

# Connected ImportUsers Tool

Software Version 23.3

## Support Matrix

**opentext™**

Document Release Date: July 2022  
Software Release Date: July 2023

## Legal notices

Copyright 2015-2023 Open Text

The only warranties for products and services of Open Text and its affiliates and licensors (“Open Text”) are as may be set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Open Text shall not be liable for technical or editorial errors or omissions contained herein. The information contained herein is subject to change without notice.

## Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for updated documentation, visit <https://www.microfocus.com/support-and-services/documentation/>.

## Support

Visit the [MySupport portal](#) to access contact information and details about the products, services, and support that OpenText offers.

This portal also provides customer self-solve capabilities. It gives you a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the MySupport portal to:

- View information about all services that Support offers
- Submit and track service requests
- Contact customer support
- Search for knowledge documents of interest
- View software vulnerability alerts
- Enter into discussions with other software customers
- Download software patches
- Manage software licenses, downloads, and support contracts

Many areas of the portal require you to sign in. If you need an account, you can create one when prompted to sign in.

# Contents

Requirements .....	4
Compatibility .....	5
Languages .....	5
Virtualization products .....	5
OpenText software coexistence .....	5
Other software coexistence .....	5
Send documentation feedback .....	6

# Requirements

This section provides information about the requirements to successfully install and run OpenText Connected ImportUsers tool 23.3. For questions about any of these requirements, contact OpenText Support.

The ImportUsers tool has the following requirements:

- **Software requirements**
  - **Operating system.** Any macOS or Windows operating system
  - **Third-party software.** Java SE 8
- **System requirements**
  - **Credentials.** Connected credentials of a user with the bulk importer role.

# Compatibility

This section provides information about optional software and configurations that are compatible with Connected ImportUsers tool 23.3. For questions about any of the information in this section, contact OpenText Support.

## Languages

This release supports English only.

## Virtualization products

This release does not support any virtualization products.

## OpenText software coexistence

This release is compatible with the following OpenText software:

- Connected Key Management Server 4.10.2

This release may be installed on the same device as the following OpenText products:

- Connected Backup 9.x
- Connected Backup 8.x

## Other software coexistence

No information about coexistence with other software is available for this release.

# Send documentation feedback

If you have comments about this document, you can [contact the documentation team](#) by email. If an email client is configured on this system, click the link above and an email window opens with the following information in the subject line:

## **Feedback on OpenText Connected ImportUsers Tool 23.3 Support Matrix**

Add your feedback to the email and click **Send**.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to [Connected.DocFeedback@microfocus.com](mailto:Connected.DocFeedback@microfocus.com).

We appreciate your feedback!