Hewlett Packard Enterprise

HPE IDOL Speech Server

Software Version: 11.3.0

Windows and Linux operating systems

Administration Guide

Document Release Date: January 2017

Software Release Date: January 2017

Legal Notices

Warranty

The only warranties for Hewlett Packard Enterprise Development LP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HPE shall not be liable for technical or editorial errors or omissions contained herein.

The information contained herein is subject to change without notice.

Restricted Rights Legend

Confidential computer software. Valid license from HPE required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Copyright Notice

© Copyright 2013-2017 Hewlett Packard Enterprise Development LP

Trademark Notices

Adobe™ is a trademark of Adobe Systems Incorporated.

Microsoft® and Windows® are U.S. registered trademarks of Microsoft Corporation.

UNIX® is a registered trademark of The Open Group.

This product includes an interface of the 'zlib' general purpose compression library, which is Copyright © 1995-2002 Jean-loup Gailly and Mark Adler.

Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for recent software updates, go to https://downloads.autonomy.com/productDownloads.jsp.

To verify that you are using the most recent edition of a document, go to https://softwaresupport.hpe.com/group/softwaresupport/search-result?doctype=online help.

This site requires that you register for an HPE Passport and sign in. To register for an HPE Passport ID, go to https://hpp12.passport.hpe.com/hppcf/login.do.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HPE sales representative for details.

Support

Visit the HPE Software Support Online web site at https://softwaresupport.hpe.com.

This web site provides contact information and details about the products, services, and support that HPE Software offers.

HPE Software online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support web site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Access product documentation
- Manage support contracts
- Look up HPE support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HPE Passport user and sign in. Many also require a support contract.

To register for an HPE Passport ID, go to https://hpp12.passport.hpe.com/hppcf/login.do.

To find more information about access levels, go to https://softwaresupport.hpe.com/web/softwaresupport/access-levels.

To check for recent software updates, go to https://downloads.autonomy.com/productDownloads.jsp.

About this PDF version of online Help

This document is a PDF version of the online Help.

This PDF file is provided so you can easily print multiple topics or read the online Help.

Because this content was originally created to be viewed as online help in a web browser, some topics may not be formatted properly. Some interactive topics may not be present in this PDF version. Those topics can be successfully printed from within the online Help.

Contents

Part 1: Getting Started 15
Chapter 1: Introduction to HPE IDOL Speech Server 17
HPE IDOL Speech Server 17
OEM Certification 17
HPE's IDOL Platform 17
Introduction to Speech Processing 17
Speech-to-Text 18
Phonetic Phrase Search 19
Speaker Identification 19
Spoken Language Identification 19
Transcript Alignment 19
Audio Fingerprint Identification 20
Audio Security 20
HPE IDOL Speech Server System Architecture 20
Chapter 2: Speech Processing Overview 21
Understand Audio 21
Audio Sources and Capture 21
Audio Capture 22
Clipping 22
Background Noise 22
Audio Compression 23
Audio Sampling Rate 23
Audio Bandwidth 24
Speech-to-Text 25
Measure Speech-to-Text Success Rates 26
Improve Speech-to-Text Success Rates 26
Language Models 27
Measure the Effectiveness of Language Models 28
Source Text for Building Custom Language Models 28
Build Custom Language Models 29
Acoustic Models 29
Phonetic Phrase Search 30
Speaker Identification 31
Spoken Language Identification 32
Audio Fingerprint Identification 34
Transcript Alignment 34
Transcript Language Models 34
Chapter 3: Install HPE IDOL Speech Server 35
System Requirements 35
Supported Operating Systems 35

Windows ... 35
Linux ... 35
Antivirus Recommendations ... 35
Recommended Hardware Specifications ... 36
Memory Requirements ... 36
Install HPE IDOL Speech Server ... 37
Install HPE IDOL Speech Server on Windows ... 37
Install HPE IDOL Speech Server on UNIX ... 38
Install HPE IDOL Speech Server as a Windows Service ... 40
Licenses ... 41
Display License Information ... 42
Configure the License Server Host and Port ... 43
Revoke a Client License ... 43
Troubleshoot License Errors ... 44
Supported Resources ... 45
Resource Packs ... 46
Sentence Breaking Plug-In ... 49
Chapter 4: Configure HPE IDOL Speech Server ... 51
HPE IDOL Speech Server Configuration Files ... 51
Modify Configuration Parameter Values ... 51
Configuration File Sections ... 52
[Server] Section ... 52
[Service] Section ... 53
[Paths] Section ... 53
[License] Section ... 53
[Logging] Section ... 53
[ActionName] Sections ... 54
[MyEventHandler] Sections ... 54
Tasks Configuration File Sections ... 55
[TaskTypes] Section ... 55
[MyTask] Sections ... 56
[ModuleName] Sections ... 56
[Resources] Section ... 57
[MyLanguage] Sections ... 57
[MyFPDB] Sections ... 58
[MySidBase] Section ... 59
Configure Language Packs ... 59
Configure Task Queues ... 61
Enable Queues ... 61
View Queue Status ... 62
Include an External Configuration File ... 62
Include the Whole External Configuration File ... 63
Include Sections of an External Configuration File ... 63
Include a Parameter from an External Configuration File ... 64
Merge a Section from an External Configuration File ... 64
Customize Logging ... 65

HPE IDOL Speech Server Logs and Error Reports 66
Event Handlers 66
Configure an Event Handler 67
Configure Input and Output Directories 68
Use XSL Templates to Transform Action Responses 69
Chapter 5: Run HPE IDOL Speech Server 71
Start and Stop HPE IDOL Speech Server 71
Start HPE IDOL Speech Server 71
Stop HPE IDOL Speech Server 72
Send Actions to HPE IDOL Speech Server 73
Verify HPE IDOL Speech Server Runs Correctly 73
GetRequestLog 73
GetLicenseInfo 74
GetLicenseCounts 75
GetStatus 76
Display Online Help 78
Audio Requirements 79
Audio and Video Files 79
Streamed Audio 79
Start and Stop Tasks 79
Start a Task 80
Run Tasks Across Multiple Cores 80
Check the Status of a Task 81
End a Task 82
Queue Tasks 82
Standard Tasks 83
Display Configured Tasks 91
Display Task Details 91
Display Configured Resources 93
Check Available Resources 94
Find Recommended Language Resources to Use in a Task 95
Get Task Results 97
Results Format 98
Continuation Tokens 99
Delete Output Files 100
Use ClearTmpResults Action 100
Use DeleteResults Action 100
Use DeleteResult Action Parameter with GetResults Action 101
Monitor the Status of the Output File Manager 101
Restrictions on File Deletion 101
Create and Manage Lists 102
Create and Edit Lists 102
View Lists 103
Use Lists in Actions 104
Back Up and Restore HPE IDOL Speech Server 104
Troubleshooting 105

Part 2: HPE IDOL Speech Server Operations 107
Chapter 6: Manage Language Packs and Other Resources 109
Overview 109
Load Language Resources 109
Unload Language Resources 110
Unload Manually Loaded Resources 111
Monitor Resource Usage 111
Chapter 7: Speech-to-Text 113
Prepare the Audio 113
Select the Language Pack 113
Run the Task 114
Interpret the Results 115
CTM Transcript Output 115
XML Transcript Output 116
Pauses in Recognition Output 117
Use a Lattice File 117
Control Speech-to-Text Process Speed 117
Enable Word Confidence Scores 118
Tune Parameters 119
Noisy Data 119
Missing Words in Transcript 119
Extra Words in Transcript 119
Use a Custom Language Model 120
Use an Adapted Acoustic Model 120
Troubleshooting 121
Generate Diagnostics 121
Score Speech Recognition 121
Prepare the Truth Transcript Text 122
Run the Scorer 122
Format of Scorer Results 122
Common Problems Related to Scoring Outputs 123
Chapter 8: Create Custom Language Models 125
Overview 125
Standard and Custom Language Models 126
Calculate Perplexity 126
Format of Perplexity Results 127
Look Up Vocabulary 128
Look Up Pronunciations 129
Training Text for Custom Language Models 130
Select Appropriate Text 131
Prepare Text 131
Normalize Text 131
Build the Language Model 132
Evaluate the Custom Language Model 133
Troubleshooting 133

Chapter 9: Normalize Text 135
Overview 135
Supported Languages 135
Segment Text 136
Metadata Tag Syntax 137
Run Text Normalization 138
Troubleshooting 139
Chapter 9: Align Transcripts 139
Overview 140
Common Problems 141
Normalize the Transcript 141
Build the Transcript Language Model 141
Run Speech-to-Text 141
Check Transcript 142
Format of Diagnostic File 142
Align the Transcript 143
Two Pass Alignment 145
Troubleshooting 145
Chapter 10: Adapt Acoustic Models 147
Overview 147
Assemble the Data Set 148
Audio Data Requirements 148
Transcription Data Requirements 148
Data Naming Scheme 149
Prepare the Audio Data 149
Prepare the Transcription Data 150
Present Adaptation Data to HPE IDOL Speech Server 151
Acoustic Adaptation Diagnostics 153
Exclude Low-Quality Adaptation Data 154
Finalize the Adapted Acoustic Model 155
Evaluate the Adapted Acoustic Model 156
Troubleshooting 156
Chapter 11: Phonetic Phrase Search 159
Overview 159
Create the Phoneme Time Track File 159
Search the Phoneme Time Track File 161
Phonetic Phrase Search in a Single Step 162
Chapter 12: Use Speaker Clustering 165
The SplitSpeech Process 165
Control the Number of Speakers 165
Processing Time 166
Chapter 13: Identify Speakers in Audio 167
Overview 167
Create Speaker ID Feature Files 167
Train Speaker Templates 168

Create a Speaker Template from a Single Audio File ... 169
Create a Speaker Template from Multiple Feature Files ... 169
Estimate Speaker Score Thresholds ... 170
Package Templates ... 175
Identify Speakers in Audio ... 178
Format of Speaker Identification Results ... 179
Troubleshooting ... 180
Generate Diagnostics ... 180
Warning Messages ... 181
Improve Performance ... 182
Error Messages ... 183
Chapter 14: Identify Languages in Audio ... 185
Overview ... 185
Language Identification Modes ... 185
Configure Language Identification Tasks ... 186
Run Language Identification ... 186
Create Your Own Language Classifiers ... 189
Create Language Identification Feature Files ... 190
Performance Considerations ... 190
Create the Language Classifier ... 191
Combine Classifiers into a Language Identification Set ... 192
Optimize the Language Identification Set ... 194
Review the Optimization Log File ... 195
Troubleshooting ... 198
Error Messages ... 198
Chapter 15: Audio Fingerprint Identification ... 199
Overview ... 199
Define the AFP Database ... 199
Define the AFP Database in the Tasks Configuration File ... 200
Manage AFP Databases ... 201
Add Clips to a Database ... 201
Remove Clips from a Database ... 202
Optimize a Database ... 203
View the Database Contents ... 203
Detect Indexed Clips in Audio ... 205
Detect Repeated Audio Sections ... 207
Troubleshooting ... 208
Chapter 16: Audio Security ... 209
Overview ... 209
Configure Audio Security Tasks ... 209
Create the Alarm Database ... 209
Run Audio Security ... 210
Chapter 17: Stream Live Audio ... 213
Run Speech-to-Text on Live Audio ... 213
Remove Areas Categorized as Music or Noise ... 214

Use Live Mode for Streaming 214
Chapter 18: Preprocess Audio 217
Audio Preprocessor Modes 217
Audio Categorization 217
Audio Quality Assessment 218
Clipping Detection 218
Signal-to-Noise Ratio Calculation 218
DTMF Identification 218
Configure Audio Preprocessing Tasks 218
Run an Audio Preprocessing Task 219
Example Results 220
Audio Categorization Mode 220
Clipping Detection Mode 220
SNR Calculation Mode 221
DTMF Mode 221
Run Audio Analysis 222
Chapter 19: Postprocess Results 223
Postprocessing Operations 223
Filter Vocabulary 223
Recombine Word Fragments 224
Configure Audio Postprocessing Tasks 225
Chapter 20: Obfuscate Training Data 227
Overview 227
Run a Data Obfuscation Task 227
Part 3: Create Custom Tasks 229
Chapter 21: Understanding Tasks 231
Overview 231
Modules and Data Streams 231
Check Module License Information 232
Syntax for Module and Stream Variables 233
Name a Data Stream Instance 233
Name a Module Instance 234
Specify Module Inputs and Outputs 236
Schemas for Standard Tasks 237
Speech-to-Text 237
Language Configuration 239
Phonetic Phrase Search 241
Speaker Identification 242
Spoken Language Identification 242
Audio Fingerprint Identification 244
Transcript Alignment 244
Chapter 22: Configure Custom Tasks 247
General Task Configuration 247

Convert Data Streams Between Permitted Types 247
Disable Time Slicing 247
General Module Configuration 248
Configure Default Outputs 248
Run the Configured Task 248
Configure Variable Parameters 249
Generate Output File Names 249
Configure Action Parameters 250
Set a Default Value 251
Configure Simple References 251
Configure Complex References 252
Load a Language Pack Manually 252
Unload a Language Pack 254
Chapter 23: Sample Task Schemas 257
Stereo Speech-to-Text Conversion 257
Audio Stream-to-Text Conversion 258
Speech-to-Text with Word Filtering 259
Language Identification 259
Language Identification Feature Extraction 260
Language Identification Optimization 260
Transcript Alignment 261
Build Language Models 261
Cluster Speech 261
Train Templates for Speaker Identification 262
Perform Speaker Identification Using Templates 262
Audio Fingerprint Identification 263
Add a Track to an Audio Fingerprint Database 263
Remove a Track from an Audio Fingerprint Database 263
Audio Security 263
Preprocess Audio Files for Phonetic Phrase Search 264
Combine Phonetic Phrase Search Data Files 264
Run a Phonetic Phrase Search 265
Combine Output from Multiple Channels 265
Categorize Audio 266
Assess Audio Quality 266
Identify DTMF Dial Tones 266
Word Recompounding 267

Part 4: Appendixes 269

Appendix A: Input and Output Files 271
Specify Files 271
Input Files 271
Output Files 272
Configuration File 272
Logging Sections 272

[Server] Section 272
Tasks Configuration File 272
[LangPack] Section 272
[afpedit] Section 273
[afpfile] Section 273
[afpout] Section 273
[align] Section 273
[amadaptadddata] Section 274
[amadaptend] Section 274
[audiotemplatedevel] Section 274
[audiotemplateedit] Section 275
[audiotemplatescore] Section 275
[audiotemplatetrain] Section 275
[audiopreproc] Section 276
[audiosec] Section 276
[ctm] Section 276
[filter] Section 276
[fmdcombiner] Section 277
[ivdevel] Section 277
[ivedit] Section 277
[ivfile] Section 278
[ivscore] Section 278
[langid] Section 278
[lbout] Section 278
[lfout] Section 278
[lidoptimizer] Section 279
[lidout] Section 279
[lidtrain] Section 279
[lmbuild] Section 279
[lmtool] Section 280
[normalizer] Section 280
[phraseprematch] Section 280
[plh] Section 281
[postproc] Section 281
[segment] Section 281
[sidfeature] Section 281
[sidoptimizer] Section 282
[sidout] Section 282
[sidpackager] Section 282
[sidtrain] Section 283
[speakerid] Section 283
[stt] Section 283
[textnorm] Section 284
[textsegment] Section 284
[transcheck] Section 284
[wav] Section 284

[wout] Section 285
Appendix B: HPE IDOL Speech Server File Types 287
File Types 287
Appendix C: Audio Quality Guidelines 289
Appendix D: Audio Transcript Requirements 291
Manually Normalize Text 291
Appendix E: Compatibility Notes 293

Glossary 295

Send documentation feedback 299

Part 1: Getting Started

This section describes how to install and configure HPE IDOL Speech Server.

- Introduction to HPE IDOL Speech Server
- Speech Processing Overview
- Install HPE IDOL Speech Server
- Configure HPE IDOL Speech Server
- Run HPE IDOL Speech Server

Chapter 1: Introduction to HPE IDOL Speech Server

This section introduces HPE IDOL Speech Server and its functions.

- HPE IDOL Speech Server 17
- HPE's IDOL Platform 17
- Introduction to Speech Processing 17
- HPE IDOL Speech Server System Architecture 20

HPE IDOL Speech Server

HPE IDOL Speech Server can perform a variety of speech processing functions, including speech-to-text and language recognition. HPE IDOL Speech Server processes audio data and passes the extracted data into HPE IDOL Server.

OEM Certification

HPE IDOL Speech Server works in OEM licensed environments.

HPE's IDOL Platform

At the core of HPE IDOL Speech Server is HPE's *Intelligent Data Operating Layer* (IDOL).

IDOL gathers and processes unstructured, semi-structured, and structured information in any format from multiple repositories using IDOL connectors and a global relational index. It can automatically form a contextual understanding of the information in real time, linking disparate data sources together based on the concepts contained within them. For example, IDOL can automatically link concepts contained in an email message to a recorded phone conversation, that can be associated with a stock trade. This information is then imported into a format that is easily searchable, adding advanced retrieval, collaboration, and personalization to an application that integrates the technology.

For more information on IDOL, see the *IDOL Getting Started Guide*.

Introduction to Speech Processing

HPE IDOL Speech Server encompasses several speech processing functions in a single ACI server. HPE IDOL Speech Server can perform:

- Speech-to-text
- Phonetic phrase search
- Speaker identification
- Spoken language identification
- Transcript alignment

- Audio fingerprint identification
- Audio security

All speech operations are asynchronous because this approach is more suited to speech processing, especially for live speech. You can send separate requests to the server to access results from the processing operations. This feature allows HPE IDOL Speech Server to report and flag relevant events immediately, so that you do not have to wait until the entire file is processed.

HPE IDOL Speech Server supports multiple languages. A single instance of HPE IDOL Speech Server can process several languages simultaneously.

In addition to audio files, HPE IDOL Speech Server can process audio as binary data sent as data blocks or streams. Sending data as a binary block is useful for processing a local file on a remote server that cannot view the local file system. Audio streaming makes real-time data processing possible–for example, converting incoming audio to text as it occurs.

HPE IDOL Speech Server lets you put together combinations of speech processing functions to create custom operations, allowing you to perform several processes simultaneously on audio data.

The following sections introduce the speech processing functions.

Speech-to-Text

Speech-to-text is the process of translating spoken words into text. It is used in many contexts to analyze, search, and process audio content, including:

- The command and control of mobile devices
- Interactive voice systems for automated call handling
- Dictation of letters, memoranda, and other electronic text documents
- Audio and video search, where the search for specific terms or concepts is performed on the transcript
- Subtitles or closed captions for video
- High-level analysis of phone calls in contact centres

Speech-to-text is an imperfect process and the global research community is still trying to perfect it. Hence all automated systems that use speech-to-text are prone to errors.

There are several factors that affect the success rates of speech-to-text. These include:

- Audio quality metrics, such as signal bandwidth, background noise, and distortions introduced as part of the recording and storing processes
- Overlapping speech from different speakers
- The articulation clarity of the speaker and the speed of their speech
- In some cases, the specific dialect as well as any non-native characteristic of the speaker

There are several methods for measuring the success of speech-to-text:

- Word error rate (or the complementary word accuracy rate)
- Command success rate
- General or specific word recall and precision rates

Speech-to-text is language dependent.

Phonetic Phrase Search

Phonetic search is the process of searching for words and phrases by their pronunciation.

Phonemes are the fundamental units of sounds that make up a spoken language. For example, the word *catch* contains the three phonemes, or sounds, *k–a–tch*. For more information on phonemes, see http://www.sil.org/linguistics/glossaryOfLinguisticTerms/WhatIsAPhoneme.htm.

The phoneme identification engine first processes an audio file to create a time track of phonemes, which reports the time at which each phoneme occurs in the file. This is a one-time process. HPE IDOL Speech Server then searches the phoneme time track data for the specified words or phrases. On an average desktop computer, the search process can operate at a few hundred times faster than real-time.

HPE recommends that you use phonetic phrase search for audio files where the speech-to-text accuracy is not high enough for search purposes.

Phonetic phrase search is language dependent.

Speaker Identification

Speaker identification is the process of identifying a speaker based on their voice characteristics. This is not to be confused with speaker verification or speaker diarization:

- *Speaker verification* is the process of verifying that the speech data matches the identity of a particular speaker.
- *Speaker diarization* is the process of partitioning speech data into homogeneous segments according to speaker identity. The segmentation is often done without identifying who the speaker is.

Speaker identification is text independent and requires speech samples from each speaker to create speaker templates.

Spoken Language Identification

Spoken language identification is the process of determining which natural language is being spoken. It is not necessary to identify the spoken words in the content to determine the language. HPE IDOL Speech Server first tries to identify the phonemes in the audio data and then chooses a language that has the closest distribution of phonemes.

For best results, train the spoken language identification system using sample audio files from each of the languages to be identified.

Spoken language identification is text independent.

Transcript Alignment

Transcript alignment assigns time codes to all the words in the transcript for an audio file. The transcript alignment function can process most transcripts even if they contain noise and missing sections, up to a point. The generated time codes are normally accurate to within half a second.

Transcript alignment is useful for:

- Generating subtitles for videos from manual transcripts.
- Creating time indexes for words in the transcript so that the audio can be searched and positioned.

Speech-to-text is used in the process of generating the time codes.

Audio Fingerprint Identification

Also known as acoustic fingerprinting, audio fingerprint identification generates a digital summary of an audio sample, to identify it quickly or to locate similar samples in a database. You can use audio fingerprinting to:

- Identify songs, melodies, and jingles
- Identify advertisements
- Identify media tracks, where the media track can consist of human voices, music, or any other discernible sounds.

The audio sample to be identified does not need to be an exact copy of the original, but it does need to be based on the same original audio content (for example, you cannot use a cover version of an original song to carry out audio fingerprinting).

Audio Security

Audio security detects and labels segments of audio that contain security-related sounds, including:

- Various alarms, including car alarms
- Breaking glass
- Screams
- Gunshots

HPE IDOL Speech Server System Architecture

HPE IDOL Speech Server uses the Autonomy Content Infrastructure (ACI) Client API to communicate with custom applications that use HTTP commands to retrieve data. This communication is implemented over HTTP by using Extensible Markup Language (XML), and can adhere to Simple Object Access Protocol (SOAP).

HPE IDOL Speech Server can accept HTTP requests sent from a Web browser. The ACI server architecture also allows HPE IDOL Speech Server to communicate with other ACI servers, such as the HPE IDOL server.

Chapter 2: Speech Processing Overview

This section describes the concepts behind the HPE IDOL Speech Server speech processing functions.

- Understand Audio 21
- Speech-to-Text 25
- Phonetic Phrase Search 30
- Speaker Identification 31
- Spoken Language Identification 32
- Audio Fingerprint Identification 34
- Transcript Alignment 34

Understand Audio

To get the best results from HPE IDOL Speech Server, it helps to understand the properties of audio. Most humans cannot detect subtle differences in audio quality. The human brain is excellent at understanding meaning and tends to ignore defects in audio if it can pick out the meaning. Because automatic speech processing technologies use statistical methods, varying attributes and imperfections in the audio alter the patterns computed in the analysis, which can lead to poor results. This can lead to complaints, such as “I can hear the speech well but the speech-to-text output has many errors”. The key to ensuring good results is to avoid imperfections and distortions in the audio.

Audio Sources and Capture

HPE IDOL Speech Server processes both stored and live audio. Audio for processing can be acquired from the following sources:

- Audio devices, when processing live audio
- Various types of live media streams
- Media files, including audio and video files

HPE IDOL Speech Server cannot directly capture audio from an audio device or handle media streams. To present audio data to HPE IDOL Speech Server, you must either:

- Stream the audio data through a binary port
- Send the audio as a binary data block using either a base64-encoded string or a multipart/form-data POST request
- Provide video or audio files

> **NOTE:**
> HPE IDOL Speech Server supports nearly all audio and video file formats if you set the `FfmpegDirectory` parameter in the `speechserver.cfg` configuration file. (For more information about this parameter, see the *HPE IDOL Speech Server Reference*.) If you do not set this

> parameter, HPE IDOL Speech Server accepts only 16-bit, linear Pulse Code Modulation (PCM) format WAV files.

For best results, an audio file should:

- Be captured using an optimally positioned microphone. See Audio Capture, below.
- Be free from clipping. See Clipping, below.
- Contain as little background noise as possible. See Background Noise, below.

An audio stream must also:

- Be decompressed into 16-bit linear, little-endian PCM data. See Audio Compression, on the next page.
- Have a sampling rate of either 8 kHz (8,000 Hz) or 16 kHz (16,000 Hz). See Audio Sampling Rate, on the next page.

The following sections provide more detail about each aspect of audio quality.

