ArcSight Risk Insight Release Notes

For Linux Operating System.

Software version: 1.0

Publication date: October 2013

This document contains information that is not included in books or Help.

Notes and limitations are identified with a Release Note number (RNxxxx). Use this number when communicating with your HP Support representative.

Notes and Limitations

Language Support

(RN8489) Risk Insight is supported only in the English language:

- User facing text is available only in English.

- User-created content is supported only in English, but might work for some Western languages.

Browser Support

- **(RN8713)** The color indication in the Overall Score Heat Map does not work properly if you are using a client running on a Safari browser.

  Workaround: Open this dashboard in another browser supported by ArcSight ESM. For information on supported browsers, see *ArcSight ESM Product and Platform Lifecycle*.

- **(RN9011)** If you are using a client running on an Internet Explorer version 10 browser, dashboard components, both out-of-the-box and custom dashboards, cannot be resized.

- **(RN9021)** If you are using a client running on an Internet Explorer browser, the dashboard builder opens in a new browser window.

- **(RN6575)** You cannot import configuration data to Risk Insight if you are using a client running on a Firefox browser.

  Workaround: Open Risk Insight from a Chrome or an Internet Explorer browser.

Dashboards

- **(RN8974)** In the dashboards, the drill-down capability that supports root cause analysis, is only available for assets that are displayed in the Asset Selector. Assets that are not displayed in the Asset Selector, but are displayed in one of the dashboard components, will have faulty links.

For example:

Suppose you want to evaluate asset A in the Risk Register. After you open the Risk Register and select asset A in the Asset Selector, you can see that there are five children assets with high risk scores displayed in the First Level Children Summary component— assets B, C, D, E, and F. Asset B has the highest risk score and you would like to determine the cause of this high score. Asset B is not displayed in the Asset Selector due to a large business model. If you click asset B First Level Children Summary component, then the application will not respond.

Workaround: Click the Show More link at the bottom of the asset list in the Asset Selector. Locate the child asset that you want to analyze. After you find this asset in the asset list (you might need to click Show More a few times), then the child asset link will work as expected in the various components.

- **(RN8986)** If you try to open a dashboard after a session timeout, then you will get an error message (instead of the login page).

  Workaround: Click the Refresh button. You will be redirected to the login page.

- **(RN8874)** If you try to open a dashboard page that has been deleted (a dashboard page might still appear as an option in the navigation bar menu because the menu was not yet refreshed), then you will receive an error message. The error message does not close properly.

  Workaround: Click the **Refresh** button. You will be redirected to the Risk Indicators page.

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