

ArcSight Risk Insight Release Notes

For Linux Operating System.

Software version: 1.0.200

Publication date: December 2014

This document contains information that is not included in books or Help.

What's new in this Version

This version of Risk Insight is compatible with *ArcSight ESM* version 6.8. It is considered a patch and not a full version. If you are installing ESM 6.8, follow the instructions in "[Install Risk Insight 1.0.200](#)" below for installing Risk Insight.

In addition to ESM 6.8 compatibility, this version includes the following changes:

- Overall score heat map changes. For more information, see "[Overall Score Heat Map Changes](#)" on the next page.
- Auto-refresh for dashboards. For more information, see "[Auto-Refresh for Dashboards](#)" on page 3.

Install Risk Insight 1.0.200

The following instructions are relevant for upgrading Risk Insight 1.0 to Risk Insight 1.0.200, as well as for a first-time installation of Risk Insight with ESM 6.8.

Note: Risk Insight is an ArcSight ESM add-on. Therefore, it can be installed only after ESM is installed. You need to install Risk Insight in a separate partition than ArcSight ESM.

To install Risk Insight for the first time with ESM 6.8

1. If you re installing Risk Insight for the first time, follow the instructions in the *ArcSight Risk Insight Deployment Guide*. When you reach the *Install Risk Insight* topic on page 16, complete the procedure until step 6 (inclusive).
2. Copy the Risk Insight 1.0.200 patch file to the server on which Risk Insight is installed.

Note: Make sure to copy the file as a binary file and not as a text file.

3. Log onto the Risk Insight server as a root user. Perform the next two steps as a root user.

4. Add execute permissions to the patch file:

```
chmod +x [risk-insight-1_0_200.sh]
```

5. Run the patch file from a command line:

```
sh [risk-insight-1_0_200.sh]
```

6. Continue following the instructions in the deployment guide (from topic *Open Risk Insight*, on page 17).

To upgrade Risk Insight after upgrading to ESM 6.8

Note: Make sure that your ESM 6.8 upgrade is complete.

1. Copy the Risk Insight 1.0.200 patch file to the server on which Risk Insight is installed.

2. Log onto the Risk Insight server as a root user.

3. Add execute permissions to the patch file:

```
chmod +x [risk-insight-1_0_200.sh]
```

4. Run the patch file from a command line:

```
sh [risk-insight-1_0_200.sh]
```

Overall Score Heat Map Changes

The previous heap map enabled you to view the overall score of Business and Location assets according to their criticality level.

In this version, it enables you to view the overall score of Business and Location assets according to their urgency. The urgency allows for more precise risk analysis.

Urgency is calculated as follows:

$$\frac{\text{worst score} * \text{criticality level}}{10}$$

Worst score = the normalized score of the risk factor, out of all risk factors (including the vulnerability score).

For more information on the heat map, see the *Overall Score Heat Map* topic in the *ArcSight Risk Insight User Guide*.

Auto-Refresh for Dashboards

By default, dashboards are refreshed when the user performs an action in the user interface. You now have the option to configure a dashboard component to refresh automatically.

Note: Frequently refreshing dashboard components may affect performance.

To configure auto-refresh for dashboards

1. From the navigation bar, click **Administration > Dashboard Builder**.
2. Click **Open an existing page**.
3. From the **Page Gallery**, double-click the dashboard that you want to open.
4. Close the **Page Gallery**.
5. Click the arrow on the top right side of the component that you want to configure.



6. Click **Preferences**.
7. On the **Preferences** dialog box, from the **Refresh component every** list, select the frequency that you want to automatically refresh the data in that component, and then click **OK**.

For more information on Dashboards, see the *Dashboards and Reports* chapter in the *ArcSight Risk Insight User Guide*.

Notes and Limitations

Notes and limitations are identified with a Release Note number (RNxxxx). Use this number when communicating with your HP Support representative.

Language Support

(RN8489) Risk Insight is supported only in the English language:

- User facing text is available only in English.
- User-created content is supported only in English, but might work for some Western languages.

Browser Support

- **(RN8713)** The color indication in the Overall Score Heat Map does not work properly if you are using a client running on a Safari browser.

Workaround: Open this dashboard in another browser supported by ArcSight ESM. For information on supported browsers, see *ArcSight ESM Product and Platform Lifecycle*.

- **(RN9011)** If you are using a client running on an Internet Explorer version 10 browser, dashboard components, both out-of-the-box and custom dashboards, cannot be resized.
- **(RN9021)** If you are using a client running on an Internet Explorer browser, the dashboard builder opens in a new browser window.
- **(RN11376)** When using a client running on an Internet Explorer 11 browser, the Component Gallery in the Dashboard Builder does not display properly. Some functionality may be impaired.

Workaround: Configure your browser to be compatible with Internet Explorer 10.

- **(RN6575)** You cannot import configuration data to Risk Insight if you are using a client running on a Firefox browser.

Workaround: Open Risk Insight from a Chrome or an Internet Explorer browser.

Dashboards

- **(RN8974)** In the dashboards, the drill-down capability that supports root cause analysis, is only available for assets that are displayed in the Asset Selector. Assets that are not displayed in the Asset Selector, but are displayed in one of the dashboard components, will have faulty links.

For example:

Suppose you want to evaluate asset A in the Risk Register. After you open the Risk Register and select asset A in the Asset Selector, you can see that there are five children assets with high risk scores displayed in the First Level Children Summary component—assets B, C, D, E, and F. Asset B has the highest risk score and you would like to determine the cause of this high score. Asset B is not displayed in the Asset Selector due to a large business model. If you click asset B First Level Children Summary component, then the application will not respond.

Workaround: Click the Show More link at the bottom of the asset list in the Asset Selector. Locate the child asset that you want to analyze. After you find this asset in the asset list (you might need to click Show More a few times), then the child asset link will work as expected in the various components.

- **(RN8986)** If you try to open a dashboard after a session timeout, then you will get an error message (instead of the login page).

Workaround: Click the Refresh button. You will be redirected to the login page.

- **(RN8874)** If you try to open a dashboard page that has been deleted (a dashboard page might still appear as an option in the navigation bar menu because the menu was not yet refreshed), then you will receive an error message. The error message does not close properly.

Workaround: Click the **Refresh** button. You will be redirected to the Risk Indicators page.

Support

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- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
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To find more information about access levels, go to:

http://h20230.www2.hp.com/new_access_levels.jsp

HP Software Solutions Now accesses the HPSW Solution and Integration Portal Web site. This site enables you to explore HP Product Solutions to meet your business needs, includes a full list of Integrations between HP Products, as well as a listing of ITIL Processes. The URL for this Web site is <http://h20230.www2.hp.com/sc/solutions/index.jsp>

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