Audio Capture

The positioning of the microphone during audio capture has significant influence on audio quality. A microphone positioned very close to the mouth, such as a headset microphone, picks up speech very clearly but also any other noises in the aural cavity, such as lip smacking. A microphone placed a couple of feet away from the speaker picks up speech that has arrived at the microphone from multiple reflected paths, in addition to the direct path. The quality of these two signals is substantially different, leading to varying speech-to-text success rates.

Clipping

Clipping is a form of waveform distortion that occurs when the amplification of a signal is too high to deliver a sample value that can be represented within 16 bits. Clipping has a severe impact on the frequency properties of the audio signal.

To identify clipping in audio files, display them with a waveform display tool.

There is no known method for recovering the original signal from clipped audio for speech-to-text requirements.

Background Noise

Background noise, including music, can significantly impact speech processing.

The SNR (signal-to-noise ratio) measures how much background noise is present in audio data. Typically, recordings with noticeable background noise can have an SNR as low as 10-15 dB. Good-quality recordings have an SNR above 25 dB.

HPE IDOL Speech Server provides an audio preprocessing module to measure various audio quality related metrics, including SNR. For more information, see Preprocess Audio, on page 217.

Audio Compression

For purposes of efficient storage, media files are often stored in a compressed form. Audio compression often results in a small amount of distortion. The compression algorithms, used in codecs (*codec* stands for compression–decompression), have been developed over many years to minimize the distortion from a perceptual point of view. In general, when the compression rate increases, so does the distortion. But the newer codecs generally offer less distortion for the same compression rate, compared to the older codecs.

Popular audio codecs used in video are:

- MP2, MP3 (multiple sampling rates)
- WMA (multiple sampling rates)

This table summarizes the telephony codecs and compressed data rates (all sampled at 8 kHz).

Codec	Description	Data rate (Kbps)	Data rate (MB per hour)
Original	Linear 16 bit	128	57.6
G.711 ulaw	Ulaw 8 bit	64	28.8
G.711 linear	Linear 8 bit	64	28.8
G.726	ADPCM	32	14.4
G.729	CS-ACELP	8	3.6
GSM 6.10	CELP	13	6.5
DSP Group Truespeech	ADPCM	8.5	3.8
MP3	MDCT	Variable	Variable
WMA	MDCT	Variable	Variable

HPE IDOL Speech Server does not support compressed streamed audio, but can support compressed audio files (you must set the `FFmpegDirectory` configuration parameter).

Audio Sampling Rate

The sampling rate is the rate at which an audio signal is sampled and digitized. In general, the higher the sampling rate, the more information is preserved in the audio signal. This table lists commonly used sampling rates.

Sampling rate (Hz)	Use
8,000	Telephone; adequate for human speech but without sibilance; ‘ess’ sounds like ‘eff’ (/s/, /f/).

Sampling rate (Hz)	Use
11,025	One quarter the sampling rate of audio CDs; used for lower-quality PCM and MPEG audio, and for audio analysis of subwoofer bandpasses.
16,000	Wideband frequency extension over standard telephone narrowband 8,000 Hz. Used in most modern VoIP and VVoIP communication products.
22,050	One half the sampling rate of audio CDs; used for lower-quality PCM and MPEG audio.
32,000	MiniDV digital video camcorder, video tapes with extra channels of audio (for example, DVCAM with 4 Channels of audio), DAT (LP mode), NICAM digital audio, used alongside analog television sound in some countries. Suitable for digitizing FM radio.
44,056	Used by digital audio locked to NTSC color video signals (245 lines by 3 samples by 59.94 fields per second = 29.97 frames per second).
44,100	Audio CD, also most commonly used with MPEG-1 audio (VCD, SVCD, MP3). Much professional audio equipment uses (or is able to select) 44,100 Hz sampling, including mixers, EQs, compressors, reverb, crossovers, recording devices.

Streamed audio must have a sampling rate of either 8,000 Hz (8 kHz) or 16,000 Hz (16 kHz).

If FFmpeg is enabled, HPE IDOL Speech Server accepts audio files with a range of sampling rates. HPE recommends that the sampling rates are at least the sampling rate required by the processing task. Audio with sampling frequencies below this are upsampled, which causes severe quality issues. The minimum sampling frequencies are 8 kHz for processing telephony audio and 16 kHz for processing broadcast audio.

The audio bandwidth can restrict whether you can sample an audio file at 8 kHz or 16 kHz. For more information, see Audio Bandwidth, below.

Audio Bandwidth

The bandwidth is a property of the audio signal and represents the frequency up to which the signal holds information. The bandwidth of a signal is often equal to, but never higher than, half the sampling rate (this principle is known as the Nyquist theorem). For example, an audio stream with a sampling rate of 32 kHz has a maximum bandwidth of 16 kHz. The bandwidth can also be lower than half the sampling rate.

You need to find the bandwidth of an audio stream to decide what sampling rate to choose. For each language, you have a choice of two language packs–one pack can process audio at 8 kHz and the other pack can process audio at 16 kHz. Audio streams sampled at 16 kHz contain more information than streams sampled at 8 kHz, therefore HPE recommends that you choose the higher sampling rate where possible. However, an 8 kHz language pack expects the audio bandwidth to be close to 4 kHz, whereas the 16 kHz language pack expects the audio bandwidth to be close to 8 kHz. If you discover that an audio stream has a bandwidth much lower than expected for the 16 kHz pack, HPE

recommends that you downsample it to 8 kHz before processing. The bandwidth of an audio signal can be lower than half the sampling rate for many reasons, including low pass filtering and upsampling (increasing the sampling rate).

You can use waveform analysis tools, such as wavesurfer (http://sourceforge.net/projects/wavesurfer/) and Adobe Audition, to check the bandwidth of an audio stream.

Speech-to-Text

HPE IDOL Speech Server's approach to performing speech-to-text is motivated by an information breakdown point of view of speech. This state-of-the-art approach is used by most leading speech technologists.

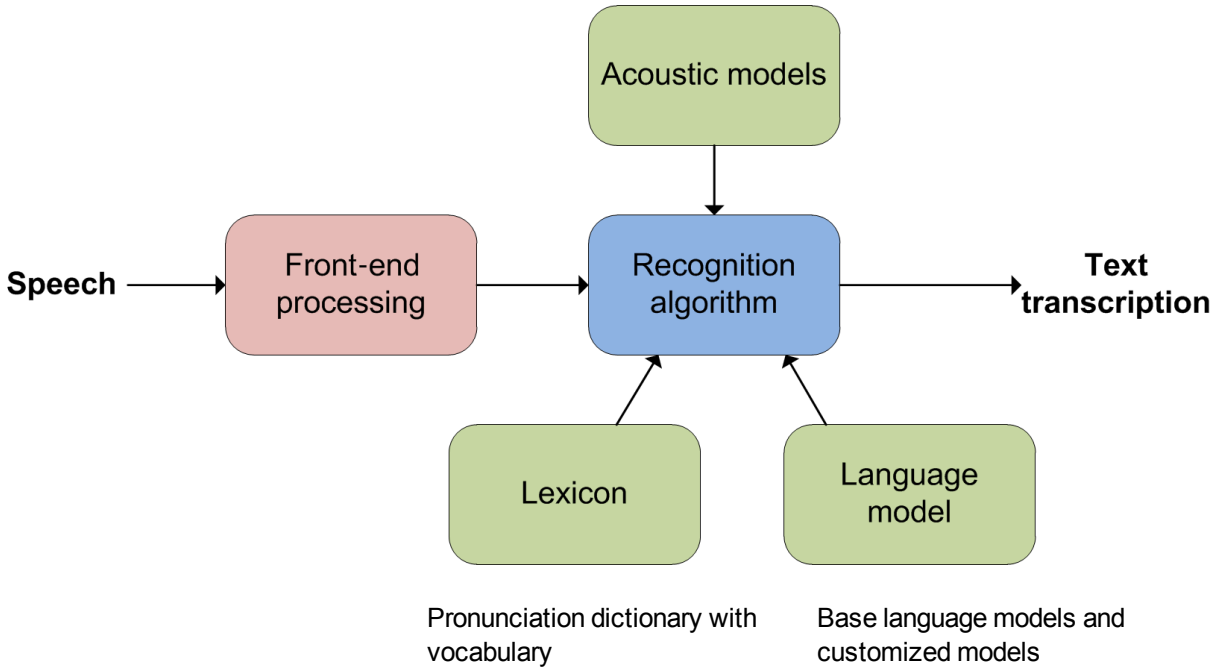
- Sentences are composed of words (the basis for the language models).
- Words are composed of phonemes and allophones (for detailed definitions of both terms, see http://www.sil.org/linguistics/glossaryOfLinguisticTerms). This is the basis for the pronunciation dictionaries.
- Each phoneme and allophone is described in terms of frequency spectrum-based features (the basis for the acoustic models).
- Signal processing analysis (performed by the front-end algorithms) converts an audio signal into frequency spectrum-based features.

This approach means that the speech-to-text engine requires a *language pack* that contains:

- A *language model* that contains information about how sentences are composed of words, as well as the word pronunciation dictionary
- An *acoustic model* that describes feature patterns for a complete set of allophones used by the particular natural language.

The following diagram shows the inputs and resources that the speech-to-text engine receives.

Models of fundamental sound patterns
Telephone models: 8 kHz
Broadcast models: 16 kHz or above



Measure Speech-to-Text Success Rates

To measure the success rate of speech-to-text for typical application data, you need:

- A collection of audio files for testing
- For each audio file, a corresponding text file that contains a verbatim record of the words spoken in the audio. These are the 'truth' files.

> **NOTE:**
> To ensure the accuracy of the resulting success rates, the text file must be a completely verbatim record of the audio file.

HPE IDOL Speech Server provides a scoring tool that reports the general word precision and recall rates measured across the test files. The procedures for measuring success rates for speech-to-text are well established and standardized. For more information, see http://www.itl.nist.gov/iad/mig/tools/.

The general steps for measuring success rates are:

1. Run the speech-to-text function on the test data.
2. Normalize the text in the truth files. Normalization is important because it avoids representation mismatch between recognized words and truth text, such as 'one' and '1'.
3. Align the recognition output text against the normalized truth text and calculate precision and recall rates based on aligned entities. For details, see Score Speech Recognition, on page 121.

Improve Speech-to-Text Success Rates

You can improve the speech-to-text success rate by:

- Building a custom language model to better align the vocabulary and word flows.
- Adapting the acoustic model to suit the specific audio type, quality, dialect, or collection of speakers.

  > **NOTE:**
  > From the 10.8 release of HPE IDOL Speech Server, many language packs uses Deep Neural Network acoustic models (DNN files). These models cannot be adapted but typically outperform even adapted GMM acoustic models. For this reason, HPE does not generally recommend acoustic adaptation any more. For more information, see Adapt Acoustic Models, on page 147.

- Tuning the parameters of the speech-to-text engine and the feature extraction process. For more information, see Tune Parameters, on page 119.

Language Models

HPE IDOL Speech Server uses N-gram statistical language models when performing speech-to-text. An N-gram language model works out the probability of particular sub-sequences of words occurring in a longer word sequence (usually a sentence). The language model is estimated from text that represents the spoken or natural language.

As an example of how the language model works, consider the sentence “The color of the car is red”. For an N-gram model with a value of n=3, the sequence is split into every possible sub-sequence that contains up to three words. So for this sentence, the n(=3)-gram fragments are:

“The”

“The color”

“The color of”

“color of the”

“of the car”

“the car is”

“car is red”

“is red.”

The probability of observing the entire sentence is the probability of observing all these individual fragments.

HPE IDOL Speech Server allows you to build new language models. However, the language models included in the language packs are trained with billions of text samples across a wide range of topics, and should be sufficient for most deployments.

> **NOTE:**
> Any language model has a finite vocabulary. As a result, some of the spoken words might not be in the vocabulary for the speech-to-text. For most deployments, the out-of-vocabulary rates are low enough not to cause any concern.

HPE IDOL Speech Server lets you supplement the standard language model with smaller, focused language models that are customized for the specific speech-to-text. HPE recommends that you build a custom language model if you want to improve speech-to-text success rates.

The following scenarios might require a custom language model:

- The vocabulary used in the audio data is very specialized (such as product names), and many of them are not present in the base language model.
- The topic of speech in the audio data is specialized (for example, a lecture on throat cancer).
- You have access to many transcripts that are good representations of typical conversations, such as call center conversations.

Measure the Effectiveness of Language Models

Before you build a custom language model, HPE recommends that you work out whether the base language model provided with the language pack is sufficient for your purpose. There are two ways to measure effectiveness:

- Vocabulary coverage–whether most or all the important words that you want to be recognized in the speech-to-text are included in the vocabulary.
- Perplexity–this relates to the estimated branching factor for the language in speech. Different audio data require models with different levels of perplexity; for example, call center conversations often closely follow a set pattern and therefore require a lower perplexity value than broadcast audio, which usually covers a wide variety of topics. The perplexity value allows you to decide if the language model is suitable for typical conversations in the audio data.

To measure the vocabulary coverage of a language model

1. Prepare a list of the words that you want to check are present in the language model.
2. Normalize the list (see Run Text Normalization, on page 138).
3. Check that the words are in the vocabulary (see Look Up Vocabulary, on page 128).

To measure the perplexity of a language model

1. Prepare text transcript files or text files that contain sentences from typical conversations that you expect in the audio data.
2. Normalize the text files (see Run Text Normalization, on page 138).
3. Use the HPE IDOL Speech Server tool for calculating perplexity, which also reports out-of-vocabulary words in the text (see Calculate Perplexity, on page 126).

Perplexity values around or below 100 are typical and acceptable for call center-like conversations. Aim for this value when you process telephone data.

Perplexity values around or below 250 are typical and acceptable for broad coverage content, such as news. Aim for this value when you process such audio data.

Source Text for Building Custom Language Models

To create an effective custom language model, you must use sample text that is strongly representative of the speech data that you want to process. For example, you could source text from:

- Transcripts of call conversations or lectures
- Literature that describes the product or company
- Slides used in delivering the lecture
- Articles written by the same speaker that delivered the lecture
- A web article on the particular topic
- Company websites that contain natural language descriptions (rather than images or advertisements)

You might have to clean up the text to meet the requirements for presentation to HPE IDOL Speech Server:

- Ensure that it is encoded in UTF-8
- Avoid duplicated text
- Ensure that sentence breaks are present in appropriate places
- Remove any material that does not represent natural language, such as HTML tags

Build Custom Language Models

You can build custom language models in HPE IDOL Speech Server (see Create Custom Language Models, on page 125). In general, the more text that you use to build a language model, the better the performance of that model. However, the use of inappropriate text can diminish performance.

After you build a custom language model, you can check its suitability and performance. For instructions, see Measure the Effectiveness of Language Models, on the previous page.

Acoustic Models

Audio quality is affected by many factors, including the properties and position of the audio capture device, channel distortions (in the case of phone calls), and speaker population factors, such as dialect, accent, and timbre. When the recognized words poorly resemble the spoken words, it usually indicates that the acoustic models are a poor match for the audio data being processed.

> **NOTE:**
> In the 10.7 release of HPE IDOL Speech Server, you could use acoustic adaptation to adapt the Gaussian Mixture Model (GMM) acoustic models to match an audio domain. To improve speech-to-text accuracy, HPE IDOL Speech Server now includes Deep Neural Network (DNN) acoustic modeling. DNNs are not currently adaptable, but typically outperform even adapted GMM acoustic models. As a result, HPE does not generally recommend acoustic adaptation. However, in certain scenarios (for example, in cases where the language packs do not have a DNN, or where you are working with a very specific domain and believe that DNN recognition could be improved upon), acoustic adaptation can still be useful. Use the following instructions to perform this process.

HPE IDOL Speech Server provides tools for adapting acoustic models. However, adapting models is not easy and must be done with great care.

To adapt acoustic models, you need:

- Sample audio data recorded under the same conditions as the audio that is to be processed
- For each recorded audio data file, a verbatim transcription text file

HPE recommends that you use 5-20 hours of audio data to adapt an acoustic model, although there is no upper limit to the amount of data you can use.

You must prepare the transcript text according to the transcription guidelines (see Audio Transcript Requirements, on page 291).

The underlying algorithm used in adapting acoustic models is iterative; as a result, adaptation requires multiple processing passes. The steps involved are:

1. Create front-end feature vector data files.
2. Normalize and prepare the transcript text files. You need to perform steps 1 and 2 only once.
3. Run the adaptation algorithm and save the crunched data.
4. Finalize the new adapted acoustic model.
5. Measure the speech-to-text success rates (see Measure Speech-to-Text Success Rates, on page 26).
6. Repeat steps 3 and 4 as required, depending on the speech-to-text success rates.

Adapting the acoustic model can also improve other operations that involve acoustic models, such as phonetic phrase search.

Phonetic Phrase Search

Phonetic phrase search is a fast and approximate method for finding sections in audio data that sound similar to the phrase being searched for. Typically, phonetic phrase searches can run many times faster than performing speech-to-text and then searching the transcript.

HPE HPE IDOL Speech Server first processes audio data to extract phonemes, and produces a time track charting the position of phonemes in the audio file. The time tracks for different phonemes overlap; as a result, each time position can appear in more than one phoneme time track.

HPE IDOL Speech Server can then search through the time tracks to match selected words or phrases. It identifies possible time positions for the item being searched, together with a hit score.

Lowering the hit score threshold increases the number of identification hits but also increases the number of false positive results, leading to an increased recall rate but decreased precision. Raising the hit score threshold has the opposite effect. You can use the hit scores to trade off false positives against false negatives.

You can also perform the search in two stages, where an initial action processes the audio file to create the time tracks and a second, separate action searches these time tracks. The details of these are covered in Phonetic Phrase Search, on page 159.

This table compares phonetic phrase search and speech-to-text based search.

Phonetic search	Speech-to-text and search
Search usually occurs in two stages: the first stage creates the phoneme time track, the	Search usually occurs in two stages: the first stage is speech-to-text, the second stage

Phonetic search	Speech-to-text and search
second stage searches the time track for phoneme sequences that resemble the specified phrase or phrases.	searches the transcript.
The first stage runs many times faster than speech-to-text. The second stage runs at about 200-600 times faster than real time.	Speech-to-text runs at real time, or a few times faster than real time. The second stage is instantaneous.
The first stage is regarded as the 'ingestion' stage, and occurs only once for each set of audio data. It is independent of the search stage.	The first stage is regarded as the 'ingestion' stage, and occurs only once for each set of audio data. It is independent of the search stage.
Can generate many false positive results, meaning that the search returns phoneme sequences that do not match the searched-for phrase. However, you can alter the hit score threshold to alter the rate of false positives and false negatives, to an extent.	Can generate many false negative results, meaning that the search can miss some instances of the searched-for phrase that are present in the data. There is little scope for altering this.
The non-specificity of phonemes contributes to the false positives obtained. The search does not use linguistic information.	The language model used in speech-to-text means that linguistic information is used in the search process.
Generally chosen when there is a large quantity of data to search, or when audio quality is too poor to obtain good speech-to-text search results.	Generally preferred when audio quality is reasonable and there is hardware available to process the data.

Phonetic phrase search is language dependent and requires an appropriate language pack.

Adapting the acoustic model (see Acoustic Models, on page 29) can improve phonetic phrase search performance.

Speaker Identification

HPE IDOL Speech Server can perform speaker identification, as well as providing some processing toward speaker diarization. It does not perform speaker verification.

The speaker identification system also includes a rejection methodology for *open-set* identifcation, in the form of score thresholds for each speaker. Only when a template scores above this threshold for a section can a hit can be considered genuine. These thresholds use both speech data from the speaker (positive examples), as well as from a selection of a range of 'other' speakers (negative examples). HPE recommends that the amount of 'other' speaker training data totals at least 60 minutes.

Speaker identification involves:

- Creating a template for each speaker to identify
- Estimating score thresholds for each template based on positive and negative examples (this step is required for open-set speaker identification, but is optional for closed-set identification)
- Using one or more templates to identify known speakers in an audio recording

The base speaker ID pack that is included in the HPE IDOL Speech Server installation contains a Universal Background Model (UBM). HPE IDOL Speech Server uses the UBM file as the base to train speaker templates. Because the template models are trained from an established base model, the template is reliable even when training data is sparse. The UBM is also used in calculating the speaker scores, leading to more consistent score ranges.

Although you can train a speaker template from relatively little data, HPE recommends that you train with at least five minutes of sample audio for each speaker, and more if available. Use good quality audio samples that contain only the speaker's voice and no significant background noise. The spoken content can contain any vocabulary.

HPE recommends that you create no more than 100 speaker templates. Although there is no fixed limit to the number of speakers, larger speaker sets are likely to lead to an increase in classification errors.

Speaker identification is text independent, meaning that it can identify speakers speaking any content.

In some aspects, speaker identification is opposite in nature to speaker independent speech-to-text. In the former, HPE IDOL Speech Server tries to identify differences in speaker voices. In the latter, HPE IDOL Speech Server attempts to remove individual speaker differences so that the speech-to-text is robust across multiple speakers.

Speaker identification is impacted by:

- Background noise
- Audio distortion, weak pickup, and echo
- Speech overlap from multiple speakers talking at the same time

Spoken Language Identification

HPE IDOL Speech Server can analyze audio data for numerous languages across the world. HPE IDOL Speech Server contains a universal phoneme decoder that detects a wide range of phonemes across multiple languages. After HPE IDOL Speech Server extracts phoneme information from an audio file, it performs a statistical analysis on the general distribution of the phonemes to estimate the identity of the spoken language.

HPE IDOL Speech Server requires a language classifier file for each language that you want to identify. HPE IDOL Speech Server provides a classifier pack that covers the following 20 languages for broadband (16 kHz) audio. To identify any other languages or dialects, or to process telephony (8 kHz) audio, you must create your own classifiers.

> **NOTE:**
> Telephony data quality varies hugely, therefore HPE IDOL Speech Server requires classifiers that are trained on representative data.

Arabic	Hebrew	Portuguese
Danish	Italian	Romanian
Dutch	Japanese	Russian
English	Korean	Slovak

French	Mandarin	Spanish
German	Persian	Swedish
Greek	Polish	

Although you can perform language identification tasks out of the box, HPE recommends that you optimize the classifiers on your own audio data. For instructions, see Optimize the Language Identification Set, on page 194.

For best results, train the language identification system to detect only the list of languages expected in the audio file. To train the language identification system, you need samples of typical audio that contain only the labeled spoken language. HPE recommends that you remove any non-speech sections in the audio, such as music. However, there is no need to remove sections of silence.

> **NOTE:**
> You do not require audio transcriptions to train the language identification system.

The training process involves performing a phoneme analysis on the training data and then using the analysis results to build a statistical model.

To train the language identifier

1. Decide which languages you want to detect.
2. Obtain the audio data. You need:
   - A minimum of one hour of audio for each language. For better results, HPE recommends that you use five hours of audio. The audio must be representative of the data you intend to process. For each language, you also require around 15 minutes of audio to optimize the combined language classifier.
   - Data from other languages, if the audio is likely to contain speech in other languages
3. Train the individual language identification models (see Create Your Own Language Classifiers, on page 189).
4. If required, create an 'other' language identification model that uses data from the 'other' languages.
5. Create the combined language identification system, putting together all the individual language identifiers.

Spoken language identification is affected by the same factors that affect speech-to-text and other speech processing.

Spoken language identification is text independent.

The data processing flow to perform language identification is:

1. Process the audio file to identify the phoneme sequences from the universal phoneme set.
2. Use that information to identify the spoken language.

Audio Fingerprint Identification

Audio fingerprint identification offers a robust method for identifying complete or partial portions of audio that are exact or slightly degraded copies of a known audio track.

Each master audio track is processed to create a fingerprint consisting of a 'significant' audio event in the audio track. These audio events are generally expected to be detectable in true or slightly degraded copies of the master audio track. HPE IDOL Speech Server provides tools that you can use to create a database of audio fingerprints for each audio track. After the database is created, HPE IDOL Speech Server is able to identify complete or partial samples of the audio tracks.

Transcript Alignment

When a text transcript corresponding to an audio file is available, transcript alignment can match the two files and generate the time positions of each word in a final transcript. The text transcript does not have to match the audio file exactly.

Transcript alignment involves the following steps:

1. Performing speech-to-text on the audio data to be aligned.
2. Normalizing the transcript text.
3. Performing transcript alignment.

The transcript alignment module compares the speech-to-text output and the normalized transcript text to generate the alignment and produce the time codes.

You might need to configure the speech-to-text for best results. HPE recommends that you build a 'transcript' custom language model to use in the speech-to-text (see Transcript Language Models, below).

Transcript alignment uses the same operation as the process of scoring speech-to-text results. The alignment function also reports the precision and recall rates with respect to the alignment. Measuring transcription success rates in this way is consistent with the industry standard practice of evaluating speech-to-text systems.

