings that are included with the appliance shipment. Failing to do so can result in bodily injury or appliance malfunction.

2 Follow the rack installation instructions to securely mount it.

3 Make the rear panel connections.

**4** Power on the appliance.

Configure a New IP Address

The Logger appliance ships with the default IP address 192.168.35.35 (subnet mask

255.255.255.0) on Eth0. To begin setting up your appliance, use the Logger Command Line Interface (CLI) to configure a new IP address. To run a command in the CLI, type it at the prompt and then press Enter.

To set up a new IP address for Logger:

1   Use one of the following methods to connect to the Logger CLI:

   ◆   Connect a terminal to the serial port on the Logger using a null modem cable with DB-9 connector. The serial port expects a standard VT100-compatible terminal: 9600 bps, 8-bits, no parity, 1 stop bit (8N1), no flow control.

   ◆   Connect a keyboard and monitor to the ports on the rear panel of the Logger.

   ◆   Log into iLO and launch the remote console.

   Once you are connected to the CLI, a screen similar to the following one displays.
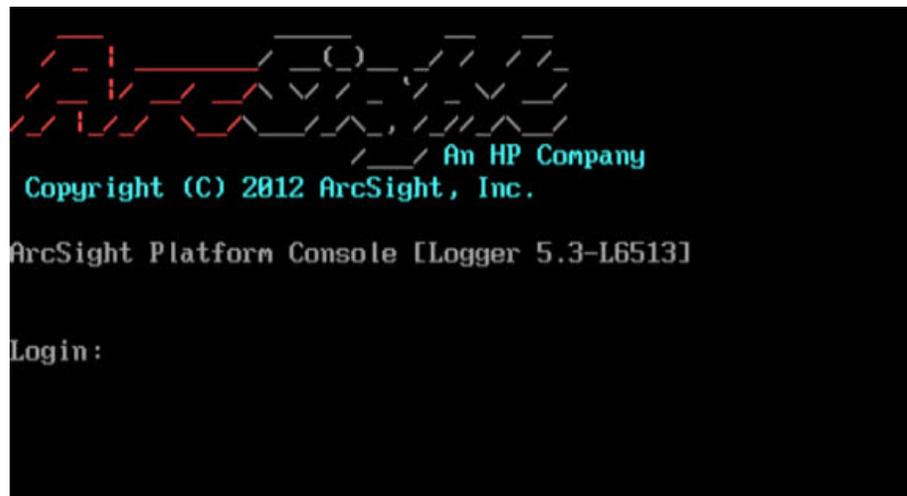
2   Enter the following default credentials to log in as the administrator:

   Login: `admin`
   Password: `password`

3   Enter the IP address in one of the following formats:

   ◆   `set ip eth0 <ip>/<prefix>`
       (For example, `set ip eth0 192.0.2.5/24`)

   ◆   `set ip eth0 <ip> <subnetmask>`
       (For example, `set ip eth0 192.0.2.5 255.255.255.0`)

4   Enter `set defaultgw <ip>`, replacing <ip> with your default gateway IP address.

5   Enter `set hostname <domain_name>.<company.com>`, replacing mydomain.mycompany.com with the fully-qualified domain name (FQDN) of the desired host.

6   Enter `set dns <search_domain_name1>,<search_domain_name2>,…` `<nameserver1> <nameserver2>`, replacing each <search_domain_nameN> with a search domain, and each <nameserverN> with the IP address of a name server. (For example, `set dns mydomain1.mycompany.com,mydomain2.mycompany.com` `192.0.2.1 192.0.2.2`).

7   Enter `set ntp <ntp_server> <ntp_server> <ntp_server>`,... , replacing `<ntp_server>` with the NTP server you want to use to set the time. (For example, `logger> set ntp time.nist.gov`)

8   To confirm that the settings are correct for your environment, enter `show config`.

For more information on the Command Line Interface, refer to the *ArcSight Logger Administrator's Guide*, or enter `help` at the prompt for a list of available commands.

Accept the End User License Agreement and Log In

The first time you connect to the Logger appliance through a browser, you are directed to the End User License Agreement. Before you can log in and initialize the appliance, you must review and accept the license agreement.

Follow these steps to accept the license agreement and start initializing Logger:

1   Use the following URL to connect to Logger through a supported browser: `https://<IP address>`, where <IP address> is the new IP address you just configured.

Scroll down to the bottom of the screen to review the license. Mark the "I accept the terms of the License Agreement" check box and click **Accept.**

The Login screen is displayed.
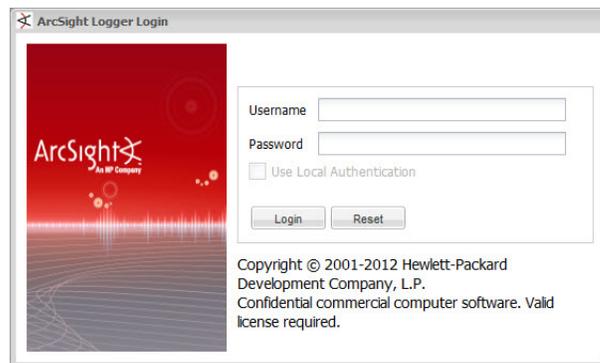
2   Use the following default credentials to log in as the administrator:

Username: `admin`
Password: `password`

For security reasons, be sure to change the default credentials as soon as possible after connecting to Logger for the first time. Refer to the *ArcSight Logger Administrator's Guide* for instructions.

Initialize the Logger Appliance

After you accept the End User License Agreement and log in for the first time, the System Configuration Settings screen is displayed. On this screen, you must configure the initial settings for your Logger appliance. Once you complete that configuration, your Logger appliance is ready for use.

Refer to the Installation and Initialization chapter of the *ArcSight Logger Administrator's Guide* for instructions on how to initialize the Logger appliance and configure it to suit your needs. Also, read the release notes for any late-breaking information.

Get the Logger Documentation

The *ArcSight Logger Release Notes* and the *ArcSight Logger Administrator's Guide* (in PDF form) for your version are available for download from the ArcSight Protect 724 Community at https://protect724.arcsight.com.

Online Help for Logger is available through the ArcSight Logger's user interface (UI). The help provides the same information contained in the Administrator's Guide in a contextual format. To access the help, click the help icon (?) in the top right-hand corner of any Logger UI page.

Set Up the Logger Appliance for Remote Access

HP ArcSight strongly recommends setting up and configuring your appliance for out-of-band remote access. Doing so ensures that you (and Customer Support, with your permission and assistance) can remotely access your appliance's console for troubleshooting, maintenance, and power control.

All Logger appliances are equipped with an HP ProLiant Integrated Lights-Out (iLO) Advanced remote management card. Follow the directions in the *HP ProLiant Integrated Lights-Out User Guide* to set up your appliance for remote access. The guide is available at http://www.hp.com/go/iLO.

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