ArcSight EnterpriseView Release Notes

for the Windows Operating System.

Software version: 1.0

Publication date: March 2012

This document contains information that is not included in books or Help.

Notes and limitations are identified with a Release Note number (RNxxxx). Use this number when communicating with your HP Support representative.

SAP BusinessObjects License Keys

Follow the instructions for deploying EnterpriseView as described in the *HP EnterpriseView Deployment Guide*. When you reach the following steps in the deployment process, follow the instructions described below:

1. When you install SAP BusinessObjects as described in the *Install SAP BusinessObjects Enterprise CMC* section, use the following license key:

   CSZ0F-13KG93M-Y40A00Y-1TCF

   This license key provides license to ten concurrent users.

2. When you configure SAP BusinessObjects as described in the *Configure BusinessObjects Enterprise* section, do the following:

   a. Open SAP BusinessObjects Enterprise CMC.

   b. Under **Manage**, click **License Keys**.

   c. In the **Add Key** box, enter the following license key, and then click **Add**:

      CRZ0K-U4KG938-Y40200S-W2K9

      This license key provides license to two named users. (In SAP BusinessObjects, a named user can access the application regardless of the number of users who are currently connected.)

3. After you define users, as described in the *SAP BusinessObjects Enterprise Administrator's Guide*, do the following:

   a. Open SAP BusinessObjects Enterprise CMC.

   b. Under **Organize**, click **Users and Groups**.

   c. In the left pane, click **User List**.

   d. In the right pane, click the user that you want to define as a named user.

e. On the **Properties** page, under **Connection Type**, select **Named User**.

> **Note:** The administrator user must be set as a named user.

Notes and Limitations

- (**RN1971**) When you create a user in SAP BusinessObjects, you cannot use an **Account Name** that you have used previously, even if that user was deleted and no longer exists in the system. This issue can arise when an employee leaves the organization and later returns to work for the organization.

  Workaround: Do not delete users in SAP BusinessObjects; instead, disable the user by selecting the **Account is disabled** check box, as described in the *To modify a user account* section, in the *Managing Users and Groups* chapter, in the *SAP BusinessObjects Enterprise Administrator's Guide*.

- (**RN2211**) The **Last Imported On** field on the Vulnerability Management window (displaying the date of the most recent import update and whether there are any errors or notifications) and the vulnerability data that is displayed in the grid, are not updated automatically.

  Workaround: To view the most updated import data, manually refresh the page.

- (**RN2775**) Out-of-the-box vulnerability printable reports in this version are asset-based. They cannot be generated for all vulnerabilities regardless of the asset. If you create a report for All Vulnerabilities, then the report will not contain data. However, you can create a customized report that is not asset-based for all vulnerabilities. For more information, see the *Create an EnterpriseView Report Using SAP BusinessObjects WebIntelligence* section, in the *HP ArcSight EnterpriseView User Guide*.

- (**RN2871**) If you create a customized report that utilizes the following objects, then the report can include only one asset:

  - Objects from the **SoA** class

  - Objects from the **Policy Compliance** class

  - Objects from the **Policy Assessment** class used in **Policy Assessment Context**

  To create a report for a single asset, use the **Asset ID** object as query filter and the **@AssetPrompt** object as the prompt value.

- (**RN3251**) Because the SAP BusinessObjects license is limited to ten concurrent user sessions, when a user logs out from EnterpriseView, it is not enough to close the browser. The user must click **Log Out** in EnterpriseView in order to terminate the session. User sessions that are not terminated properly continue running for an additional 30 minutes after the browser is closed.

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