Transcript Language Models

Transcript language models are language models that are built using the exact or approximate audio transcripts that are to be processed, and therefore contain all the vocabulary used in the audio. Furthermore, the word probabilities are also heavily biased to produce the same word sequences present in the transcripts. Often the result is a very accurate speech-to-text output.

Transcript language models are useful for:

- Transcript alignment
- Confirmation that the transcript text matches the audio well, and a measure of the extent of this match.

Chapter 3: Install HPE IDOL Speech Server

This section describes the software and hardware requirements and installation instructions for HPE IDOL Speech Server.

- System Requirements 35
- Install HPE IDOL Speech Server 37
- Licenses 41
- Supported Resources 45

System Requirements

This section describes the software and hardware requirements to run HPE IDOL Speech Server.

Supported Operating Systems

HPE IDOL Speech Server runs on the following operating systems.

Windows

- Windows Server 2012
- Windows Server 2008
- Windows 7

Linux

- Linux kernel
  - Red Hat Enterprise: 2.6.9-11.EL or later
  - SUSE: 2.6.16.60-0.54.5 or later

Antivirus Recommendations

If you are running antivirus software on the HPE IDOL Speech Server host machine, you must ensure for performance reasons that it does not monitor the HPE IDOL Speech Server directories.

Some advanced antivirus software can scan the network and might block some HPE IDOL Speech Server traffic, which can cause errors. Where possible, exempt the HPE IDOL Speech Server processes from this kind of network traffic analysis.

Recommended Hardware Specifications

HPE recommends that you have no more than one HPE IDOL Speech Server for each machine, and that you use the following machine specifications:

- 2 GHz single or multicore processor, 64 bit
- 150 MB disk space for software installation, plus space for each language pack (the size of each language pack can vary from 12 MB to 450 MB)
- Memory requirements depend on the number of language packs, the number of simultaneous decode tasks, and the operating system.
  - 600 MB for each language pack (shared across multiple channels).
  - 200 MB for each input.

HPE recommends that you assign each speech-to-text task to a single, 2 GHz core.

Memory Requirements

HPE IDOL Speech Server has the following memory requirements:

- Each language pack requires approximately 500 MB of RAM to load.

  > **NOTE:**
  > Broadband and telephony versions of the same language pack count as separate language packs internally. Similarly, if you load the same language pack without a DNN, with a small DNN (for example, for real-time processing), and with the standard DNN, this counts as three separate language packs.

- Each HPE IDOL Speech Server task requires additional memory. HPE recommends the following approximate values. (If you run multiple tasks simultaneously, the amount of memory that is required increases; for example, to run two concurrent tasks that each use 250 MB of memory, 500 MB of memory is required.)

Task type	Memory
Speech-to-text	150 MB[1]
Language model building	300 MB[2]
Acoustic model adaptation	750 MB
Speaker identification	100 MB
Transcript alignment	250 MB
Language identification	250 MB
Language identification training	300 MB
Language identification optimization	10 MB

To ensure smooth operation, the `speechserver.cfg` configuration file allows you to limit the number of concurrent actions on the server. You must also be careful when you set the maximum number of language models that the server can load.

[1]Stereo speech-to-text uses two `stt` modules and therefore uses twice the memory of a standard speech-to-text task.

[2]If the training texts contain unusually large vocabularies, the language model building tasks might require more memory.

Install HPE IDOL Speech Server

To install HPE IDOL Speech Server, use either the HPE IDOL Server installer, which contains HPE IDOL Speech Server as a component, or the HPE IDOL Speech Server standalone zip package.

Install HPE IDOL Speech Server on Windows

Use the following procedure to install HPE IDOL Speech Server on Microsoft Windows operating systems, by using the IDOL Server installer.

The IDOL Server installer provides the major IDOL components. It also includes License Server, which HPE IDOL Speech Server requires to run.

To install HPE IDOL Speech Server

1. Double-click the appropriate installer package:

   `IDOLServer_`*`VersionNumber`*`_`*`Platform`*`.exe`

   where:

`VersionNumber`	is the product version.
`Platform`	is your software platform.

   The Setup dialog box opens.
2. Click **Next**.

   The License Agreement dialog box opens.
3. Read the license agreement. Select **I accept the agreement**, and then click **Next**.

   The Installation Directory dialog box opens.
4. Specify the directory to install HPE IDOL Speech Server (and optionally other components such as License Server) in. By default, the system installs on

   `C:\HewlettPackardEnterprise\IDOLServer-`*`VersionNumber`*. Click to choose another location. Click **Next**.

   The Installation Mode dialog box opens.
5. Select **Custom**, and then click **Next**.

   The License Server dialog box opens. Choose whether you have an existing License Server.

- To use an existing License Server, click **Yes**, and then click **Next**. Specify the host and ACI port of your License Server, and then click **Next**.
- To install a new instance of License Server, click **No**, and then click **Next**. Specify the ports that you want License Server to listen on, and then type the path or click and navigate to the location of your HPE license key file (`licensekey.dat`), which you obtained when you purchased HPE IDOL Speech Server. Click **Next**.

The Component Selection dialog box opens.

6. Click **Next**.
7. Select the check boxes for the components that you want to install, and specify the port information for each component, or leave the fields blank to accept the default port settings.

   For HPE IDOL Speech Server, you must specify the following information:

ACI Port	The port that client machines use to send ACI actions to HPE IDOL Speech Server.
Service Port	The port that HPE IDOL Speech Server uses for License Server communication. This port must not be used by any other service.
Binary Data Port	The port to use for streaming audio data to HPE IDOL Speech Server.

   Click **Next** or **Back** to move between components.
8. After you have specified your settings, the Summary dialog box opens. Verify the settings you made and click **Next**.

   The Ready to Install dialog box opens.
9. Click **Next**.

   The Installing dialog box opens, indicating the progress of the installation. If you want to end the installation process, click **Cancel**.
10. After installation is complete, click **Finish** to close the installation wizard.

Install HPE IDOL Speech Server on UNIX

Use the following procedure to install HPE IDOL Speech Server in text mode on UNIX platforms.

To install HPE IDOL Speech Server on UNIX

1. Open a terminal in the directory in which you have placed the installer, and enter the following command:

   `./IDOLServer_`*`VersionNumber_Platform`*`.exe --mode text`

   where:

`VersionNumber`	is the product version
`Platform`	is the name of your UNIX platform

> **NOTE:**
> Ensure that you have execute permission for the installer file.

The console installer starts and displays the Welcome screen.

2. Read the information and then press the `Enter` key.

   The license information is displayed.

3. Read the license information, pressing `Enter` to continue through the text. After you finish reading the text, type **`Y`** to accept the license terms.

4. Type the path to the location where you want to install the servers, or press `Enter` to accept the default path.

   The Installation Mode screen is displayed.

5. Press `2` to select the Custom installation mode.

   The License Server screen opens. Choose whether you have an existing License Server.

   - To use an existing License Server, type **`Y`**. Specify the host and port details for your License Server (or press `Enter` to accept the defaults), and then press `Enter`. Go to Step 7.
   - To install a new instance of License Server, type **`N`**.

6. If you want to install a new License Server, provide information for the ports that the License Server uses.

   a. Type the value for the ACI Port and press `Enter` (or press `Enter` to accept the default value).

      ACI Port The port that client machines use to send ACI actions to the License Server.

   b. Type the value for the Service Port and press `Enter` (or press `Enter` to accept the default value).

      Service Port The port by which you send service actions to the License Server. This port must not be used by any other service.

   c. Type the location of your HPE license key file (`licensekey.dat`), which you obtained when you purchased HPE IDOL Speech Server. Press `Enter`.

7. The Component Selection screen is displayed. Press `Enter`. When prompted, type **`Y`** for the components that you want to install. Specify the port information for each component, and then press `Enter`. Alternatively, leave the fields blank and press `Enter` to accept the default port settings.

   For HPE IDOL Speech Server, you must specify the following information:

   ACI Port The port that client machines use to send ACI actions to HPE IDOL Speech Server.

   Service Port The port that HPE IDOL Speech Server uses for License Server communication. This port must not be used by any other service.

   Binary Data Port The port to use for streaming audio data to HPE IDOL Speech Server.

> **NOTE:**
> These ports must not be used by any other service.

The Init Scripts screen is displayed.

8. Type the user that the server should run as, and then press `Enter`.

> **NOTE:**
> The installer does not create this user. It must exist already.

9. Type the group that the server should run under, and then press `Enter`.

> **NOTE:**
> If you do not want to generate init scripts for installed components, you can simply press `Enter` to move to the next stage of the installation process without specifying a user or group.

The Summary screen is displayed.

10. Verify the settings that you made, then press `Enter` to begin installation.

The Installing screen is displayed.

This screen indicates the progress of the installation process.

The Installation Complete screen is displayed.

11. Press `Enter` to finish the installation.

Install HPE IDOL Speech Server as a Windows Service

If you are installing HPE IDOL Speech Server on a Windows platform, you can manually install it as a Windows service from the command line.

To install HPE IDOL Speech Server as a Windows service

1. Open a command prompt with administrative privileges (right-click the icon and select **Run as administrator**).
2. Navigate to the directory that contains HPE IDOL Speech Server.
3. Send the following command:

   `SpeechServer.exe -install`

   The `-install` command has the following optional arguments:

`-start {[auto] | [manual] | [disable]}`	The startup mode for the component. **`Auto`** means that Windows services automatically starts the component. **`Manual`** means that you must start the service manually. **`Disable`** means that you cannot start the service. The default option is **`Auto`**.
`-username Username`	The user name that the service runs under. By default, it uses a local system account.
`-password Password`	The password for the service user.

`-servicename ServiceName`	The name to use for the service. If your service name contains spaces, use quotation marks (") around the name. By default, it uses the executable name.
`-displayname DisplayName`	The name to display for the service in the Windows services manager. If your display name contains spaces, use quotation marks (") around the name. By default, it uses the service name.
`-depend Dependency1 [, Dependency2 ...]`	A comma-separated list of the names of Windows services that Windows must start before the new service. For example, you might want to add the License Server as a dependency.

For example:

```
SpeechServer.exe -install -servicename SpeechServerComponent -displayname "HPE IDOL Speech Server" -depend LicenseServer
```

After you have installed HPE IDOL Speech Server as a service, you can start and stop the service from the Windows Services manager.

When you no longer require HPE IDOL Speech Server, you can uninstall it again.

To uninstall HPE IDOL Speech Server as a Windows Service

1. Open a command prompt.
2. Navigate to the HPE IDOL Speech Server directory.
3. Send the following command:

   ```
   SpeechServer.exe -uninstall
   ```

   If you did not use the default service name when you installed the component, you must also add the `-servicename` argument. For example:

   ```
   SpeechServer.exe -uninstall -servicename ServiceName
   ```

Licenses

To use HPE IDOL solutions, you must have a running HPE License Server, and a valid license key file for the products that you want to use. Contact HPE Big Data Support to request a license file for your installation.

License Server controls the IDOL licenses, and assigns them to running components. License Server must run on a machine with a static, known IP address, MAC address, or host name. The license key file is tied to the IP address and ACI port of your License Server and cannot be transferred between machines. For more information about installing License Server and managing licenses, see the *License Server Administration Guide*.

When you start HPE IDOL Speech Server, it requests a license from the configured License Server. You must configure the host and port of your License Server in the HPE IDOL Speech Server configuration file.

You can revoke the license from a product at any time, for example, if you want to change the client IP address or reallocate the license.

CAUTION:
Taking any of the following actions causes the licensed module to become inoperable.

You **must not**:

- Change the IP address of the machine on which a licensed module runs (if you use an IP address to lock your license).
- Change the service port of a module without first revoking the license.
- Replace the network card of a client without first revoking the license.
- Remove the contents of the `license` and `uid` directories.

All modules produce a `license.log` and a `service.log` file. If a product fails to start, check the contents of these files for common license errors. See Troubleshoot License Errors, on page 44.

Display License Information

You can verify which modules you have licensed either by using the IDOL Admin interface, or by sending the `LicenseInfo` action from a web browser.

To display license information in IDOL Admin

- In the **Control** menu of the IDOL Admin interface for your License Server, click **Licenses**.

  The **Summary** tab displays summary information for each licensed component, including:
  - The component name.
  - The number of seats that the component is using.
  - The total number of available seats for the component.
  - (Content component only) The number of documents that are currently used across all instances of the component.
  - (Content component only) The maximum number of documents that you can have across all instances of the component.

  The **Seats** tab displays details of individual licensed seats, and allows you to revoke licenses.

To display license information by sending the LicenseInfo action

- Send the following action from a web browser to the running License Server.

`http://`*`LicenseServerHost`*`:`*`Port`*`/action=LicenseInfo`

where:

`LicenseServerHost`	is the IP address of the machine where License Server resides.
`Port`	is the ACI port of License Server (specified by the `Port` parameter in the `[Server]` section of the License Server configuration file).

In response, License Server returns the requested license information. This example describes a license to run four instances of IDOL Server.

```
<?xml version="1.0" encoding="UTF-8" ?>
<autnresponse xmlns:autn="http://schemas.autonomy.com/aci/">
  <action>LICENSEINFO</action>
  <response>SUCCESS</response>
  <responsedata>
    <LicenseDiSH>
      <LICENSEINFO>
        <autn:Product>
          <autn:ProductType>IDOLSERVER</autn:ProductType>
          <autn:TotalSeats>4</autn:TotalSeats>
          <autn:SeatsInUse>0</autn:SeatsInUse>
        </autn:Product>
      </LICENSEINFO>
    </LicenseDiSH>
  </responsedata>
</autnresponse>
```

Configure the License Server Host and Port

HPE IDOL Speech Server is licensed through HPE License Server. In the HPE IDOL Speech Server configuration file, specify the information required to connect to the License Server.

To specify the license server host and port

1. Open your configuration file in a text editor.
2. In the `[License]` section, modify the following parameters to point to your License Server.

`LicenseServerHost`	The host name or IP address of your License Server.
`LicenseServerACIPort`	The ACI port of your License Server.

   For example:

   ```
   [License]
   LicenseServerHost=licenses
   LicenseServerACIPort=20000
   ```

3. Save and close the configuration file.

Revoke a Client License

After you set up licensing, you can revoke licenses at any time, for example, if you want to change the client configuration or reallocate the license. The following procedure revokes the license from a component.

> **NOTE:**
> If you cannot contact the client (for example, because the machine is inaccessible), you can free the license for reallocation by sending an `AdminRevokeClient` action to the License Server.

> For more information, see the *License Server Administration Guide*.

To revoke a license

1. Stop the HPE solution that uses the license.
2. At the command prompt, run the following command:

   ```
   InstallDir/ExecutableName[.exe] -revokelicense -configfile cfgFilename
   ```

This command returns the license to the License Server.

You can send the `LicenseInfo` action from a web browser to the running License Server to check for free licenses. In this sample output from the action, one IDOL Server license is available for allocation to a client.

```
<autn:Product>
   <autn:ProductType>IDOLSERVER</autn:ProductType>
   <autn:Client>
      <autn:IP>192.123.51.23</autn:IP>
      <autn:ServicePort>1823</autn:ServicePort>
      <autn:IssueDate>1063192283</autn:IssueDate>
      <autn:IssueDateText>10/09/2003 12:11:23</autn:IssueDateText>
   </autn:Client>
      <autn:TotalSeats>2</autn:TotalSeats>
      <autn:SeatsInUse>1</autn:SeatsInUse>
</autn:Product>
```

Troubleshoot License Errors

The table contains explanations for typical licensing-related error messages.

License-related error messages

Error message	Explanation
Error: Failed to update license from the license server. Your license cache details do not match the current service configuration. Shutting the service down.	The configuration of the service has been altered. Verify that the service port and IP address have not changed since the service started.
Error: License for *ProductName* is invalid. Exiting.	The license returned from the License Server is invalid. Ensure that the license has not expired.
Error: Failed to connect to license server using cached licensed details.	Cannot communicate with the License Server. The product still runs for a limited period; however, you should verify whether your License Server is still available.
Error: Failed to connect to license server. Error code is SERVICE: *ErrorCode*	Failed to retrieve a license from the License Server or from the backup cache. Ensure that your License Server can be contacted.

License-related error messages, continued

Error message	Explanation
Error: Failed to decrypt license keys. Please contact Autonomy support. Error code is SERVICE:*ErrorCode*	Provide HPE Big Data Support with the exact error message and your license file.
Error: Failed to update the license from the license server. Shutting down	Failed to retrieve a license from the License Server or from the backup cache. Ensure that your License Server can be contacted.
Error: Your license keys are invalid. Please contact Autonomy support. Error code is SERVICE:*ErrorCode*	Your license keys appear to be out of sync. Provide HPE Big Data Support with the exact error message and your license file.
Failed to revoke license: No license to revoke from server.	The License Server cannot find a license to revoke.
Failed to revoke license from server *LicenseServer Host*:*LicenseServerPort*. Error code is *ErrorCode*	Failed to revoke a license from the License Server. Provide HPE Big Data Support with the exact error message.
Failed to revoke license from server. An instance of this application is already running. Please stop the other instance first.	You cannot revoke a license from a running service. Stop the service and try again.
Failed to revoke license. Error code is SERVICE:*ErrorCode*	Failed to revoke a license from the License Server. Provide HPE Big Data Support with the exact error message.
Your license keys are invalid. Please contact Autonomy Support. Error code is ACISERVER:*ErrorCode*	Failed to retrieve a license from the License Server. Provide HPE Big Data Support with the exact error message and your license file.
Your product ID does not match the generated ID.	Your installation appears to be out of sync. Forcibly revoke the license from the License Server and rename the `license` and `uid` directories.
Your product ID does not match this configuration.	The service port for the module or the IP address for the machine appears to have changed. Check your configuration file.

Supported Resources

HPE IDOL Speech Server requires supporting files, which are available in packs for different languages and operations. After you complete the installation process, download the relevant packs from the HPE Download Center and save them to the language pack root directory.

> **NOTE:**
> The `LangPackDir` parameter in the `[Paths]` section of the HPE IDOL Speech Server configuration file sets the location of the language pack root directory. If you save the resource packs in a different location to the directory that you specified during installation, you must update this parameter. Alternatively, you can specify the location of individual packs as the value of the `PackDir` parameter in each resource configuration section.

You must also configure some of the packs in the `speechserver-tasks.cfg` configuration file. For more information, see Configure Language Packs, on page 59.

HPE IDOL Speech Server resources are classified into types.

`fpdb`	Audio fingerprint databases. These are not downloadable files but are files that are created by several audio fingerprinting tasks.
`lang`	Basic language packs, which are used for speech-to-text and text normalization.
`langvt`	Language packs that are configured for processes including phonetic phrase match and audio security.
`sidbase`	Base speaker identification packs, which are used for speaker identification tasks.

Resource Packs

The following resource packs are available for HPE IDOL Speech Server operations.

Pack	Description	Configuration requirement
Audio Security Pack	Contains the `EVENTS` pack required by the `audiosec` module.	Configure in the `[Resources]` section of the `speechserver-tasks.cfg` file. In individual tasks that use the `audiosec` module, specify the `EVENTS` pack as the value of the `Model` configuration parameter.
Language Pack (various languages)	Contain the files necessary for HPE IDOL Speech Server to process various languages. They are available for several languages, as well as regional variations of the same language (for example, U.S. English and British English). Available language packs, on page 48 lists the available language packs. The language packs also contain files that are adapted for phonetic phrase search.	Configure in the `[Resources]` section of the `speechserver-tasks.cfg` file. The configuration file must contain separate entries for the standard and phonetic phrase search versions of a language pack. The standard version is a `lang` resource type; the phonetic phrase match version is a `langvt` resource type and adds a `-pm` suffix to the pack name. For example, `ENUS` is the standard language pack, and `langvt:ENUS-pm` is the phonetic phrase search version.

Pack	Description	Configuration requirement
Telephony Pack (various languages)	Contain the same files as the standard language packs, except that these are adapted for processing 8 kHz audio instead of 16 kHz.	Configure in the `[Resources]` section of the `speechserver-tasks.cfg` file. The configuration file must contain separate entries for the standard and phonetic phrase search versions of a language pack. The standard version is a `lang` resource type; the phonetic phrase match version is a `langvt` resource type and adds a `-pm` suffix to the pack name. For example, `ENUS-tel` is the standard language pack, and `langvt:ENUS-tel-pm` is the phonetic phrase search version.
Language ID Pack	Contains the base classifier pack, which provides language classifiers for 20 languages (for a list of included languages, see Create Your Own Language Classifiers, on page 189). Also contains the SYLS language pack required to create language identification feature files from 16 kHz audio data.	For the base classifier pack, set the `LangList` parameter in the `langid` and `lidoptimizer` modules to a subset of languages to use from the pack. For the SYLS language pack: • Configure in the`[Resources]` section of the `speechserver-tasks.cfg` file. • In individual tasks that use the `lidfeature` module, specify the pack as the value of the `Lang` configuration parameter.
Language ID Telephony	Contains the SYLS language pack required to create language identification feature files from 8 kHz audio data.	Configure in the `[Resources]` section. In individual tasks that use the `lidfeature` module, specify the pack as the value of the `Lang` configuration parameter.
Speaker ID Pack	Contains 8 kHz and 16 kHz versions of base `.atf`, `.ian`, `.sig` and `.ast` files. The `.atf` file is used as a base template when training, optimizing, and packaging new audio template files (such as speaker templates). The `.ian` file is used during audio feature frame normalization. The `.ast` and `.sig` files are used during speaker segmentation.	Configure in the `[Resources]` section. In individual tasks that use the `normalizer`, `speakerid`, `audiotemplatetrain`, `audiotemplatedevel`, `audiotemplatescore`, or `audiotemplateedit` modules, specify the speaker ID pack as the value of the `SpkIdBasePack` configuration parameter if required.

Available language packs

Language	Language pack
Arabic	• Gulf Dialect: ARGU • Modern Standard Arabic: ARMSA
Catalan	• CAES
Czech	• CSCZ
Danish	• DADK
Dutch	• NLNL
English	• Australian English: ENAU • British English: ENUK • Canadian English: ENCA • Irish English: ENIE • Singaporean English: ENSG • U.S. English: ENUS
Flemish	• NLBE
French	• Canadian French: FRCA • French: FRFR
German	• DEDE
Greek	• ELGR
Hebrew	• HBIL
Hindi	• HIIN
Hungarian	• HUHU
Italian	• ITIT
Japanese	• JAJP
Korean	• KOKR
Mandarin	• ZHCN
Persian	• FAIR
Polish	• PLPL
Portuguese	• Portuguese (Portugal): PTPT • Brazilian Portuguese: PTBR
Romanian	• RORO

Available language packs, continued

Language	Language pack
Russian	• RURU
Slovak	• SKSK
Spanish	• Castilian Spanish: ESES • Latin American Spanish: ESLA • North American Spanish: ESUS
Swedish	• SVSE
Turkish	• TRTR
Welsh	• CYUK

> **NOTE:**
> For certain languages only the broadband or telephony pack is available, not both.

Sentence Breaking Plug-In

HPE IDOL Speech Server supports the Basis Sentence Breaking plug-in, which is available from the HPE Download Center. The plug-in enables HPE IDOL Speech Server to perform text segmentation on Japanese, Korean, Mandarin, and Taiwanese Mandarin languages. Text segmentation inserts whitespace between words.

> **NOTE:**
> The Basis Sentence Breaking plug-in is available for the following platforms only:
> - Linux 64-bit
> - Windows 32-bit
> - Windows 64-bit

You must install the sentence breaking plug-in to use the `SegmentText` task and the segmentation function in the `LanguageModelBuild` task.

To enable text segmentation

1. Download the 11.3.0 version of the Basis Sentence Breaking plug-in from the HPE Download Center.
2. Unzip the plug-in directory and save the files to your desired location.
3. Open the HPE IDOL Speech Server configuration file (`speechserver.cfg`) in a text editor.
4. In the `[Paths]` section, set the `RlpDir` parameter to the path of the directory containing the plug-in files.
5. Save and close the configuration file.
6. Restart HPE IDOL Speech Server.

Chapter 4: Configure HPE IDOL Speech Server

This section describes how to configure HPE IDOL Speech Server.

- HPE IDOL Speech Server Configuration Files 51
- Configure Language Packs 59
- Configure Task Queues 61
- Include an External Configuration File 62
- Customize Logging 65
- Event Handlers 66
- Configure Input and Output Directories 68
- Use XSL Templates to Transform Action Responses 69

HPE IDOL Speech Server Configuration Files

HPE IDOL Speech Server uses two configuration files:

- The `speechserver.cfg` configuration file contains settings that determine the basic details that the HPE IDOL Speech Server needs to run. This file includes location and port details for the HPE IDOL Speech Server, licensing details, and logging details.
- The `speechserver-tasks.cfg` file contains settings for audio analysis tasks and resources that tasks require. In addition to specifying the mandatory fields, the tasks configuration file allows you to set predetermined values for some of the HTTP action parameters.

> **NOTE:**
> If you installed HPE IDOL Speech Server from the Chef package, these files are named `softsoundserver.cfg` and `softsoundserver-tasks.cfg`.

Both configuration files are stored in the HPE IDOL Speech Server installation directory. On Windows, the default directory is `C:\Program Files\HewlettPackardEnterprise\IDOLSpeech`. You can move the `speechserver-tasks.cfg` file to another location, but you must update the directory that is specified by the `TaskConfigs` parameter in the `speechserver.cfg` file. For more information about this parameter, see the *HPE IDOL Speech Server Reference*.

You can modify the settings in the configuration files to customize HPE IDOL Speech Server according to your requirements.

> **NOTE:**
> The action parameters and file names stored on disk, for example in the configuration file or in file name lists supplied to training modules, must be encoded using UTF-8.

Modify Configuration Parameter Values

You modify HPE IDOL Speech Server configuration parameters by directly editing the parameters in the configuration file. When you set configuration parameter values, you must use UTF-8.

CAUTION:
You must stop and restart HPE IDOL Speech Server for new configuration settings to take effect.

This section describes how to enter parameter values in the configuration file.

Enter Boolean Values

The following settings for Boolean parameters are interchangeable:

```
TRUE = true = ON = on = Y = y = 1
```

```
FALSE = false = OFF = off = N = n = 0
```

Enter String Values

To enter a comma-separated list of strings when one of the strings contains a comma, you can indicate the start and the end of the string with quotation marks, for example:

ParameterName=**cat,dog,bird,"wing,beak",turtle**

Alternatively, you can escape the comma with a backslash:

ParameterName=**cat,dog,bird,wing\,beak,turtle**

If any string in a comma-separated list contains quotation marks, you must put this string into quotation marks and escape each quotation mark in the string by inserting a backslash before it. For example:

ParameterName=**"<font face=\"arial\" size=\"+1\"><b>","<p>"**

Here, quotation marks indicate the beginning and end of the string. All quotation marks that are contained in the string are escaped.

Configuration File Sections

The HPE IDOL Speech Server configuration file (`speechserver.cfg`) contains the following sections representing configurable areas.

`[Server]`	`[Logging]`
`[Service]`	`[`*`MyLogging`*`]`
`[Paths]`	`[`*`ActionName`*`]`
`[License]`	`[`*`MyEventHandler`*`]`

For details of these sections and the parameters for each section, see the *HPE IDOL Speech Server Reference*. The following sections describe the general configuration sections.

[Server] Section

The `[Server]` configuration section contains general settings for HPE IDOL Speech Server. For example:

```
[Server]
Port=13000
AdminClients=*.*.*.*
QueryClients=*.*.*.*
NumberOfTaskManagers=5
TasksPerTaskManager=1
MaxLangResources=2
BinaryDataPort=16000
TasksConfig=./speechserver-tasks.cfg
TaskHistorySize=5000
LegacyTaskStates=False
```

[Service] Section

The [Service] section contains parameters that determine which machines are permitted to use and control the HPE IDOL Speech Server service. For example:

```
[Service]
ServicePort=40010
ServiceControlClients=127.0.0.1
ServiceStatusClients=127.0.0.1
```

[Paths] Section

The [Paths] section contains parameters that specify directories that contain files that HPE IDOL Speech Server requires. For example:

```
[Paths]
FFmpegDirectory=C:\HewlettPackardEnterprise\SpeechServer\libraries
CustomLMDir=T:\customLM
TempDir=T:\temp
TrainedAmDir=T:\trainedAM
```

[License] Section

The [License] section contains licensing details, which you must not change. For example:

```
[License]
LicenseServerHost=127.0.0.1
LicenseServerACIPort=20000
LicenseServerTimeout=600000
LicenseServerRetries=1
```

[Logging] Section

The [Logging] section lists the logging streams to set up to create separate log files for different log message types (query, index, and application). It also contains a subsection for each of the listed logging streams, in which you can configure the parameters that determine how each stream is logged. For example:

```
[Logging]
LogDirectory=$USER_INSTALL_DIR$\logs
LogTime=True
LogEcho=True
LogLevel=FULL

0=ApplicationLogStream
1=ActionLogStream
2=SoftsoundLogStream

[ApplicationLogStream]
LogFile=Application.log
LogTypeCSVs=application

[ActionLogStream]
LogFile=Action.log
LogTypeCSVs=action

[SoftsoundLogStream]
LogFile=Softsound.log
LogTypeCSVs=softsound
```

[*ActionName*] Sections

The [*ActionName*] sections contain parameters that specify event handlers to use when an action starts, finishes, or returns an error. You configure the event handlers themselves in individual [*MyEventHandler*] sections.

> **NOTE:**
> Only the AddTask and LoadLanguage actions support event handlers.

```
[AddTask]
OnError=ErrorHandler
OnStart=StartHandler
OnFinish=FinishHandler
```

[*MyEventHandler*] Sections

The [*MyEventHandler*] sections contain parameters that control how HPE IDOL Speech Server processes actions when they start, finish, or return an error. You must create a [*MyEventHandler*] section for each handler configuration section that you specify in the [*ActionName*] sections.

```
[ErrorHandler]
LibraryName=HTTPHandler
URL=http://handlers:8080/lo-proxy/callback.htm?

[StartHandler]
LibraryName=TextFileHandler
FilePath=./EventData/
```

Tasks Configuration File Sections

The HPE IDOL Speech Server tasks configuration file (`speechserver-tasks.cfg`) contains the following sections.

`[TaskTypes]`	`[Resources]`
`[MyTask]`	`[MyLanguage]`
`[ModuleName]`	`[MyFPDB]`

For details of these sections and the parameters for each section, see the *HPE IDOL Speech Server Reference*. The following sections describe the general configuration sections.

[TaskTypes] Section

The `[TaskTypes]` section lists the tasks that are configured in the HPE IDOL Speech Server. You must create a `[MyTask]` configuration section for each task type listed in the `[TaskTypes]` section.

```
[TaskTypes]

// Speech to text
0=WavToText
1=StreamToText
2=TelWavToText
3=StreamToTextMusicFilter

// Speaker cluster processing
8=ClusterSpeech
9=ClusterSpeechTel
10=ClusterSpeechToTextTel

// Transcript analysis
11=TranscriptAlign
12=TranscriptCheck
13=Scorer

// Language model building
14=LanguageModelBuild
15=TextNorm

// Speaker ID
16=SpkIdFeature
17=SpkIdTrain
18=SpkIdTrainWav
19=SpkIdTrainStream
20=SpkIdDevel
21=SpkIdDevelWav
22=SpkIdDevelStream
23=SpkIdDevelFinal
```

```
24=SpkIdEvalWav
25=SpkIdEvalStream
26=SpkIdSetAdd
27=SpkIdSetDelete
28=SpkIdSetInfo
```

Related Topics

- Configure Custom Tasks, on page 247

[*MyTask*] Sections

The [*MyTask*] sections define configuration options for each HPE IDOL Speech Server audio processing task. You must create a [*MyTask*] section for each task you have listed in the [TaskTypes] section.

Each section contains details of the schema you use as well as any other parameters required for the task.

```
[WavToText]
0 = a,ts <- wav(MONO, input)
1 = f <- frontend(_, a)
2 = nf <- normalizer(_, f)
3 = w <- stt(_, nf)
4 = output <- wout(_, w,ts)
DefaultResults=Out

[StreamToText]
0 = a <- stream1(MONO, input)
1 = f <- frontend1(_, a)
2 = nf <- normalizer1(_, f)
3 = w <- stt1(_, nf)
4 = output <- wout1(_, w)
DefaultResults=Out

[TranscriptAlign]
0 = w <- ctm2(READ, input)
1 = w2 <- align2(ALIGN, w)
2 = output <- wout2(_, w2)
DefaultResults=Out
```

Related Topics

- Configure Custom Tasks, on page 247

[*ModuleName*] Sections

The [*ModuleName*] configuration sections contain settings for the modules. Create a configuration section for each module that you use in the [*MyTask*] configuration sections. Each configuration section must have the same name as the module referenced in the task schemas. If you use more than one configuration of a module, create a section for each configuration, including any numerical suffixes.

You can set configuration parameters in the individual module configuration sections to variable values. You can use these values to create action parameters that allow you to specify the value of the configuration parameter when you create a task. You can refer the values of all similar configuration parameters to a single configuration parameter where you set a standard value. For details, see Configure Variable Parameters, on page 249.

```
[stream]
SampleFrequency=$stt.Lang.SampleFrequency
Mode=$stt.params.mode

[wav]
WavFile=$params.File
SampleFrequency=$stt.lang.SampleFrequency
```

[Resources] Section

The `[Resources]` section lists the resources that HPE IDOL Speech Server requires, including language packs and AFP databases. You must create a `[MyLanguage]` configuration section for each language pack, and a `[MyFPDB]` configuration section for each Audio Fingerprint database listed in the `[Resources]` section.

```
[Resources]
0=ENUK
1=ENUS
2=fpdb:AFP
3=fpdb:ADVERTS
4=FRFR
5=DEDE
6=ARMSA
7=fpdb:AFP
```

Related Topics

- Configure Language Packs, on page 59
- Define the AFP Database, on page 199

[*MyLanguage*] Sections

The `[MyLanguage]` sections contains settings for language packs that you have defined in the `[Resources]` section. You must create a `[MyLanguage]` section for each language that you have listed in the `[Resources]` section.

```
[ENUK]
PackDir=ENUK
Pack=ENUK-6.3
SampleFrequency=16000
AmFile = T:\LP\ENUK\ver-ENUK-5.0-16k.am
CustomLM=$params.CustomLM
CustomDct=myDictionary.dct.sz
DnnFile = $params.DnnFile
```

```
ClassWordFile = $params.ClassWordFile
PronFile = $params.PronFile

[ENUS]
PackDir=ENUS
Pack=ENUS-6.3
SampleFrequency=16000
AmFile = T:\LP\ENUK\ver-ENUK-5.0-16k.am
CustomLM=$params.CustomLM
CustomDct=myDictionary.dct.sz
DnnFile = $params.DnnFile

[FRFR]
PackDir=FRFR
Pack=FRFR-6.3
SampleFrequency=16000
AmFile = T:\LP\ENUK\ver-ENUK-5.0-16k.am
CustomLM=$params.CustomLM
CustomDct=myDictionary.dct.sz
DnnFile = $params.DnnFile
```

Related Topics

- Configure Variable Parameters, on page 249
- Configure Language Packs, on the next page

[*MyFPDB*] Sections

The Audio Fingerprint database (`fpdb`) configuration sections contain settings for the databases used in HPE IDOL Speech Server.

You can set configuration parameters in these sections to variable values. You can use these values to create action parameters that allow you to specify the value of the configuration parameter when you create a task. For example, the following database configuration allows you to specify which database (the directory it is in, and the base file name of the database) on the command line (using the `PackDir` and `Pack` parameters):

```
[AFPDatabase]
PackDir = $params.packdir
Pack = $params.pack
FxxCacheSize=2
TtxCacheSize=200
```

Alternatively you can explicitly set these values in the configuration file, and specify a particular database:

```
[ADVERTS]
PackDir = C:\databases
Pack = adverts
FxxCacheSize=2
TtxCacheSize=200
```

You must list all Audio Fingerprint database resources in the `[Resources]` section before you use them. In this list, prefix the resource name with **`fpdb:`**.

Related Topics

- Configure Variable Parameters, on page 249
- Audio Fingerprint Identification, on page 199

[*MySidBase*] Section

The speaker identification base pack (`sidbase`) configuration sections contain details of the sid base pack that you want to use for speaker identification. This resource contains details of all the speaker identification base files. If you configure a base pack and set the `SpkIdBasePack` configuration parameter in the speaker identification modules, HPE IDOL Speech Server can automatically find the base files for the speaker identification tasks, and you do not have to specify the base files explicitly.

You must configure the directory and version number for the base pack. For example:

```
[SIDBASE]
PackDir = SpeakerIdPack
Pack = gen-1.8
```

In this case, the `PackDir` is relative to the `SpeakerID` global directory, which is configured in the `SpeakerIDDir` configuration parameter. If you have not configured a `SpeakerID` global directory, the directory is relative to the main server install directory.

You must list the speaker identification base pack resource in the `[Resources]` section before you use it. In this list, you must prefix the resource name with `sidbase:`.

Configure Language Packs

HPE IDOL Speech Server can use language models for several languages at a time. The number of languages that you can configure depends on your license. You must configure each language in the `[Resources]` section of the tasks configuration file.

The `[Resources]` configuration section lists details for the configured language packs, primarily for use with speech-to-text. This section also contains subsections where you can configure resource packs for language identification, audio fingerprinting, phonetic phrase match, and audio security event detection.

To configure language packs

1. Open the HPE IDOL Speech Server tasks configuration file (`speechserver-tasks.cfg`) in a text editor.
2. Find the `[Resources]` section or create one if it does not exist.
3. List each language that you want to configure in the form *`N=Type:LanguagePack`*, where:
   - *`N`* is the zero-based rank order for the language.

- *Type* is the resource type, which is either `lang`, `langvt`, `fpdb`, or `sidbase` (see Supported Resources, on page 45). You can omit the type for `lang` resources, because it is the default type.

- *LanguagePack* is the code for the language pack. For a list of available language packs, see Available language packs, on page 48.

For example:

```
[Resources]
0=ENUK
1=ENUS
2=langvt:ENUS-pm
```

4. Create a configuration section for each language that you listed in the `[Resources]` section.
5. Set the `Pack` parameter to the name of the language pack. For example:

   ```
   [ENUK]
   Pack=ENUK-6.3
   ```

6. Set the `PackDir` parameter to the directory where the language model resides. For example:

   ```
   PackDir=ENUK
   ```

   If the parameter omits the directory path or specifies a relative path, HPE IDOL Speech Server automatically prefixes the value with the default language pack directory path when it searches for the pack.
7. Set the `SampleFrequency` parameter to the sample frequency of the audio that the language pack is processing. For example:

   ```
   SampleFrequency=16000
   ```

8. If you want to use an adapted acoustic model instead of the language pack's default acoustic model, set the value of the `TrainedAm` parameter to the .am file that you want to use. For example:

   ```
   TrainedAm=myAcousticModel.am
   ```

9. If you configure the language pack to use a custom language model, set the `CustomLM` parameter to the name and weight of the custom language model separated by a colon (:).

   You must also set `CustomDct` parameter to the name of the custom dictionary, without the `.dct.sz` file name extension. For example:

   ```
   CustomLM=news:0.6
   CustomDct=news
   ```

   In this example, HPE IDOL Speech Server uses the file `news.tlm` in the custom language model directory with a weight of `0.6` and the dictionary file `news.dct.sz` in the same directory.
10. If you want to change the DNN file to use (for example, to use the smaller, faster DNN provided in the language pack instead of the standard one), set the value of the `DnnFile` parameter to the DNN file that you want to use.

    > **NOTE:**
    > HPE recommends (and for 7.0+ versions of language packs, it is compulsory) that you include the following lines in the configuration file for the `[frontend]` and `[normalizer]`

> modules, so that HPE IDOL Speech Server can access the header to determine the quantity and nature of the extracted acoustic feature vectors:
>
> ```
> DnnFile = $stt.lang.DnnFile
> DnnFileStd = $stt.lang.DnnFileStd
> ```
>
> For more information, see the *HPE IDOL Speech Server Reference*.

11. If the language pack is for use specifically with language identification tasks (for example, SYLS packs), set the `LangID` parameter to **`True`**.
12. Configure any other available parameters for your language model or language identification model.
13. Save and close the configuration file.
14. Restart HPE IDOL Speech Server for your changes to take effect (see Start and Stop HPE IDOL Speech Server, on page 71).

Configure Task Queues

By default, HPE IDOL Speech Server refuses tasks if the active task count or active language pack count are at their maximum configured values. This behavior can be desirable if a task requires immediate processing, such as live audio streaming. It is also useful if several HPE IDOL Speech Server instances are running, so that tasks can be resubmitted to an available server. However, if you process many audio files on a single server, you can queue the tasks until resources become available.

Enable Queues

To enable queuing, set the `EnableQueue` parameter to **`True`** in the `[Server]` section of the HPE IDOL Speech Server configuration file. For example:

```
[Server]
EnableQueue=True
```

When queuing is enabled, the server maintains a queue of tasks awaiting processing. Initially the queue is empty.

When an `AddTask` action is sent to HPE IDOL Speech Server, the task is assigned to a task manager and runs if sufficient resources are available and if no other tasks are queued. If insufficient resources exist or if other tasks are in the queue, the new task is added to the end of the queue.

When a task completes and the resources become available, HPE IDOL Speech Server assigns the next task in the queue to a task manager and removes it from the queue.

> **NOTE:**
> If you enable queuing, the `CheckResources`, `LoadLanguage`, and `UnloadLanguage` actions are disabled.

If you use the `AbortTask` action to end a queued task, HPE IDOL Speech Server removes the task from the queue and does not process it.

Related Topics

- Check Available Resources, on page 94
- Load a Language Pack Manually , on page 252
- Unload a Language Pack, on page 254
- End a Task, on page 82

View Queue Status

To view the status of the task queue, send a `GetStatus` action.

For example:

```
http://localhost:13000/action=GetStatus
```

This action returns the status information for the server, including queue information from the HPE IDOL Speech Server located on the local machine using ACI port `13000`.

If you want to omit queue information from `GetStatus`, add the `ShowQueue` parameter to the `GetStatus` action. For example:

```
http://localhost:13000/action=GetStatus&ShowQueue=False
```

This action returns the status information for the server, excluding queue information from the HPE IDOL Speech Server located on the local machine using ACI port `13000`.

When a task is sent to HPE IDOL Speech Server, it is given a unique task *token*. If you add a task token to the `GetStatus` action to view the status of a specific task, you can view the position of that task in the queue. It does not show information on the rest of the queue.

> **NOTE:**
> By default, HPE IDOL Speech Server supports a maximum of 5,000 tokens for completed tasks at any one time. If there are more than 5,000 completed tasks, HPE IDOL Speech Server deletes the task in the list that has the earliest completion time. The `GetStatus` action does not recognize the tokens of tasks that have been removed from the history list.
>
> To increase the number of completed tasks for which the server retains information, edit the value of the `TaskHistorySize` parameter in the `[Server]` section of the configuration file. For more information, see the *HPE IDOL Speech Server Reference*.

Related Topics

- GetStatus, on page 76
- Start and Stop Tasks, on page 79
- Check the Status of a Task, on page 81
- Customize Logging, on page 65

Include an External Configuration File

You can share configuration sections or parameters between ACI server configuration files. The following sections describe different ways to include content from an external configuration file.

You can include a configuration file in its entirety, specified configuration sections, or a single parameter.

When you include content from an external configuration file, the `GetConfig` and `ValidateConfig` actions operate on the combined configuration, after any external content is merged in.

In the procedures in the following sections, you can specify external configuration file locations by using absolute paths, relative paths, and network locations. For example:

```
../sharedconfig.cfg
K:\sharedconfig\sharedsettings.cfg
\\example.com\shared\idol.cfg
file://example.com/shared/idol.cfg
```

Relative paths are relative to the primary configuration file.

> **NOTE:**
> You can use nested inclusions, for example, you can refer to a shared configuration file that references a third file. However, the external configuration files must not refer back to your original configuration file. These circular references result in an error, and HPE IDOL Speech Server does not start.
>
> Similarly, you cannot use any of these methods to refer to a different section in your primary configuration file.

Include the Whole External Configuration File

This method allows you to import the whole external configuration file at a specified point in your configuration file.

To include the whole external configuration file

1. Open your configuration file in a text editor.
2. Find the place in the configuration file where you want to add the external configuration file.
3. On a new line, type a left angle bracket (<), followed by the path to and name of the external configuration file, in quotation marks (""). You can use relative paths and network locations. For example:

   ```
   < "K:\sharedconfig\sharedsettings.cfg"
   ```

4. Save and close the configuration file.

Include Sections of an External Configuration File

This method allows you to import one or more configuration sections from an external configuration file at a specified point in your configuration file. You can include a whole configuration section in this way, but the configuration section name in the external file must exactly match what you want to use in your file. If you want to use a configuration section from the external file with a different name, see Merge a Section from an External Configuration File, on the next page.

To include sections of an external configuration file

1. Open your configuration file in a text editor.
2. Find the place in the configuration file where you want to add the external configuration file section.
3. On a new line, type a left angle bracket (<), followed by the path to and name of the external configuration file, in quotation marks (""). You can use relative paths and network locations. After the configuration file name, add the configuration section name that you want to include. For example:

   ```
   < "K:\sharedconfig\extrasettings.cfg" [License]
   ```

   > **NOTE:**
   > You cannot include a section that already exists in your configuration file.

4. Save and close the configuration file.

Include a Parameter from an External Configuration File

This method allows you to import a parameter from an external configuration file at a specified point in your configuration file. You can include a section or a single parameter in this way, but the value in the external file must exactly match what you want to use in your file.

To include a parameter from an external configuration file

1. Open your configuration file in a text editor.
2. Find the place in the configuration file where you want to add the parameter from the external configuration file.
3. On a new line, type a left angle bracket (<), followed by the path to and name of the external configuration file, in quotation marks (""). You can use relative paths and network locations. After the configuration file name, add the name of the configuration section name that contains the parameter, followed by the parameter name. For example:

   ```
   < "license.cfg" [License] LicenseServerHost
   ```

   To specify a default value for the parameter, in case it does not exist in the external configuration file, specify the configuration section, parameter name, and then an equals sign (=) followed by the default value. For example:

   ```
   < "license.cfg" [License] LicenseServerHost=localhost
   ```

4. Save and close the configuration file.

Merge a Section from an External Configuration File

This method allows you to include a configuration section from an external configuration file as part of your HPE IDOL Speech Server configuration file. For example, you might want to specify a standard SSL configuration section in an external file and share it between several servers. You can use this method if the configuration section that you want to import has a different name to the one you want to use.

To merge a configuration section from an external configuration file

1. Open your configuration file in a text editor.
2. Find or create the configuration section that you want to include from an external file. For example:

   ```
   [SSLOptions1]
   ```

3. After the configuration section name, type a left angle bracket (<), followed by the path to and name of the external configuration file, in quotation marks (""). You can use relative paths and network locations. For example:

   ```
   [SSLOptions1] < "../sharedconfig/ssloptions.cfg"
   ```

   If the configuration section name in the external configuration file does not match the name that you want to use in your configuration file, specify the section to import after the configuration file name. For example:

   ```
   [SSLOptions1] < "../sharedconfig/ssloptions.cfg" [SharedSSLOptions]
   ```

   In this example, HPE IDOL Speech Server uses the values in the `[SharedSSLOptions]` section of the external configuration file as the values in the `[SSLOptions1]` section of the HPE IDOL Speech Server configuration file.

   > **NOTE:**
   > You can include additional configuration parameters in the section in your file. If these parameters also exist in the imported external configuration file, HPE IDOL Speech Server uses the values in the local configuration file. For example:
   >
   > ```
   > [SSLOptions1] < "ssloptions.cfg" [SharedSSLOptions]
   > SSLCACertificatesPath=C:\IDOL\HTTPConnector\CACERTS\
   > ```

4. Save and close the configuration file.

Customize Logging

You can customize logging by setting up your own *log streams*. Each log stream creates a separate log file in which specific log message types (for example, action, index, application, or import) are logged.

To set up log streams

1. Open the HPE IDOL Speech Server configuration file in a text editor.
2. Find the `[Logging]` section. If the configuration file does not contain a `[Logging]` section, add one.
3. In the `[Logging]` section, create a list of the log streams that you want to set up, in the format *N=LogStreamName*. List the log streams in consecutive order, starting from 0 (zero). For example:

   ```
   [Logging]
   LogLevel=FULL
   LogDirectory=logs
   0=ApplicationLogStream
   1=ActionLogStream
   ```

You can also use the `[Logging]` section to configure any default values for logging configuration parameters, such as `LogLevel`. For more information, see the *HPE IDOL Speech Server Reference*.

4. Create a new section for each of the log streams. Each section must have the same name as the log stream. For example:

```
[ApplicationLogStream]
[ActionLogStream]
```

5. Specify the settings for each log stream in the appropriate section. You can specify the type of logging to perform (for example, full logging), whether to display log messages on the console, the maximum size of log files, and so on. For example:

```
[ApplicationLogStream]
LogTypeCSVs=application
LogFile=application.log
LogHistorySize=50
LogTime=True
LogEcho=False
LogMaxSizeKBs=1024

[ActionLogStream]
LogTypeCSVs=action
LogFile=logs/action.log
LogHistorySize=50
LogTime=True
LogEcho=False
LogMaxSizeKBs=1024
```

6. Save and close the configuration file. Restart the service for your changes to take effect.

HPE IDOL Speech Server Logs and Error Reports

In addition to the standard logging incorporated into all HPE ACI servers, HPE IDOL Speech Server logs:

- Any errors or warnings encountered during the execution of tasks and actions
- Any significant state changes for running tasks
- Available resources

By default, these messages are written to the `softsound.log` log file.

Related Topics

- Customize Logging, on the previous page

Event Handlers

Some of the actions that you can send to HPE IDOL Speech Server are asynchronous. Asynchronous actions do not run immediately, but are added to a queue. This means that the person or application that sends the action does not receive an immediate response. However, you can configure HPE

IDOL Speech Server to call an event handler when an asynchronous action starts, finishes, or encounters an error.

You might use an event handler to:

- Return data about an event back to the application that sent the action.
- Write event data to a text file, to log any errors that occur.

HPE IDOL Speech Server can call an event handler for the following events.

OnStart	The `OnStart` event is called when HPE IDOL Speech Server starts processing an asynchronous action from the queue.
OnFinish	The `OnFinish` event is called when HPE IDOL Speech Server successfully finishes processing an asynchronous action.
OnError	The `OnError` event is called when an asynchronous action fails and cannot continue.

Configure an Event Handler

Use the following procedure to configure an event handler.

To configure an event handler

1. Open the HPE IDOL Speech Server configuration file in a text editor.
2. Use the `OnStart`, `OnFinish`, or `OnError` parameter to specify the name of a section in the configuration file that contains event handler settings for the corresponding event.
   - To run an event handler for all asynchronous actions, set these parameters in the `[Actions]` section. For example:

     ```
     [Actions]
     OnStart=NormalEvents
     OnFinish=NormalEvents
     OnError=ErrorEvents
     ```

   - To run an event handler for a specific action, set these parameters in the [*ActionName*] section, where *ActionName* is the name of the action. The following example runs an event handler when the `AddTask` action starts and finishes successfully:

     ```
     [AddTask]
     OnStart=NormalEvents
     OnFinish=NormalEvents
     ```

3. Create a new section in the configuration file to contain the settings for your event handler. You must name the section using the name you specified with the `OnStart`, `OnFinish`, or `OnError` parameter.
4. In the new section, set the following parameters.

   `LibraryName` (Required) The name of the library to use to handle the event.
   - To write event data to a text file, set this parameter to **`TextFileHandler`**, and then set the `FilePath` parameter to specify the path of the file.

- To send event data to a URL, set this parameter to **HttpHandler**, and then use the HTTP event handler parameters to specify the URL, proxy server settings, credentials, and so on.

For example:

```
[NormalEvents]
LibraryName=TextFileHandler
FilePath=./events.txt

[ErrorEvents]
LibraryName=HTTPHandler
URL=http://handlers:8080/lo-proxy/callback.htm?
```

5. Save and close the configuration file. You must restart HPE IDOL Speech Server for your changes to take effect.

The following XML is an example of the ACI response sent to the event handler on the `OnFinish` event:

```
<action>
       <status>Finished</status>
       <queued_time>2009-Jun-08 17:57:29</queued_time>
       <time_in_queue>0</time_in_queue>
       <process_start_time>2012-Jun-08 17:57:29</process_start_time>
       <time_processing>86</time_processing>
       <token>MTkyLjE2OC45NS4yNDoxMTAwMDpJTkdFU1Q6LTEyOTc5NjgxODY=</token>
</action>
```

Configure Input and Output Directories

By default, HPE IDOL Speech Server can read from and write to any directory. However, for increased security you can specify a set of allowed directories to restrict access to the file system.

You can use the following parameters in the `[Server]` section of the HPE IDOL Speech Server base configuration file to configure input and output directory settings:

- `RestrictOutputDirs`
- `RestrictInputDirs`
- `AllowedInputDirectoriesCSVs`
- `AllowedInputDirectoriesCSVs`

For more information on how to configure these settings, see the *HPE IDOL Speech Server Reference*.

The configuration of allowed input and output directories affects the following settings:

1. **File name parameters**. Any file name parameters (for example, audio files, output files, and so on) that you specify in the configuration file or at the command line must be in an allowed directory or subdirectory.
2. **File path parameters**. File path parameters (for example, the temporary directory) used by specific tasks must point to an allowed directory or subdirectory.

3. **List path parameters**. The paths that are used with list files (where a file name is created by combining the element of the list with the specified path) must point to an allowed directory or subdirectory.
4. **List elements**. When you restrict directories, list elements must be relative rather than absolute, and must not contain `..` or ~.
5. **Action-level restrictions**. You can use the `File` action parameter with the `getResults` action to specify the results file to read. The file must be in an allowed directory or subdirectory.

If you set input and output directory restrictions but specify a file or path that is outside the allowed directories, HPE IDOL Speech Server returns an error and the related task fails.

Use XSL Templates to Transform Action Responses

You can transform the action responses returned by HPE IDOL Speech Server using XSL templates. You must write your own XSL templates and save them with either an `.xsl` or `.tmpl` file extension. For more information about XSL, see http://www.w3.org/TR/xslt.

After creating the templates, you must configure HPE IDOL Speech Server to use them, and then apply them to the relevant actions.

To enable XSL transformations

1. Ensure that the `autnxslt` library is located in the same directory as your configuration file. If the library is not included in your installation, you can obtain it from HPE Support.
2. Open the HPE IDOL Speech Server configuration file in a text editor.
3. In the `[Server]` section, set the `XSLTemplates` parameter to **`True`**.

   > **CAUTION:**
   > If `XSLTemplates` is set to **`True`** and the `autnxslt` library is not present in the same directory as the configuration file, the server will not start.

4. In the `[Paths]` section, set the `TemplateDirectory` parameter to the path to the directory that contains your XSL templates.
5. Save and close the configuration file.
6. Restart HPE IDOL Speech Server for your changes to take effect.

To apply a template to action output

- Add the following parameters to the action.

`Template`	The name of the template to use to transform the action output. Exclude the folder path and file extension.
`OutputEncoding`	Set to **`UTF8`**.
`ForceTemplateRefresh`	(Optional) If you modified the template after the server started, set this parameter to **`True`** to force the ACI server to reload the template from disk rather than from the cache.

For example:

```
action=QueueInfo&QueueName=AddTask
                &QueueAction=GetStatus
                &Token=MTkyLjE2OC45NS4yNDox
                &Template=Form
                &OutputEncoding=UTF8
```

In this example, HPE IDOL Speech Server applies the XSL template `Form.tmpl` to the response from a `QueueInfo` action.

> **NOTE:**
> If the action returns an error response, HPE IDOL Speech Server does not apply the XSL template.

Chapter 5: Run HPE IDOL Speech Server

This chapter describes how to start and stop HPE IDOL Speech Server, and how to send actions and tasks.

- Start and Stop HPE IDOL Speech Server 71
- Send Actions to HPE IDOL Speech Server 73
- Verify HPE IDOL Speech Server Runs Correctly 73
- Display Online Help 78
- Audio Requirements 79
- Start and Stop Tasks 79
- Standard Tasks 83
- Display Configured Tasks 91
- Display Task Details 91
- Display Configured Resources 93
- Check Available Resources 94
- Get Task Results 97
- Create and Manage Lists 102
- Back Up and Restore HPE IDOL Speech Server 104
- Troubleshooting 105

Start and Stop HPE IDOL Speech Server

The following sections describe how to start and stop HPE IDOL Speech Server.

Start HPE IDOL Speech Server

Use the following procedure to start HPE IDOL Speech Server.

To start HPE IDOL Speech Server

1. Start the License Server by performing one of the following actions.
   - Double-click the *Installation*`LicenseServer.exe` file in your License Server installation directory (Windows), where *Installation* is the service prefix that you selected during the installation process.
   - Use the start script (UNIX).
   - Start the License Server Service from a system dialog box (Windows).

2. Start the HPE IDOL Speech Server using one of the following methods:
   - In the Start HPE IDOL Speech Server folder, run the following command:

     `softsoundserver.exe -configfile configfilename`

     where *configfilename* is the name of the configuration file. The default value of `-configfile` is `softsoundserver.cfg`, so if your configuration file is also `softsoundserver.cfg`, you can omit the parameter.

   - Double-click the *Installation*`SoftSoundServer.exe` file in your HPE IDOL Speech Server installation folder (Windows).
   - Use the start script (for UNIX).
   - Start the HPE IDOL Speech Server Service from a system dialog box (Windows).

To start the License Server Service from a system dialog box

1. Open the Windows **Services** dialog box.
2. Select the ***Installation*LicenseServer** service and click **Start** to start the License Server, where ***Installation*** is your service prefix.
3. Click **Close** to close the **Services** dialog box.

To start the HPE IDOL Speech Server Service from a system dialog box

1. Display the Windows **Services** dialog box.
2. Select the ***Installation*Softsound** service and click **Start** to start HPE IDOL Speech Server.
3. Click **Close** to close the **Services** dialog box.

Stop HPE IDOL Speech Server

Use one of the following procedures to stop HPE IDOL Speech Server.

- Send the following action to HPE IDOL Speech Server's service port. (You must specify a service port in the HPE IDOL Speech Server configuration file.)

  `http://SpeechServerHost:ServicePort/action=stop`

  where:

SpeechServerHost	is the name or IP address of the host where HPE IDOL Speech Server runs.
ServicePort	is the HPE IDOL Speech Server service port specified in the `[Service]`section of the HPE IDOL Speech Server configuration file. For more information on how to configure your service port, see the *HPE IDOL Speech Server Reference*.

- Use the stop script (for UNIX).
- Stop the HPE IDOL Speech Server Service from a system dialog box (Windows for NT):

1. Display the Windows **Services** dialog box.
2. Select the ***Installation*SoftsoundServer** service and click **Stop** to stop HPE IDOL Speech Server.
3. Click **Close** to close the **Services** dialog box.

Send Actions to HPE IDOL Speech Server

HPE IDOL Speech Server actions are HTTP requests, which you can send, for example, from your web browser. The general syntax of these actions is:

`http://host:port/action=action&parameters`

where:

host	is the IP address or name of the machine where HPE IDOL Speech Server is installed.
port	is the HPE IDOL Speech Server ACI port. The ACI port is specified by the `Port` parameter in the `[Server]` section of the HPE IDOL Speech Server configuration file. For more information about the `Port` parameter, see the *HPE IDOL Speech Server Reference*.
action	is the name of the action you want to run.
parameters	are the required and optional parameters for the action.

> **NOTE:**
> Separate individual parameters with an ampersand (&). Separate parameter names from values with an equals sign (=). You must percent-encode all parameter values.

For more information about actions, see the *HPE IDOL Speech Server Reference*.

Verify HPE IDOL Speech Server Runs Correctly

After you install HPE IDOL Speech Server, you can run the following actions to verify that HPE IDOL Speech Server runs correctly.

GetRequestLog

Send a `GetRequestLog` action to HPE IDOL Speech Server to return a log of the requests that have been made to it, including the following information:

- The date and time that a request was made
- The client IP address that made the request
- The internal thread that handled the action

For example:

`http://IDOLSpeechServerHost:port/action=GetRequestLog`

For further details on the `GetRequestLog` action, see the *HPE IDOL Speech Server Reference*.

Related Topics

- Send Actions to HPE IDOL Speech Server, on the previous page

GetLicenseInfo

Send a `GetLicenseInfo` action to HPE IDOL Speech Server to return information about your license. This action checks whether your license is valid and identifies the HPE IDOL Speech Server operations your license includes.

For example:

`http://IDOLSpeechServerhost:port/action=GetLicenseInfo`

The following result indicates that your license is valid.

```
<autn:license>
	<autn:validlicense>True</autn:validlicense>
</autn:license>
```

The following result indicates that your license includes specified actions.

```
<autn:actions
	<autn:action>
		<autn:name>addTask</autn:name>
		<autn:licensed>True</autn:licensed>
	</autn:action>
	<autn:action>
		<autn:name>checkResources</autn:name>
		<autn:licensed>True</autn:licensed>
	</autn:action>
	<autn:action>
		<autn:name>getResults</autn:name>
		<autn:licensed>True</autn:licensed>
	</autn:action>
	<autn:action>
		<autn:name>abortTask</autn:name>
		<autn:licensed>True</autn:licensed>
	</autn:action>
	<autn:action>
		<autn:name>loadLanguage</autn:name>
		<autn:licensed>True</autn:licensed>
	</autn:action>
	<autn:action>
		<autn:name>unloadLanguage</autn:name>
		<autn:licensed>True</autn:licensed>
	</autn:action>
	<autn:action>
		<autn:name>getStatus</autn:name>
		<autn:licensed>True</autn:licensed>
	</autn:action>
</autn:actions>
```

GetLicenseCounts

Send a `GetLicenseCounts` action to HPE IDOL Speech Server to view information on modules and resources, in addition to the general information on licensed actions returned by the `GetLicenseInfo` action.

The action returns two lists, a list of module license counts, and a list of resources. For example:

```
<autnresponse>
   <action>GETLICENSECOUNTS</action>
   <response>SUCCESS</response>
   <responsedata>
      <modules>
         <license>
            <name>STT</name>
            <max>4</max>
            <used>3</used>
            <free>1</free>
         </license>
         <license>
            <name>WOUT</name>
            <max>unlimited</max>
            <used>5</used>
            <free>unlimited</free>
         </license>
      </modules>
      <resources>
         <license>
            <name>ENUK</name>
            <max>1</max>
            <used>1</used>
            <free>0</free>
         </license>
      </resources>
   </responsedata>
</autnresponse>
```

The action returns the following information for each module and resource license key:

`<name>`	The name of the license key.
`<max>`	The maximum number of concurrent licensed usage slots.
`<used>`	The number of instances currently being used.
`<free>`	The number of available instances.

You can use the following action parameters to filter the contents of the response:

`HideUnlicensed`	By default, HPE IDOL Speech Server returns both licensed and unlicensed modules and resources; set `HideUnlicensed` parameter to **`True`** to hide any

	unlicensed modules or resources.
`Modules`	By default, HPE IDOL Speech Server includes module license information in the response; set `Modules` to **`False`** to exclude this information.
`Resources`	By default, HPE IDOL Speech Server includes resource license information in the response; set `Resources` to **`False`** to exclude this information.
`Key`	The license key to search for (for example, `ENUK`). If you specify a key to search for, the response shows only the matching entry (if found).

For more information, see the *HPE IDOL Speech Server Reference*.

GetStatus

Use the `GetStatus` action to verify that the HPE IDOL Speech Server service is running. For information on the `GetStatus` action, see the *HPE IDOL Speech Server Reference*.

For example:

`http://`*`IDOLSpeechServerHost`*`:`*`port`*`/action=GetStatus`

You can view details of the path to the base configuration file and the tasks configuration file that HPE IDOL Speech Server uses in the `<baseconfigpath>` and `<taskconfigpath>` fields in the `GetStatus` response.

```
<autnresponse>
  <action>GETSTATUS</action>
  <response>SUCCESS</response>
    <responsedata>
      <version>10.9.0.1</version>
      <servicePort>19000</servicePort>
      <binaryDataPort>16000</binaryDataPort>

<baseconfigpath>/opt/HewlettPackardEnterprise/IDOLServer/IDOLSpeech/speechserver.cf
g</baseconfigpath>

<taskconfigpath>/opt/HewlettPackardEnterprise/IDOLServer/IDOLSpeech/speechserver-
tasks.cfg</taskconfigpath>
      <resources></resources>
    </responsedata>
</autnresponse>
```

In addition, you can also view information on tasks, such as the output files associated with any task, including the number of files, the file name, and the label that you can use to retrieve the file. This can be particularly useful in cases where the output files were automatically generated.

The `GetStatus` response also includes details of any limitations on resource loading, as well as details of currently loaded and active resources. For example:

```
<autnresponse>
    <action>GETSTATUS</action>
    <response>SUCCESS</response>
```

```
    <responsedata>
        <resources>
            <limits>
                <maxLangResources>2</maxLangResources>
                <minLangResources>1</minLangResources>
                <maxAfpResources>Unlimited</maxAfpResources>
                <minAfpResources>1</minAfpResources>
                <maxSidResources>Unlimited</maxSidResources>
                <minSidResources>1</minSidResources>

            </limits>
            <usage>
                <totalLoaded>4</totalLoaded>
                <totalActive>4</totalActive>
                <langsLoaded>2</langsLoaded>
                <langsActive>2</langsActive>
                <afpLoaded>1</afpLoaded>
                <afpActive>1</afpActive>
                <sidLoaded>1</sidLoaded>
                <sidActive>1</sidActive>
            </usage>
        </resources/
    </responsedata>
</autnresponse>
```

This example shows the response when you submit a `GetStatus` action to an instance of HPE IDOL Speech Server with four loaded resources in total. Four resources are active (that is, in use or manually loaded and not currently unloadable). There is no limitation on the total number of resources.

Two of the loaded resources are language resources (`Lang` or `Langvt`). The limit on the number of language resources is set to 2, so you cannot load any additional language resources.

One of the resources is for audio fingerprinting (`Fpdb`), and one is for speaker identification (`SidBase`). There is no upper limit for SID or AFP resources.

For more information on how to use the `maxLangResources`, `maxAfpResources`, and `maxSidResources` parameters to configure resource loading, see the *HPE IDOL Speech Server Reference*.

The `GetStatus` response also includes task information, including the number of active and queued tasks. For example:

```
<tasks>
    <maxTasks>8</maxTasks>
    <running>8</running>
    <queued>5</queued>
    ...
</tasks>
```

For each specific task, the response includes task details, including information on any warnings associated with the task, the time and date of the warning, and the warning index. For example:

```
<nwarnings>3</nwarnings>
<maxwarnings>5</maxwarnings>
```

```
<warnings>
    <warning>
        <index>3</index>
        <message>[sidpackage] /ENUS/speaker8 shows significant overlap between TRUE
and FALSE scores</message>
        <time>14/01/2015 15:45:20</time>
    </warning>
    <warning>
        <index>2</index>
        <message>[sidpackage] /ENUS/speaker7 shows significant overlap between TRUE
and FALSE scores</message>
        <time>14/01/2015 15:45:20</time>
    </warning>
    <warning>
        <index>1</index>
        <message>[sidpackage] /ENUS/speaker5 shows significant overlap between TRUE
and FALSE scores</message>
        <time>14/01/2015 15:45:20</time>
    </warning>
</warnings>
```

For information on how to use the `MaxWarnings` parameter to restrict the number of individual warnings included in the `GetStatus` response, and how to use the `Brief` parameter to reduce the amount of information in the response to prevent it from becoming too bloated, see the *HPE IDOL Speech Server Reference*.

Related Topics

- Check the Status of a Task, on page 81
- Customize Logging, on page 65
- View Queue Status, on page 62
- Configure Variable Parameters, on page 249

Display Online Help

You can display the HPE IDOL Speech Server Reference by sending an action from your web browser. The HPE IDOL Speech Server Reference describes the actions and configuration parameters that you can use with HPE IDOL Speech Server.

For HPE IDOL Speech Server to display help, the help data file (`help.dat`) must be available in the installation folder.

To display help for HPE IDOL Speech Server

1. Start HPE IDOL Speech Server.
2. Send the following action from your web browser:

   `http://host:port/action=Help`

   where:

host is the IP address or name of the machine on which HPE IDOL Speech Server is installed.

port is the ACI port by which you send actions to HPE IDOL Speech Server (set by the `Port` parameter in the `[Server]` section of the configuration file).

For example:

```
http://12.3.4.56:9000/action=help
```

Audio Requirements

The following audio requirements apply to all tasks that accept audio input.

Audio and Video Files

If you set the `FFmpegDirectory` parameter in the configuration file, HPE IDOL Speech Server accepts several audio and video file types, such as MP3, MP4, WMA, WMV, MOV, and so on. For a complete list of accepted file formats, see the FFmpeg documentation.

If you do not set the `FFmpegDirectory` configuration parameter, HPE IDOL Speech Server supports only 16-bit, linear, little-endian PCM data with sampling rates of either 8,000 or 16,000 Hz.

Streamed Audio

Streamed audio must meet the following requirements for use in HPE IDOL Speech Server:

- 16-bit linear PCM.
- A sampling rate of 8,000 or 16,000 Hz. Audio originally sampled at other rates must be downsampled to either 8,000 or 16,000 Hz. For best results, HPE recommends that you use the highest possible sampling rate.

  For example, downsample 44 kHz audio to 16 kHz; downsample 11 kHz audio to 8 kHz. Do not upsample the data, because upsampling often leads to poor results.
- Not encoded.

There are several third-party tools that you can use to convert audio into the required format.

Start and Stop Tasks

Tasks are defined in the HPE IDOL Speech Server configuration file. The `[TaskTypes]` configuration section defines a list of all the available tasks. Individual task configuration sections define operations for each task to perform.

To send actions related to specific tasks, you must specify a `Type` parameter. The `Type` parameter corresponds to the name of the configuration section that defines the task details. For example, if there is a `[WavToText]` configuration section for a task, set the `Type` parameter to **`WavToText`**.

For each successfully submitted task, a unique task ID token returns that you can use to get any task-specific information later. The token is a base-64 encoded set of characters, which encapsulates

information such as the ACI server's host name, port, and the name of the action sent. Tokens have no fixed size; however, they are case sensitive.

Related Topics

- Send Actions to HPE IDOL Speech Server, on page 73
- Configure Custom Tasks, on page 247

Start a Task

To create a task, send an `AddTask` ACI action to your HPE IDOL Speech Server host and ACI port.

For example:

`http://host:port/action=AddTask&Type=task&requiredParams&optionalParams`

where:

host	is the IP address or name of the machine where HPE IDOL Speech Server is installed.
port	is the ACI port by which actions are sent to HPE IDOL Speech Server (set by the `Port` parameter in the HPE IDOL Speech Server configuration file's `[Server]`section).
task	is the name of the configuration section where the options for the task are defined in the HPE IDOL Speech Server tasks configuration file.
requiredParams	You must supply *requiredParams* for the action you request. (Not all tasks have required parameters.)
optionalParams	You can supply *optionalParams* for the action you request. (Not all tasks have optional parameters.)

For example:

```
http://localhost:13000/action=AddTask&Type=WavToText&File=Speech.wav&Out=Text.ctm
```

This action creates a `WavToText` task on the HPE IDOL Speech Server located on the local machine, with the ACI port `13000`.

Run Tasks Across Multiple Cores

Some tasks can run across multiple cores for faster performance. The audio to process is split into chunks, which are shared out between the HPE IDOL Speech Server task managers (HPE recommends that you set one task manager for each core). Each task manager processes its allocated chunks, and the results from all task managers are combined at the end.

The following modules support multicore processing. If you request multicore processing for a task that contains modules that are not in this list, HPE IDOL Speech Server returns an error.

`audiopreproc`	`mixer`	`stream`

ctm	normalizer	stt
filter	plh	wav
frontend	postproc	wout

When using the `stt` module, multiple core processing is semantically meaningful only in fixed mode; relative mode is not supported.

Each running task manager counts as an HPE IDOL Speech Server instance. If insufficient licenses are available for the task, HPE IDOL Speech Server returns an error.

Multicore processing is not supported if server queuing is enabled (see Configure Task Queues, on page 61).

To run a task on multiple cores, you must set the following three action parameters when you send the `AddTask` action.

`TaskManagers`	The number of task managers to split the task across. If you specify more task managers than are available, HPE IDOL Speech Server returns an error.
`SplitSize`	The size of the chunks, in seconds, to divide the audio into. For most tasks, HPE recommends between 60 and 300 seconds.
`Overlap`	The number of seconds of overlap between chunks. Increasing the overlap improves accuracy but reduces the overall processing speed. For most tasks, HPE recommends an overlap of about 5 seconds.

For example:

```
http://localhost:13000/action=AddTask&Type=WavToText&File=Speech.wav&Out=Text.ctm&TaskManagers=3
```

This action creates a `WavToText` task across three task managers on the HPE IDOL Speech Server located on the local machine, with the ACI port `13000`.

Check the Status of a Task

To check the status of a task, send a `GetStatus` action.

`http://`*`host`*`:`*`port`*`/action=GetStatus&Token=`*`token`*

where:

`host`	is the IP address or name of the machine where HPE IDOL Speech Server is installed.
`port`	is the ACI port by which actions are sent to HPE IDOL Speech Server (set by the `Port` parameter in the HPE IDOL Speech Server configuration file's `[Server]`section).
`token`	is the token of the task for which you want to check the status.

For example:

```
http://localhost:13000/action=GetStatus&Token=MTAuMS4zLjgyOjEzMDAwOkFERFRBU0s6LTEyOTk0OTU3Ng==
```

This action checks the status of the task with token `MTAuMS4zLjgyOjEzMDAwOkFERFRBU0s6LTEyOTk0OTU3Ng==` on the HPE IDOL Speech Server located on the local machine with the ACI port `13000`.

The `GetStatus` action returns task information, including the current task status, settings, and warnings. For more information, see the *HPE IDOL Speech Server Reference*.

If you enabled queuing, you can add the `ShowQueue` parameter to the `GetStatus` action. If the task is queued, the status information returns the position in the queue. For example:

```
http://localhost:13000/action=GetStatus&Token=MTAuMS4zLjgyOjEzMDARFRBU0s6LTEyOTk0OTU3Ng==&ShowQueue=True
```

Related Topics

- Configure Task Queues, on page 61

End a Task

To end a specified task, send an `AbortTask` action.

`http://`*`host`*`:`*`port`*`/action=AbortTask&Token=`*`token`*

where:

`host`	is the IP address or name of the machine where HPE IDOL Speech Server is installed.
`port`	is the ACI port by which actions are sent to HPE IDOL Speech Server (set by the `Port` parameter in the HPE IDOL Speech Server configuration file's `[Server]`section).
`token`	is the token of the task that you want to stop.

For example:

```
http://localhost:13000/action=AbortTask&Token=MTAuMS4zLjgyOjEzMDAwOkFERFRBU0s6LTEyOTk0OTU3Ng==
```

This action ends the task with token `MTAuMS4zLjgyOjEzMDAwOkFERFRBU0s6LTEyOTk0OTU3Ng==` on the HPE IDOL Speech Server located on the local machine with the ACI port `13000`.

Queue Tasks

By default, HPE IDOL Speech Server refuses tasks if the resources are not available. However, you can enable queuing so that tasks are added to a queue and processed when the resources become available.

Related Topics

- Configure Task Queues, on page 61

Standard Tasks

This table describes the standard tasks that are already defined in the tasks configuration file. You can run any of these tasks straight out of the box.

Task	Description
AfpAddTrackStream	Adds a new audio track to an audio fingerprint database, receiving the audio data as a stream, and converting to AFP features before indexing.
AfpAddTrackWav	Adds a new audio track to an audio fingerprint database, reading the data from an audio file, and converting to AFP features before indexing.
AfpDatabaseInfo	Returns a list of all tracks that are currently stored in the specified database.
AfpDatabaseOptimize	Optimizes the internal indexing of the specified database. This task permanently removes files that have been tagged for deletion using the AfpRemoveTrack task, and optimizes lookup functions for newly added tracks.
AfpMatchStream	Receives audio data as a binary stream, and searches it for any indexed audio sections.
AfpMatchWav	Reads in data from an audio file, and searches it for any indexed audio sections.
AfpRemoveTrack	Removes specified tracks from an audio fingerprint database.
AfptAddTrackStream	Performs the same task as AfpAddTrackStream, but uses a template database (fptdb), which improves robustness to audio mismatches at the cost of scaleability.
AfptAddTrackWav	Performs the same task as AfpAddTrackWav, but uses a template database (fptdb), which improves robustness to audio mismatches at the cost of scaleability.
AfptDatabaseInfo	Performs the same task as AfpDatabaseInfo, but uses a template database (fptdb), which improves robustness to audio mismatches at the cost of scaleability.
AfptMatchStream	Performs the same task as AfpMatchStream, but uses template-based matching as opposed to

Task	Description
	landmarks, which improves robustness to audio mismatches at the cost of scaleability.
AfptMatchWav	Performs the same task as AfpMatchWav, but uses template-based matching as opposed to landmarks, which improves robustness to audio mismatches at the cost of scaleability.
AfptRemoveTrack	Performs the same task as AfpRemoveTrack, but uses a template database (fptdb), which improves robustness to audio mismatches at the cost of scaleability.
AmTrain	Presents training audio and transcription data to the acoustic model training process, and creates accumulator files that are used to produce a final adapted acoustic model.
AmTrainFinal	Produces the adapted acoustic model, given a set of accumulator files created by the AmTrain task.
AudioAnalysis	Runs all the audio preprocessing tasks that are supported by the audiopreproc module in a single task.
AudioSecurity	Detects and labels segments of audio that contain alarms, screams, breaking glass, or gunshots.
ClippingDetection	Analyzes an audio file for the issue of audio clipping.
ClusterSpeech	Clusters wide-band speech into speaker segments.
ClusterSpeechTel	Clusters telephony speech into speaker segments.
ClusterSpeechToTextTel	Clusters two speakers in a phone call, and uses the resulting speaker clusters to improve speech-to-text performance slightly by using speaker-sided acoustic normalization. Any telephony artifacts such as dial tones or DTMF tones are included, interspersed with the recognized words.
CombineFMD	Combines several phoneme track files, which can then be used for phrase search.
DataObfuscation	Prepares training data with any sensitive or classified information concealed.
DialToneIdentification	Detects and identifies dial tones in audio.
LangIDBndLif	Reads in language ID features from file, and determines boundaries in the feature sequence where

Task	Description
	the language changes. Returns the language identification results between boundaries.
LangIdBndStream	Receives audio data as a binary stream, converts the audio into language ID features, and determines boundaries where the language changes. Returns the language identification results between boundaries.
LangIdBndWav	Reads in data from an audio file, converts it into language ID features, and determines boundaries where the language changes. Returns the language identification results between boundaries.
LangIdCumLif	Reads in language ID features from file, and returns the running language identification score at periodic intervals (that is, the score for all the input data from the start to the current point).
LangIdCumStream	Receives audio data as a binary stream, and converts it into language ID features. Returns the running language identification score at periodic intervals (that is, the score for all the input data from the start to the current point).
LangIdCumWav	Reads in data from an audio file, and converts it into language ID features. Returns the running language identification score at periodic intervals (that is, the score for all the input data from the start to the current point).
LangIdFeature	Converts audio files in the relevant language into language identification feature (.lif) files, which are required for training classifiers.
LangIdOptimize	Optimizes the balance between language classifiers. After training, some classifiers might be stronger than others because of properties of the training material and the languages in question. The optimization process weights the language models so that weaker languages have increased accuracy, without compromising accuracy for stronger language models. This process improves consistent performance.
LangIdSegLif	Reads in language ID features from file, processes the data in fixed-sized chunks, and returns the language identification results for each chunk.
LangIdSegStream	Receives audio data as a binary stream, and converts it into language ID features. Processes the data in fixed-sized chunks, and returns the language

Task	Description
	identification results for each chunk.
LangIdSegWav	Reads in data from an audio file and converts it into language ID features. Processes the data in fixed-sized chunks and returns the language identification results for each chunk.
LangIdTrain	Reads in a set of language ID feature files created from audio representing a single language (using the LangIdFeature task), and uses this data to train a new language classifier.
LanguageModelBuild	Builds a new language model from a set of text files.
LMListVocab	Lists the most common words in the specified language model.
LMLookUp	Verifies whether a specified word is present in the vocabulary of a particular language model, and, if it is present, how frequently it occurs.
LMPerplexity	Analyzes the perplexity of a sample text file, when given a specific language model.
PunctuateCtm	Adds punctuation to any .ctm file
Scorer	Scores the recognition transcript (such as that generated by the SpeechToText task), when given a reference transcript file.
SearchFMD	Searches a phoneme track file for one or more specified phrases.
SegmentText	Inserts whitespace between words in a text file (for languages that do not separate words with whitespace).
SegmentWav	Attempts to segment audio into sections by speaker even if no trained speakers exist in the system.
SidPackage	Packages a set of trained speaker models into a single speaker classification file. **DEPRECATED:** The SidPackage task is deprecated for HPE IDOL Speech Server version 11.3.0. HPE recommends that you use the SpkIdDevelFinal task instead. This task is still available for existing implementations, but it might be incompatible

Task	Description
	with new functionality. The parameter might be deleted in future.
SidTrain	Takes an audio file and a base model (by default, the USM model), and writes a speaker training parameter (SPT) file. **DEPRECATED:** The SidTrain task is deprecated for HPE IDOL Speech Server version 11.3.0. HPE recommends that you use the SpkIdTrain task instead. This task is still available for existing implementations, but it might be incompatible with new functionality. The parameter might be deleted in future.
SidTrainFinal	Takes one or more SPT files and the base model, and produces a new speaker model. **DEPRECATED:** The SidTrainFinal task is deprecated for HPE IDOL Speech Server version 11.3.0. HPE recommends that you use the SpkIdTrain task instead. This task is still available for existing implementations, but it might be incompatible with new functionality. The parameter might be deleted in future.
SNRCalculation	Calculates SNR levels across an audio file.
SpeechSilClassification	Segments an audio file into sections of speech, non-speech, and music.
SpkIdDevel	Processes speaker ID feature files to generate scores for tuning model thresholds.
SpkIdDevelFinal	Estimates the thresholds for a set of speaker templates.
SpkIdDevelStream	Creates or updates a development (.atd) file for an audio stream.
SpkIdDevelWav	Creates or updates a development (.atd) file for an audio file.
SpkIdEvalStream	Analyzes an audio stream to identify any sections where the trained speakers are present.

Task	Description
SpkIdEvalWav	Analyzes an audio file to identify any sections where the trained speakers are present.
SpkIdFeature	Creates a speaker ID feature file.
SpkIdSetAdd	Takes one or more audio template files, and adds them to an audio template set file.
SpkIdSetDelete	Removes a template from an audio template set file.
SpkIdSetEditThresh	Modifies the threshold of a single template in an audio template set file.
SpkIdSetInfo	Retrieves information on an audio template set file.
SpkIdTmpEditThresh	Modifies the threshold of a single template.
SpkIdTmpInfo	Retrieves information on an audio template file.
SpkIdTrain	Uses one or more feature files to train a speaker template.
SpkIdTrainStream	Takes an audio stream containing speech data from the speaker to be trained, and creates a new speaker template file.
SpkIdTrainWav	Takes a single audio file containing speech data from the speaker to be trained, and creates a new speaker template file.
StreamSidOptimize	Receives sample audio data for a trained (or untrained) speaker from a binary stream file, and updates statistics used to calculate speaker thresholds across the whole speaker classifier set.
StreamSidTrain	Receives sample audio data for a specific speaker from a binary stream, and creates a speaker model to represent the speaker.
StreamSpeakerId	Segments an audio stream by speaker and identifies known speakers, unknown speakers, and periods of non-speech within the audio. To run the StreamSpeakerID task, speakers must be trained to HPE IDOL Speech Server. **DEPRECATED:** The StreamSpeakerId task is deprecated for HPE IDOL Speech Server version 11.3.0. HPE recommends that you use the spkIdEvalStream task instead.

Task	Description
	This task is still available for existing implementations, but it might be incompatible with new functionality. The parameter might be deleted in future.
`StreamToText`	Converts live audio into a text transcript.
`StreamToTextMusicFilter`	Converts live audio into a text transcript and categorizes the audio so that you can remove any sections consisting of music or noise.
`TelWavToText`	Transcribes a telephony audio file, including dial tones and DTMF dial tones.
`TextNorm`	Takes a raw text transcription file and produces a normalized form (by removing punctuation, rewriting numbers as words, altering word cases, and so on).
`TranscriptAlign`	If a transcript is available for an audio recording, the transcript alignment function can place time locations for each word in the transcript. You can use this function to align subtitles with audio or video files.
`TranscriptCheck`	Checks how well a text transcript matches the audio data, and identifies large missing or erroneous sections.
`WavPhraseSearch`	Searches for a specified phrase or phrases in an audio file.
`WavSidOptimize`	Reads in sample audio for a trained (or untrained) speaker from an audio file, and updates statistics used to calculate speaker thresholds across the whole speaker classifier set. **DEPRECATED:** The `WavSidOptimize` task is deprecated for HPE IDOL Speech Server version 11.3.0. HPE recommends that you use the `SpkIdDevelWav` task instead. This task is still available for existing implementations, but it might be incompatible with new functionality. The parameter might be deleted in future.
`WavSidTrain`	Reads in sample audio for a specific speaker from an audio file, and creates a speaker model to represent the speaker.

Task	Description
	DEPRECATED: The `WavSidTrain` task is deprecated for HPE IDOL Speech Server version 11.3.0. HPE recommends that you use the `SpkIdTrainWav` task instead. This task is still available for existing implementations, but it might be incompatible with new functionality. The parameter might be deleted in future.
`WavSpeakerId`	Segments audio by speaker and identifies known speakers, unknown speakers, and periods of non-speech within the audio file. To run the `WavSpeakerID` task, speakers must be trained to HPE IDOL Speech Server. **DEPRECATED:** The `WavSpeakerId` task is deprecated for HPE IDOL Speech Server version 11.3.0. HPE recommends that you use the `SpkIdEvalWav` task instead. This task is still available for existing implementations, but it might be incompatible with new functionality. The parameter might be deleted in future.
`WavToFMD`	Creates a phoneme time track (.fmd) file from a single audio file.
`WavToPlh`	Reads data from an audio file and produces an audio feature (.plh) file, such as those used in the acoustic model adaptation process (the `AmTrain` task).
`WavToText`	Converts an audio file into a text transcript. **NOTE:** To use `WavToText` to submit audio data as a binary data block for speech-to-text, submit the task data without specifying a `.wav` file.

For details about each task, including the required action and configuration parameters, see the *HPE IDOL Speech Server Reference*.

Display Configured Tasks

When HPE IDOL Speech Server is running, you can use the `ListTasks` action to retrieve a list of all tasks that are set up in the configuration file.

To display all configured tasks

- Send the `ListTasks` action to HPE IDOL Speech Server. The action does not require any parameters.

For example:

```
http://localhost:13000/action=ListTasks
```

HPE IDOL Speech Server returns the task list as plain text. For example:

```
afpaddtrackstream
afpaddtrackwav
afpdatabaseinfo
afpdatabaseoptimize
...
```

Display Task Details

To retrieve information about a particular task, including the task schema and available parameters, send a `TaskHelp` action to HPE IDOL Speech Server.

To display information about a task

- Send the `TaskHelp` action to HPE IDOL Speech Server, and set the following parameter:

  `Type` The task name.

For example:

```
http://localhost:13000/action=TaskHelp&Type=WavToText
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to return details about the `WavToText` task.

HPE IDOL Speech Server returns task information as plain text. For example:

```
Task: wavToText

================================================================
SCHEMA
================================================================
The following table represents the schema that defines the task:

----------------------------------------------------------------
Module          Mode        Inputs      Outputs
----------------------------------------------------------------
```

```
wav             MONO        input       a,ts
frontend        _           a           f
normalizer      _           f           nf
stt             _           nf          w
wout            _           ts,w        output
-----------------------------------------------------------------
```

For a description of each module, mode, input, and output, see the HPE IDOL Speech Server Reference.

```
=================================================================
PARAMETERS
=================================================================
```

You can set the following action parameters for this task:

Action Parameter	Corresponding Configuration Parameter	Type	Default
file	wav.wavfile	file	
sugdInputFrequency	wav.sugdinputfrequency	int	0
sugdInputChannels	wav.sugdinputchannels	string	
startTime	wav.starttime	real	0.00
endTime	wav.endtime	real	0.00
lang	stt.lang	resource	ENUK
diag	stt.diag	bool	False
mode	stt.mode	string	fixed
modeValue	stt.modevalue	real	4
conf	stt.enableconfidence	bool	False
out	wout.output	file	

Depending on the resources that the task uses, there might be additional parameters that are not listed here.

For a description of each parameter, see the HPE IDOL Speech Server Reference.

> **NOTE:**
> If a task uses one or more resources, you can sometimes set additional parameters depending on the resource configuration. Sometimes the additional parameters are mandatory. The additional parameters are determined after you have specified the resources for a task, therefore they do not appear in the Parameters table.

Related Topics

- Display Online Help, on page 78
- Configure Custom Tasks, on page 247

Display Configured Resources

Use the following procedure to display details of all resources that are configured and available for use in tasks.

To display all configured resources

- Send the `ListResources` action to HPE IDOL Speech Server. To filter the list of resources that HPE IDOL Speech Server returns, set any of the following optional parameters:

`Found`	Whether to exclude languages that do not have lang files on disk from the results.
`LangCode`	A language code to restrict results to (for example, ENUK).
`Licensed`	Whether to exclude unlicensed languages from the results.
`Type`	A resource type to restrict results to (`lang`, `langvt`, `fpdb`, or `sidbase`).

For example:

```
http://localhost:13000/action=ListResources&Type=lang&Found=True
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to return a list of all configured lang resources that are on disk.

HPE IDOL Speech Server returns resource details in XML format. For example:

```
<autnresponse>
     <action>LISTRESOURCES</action>
     <response>SUCCESS</response>
     <responsedata>
         <resources>
               <resource>
                   <name>ENUK</name>
                   <type>lang</type>
                   <found>TRUE</found>
                   <licensed>TRUE</licensed>
                   <lang>ENUK</lang>
                   <sampleRate>16000</sampleRate>
               </resource>
               <resource>
                   <name>ENUS</name>
```

```
                <type>lang</type>
                <found>TRUE</found>
                <licensed>TRUE</licensed>
                <lang>ENUS</lang>
                <sampleRate>8000</sampleRate>
            </resource>
        </resources>
    </responsedata>
</autnresponse>
```

For each resource, HPE IDOL Speech Server returns the following information.

`name`	The name of the resource as specified in the configuration file.
`type`	The resource type (`lang`, `langvt`, `fpdb`, or `sidbase`).
`found`	Whether the resource was found on disk.
`licensed`	Whether a license to use the resource is available. HPE IDOL Speech Server returns the value `Unknown` if it cannot determine the resource language code.
`lang`	The language code associated with the resource. HPE IDOL Speech Server returns the value `Unknown` if it cannot determine the resource language code, or `N/A` for resource types that are language independent.
`sampleRate`	The sample rate associated with the resource. HPE IDOL Speech Server returns the value `Unknown` if it cannot determine the sample rate.

Check Available Resources

You can verify whether HPE IDOL Speech Server has all the necessary resources for a task before you start the task. For example, if you run multiple installations of HPE IDOL Speech Server, you can use the `CheckResources` action to check which one can best process a task.

`http://`*`host`*`:`*`port`*`/action=CheckResources&Type=`*`task`*`&`*`requiredParams`*`&`*`optionalParams`*

where:

`host`	is the IP address or name of the machine where HPE IDOL Speech Server is installed.
`port`	is the ACI port by which actions are sent to HPE IDOL Speech Server (set by the `Port` parameter in the HPE IDOL Speech Server configuration file's `[Server]` section).
`task`	is the name of the configuration section that define the options for the task in the HPE IDOL Speech Server tasks configuration file.
`requiredParams`	are the parameters that you must supply for the action you request. (Not all tasks have required parameters.)
`optionalParams`	are the parameters that you can supply for the action you request. (Not all tasks have optional parameters.)

You must specify all parameters that you want use to perform the task. If you intend to run the task across multiple cores (see Run Tasks Across Multiple Cores, on page 80), you must set the `TaskManagers` parameter.

`TaskManagers`	The number of task managers to split the task across. If you specify more task managers than are available, HPE IDOL Speech Server returns an error.

> **NOTE:**
> You do not need to set the `SplitSize` or `Overlap` parameters for the `CheckResources` action.

The `CheckResources` action returns one of the following status messages.

`AVAILABLE_LOADED`	The language pack is already loaded and the server can accept your task.
`AVAILABLE_NOT_LOADED`	The language pack is either already loaded or the task does not use one, so the server can accept your task.
`NOT_AVAILABLE`	The server has either reached the maximum number of tasks it can run in parallel or the maximum number of languages it can load. The task is rejected if submitted.

For example:

```
http://localhost:13000/action=CheckResources&Type=WavToText&File=Speech.wav&Out=Text.ctm
```

This action checks the server resources for a HPE IDOL Speech Server on the local machine using ACI port `13000`. It checks resources for the speech-to-text task defined in the `[WavToText]` section of the HPE IDOL Speech Server tasks configuration file, on the file `Speech.wav`.

> **NOTE:**
> If you enabled queuing, the `CheckResources` action is not available.

> **NOTE:**
> The results of a `CheckResources` action might not continue to be valid if you subsequently submit new tasks to the server. In addition, `CheckResources` does not consider any pending tasks that might be in the system (that is, tasks that have been submitted using the `AddTask` action, but are not yet fully registered with the task tracker). These tasks are shown as `PENDING` in the `GetStatus` output.
>
> A|fter you submit a task, HPE recommends that you use the `GetStatus` action with the task token to check the status of the task. Do not make any calls to `CheckResources` for subsequent tasks until the task status changes from `PENDING` to `STARTING`, `RUNNING`, `LOADING_LM`, and so on.

Find Recommended Language Resources to Use in a Task

HPE IDOL Speech Server can recommend language packs to use with a particular audio file, if provided with the file and a language code. This is helpful if multiple languages are defined for a single language code, or if you are not sure whether to use a broadband or telephony pack.

For HPE IDOL Speech Server to recommend a language pack:

- You must configure the language pack in the tasks configuration file (see Configure Language Packs, on page 59).
- All required language pack files must be available on disk.
- The language must be licensed.
- The language pack must have a sample frequency equal to, or lower than, the sample frequency of the audio file (HPE IDOL Speech Server does not permit upsampling).

To find language packs to use with a file

- Send the `ResourceSelection` action to HPE IDOL Speech Server, and set the following action parameters:

`File`	The audio file to find a language pack for.
`Lang`	The language code. You can search using the base language code (for example, `EN`) or the full code (for example, `ENUS`).

For example:

```
http://localhost:13000/action=ResourceSelection&Lang=ENUK&File=C:\data\sample.wav
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to recommend British English language packs that you can use with the `sample.wav` file.

The action returns a list of language packs that you can use in tasks that process the specified file. For example:

```
<autnresponse>
	<action>RESOURCESELECTION</action>
	<response>SUCCESS</response>
	<responsedata>
		<audioRate>16000</audioRate>
		<resourceRate>16000</resourceRate>
		<resources>
			<resource>enuk</resource>
			<resource>enuk-news</resource>
		</resources>
	</responsedata>
</autnresponse>
```

In this example, HPE IDOL Speech Server suggests the standard `ENUK` language pack and a pack that contains the custom `news` language model.

If you use the base code, HPE IDOL Speech Server returns all language packs that cover the base language that you specified.

For example:

```
http://localhost:13000/action=ResourceSelection&Lang=EN&File=C:\data\sample.wav
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to recommend language packs that cover the base language `EN` that you can use with the `sample.wav` file. For example:

```
<resources>
    <resource>enau</resource>
    <resource>enca</resource>
    <resource>enuk</resource>
    <resource>enus</resource>
</resources>
```

The tasks configuration file contains language sections for each of the suggested resources.

> **NOTE:**
> The names of the resource configuration sections might be in a different case to the names returned by the `ResourceSelection` action.

If HPE IDOL Speech Server cannot find any suitable language packs, it still returns a `SUCCESS` response (the action itself did not fail) but includes an explanatory message. For example:

```
<autnresponse>
       <action>RESOURCESELECTION</action>
       <response>SUCCESS</response>
       <responsedata>
              <audioRate>16000</audioRate>
              <details>
              No suitable language packs found (lang code zhtw, with sample rate 16000)
              </details>
       </responsedata>
</autnresponse>
```

Similarly, HPE IDOL Speech Server provides details if it finds appropriate language packs, but they are unavailable for use (for example, unlicensed packs). If HPE IDOL Speech Server finds appropriate language packs, but they are for the wrong sample frequency (for example, 8 kHz telephony packs for a 16 kHz audio file), HPE IDOL Speech Server lists the packs but includes a warning in the `details` section.

If the action fails (for example, because the audio is missing or in the wrong format), HPE IDOL Speech Server returns an error message.

Get Task Results

Use the following procedure to retrieve task results from HPE IDOL Speech Server.

To retrieve task results

- Send the `GetResults` action, and set one of the following parameters:

  `Token` The action token for the task.

  `File` The results file that you want to return.

  > **NOTE:**
  > If you set the `File` parameter, HPE IDOL Speech Server returns results in `raw` format. To return results in a different format, set the `Format` parameter.

  You can set additional parameters. (The exact parameters available depend on the task type. For more information, see the *HPE IDOL Speech Server Reference*.)

  `First` The number of results to return, starting at the beginning of the results file.

  `Format` The results format. Set this parameter to override the default output format for a task.

  `Label` The label of the output file to return, if the task produces more than one file. By default, HPE IDOL Speech Server returns the results file specified in the task's `DefaultResults` configuration parameter.

  `Last` The number of results to return, starting from the end of the results file.

  `NBest` The number of highest-scoring results to return.

  `Start` The position of the first result to return.

  `StartTime` The time of the first result to return. You can use this parameter for output from the `stt`, `lid`, and `lib` modules.

For example:

```
http://localhost:13000/action=GetResults&Token=MTAuMS4zLjgyOjEzMDAwOkFERFRBU0s6LTEy
OTk0OTU3Ng==
```

```
http://localhost:13000/action=GetResults&File=C:\softsoundserver\results\out.ctm
```

Results Format

HPE IDOL Speech Server tasks produce results in different file formats. You can change the format that results are displayed in whenever you use the `GetResults` action to retrieve results. To change the display format, set the `Format` parameter in the action. The value that you can set depends on the task and the results file format.

For all tasks and file formats, you can set `Format` to one of the following values:

`bin` Binary data read directly from disk.

`raw` XML that contains text lines directly from the results file.

`txt` Plain text read directly from disk.

For any task that generates an XML file, the following value is also available:

`xml` XML data read directly from disk.

For some tasks, other values are also available. These tasks must generate CTM files, otherwise the values are unavailable.

Task	Parameter value	Description
Audio fingerprint identification (`AFPMatchWav`, `AFPMatchStream`)	`afp`	XML derived from an AFP CTM file.
Language identification (`LangIdBndLif`, `LangIdBndStream`, `LangIdBndWav`, `LangIdCumLif`, `LangIdCumStream`, `LangIdCumWav`, `LangIdSegLif`, `LangIdSegStream`, `LangIdSegWav`)	`lid`	XML derived from a language identification CTM file.
Boundary detection-based language identification (`LangIdBndLif`, `LangIdBndStream`, `LangIdBndWav`)	`lib`	XML derived from a language identification boundary CTM file.
Speech-to-text (`WavToText`, `StreamToText`, `StreamToTextMusicFilter`)	`stt`	XML derived from a speech-to-text CTM file.

Continuation Tokens

When you retrieve results in `stt`, `lid`, or `lib` format, the server response includes the `<continueToken>` XML tag.

You can include the value of the `continueToken` tags in a `GetResults` action to return only results generated after the set of results that produced the `continueToken`.

For example, the following action:

```
http://localhost:13000/action=GetResults&Token=MTAuMS4zLjgyOjEzMDAwOkFERFRBU0s6LTEy
OTk0OTU3Ng==
```

might produce the following XML response:

```
<autnresponse>
       <action>GETRESULTS</action>
       <response>SUCCESS</response>
              <responsedata>
                     <stt_transcript>
                            <stt_record>
                                   <start>0.000</start>
                                   <end>3.390</end>
                                   <label><s></label>
                                   <score>0.394</score>
                                   <rank>0</rank>
```

```
                        </stt_record>
                        <stt_record>
                                <start>3.390</start>
                                <end>3.780</end>
                                <label>Hello</label>
                                <score>0.344</score>
                                <rank>0</rank>
                        </stt_record>
                </stt_transcript>
                <continueToken>OjEzMDAwOkFs6LTEyOTk0OTU3Ng==</continueToken>
                <file>C:/temp/test.ctm</file>
        </responsedata>
</autnresponse>
```

You can then use the following action to return all results from 3.78 seconds onwards:

```
http://localhost:13000/action=GetResults&Token=MTAuMS4zLjgyOjEzMDAwOkFERFRBU0s6LTEy
OTk0OTU3Ng==&ContinueToken=OjEzMDAwOkFs6LTEyOTk0OTU3Ng==
```

The results of this action also include a new `ContinueToken` that you can use to retrieve more results as HPE IDOL Speech Server generates them.

Delete Output Files

HPE IDOL Speech Server generates different types of output files (for example, diagnostics files, language model files, acoustic model files, and so on). You can delete these output files in several ways.

Use ClearTmpResults Action

You can use the `ClearTmpResults` action to request the deletion of **all** output files generated by HPE IDOL Speech Server in the temporary directory.

To clear all temporary files

- Send the following action:

  ```
  http://localhost:13000/action=ClearTmpResults
  ```

The action requests the deletion of all output files generated by HPE IDOL Speech Server that are located in the temporary directory. Information on the number of files that were deleted and the number of files that were not deleted (because they are currently being used by running processes or shared by other tasks) is written to the server log once the request has been processed.

Use DeleteResults Action

You can also use the `DeleteResults` action to request the deletion of any output files, not just temporary files. You can optionally specify the following parameters:

- `TempOnly`. Set this parameter to **`True`** to delete only files in the temporary directory.
- `Token`. Set this parameter to a task token so that you delete only files associated with a specific task.
- `Task`. Set this parameter to delete only files associated with a specific task type (for example, `WavToText`).
- `Label`. Set this parameter to the output label associated with the file or files to be deleted (for example, `Diag`).

For example:

```
http://localhost:13000/action=DeleteResults&TempOnly=True&Token=MTAuMS4zLjgyOjEzMDA
wOkFERFRBU0s6LTEyOTk0OTU3Ng==
```

This example requests the deletion of all files in the temporary directory that are associated with the specified task token.

```
http://localhost:13000/action=DeleteResults&Task=WavToText
```

This example requests the deletion of all output files produced by `WavToText` tasks.

Information on the number of files that were deleted and the number of files that were not deleted (because they are currently being used by running processes or shared by other tasks) is written to the server log once the request has been processed.

Use DeleteResult Action Parameter with GetResults Action

When you request to view a temporary results file, you can request to delete it at the same time. To do this, include the `DeleteResult` action parameter in the action, and set it to **`True`**.

```
http://localhost:13000/action=GetResults&Token=...&DeleteResult=True
```

This action deletes the file that the `GetResults` action is accessing. For example, if the `GetResults` action is accessing a file that contains diagnostics information, the action deletes that file if you set `DeleteResult` to **`True`**.

The action returns `ResultDeleted=True` if the file has been deleted, and `ResultDeleted=False` if the file is still being used by the process.

Monitor the Status of the Output File Manager

You can use the `GetOutFileStatus` action to view the status of output file tracking in the server, and view information on whether the file manager is idle or processing a request, the number of queued requests, and the number of output files being tracked. For more information, see the *HPE IDOL Speech Server Reference*.

Restrictions on File Deletion

In all the three methods mentioned previously, certain restrictions might prevent you from deleting a file:

- If a file is being used by a task that is running or queued, HPE IDOL Speech Server does not delete the file.

- If a file is associated with several tasks (for example, if multiple tasks had the same output file), HPE IDOL Speech Server does not delete the file until all records or tasks that use that file have been removed.
- If you have configured HPE IDOL Speech Server to prohibit file deletion, HPE IDOL Speech Server does not delete the file. For more information on how to use the `DeleteAllowed` and `DeleteReqsToken` configuration parameters to prohibit file deletion in the configuration file, see the *HPE IDOL Speech Server Reference*.

Create and Manage Lists

Many HPE IDOL Speech Server tasks require you to send an action that includes a list of words or files. For example, the `LanguageModelBuild` task requires a list of training text files. HPE IDOL Speech Server has a list manager that allows you to easily create and manage lists.

> **NOTE:**
> You can also create a list in a text file on a drive that the server can access, instead of using the list manager.

Create and Edit Lists

You first create a list in the list manager, and then populate it by sending each list entry as a separate action. You can delete individual entries or the entire list.

To create a list

- Send the `AddList` action to HPE IDOL Speech Server, and set the following parameter:

`Key`	The list name. The name must consist only of characters included in the Portable Character Set.

  HPE IDOL Speech Server creates a new list with the specified key.

For example:

```
http://localhost:13000/action=AddList&Key=TrainingText
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to create a new list called `TrainingText`.

To add a list entry

- Send the `AddListLine` action to HPE IDOL Speech Server, and set the following parameters:

`Key`	The list name.
`Line`	The list entry to add.

  HPE IDOL Speech Server adds the list entry to the list with the specified key.

For example:

```
http://localhost:13000/action=AddListLine&Key=TrainingText&Line=
T:\Data\testFile.txt
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to add the entry `T:\Data\testFile.txt` to the `TrainingText` list.

To delete a list entry

- Send the `DelListLine` action to HPE IDOL Speech Server, and set the following parameters:

`Key`	The list name.
`Line`	The list entry to delete.
`Once` (optional)	Set to **`True`** to delete all instances of the entry in the list.

  HPE IDOL Speech Server returns the `NbLines` tag that contains the number of lines that HPE IDOL Speech Server has deleted.

For example:

```
http://localhost:13000/action=DelListLine&Key=TrainingText&Line=
T:\Data\testFile.txt&Once=True
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to delete the entry `T:\Data\testFile.txt` wherever it appears in the `TrainingText` list.

To delete a list

- Send the `DelList` action to HPE IDOL Speech Server, and set the following parameter:

`Key`	The list name.

  HPE IDOL Speech Server deletes the list, unless the list is being used by a task. If the list is in use, HPE IDOL Speech Server returns the message `Resource key is busy`.

For example:

```
http://localhost:13000/action=DelList&Key=TrainingText
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to delete the `TrainingText` list.

View Lists

You can view the names of the lists in the list manager, or view the entire contents of an individual list.

To view all lists

- Send the `ShowAllLists` action to HPE IDOL Speech Server.

  HPE IDOL Speech Server returns the names of all lists.

For example:

```
http://localhost:13000/action=ShowAllLists
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to display the names of all lists in the list manager.

To view the contents of a list

- Send the `ShowList` action to HPE IDOL Speech Server, and set the following parameter:

  `Key` The list name.

  HPE IDOL Speech Server returns all entries in the list.

For example:

```
http://localhost:13000/action=ShowList&Key=TrainingText
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to display all entries in the `TrainingText` list.

Use Lists in Actions

After you create and populate your lists, you can use them in HPE IDOL Speech Server actions by setting the relevant parameter to `ListManager/`*`Key`*, where *`Key`* is the name of the list.

For example:

```
http://localhost:13000/action=AddTask&Type=AudioSecurity&File=
C:\data\Sample.wav&Out=SampleSec.ctm&TemplateList=ListManager/alarmTemplates
```

The `AudioSecurity` task requires a list of alarm templates to identify the alarms that it detects. The `TemplateList` parameter specifies the `alarmTemplates` list in the list manager.

Back Up and Restore HPE IDOL Speech Server

You can create a backup of the HPE IDOL Speech Server that you can use to restore the server's state.

The backup includes:

- Copies of the HPE IDOL Speech Server configuration file and tasks configuration file.
- Details of actions that have been queued, are running, and have finished.

To create a backup

- Send the `BackupServer` action to HPE IDOL Speech Server, and set the following parameter:

  `Path` The folder in which to save the backup file.

For example:

```
http://localhost:13000/action=BackupServer&Path=C:/HewlettPackardEnterprise/speechs
erver/backups
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to create a backup file in `C:/HewlettPackardEnterprise/speechserver/backups`.

To restore the server state from a backup

1. Send the `RestoreServer` action to HPE IDOL Speech Server, and set the following parameter:

`Filename`	The path of the backup file.

   HPE IDOL Speech Server returns a response.
2. If the action was successful, restart the server.

Troubleshooting

HPE IDOL Speech Server creates log files, which often contain information useful for debugging. In the event of any problem, first check the log files.

- To confirm that an action was received correctly and with the appropriate parameters, check the `action.log` file.
- To check for any internal HPE IDOL Speech Server error, check the `softsound.log` file.
- To check for licensing quota information, check the `softsound.log` file soon after you start or restart the server.

By default, HPE IDOL Speech Server processes actions that contain unrecognized parameters. The server logs a warning to the `action.log` file but allows the action to continue. To configure HPE IDOL Speech Server to reject actions with unrecognized parameters, set the `AllowUnusedParams` parameter in the `[Server]` configuration section to **`False`**. HPE IDOL Speech Server ends the action and returns an error message.

Part 2: HPE IDOL Speech Server Operations

This section describes how to perform HPE IDOL Speech Server operations.

- Manage Language Packs and Other Resources
- Speech-to-Text
- Create Custom Language Models
- Normalize Text
- Align Transcripts
- Adapt Acoustic Models
- Obfuscate Training Data
- Phonetic Phrase Search
- Use Speaker Clustering
- Identify Speakers in Audio
- Audio Fingerprint Identification
- Audio Security
- Stream Live Audio
- Preprocess Audio
- Postprocess Results

Chapter 6: Manage Language Packs and Other Resources

This section describes how to load, unload, and manage language packs and other shared resources that you need for your HPE IDOL Speech Server tasks.

- Overview 109
- Load Language Resources 109
- Unload Language Resources 110
- Monitor Resource Usage 111

Overview

Some tasks in HPE IDOL Speech Server require you to load a shared resource. A single instance of a shared resource in memory can be used simultaneously by one or more tasks.

There are several different resource types:

- **Lang**. Standard language packs (including the language identification base pack).
- **Langvt**. Language packs used for phrase matching.
- **SidBase**. The base packs used for speaker identification.
- **Fpdb**. Audio fingerprinting databases.

> **NOTE:**
> Speaker classifier files are **not** considered as a shared resource, and are not handled in the same way.

Load Language Resources

You can manually load a resource before you start a task. If the resource is not loaded when the task starts, the task automatically loads the resource.

A resource can be loaded only if there are free slots available for that type of resource.

> **NOTE:**
> Whether the resource is loaded manually or automatically affects whether the resource is unloaded after it is no longer needed, as is covered in detail in the next section.

The following parameters control the maximum number of each resource type:

- The **maxLangResources** parameter controls the maximum number of language packs (Lang or Langvt) that you can load simultaneously.
- The **maxSidResources** parameter controls the maximum number of speaker identification base packs (SidBase) that you can load simultaneously.

- The **maxAfpResources** parameter controls the maximum number of audio fingerprint databases (Fpdb) that you can load simultaneously.

If you set any of the parameters to 0, loading of that resource type is unavailable.

If you set any of the parameters to -1, you can load an unlimited number of that resource type, memory permitting.

The more resources that you have loaded at any one time, the more memory the server uses. However, because loading resources can take time, you can save time when running a task for which the required resource is already loaded.

> **NOTE:**
> You shonsider memory usage and load times when you determine the limits that you want to place on the number of resources that can be loaded simultaneously.
>
> Memory usage and load times are significant considerations for language packs. Each language pack might take 10 or more seconds to load, and can take up approximately 700 MB of memory. However, speaker identification base packs are much smaller, and load almost instantly; in addition, it is unlikely that you would need to use more than one speaker identification base pack.
>
> Audio fingerprint databases tend to load considerably faster than language packs, and use significantly less memory. However, performance does depend on the amount of data stored in the database, and the cache size selected for database access.

Related Topics

- Monitor Resource Usage, on the next page
- Check Available Resources, on page 94
- Load a Language Pack Manually , on page 252

Unload Language Resources

The way in which HPE IDOL Speech Server handles resources depends on whether the resource is manually or automatically loaded. For example, if you load a resource manually, it remains in memory until you explicitly unload it. By contrast, if a language pack is loaded automatically when the task that requires that resource starts, the resource might be automatically unloaded after it is no longer needed.

A loaded language resource is considered **active** while it is being used by a running task. After that task finishes (and assuming that there are no other running tasks using the same resource), it is considered **inactive**. If you did not load the resource manually, it might be automatically unloaded. The point at which inactive resources are unloaded is controlled primarily by the minimum resource count settings. You can use the following parameters to set these for the various resource types :

- The **minLangResources** parameter sets the minimum number of language packs (Lang and Langvt) to leave loaded.
- The **minSidResources** parameter sets the minimum number of speaker identification base packs (SidBase) to leave loaded.
- The **minAfpResources** parameter sets the minimum number of audio fingerprint databases (Fpdb) to leave loaded.

If the number of loaded resources of a particular type exceeds the threshold specified by the parameters above, HPE IDOL Speech Server unloads inactive resources of that type until the threshold is met.

If you set the minimum resource count parameters to `0`, HPE IDOL Speech Server always unloads any inactive resources of that type (unless they were manually loaded).

If you set the minimum resource count parameters to `-1`, HPE IDOL Speech Server sets the threshold to equal the maximum count for that resource. In this case, a resource is only ever unloaded if a different resource (of the same type) is required, but there are no slots available for it.

> **NOTE:**
> If you set both the maximum and minimum thresholds for a resource to `-1`, HPE IDOL Speech Server **never** unloads loaded resources, and records a warning in the logs when you start the server.

Unload Manually Loaded Resources

You must explicitly unload manually loaded resources. If you use the `unloadLanguage` action, HPE IDOL Speech Server does not unload the resource immediately, but marks it as unloadable. It is then subject to the same process that applies to automatically loaded resources, as described above.

Monitor Resource Usage

To view information on any minimum and maximum limits placed on loaded resources, send the `GetStatus` action and check the information in the `<resources>` section of the response.

The `GetStatus` response also includes information about the number of each resource type currently being used, including whether the resource is active, and whether it is loaded; finally, information on each of the loaded and or active resources is given in detail.

For more information, see GetStatus, on page 76.

Chapter 7: Speech-to-Text

This section describes how to use HPE IDOL Speech Server to perform speech-to-text.

- Prepare the Audio 113
- Select the Language Pack 113
- Run the Task 114
- Interpret the Results 115
- Use a Lattice File 117
- Control Speech-to-Text Process Speed 117
- Enable Word Confidence Scores 118
- Tune Parameters 119
- Use a Custom Language Model 120
- Use an Adapted Acoustic Model 120
- Troubleshooting 121
- Score Speech Recognition 121

Prepare the Audio

HPE IDOL Speech Server accepts most media files. However, this does not apply:

- If you are processing streamed audio data. (For details about how to stream audio data into HPE IDOL Speech Server, see Stream Live Audio, on page 213.)
- If the `FFmpegDirectory` configuration parameter is not set.

In these cases, you must supply the audio as either 8 kHz or 16 kHz, mono or stereo 16-bit linear, little-endian PCM data. For details of the audio quality requirements, see Audio Quality Guidelines, on page 289.

Select the Language Pack

For maximum speech-to-text accuracy, you must choose the correct language pack. Select the pack based on the language and sampling rate of the audio. For the complete list of available language packs, see Available language packs, on page 48.

You must configure the language pack in the `[Resources]` section of the tasks configuration file. For more information, see Configure Language Packs, on page 59.

When you load the language model, you can add words to the model and increase the weighting of specific words by using the `ClassWordFile` parameter. You can also add or edit pronunciations by using the `PronFile` parameter. For more information on these parameters and how to use them, see Load a Language Pack Manually , on page 252 and the *HPE IDOL Speech Server Reference*.

Run the Task

HPE IDOL Speech Server provides four preconfigured speech-to-text tasks:

- `WavToText`, which performs speech-to-text on an audio file
- `StreamToText`, which performs speech-to-text on an audio stream
- `StreamToTextMusicFilter`, which performs speech-to-text on an audio stream and categorizes the audio so that you can remove any sections categorized as music or noise from the resulting `.CTM` file.
- `TelWavToText`, which performs speech-to-text on audio files of telephone conversations. The task also detects and reports dial tones and DTMF dial tones (see DTMF Identification, on page 218).
- `ClusterSpeechToTextTel`, which clusters two speakers in a phone call, and uses the resulting speaker clusters to improve speech-to-text performance slightly by using speaker-sided acoustic normalization. Any telephony artifacts such as dial tones or DTMF tones are included, interspersed with the recognized words.

You can set `Punctuation` to **`True`** in any of these tasks to perform speech-to-text that includes simple sentence-forming punctuation (for example, full stops and initial capital letters) in the `.CTM` file. The speech-to-text task estimates the start and end of the sentence, although this is a best guess only and is not 100% accurate.

> **NOTE:**
> The `Punctuation` parameter should be used only for languages that use the Latin alphabet.

You can use the `SpeedBiasLevel` parameter in any speech-to-text task to quickly set the balance between speed and accuracy in the decoder. By default, `SpeedBiasLevel` is set to **`0`**, which leaves the underlying parameter settings untouched (that is, quick configuration of relevant parameters is disabled). To enable the speed configuration, set `SpeedBiasLevel` to a value between **`1`** (slowest) and **`6`** (fastest). The default speech-to-text parameters are equivalent to a speed bias of **`2`**.

> **NOTE:**
> You can use the `SpeedBiasLevel` functionality only when the speech-to-text mode is **`fixed`** (see Control Speech-to-Text Process Speed, on page 117), and with a DNN-based language resource.

You can also use the `PunctuateCtm` task to add punctuation to any `.CTM` file. For more information, see the *HPE IDOL Speech Server Reference*.

To run speech-to-text on an audio file

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Specify `WavToText`.
`File`	The audio file to process. To restrict processing to a section of the audio file, set the start and end times in the `wav` module. For information about how to configure the `wav` module, see the *HPE IDOL Speech Server Reference*.
`Out`	The file to write the transcription to.
`Lang`	The language pack to use.

For example:

```
http://localhost:13000/action=AddTask&Type=WavToText&File=C:/myData/Speech.wav&Out=SpeechTranscript.ctm&Lang=ENUS
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to perform the `WavToText` task on the `Speech.wav` file and write the results to the `SpeechTranscript.ctm` file. The `Speech.wav` file contains U.S. English dialect speech.

If you are using a lattice file and want to reduce the lattice output size by including only one sample of each word in a specific window size, you can also set the `LatWinSize` parameter. See Use a Lattice File , on page 117 and the *HPE IDOL Speech Server Reference* for more information.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the results. The speech-to-text operation produces results while it crunches through the audio data, so you can retrieve results before the task is complete. See Find Recommended Language Resources to Use in a Task, on page 95.

When you use HPE IDOL Speech Server to process multiple data streams or files at the same time, the server might not have enough CPU or memory to process all of them at once. Speech-to-text operation is very CPU-intensive. To check whether a server has sufficient resources to run a `WavToText` task, send a `CheckResources` action. See Check Available Resources, on page 94.

Interpret the Results

HPE IDOL Speech Server supports two speech-to-text output formats: the CTM format and the XML format.

CTM Transcript Output

This is a sample of the transcript text in a `.CTM` file:

```
1 A 53.200 0.200 it's 0.000
1 A 53.400 0.060 a 0.000
1 A 53.460 0.340 big 0.000
```

```
1 A 53.800 0.720 logistical 0.000
1 A 54.520 0.920 exercise 0.000
```

From left to right, the columns in the output data file contain:

- The channel ID (usually `1`)
- A fixed field, `A`
- The start time of the recognized word in seconds
- The duration of the recognized word in seconds
- The recognized word
- The confidence value for the recognized word

If you have used any speech-to-text tasks with `Punctuation` set to **`True`**, the output appears as follows, with a capital letter and a full stop at the start and end of each sentence within the CTM file:

```
1 A 53.200 0.200 It's 0.000
1 A 53.400 0.060 a 0.000
1 A 53.460 0.340 big 0.000
1 A 53.800 0.720 logistical 0.000
1 A 54.520 0.920 exercise. 0.000
```

> **NOTE:**
> The `Punctuation` parameter should be used only for languages that use the Latin alphabet.

XML Transcript Output

To view the output of a speech-to-text transcription file in XML format, send a `GetResults` action. The contents of the .ctm output file return in a series of XML tags. For example:

```
<stt_transcript>
	<stt_record>
		<start>0.000</start>
		<end>3.390</end>
		<label>&lt;SIL&gt;</label>
		<score>0.987</score>
		<rank>0</rank>
	</stt_record>
	<stt_record>
		<start>3.390</start>
		<end>3.780</end>
		<label>hello</label>
		<score>0.765</score>
		<rank>0</rank>
	</stt_record>
	<stt_record>
		<start>3.780</start>
		<end>3.970</end>
		<label>there</label>
		<score>0.875</score>
```

```
            <rank>0</rank>
        </stt_record>
</stt_transcript>
```

This example shows the XML output for a transcript that contains a silent period (with the label <SIL>) followed by the words *hello there*.

The <stt_transcript> tag represents the start of a recognition sequence. This tag contains <stt_record> nodes that contain the following information for each recognized word.

<start>	The start time (in seconds) of the word.
<end>	The end time (in seconds) of the word.
<label>	The recognized word.
<score>	The confidence value of the recognized word.
<rank>	Not used for speech-to-text (used for different operation results).

Pauses in Recognition Output

When looking at word output data, the two symbols <SIL> and <s> sometimes appear. These acoustically represent periods of audio without speech, such as silence or background noise. In the former case (<SIL>), the recognition process decides this 'silence' probably has no linguistic role. In the latter case (<s>), the recognition process decides it is more likely to end a chain of words and start anew at this point. This is analogous to starting a new sentence, but is only a weak analogy since the decision is made only with local context words.

Use a Lattice File

You can record details of word hypotheses that were considered during recognition, not simply the best scoring hypothesis, in a lattice file. You can then search for occurrences of specific words in the lattice to aid recall. In addition, you can restrict the lattice to instances of particular words.

You can also restrict the lattice to a single example of each word in the window that you specify with the LatWinSize parameter. Alternatively, you can control the depth of the lattice by specifying that poorly scoring hypotheses must not be included. For more information on setting up and configuring lattice files for use in speech-to-text processing, see the *HPE IDOL Speech Server Reference*.

Control Speech-to-Text Process Speed

Speech-to-text can run in one of two primary modes–fixed and relative.

In fixed mode, the speech-to-text engine attempts to produce a ‘uniform quality’ transcription, where the transcription is performed to roughly the same quality across the entire speech data regardless of how long it takes. However, the progress of the speech-to-text can fluctuate depending on factors related to the data. For example, noisy or poorly discernible data requires more CPU usage to compute compared with ‘clean’ data.

In `relative` mode, HPE IDOL Speech Server aims to crunch through the audio data at a uniform pace dictated by a specified target rate.

HPE recommends that for most deployments you use the `fixed` mode unless there is a good reason not to. Although `relative` mode offers time guarantees, recognition quality can sometimes suffer if the CPU cannot keep up with the target rate. However, if you are processing live data, HPE recommends that you use `relative` mode. For information about how to specify the mode, see Use Live Mode for Streaming, on page 214.

The default mode is `fixed`, with a default mode value of `4`. You can specify a mode value between `1` and `4`, trading speed against accuracy. Specifying a value of `1` results in fast processing, with a potentially lower accuracy. Specifying a value of `4` results in the most accurate analysis but can take longer to process.

In the `relative` mode, the mode value can range from `0.5` to `2.0`. These mode values represent the data processing rate compared to real time. A mode value of `1.0` means that the speech data is processed at almost real time. A mode value of `0.5` processes the data twice as fast as real time.

> **NOTE:**
> If you want to use the `SpeedBiasLevel` functionality, you must run speech-to-text in `fixed` mode. See Run the Task, on page 114 for more information.

Versions of HPE IDOL Speech Server from 10.8 upwards and the 6.0+ versions of the language packs use DNN acoustic models to improve speech-to-text accuracy. Each language pack contains at least two DNN acoustic models of different sizes. In fixed mode, the default option is to use the largest, most accurate DNN file. If you are using relative mode, the default option selects a smaller, faster DNN acoustic file.

To change the default settings, use the `DnnFile` command line parameter, or edit the configuration file.

> **CAUTION:**
> You can use DNN acoustic modeling in relative mode only if your DNN files are smaller than a certain size. In addition, you must be using Intel (or compatible) processors that support SIMD extensions SSSE3 and SSE4.1. If this is not possible, you can set the `DnnFile` parameter to **none** to allow non-DNN speech-to-text without hardware limitiations.

> **TIP:**
> DNN recognition is in general similar in speed, but has a lower maximum speed than GMM recognition, because DNN propagation requires all nodes to be visited. Because of this, the minimum mode value is likely to be higher than is possible with DNN recognition. This minimum value varies on a case-by-case basis based on the size of the smallest DNN in the language pack, but is typically between 0.5 and 0.9.

Enable Word Confidence Scores

The speech-to-text engine can also generate word confidence scores. A word confidence score represents how acoustically similar the recognized word in the audio is to HPE IDOL Speech Server's acoustic model of the word. Word confidence scores do not indicate whether the word has been correctly recognized, because there are many words in any spoken language that sound very similar to each other. However, there is a general correlation between confidence scores and recognition rates.

To enable word confidence scores, set the `Conf` action parameter to **`True`** when you send the `AddTask` action to run the speech-to-text task.

Unless you are using a version 6.0+ acoustic model (that uses DNN), calculating confidence values adds an overhead to memory and CPU usage.

Tune Parameters

You can set additional parameters in the tasks configuration file to improve the performance of speech-to-text.

Noisy Data

If the audio data contains a lot of background noise or foreground music, you can enable speech detection to improve speech-to-text rates:

- In the `[frontend]` module used by the speech-to-text task, set the `DetectSpeech` parameter to **`True`** to modify how the speech-to-text engine processes audio sections that are labeled as speech, which can improve recognition in these sections.
- In the `[normalizer]` module used by the speech-to-text task, set `ZeroSilFrames` to **`True`**. The speech-to-text engine skips over sections of audio that are identified as silence.

Missing Words in Transcript

If many of the words in the audio do not appear in the transcript, the language model might be too strongly weighted. In the language pack section of the configuration file, experiment with the following parameters:

- Lower the weighting of the `LmScale` parameter (the recommended range is between `0.2` and `2.0`).
- Raise the weighting of the `LmOffset` parameter (the recommended range is between `-0.5` and `+0.5`).

Extra Words in Transcript

If the speech-to-text is producing many more words in the transcript file than are spoken in the audio, the language model might be too weakly weighted. In the language pack section of the tasks configuration file, experiment with the following parameters:

- Raise the `LmScale` parameter (the recommended range is between `0.2` and `2.0`).
- Lower the `LmOffset` parameter (the recommended range is between `-0.5` and `+0.5`.

You can also tune the following speech-to-text parameters to improve general speech-to-text performance :

- `Mode`
- `ModeValue`

For more information about these parameters, see the *HPE IDOL Speech Server Reference*.

Use a Custom Language Model

Using a custom language model can substantially improve speech-to-text rates, if the model represents the speech data very accurately.

For instructions on how to build custom language models, see Create Custom Language Models, on page 125. After you build a custom language model, you must add it to the language pack section in the tasks configuration file (see Configure Language Packs, on page 59).

To use a custom language model for speech-to-text

- Include the `CustomLm` parameter when you send the `AddTask` action. Set it to the name of the custom language model and the interpolation weight, separated by a colon (:).

For example:

```
http://localhost:13000/action=AddTask&Type=WavToText&File=C:/myData/Speech.wav&Out=SpeechTranscript.ctm&Lang=ENUS&CustomLm=myLangModel:0.4
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to perform the `WavToText` task on the `Speech.wav` file using both the U.S. English and `myLangModel` language packs, and to write the results to the `SpeechTranscript.ctm` file. The `myLangModel` language pack is weighted at `0.4` against the U.S. English pack.

HPE IDOL Speech Server suggests the interpolation weight to use at the time that you build the custom language model. All custom language models are placed in a specific folder, so you need to specify only the base name of the custom language model.

Use an Adapted Acoustic Model

> **NOTE:**
> In the 10.7 release of HPE IDOL Speech Server, you could use acoustic adaptation to adapt the Gaussian Mixture Model (GMM) acoustic models to match an audio domain. To improve speech-to-text accuracy, HPE IDOL Speech Server now includes Deep Neural Network (DNN) acoustic modeling. DNNs are not currently adaptable, but typically outperform even adapted GMM acoustic models. As a result, HPE does not generally recommend acoustic adaptation. However, in certain scenarios (for example, in cases where the language packs do not have a DNN, or where you are working with a very specific domain and believe that DNN recognition could be improved upon), acoustic adaptation can still be useful. Use the following instructions to perform this process.

Using an adapted acoustic model can substantially improve speech-to-text rates, if the model represents the acoustic properties of the speech data very accurately.

For information on how to adapt an acoustic model, see Adapt Acoustic Models, on page 147. After you adapt an acoustic model, you must add it to the language pack section in the tasks configuration file, using the `TrainedAm` parameter. If an adapted acoustic model is specified in the language pack, it overrides the standard acoustic model file for that pack.

> **NOTE:**
> Unlike custom language models, the adapted acoustic model replaces the existing model, rather than being used in conjunction with it.

To use an adapted acoustic model for speech-to-text

- Include the `TrainedAm` parameter when you send the `AddTask` action. Set it to the name of the adapted language model.

For example:

```
http://localhost:13000/action=AddTask&Type=WavToText&File=C:/myData/Speech.wav&Out=SpeechTranscript.ctm&Lang=ENUS&TrainedAm=myAcousticModel.am
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to perform the `WavToText` task on the `Speech.wav` file using the U.S. English language pack and the custom acoustic model `myAcousticModel.am`, and to write the results to the `SpeechTranscript.ctm` file.

Troubleshooting

HPE IDOL Speech Server returns error messages if it encounters problems responding to actions.

- For errors associated with actions, for example incorrect parameters, see the individual parameters in the *HPE IDOL Speech Server Reference* for the correct usage.
- For language pack loading errors, see Load a Language Pack Manually , on page 252 and Unload a Language Pack, on page 254.
- For stream timeout errors, see Stream Live Audio, on page 213.

Generate Diagnostics

The speech-to-text tasks can also generate diagnostic information. Generate diagnostic information before you contact customer support, to help them to solve issues more quickly.

To enable speech-to-text diagnostics

- Include the `Diag` and `DiagFile` parameters when you send the `AddTask` action. Set `Diag` to **`True`** and `DiagFile` to the name of the file to write the diagnostic information to.

For example:

```
http://localhost:13000/action=AddTask&Type=WavToText&File=C:/myDataSpeech.wav&Out=SpeechTranscript.ctm&Lang=ENUS&Diag=True&DiagFile=Diagnostics.txt
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to perform the `WavToText` task on the `Speech.wav` file, and to write the results to the `SpeechTranscript.ctm` file and the diagnostics information to `Diagnostics.txt`.

Score Speech Recognition

This section describes how to score speech-to-text results against a truth transcript.

If a truth transcript corresponding to an audio recording is available, you can use the Scorer standard task to calculate how accurate the speech-to-text output is. To get an accurate estimate, the transcript must be verbatim–that is, every word must be transcribed, regardless of whether it is grammatically correct. The key metrics that the scorer reports are general word precision, recall, and the F-measure.

Prepare the Truth Transcript Text

To prepare the truth transcript, you must use the TextNorm task to normalize the text. Normalization ensures that the speech-to-text transcript and the truth transcript text are comparable, avoiding situations such as the speech-to-text transcript containing "three" while the truth transcript contains "3".

For details of the normalization procedure, see Run Text Normalization, on page 138. For more information about transcription requirements, see Audio Transcript Requirements, on page 291.

Run the Scorer

The scorer first compares the speech-to-text transcript with the truth transcript to align the two. Then, it counts the number of words that are matched, as well as those that are mismatched in the alignment.

To run the scorer task

- Send an AddTask action to HPE IDOL Speech Server, and set the following parameters:

Type	The task name. Set to **Scorer**.
TxtFile	The normalized 'truth' transcript file.
CtmFile	The .ctm file that was produced by speech-to-text on the audio file.
ScoreFile	The file to write the scores to.
Out	The .ctm file to write the 'truth' transcript including timestamps to.

For example:

```
http://localhost:13000/action=AddTask&Type=Scorer&TxtFile=C:\data\transcript.txt&CtmFile=C:\misc\alignment.ctm&ScoreFile=score.ctm&Out=FinalTranscript.ctm
```

This action uses port 13000 to instruct HPE IDOL Speech Server, which is located on the local machine, to perform the Scorer task by comparing the transcript.txt file to the alignment.ctm file. The action instructs HPE IDOL Speech Server to write the scores to the score.ctm file, and the truth transcript that contains the timestamps to the FinalTranscript.ctm file .

Use the GetResults action to return the results.

Format of Scorer Results

By default, the returned score file contains the following sections:

Matching details	Each word in the truth transcript is shown alongside the word from

	the speech-to-text transcript that it is matched to (truth transcript is on the left; speech-to-text transcript is on the right) and a score that shows the distance between the two words. A score of 0 (zero) indicates that the words match exactly.
Truth analysis	For each word in the truth transcript, this section shows whether the word was correctly recognized (1) or not (0).
Recognition analysis	For each word in the speech-to-text transcript, this section shows whether the word was correctly recognized (1) or not (0).
Analysis details	This section shows line-by-line matching of the truth transcript with the speech-to-text transcript.
Summary	Displays the recall, precision, and f-measure scores.

To return the Summary section only, you can either:

- Set the `ShowAlignment` and `DetailedScore` configuration parameters to **`False`** in the `align` module.
- Send the `ShowAlignment` and `ShowDetails` action parameters with the `AddTask` action; the action parameters override the settings in the configuration file.

For more information about these parameters, see the *HPE IDOL Speech Server Reference*.

Common Problems Related to Scoring Outputs

The common problems that can reduce the performance of transcript alignment are:

- Errors or missing sections in the transcript
- Missing sections in the audio
- The text is not normalized
- Inconsistent word compounding or breaking can lead to perceived errors; for example, “taxrate” compared to “tax” and “rate” as two separate words

The scorer uses the `align` module, which it shares with the transcript alignment task.

Chapter 8: Create Custom Language Models

This section describes the case for building custom language models, and provides instructions for how to do so.

- Overview 125
- Calculate Perplexity 126
- Look Up Vocabulary 128
- Look Up Pronunciations 129
- Training Text for Custom Language Models 130
- Build the Language Model 132
- Evaluate the Custom Language Model 133
- Troubleshooting 133

Overview

HPE IDOL Speech Server requires language packs to perform speech processing tasks. Several language packs are available (see Supported Resources, on page 45). A language pack contains a language model and an acoustic model. The key components of the language model are:

- The word vocabulary and a pronunciation dictionary that contains these words
- The word N-gram probabilities

The language model covers a broad vocabulary, reflecting the general spoken language. However, you might want to process speech data that covers specialized topics, such as financial or medical topics. The standard language model might not cover such specialized vocabulary or sentence structures (relating to N-gram patterns). In such cases, you can build custom language models with specialized vocabulary for HPE IDOL Speech Server to use when processing this audio.

When you build a language model, you can control:

- The vocabulary size
- The vocabulary contents, by providing a 'must include' list and an 'exclusion' list
- The overall size of the language model

You must also decide whether to treat the training text as a 'closed' set or an 'open' set. Most language models are built with the assumption that the training text is part of an 'open' set, meaning that it does not represent the entire set of sentences expected from the language. A closed set contains all the sentences that occur in the data to be processed. An example of a closed set of text is a transcript language model (see Transcript Language Models, on page 34).

Building a new language model requires a lot of text–in the order of millions or billions of words. The standard language packs are usually built with many billions of words of text. Therefore, the best way to customize a language model is to build a small custom language model that uses the specialized text, and then combine it with the standard language model when you perform speech-to-text.

Standard and Custom Language Models

Before you run a speech processing operation, you must decide whether to use a standard language model or a custom model. This table summarizes the main features of both types of language model.

Standard language model	Custom language model
Available out of the box	Need to create yourself using HPE IDOL Speech Server tools
Even coverage of topics	Focuses on particular topics, which increases accuracy
Trained on billions of words	Generally trained on a smaller number of words; however, you can combine it with the standard language model when you perform tasks, to increase the coverage
Might not cover specialist vocabulary	Can cover specialist vocabulary, such as technical terms or product names

You can also estimate the suitability of a language model for a task by calculating its perplexity (see Calculate Perplexity, below).

Calculate Perplexity

Perplexity is a metric used in the language modeling. It indicates the average branching factor for a typical language.

To measure perplexity, you need:

- Sample text that closely resembles the speech transcripts that you intend to process with the language model, or the speech transcripts themselves
- The language model to measure

To measure perplexity of a language model

1. Normalize the sample text (see Run Text Normalization, on page 138).
2. Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`LmPerplexity`**.
`Tlm`	The base language model to analyze.
`Text`	The sample text file.
`Out`	The log file to generate.

For example:

```
http://localhost:13000/action=AddTask&Type=LmPerplexity&Text=C:\data\transcript.txt
&Tlm=C:\LP\ENUK\ver-ENUK-5.0.tlm&Out=PerpScore.ctm
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to calculate the perplexity of the `ver-ENUK-5.0.tlm` language model using the `transcript.txt` sample text, and to write the results to the `PerpScore.ctm` file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the results. See Find Recommended Language Resources to Use in a Task, on page 95.

Format of Perplexity Results

The perplexity task log file contains the following information:

Perplexity score	The average branching factor of the language in the text.
Total word count	The number of words in the sample text file.
OOV (out-of-vocabulary) rate	The number of words in the sample text that are not included in the language model vocabulary, as a percentage of the total word count.
Unique OOV rate	The number of unique OOV words as a percentage of the total number of unique words in the sample text.

The log file also lists all the OOV words, sorted by number of occurrences in the text and then alphabetically. Each word is listed alongside its number of occurrences.

For example:

```
Perplexity is 142.567 over 492 words, ignoring 24 OOV words.
Total word count is: 516  Count without <s> is: 492
OOV rate: 24 OOV / 492 words = 4.878%
Unique OOV: 20 OOV / 246 words = 8.130%

OOV WORDS: (20 unique words, 24 instances in text)
3 But
2 That
2 Well
1 Airbase
1 All
1 And
1 A
1 Beginning
1 Dramatic
1 He's
1 Interestingly
1 Of
1 She's
1 So
1 Tell
1 There
1 They
1 This
1 What
```

Perplexity values around or below 100 are typical and acceptable for call center-like conversations. Aim for this value when you process telephone data (8 kHz sampling rates).

Perplexity values around or below 250 are typical and acceptable for broad coverage content, such as news. Aim for this value when you process such audio data (16 kHz sampling rates).

Look Up Vocabulary

HPE IDOL Speech Server can list the 30,000 most frequent words in a specific language model.

To obtain the vocabulary listing

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`LmListVocab`**.
`Tlm`	The language model to query. The language model file is a .tlm file in the relevant language pack.
`Out`	The file to write the results to.

For example:

```
http://localhost:13000/action=AddTask&Type=LmListVocab&Tlm=C:\LP\ENUK\ver-ENUK-5.0.tlm&Out=ENUKvocab.ctm
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to write the 30,000 most frequently occurring words in the `ver-ENUK-5.0.tlm` language model to the `ENUKvocab.ctm` file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the results. See Find Recommended Language Resources to Use in a Task, on page 95.

The results specify the 30,000 most frequently occurring words, starting from the most frequent word.

In addition to listing the vocabulary, you can search the language model for a specific word and, if present, where it is ranked in terms of frequency.

To search for a word

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`LmLookup`**.
`Tlm`	The language model to query. The language model file is a .tlm file in the relevant language pack.
`Word`	The word to look up.
`Out`	The file to write the results to.

For example:

```
http://localhost:13000/action=AddTask&Type=LmLookup&Tlm=C:\LP\ENUK\ver-ENUK-5.0.tlm&Word=garden&Out=SearchResult.ctm
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to search the `ver-ENUK-5.0.tlm` language model file for the word '`garden`' and write the results to the `SearchResult.ctm` file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the results. See Find Recommended Language Resources to Use in a Task, on page 95.

HPE IDOL Speech Server displays the results in the format:

`Word [word], rank: xxx`

where *word* is the search term and *xxx* is the frequency ranking in the language model (`1` is the most frequent word).

Look Up Pronunciations

If you are unsure as to whether a particular word exists in a language pack with the right pronunciation, HPE IDOL Speech Server can list the pronunciations for a specific word in the pronunciation dictionary file.

To obtain the pronunciation listing

- Send the `GetWordPron` action to HPE IDOL Speech Server, and set the following parameters:

`Name`	The name of the language pack.
`Token`	The word for which to retrieve pronunciations.

For example:

```
http://localhost:13000/action=GetWordPron&Name=ENUK&Token=pronunciation
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to return the pronunciations listed in the pronunciation dictionary file for the word `pronunciation`.

This action returns a response:

```
<responsedata>
   <word>pronunciation</word>
      <pronunciations>
         <pron>p r ax n ah n s iy ey sh ax n</pron>
         <pron>p r ow n ah n s iy ey sh ax n</pron>
      </pronunciations>
</responsedata>
```

where `<word>` is the word that you submitted as the value of the `Token` parameter, and `<pron>` is the pronunciation listed for that word in the dictionary.

You can replace or add alternative pronunciations of words when you load a language pack; see Load a Language Pack Manually , on page 252 for more information.

You can also return a list of all the phonemes in a language pack, with the top five words and their corresponding full pronunciations for each phoneme.

To obtain a phoneme listing

- Send the `GetPhoneList` action to HPE IDOL Speech Server, and set the following parameter:

  `Name` The name of the language pack.

For example:

```
http://localhost:13000/action=GetPhoneList&Name=ENUK
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to return a list of all phonemes in the `ENUK` language pack.

This action returns a response:

```
<phone>ax</phone>
   <phoneExamples>
      <word>that - dh ax d</word>
      <word>are - ax r</word>
      <word>this - dh ax s</word>
      <word>then - dh ax n</word>
      <word>had - hh ax d</word>
   </phoneExamples>
<phone>ih</phone>
   <phoneExamples>
      <word>in - ih n</word>
      <word>is - ih s</word>
      <word>to - t ih</word>
      <word>with - w ih th</word>
      <word>it - ih d</word>
   </phoneExamples>
etc.
```

where `<phone>` is the phoneme, and `<word>` is the example word and pronunciation.

Training Text for Custom Language Models

To produce an effective custom language model, you must build it using text that resembles the data that you want to process. For example, if you intend to apply the speech-to-text task to news monitoring, you would train the language model using recent news articles gathered from a wide range of sources.

The standard HPE IDOL Speech Server English language model is constructed using text that contains many billions of words and covering a wide range of topics. Such wide coverage significantly reduces the amount of text required to build the custom language model. In the deployment, the standard language model is used together with the custom language model interpolated with an appropriate weight. The amount of text required to build a custom language model can vary from a few

thousand words to several hundred thousand words, depending on the topic. Generally, the more text that is used to build the custom language model, the more accurate the model is. However, the gains in accuracy start tapering off beyond a certain number of words. The number of words depends on the size of the topic; for a typical topic (for example, technical support), the tapering might begin around 100,000 words.

Select Appropriate Text

The type of training text that you can use in building a custom language model depends on the data that you want to process. Examples of relevant text include:

- Slides used in delivering a lecture
- Other articles written by the same author who delivered the lecture
- A web article that discusses the particular topic
- Literature that describes the product or company
- Company websites
- Any other document related to the topic or event

The training text does not need to completely cover all the vocabulary that you expect in the data that you want to process. The custom language model combines with the standard language model, so that the language coverage is the sum of the two models. Therefore, building a custom language model using even small quantities of training text still provides benefits.

Prepare Text

It is important to ensure that the text used for custom language model building is cleaned up to a reasonable level.

- Remove any material that does not occur in standard written English, such as HTML tags, and anything that would not usually occur in spoken language, such as tables.
- Ensure that sentence breaks (periods) are present in the text.
- Ensure that there are no duplicated sections in the text.
- Ensure that the text encoding is UTF-8.

> **NOTE:**
> Japanese, Korean, Mandarin, and Taiwanese Mandarin languages require text segmentation before HPE IDOL Speech Server can process them. Text segmentation inserts whitespace between words. The `LanguageModelBuild` task segments text if you set the `DoSegment` parameter to **`True`** (see Build the Language Model, on the next page).

Normalize Text

You must normalize the text used for language model building before processing so that word representations are standardized. For example, ‘1’ and ‘one’ are treated as two different representations of the same digit. For more information about the normalization scheme used in HPE IDOL Speech Server, see Audio Transcript Requirements, on page 291.

Many of the HPE IDOL Speech Server text operations require you to normalize input text as an initial step. For details of the normalization procedure, see Run Text Normalization, on page 138.

Build the Language Model

After you have selected and prepared the training text files, you can build the custom language model.

To build the language model

1. Create a list that contains the file names (including file extensions) of all training text files. You do not have to include the file paths because you can use the `DataPath` parameter to specify the directory path in the next step.

   For more information about HPE IDOL Speech Server's list manager, see Create and Manage Lists, on page 102.
2. Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`LanguageModelBuild`**.
`DataList`	The list that specifies the training text files.
`DataPath`	The path to the directory that contains the files specified in the `DataList` parameter.
`KeepList`	The path to a file that contains a list of words that the language model must contain. For more information on the format of the file, see the *HPE IDOL Speech Server Reference*.
`Lang`	The language pack to use as a base (for example, `ENUK-tel`).
`NewLanguageModel`	The name to give the custom language model that is generated.
`NewLmInfoFile`	The output Language Model Information file name. If you do not set this parameter, the file has the same as the generated language model (and is located in the same directory), but with the extension `.lmi` instead of `.tlm`. **NOTE:** You can use the `GetResults` action to retrieve the `.lmi` file by setting the `Label` parameter to `lmi`.
`NewDictionary`	The name of the dictionary to generate; usually it is the same value as `NewLanguageModel`. **NOTE:** If you do not set the `NewDictionary` parameter, Speech Server uses the output language model file name specified as the value of the `NewLanguageModel` parameter, but with the extension `.dct.sz` rather than `.tlm`.

DoSmoothing	If you are using a custom language model for a transcript alignment task, set DoSmoothing to **False**. Otherwise, you can use the default value of **True**.

If the training text files contain Japanese, Korean, Mandarin, or Taiwanese Mandarin languages, set the DoSegment parameter.

DoSegment	Set to **True** to enable text segmentation.

For example:

```
http://localhost:13000/action=AddTask&Type=LanguageModelBuild&KeepList=ListManager/KeepWordsList.txt&DataList=ListManager/Langmodel&DataPath=C:\LanguageModelFiles&Lang=ENUK-tel&NewLanguageModel=mymodel.tlm&NewDictionary=mymodel.dct.sz
```

This action uses port 13000 to instruct HPE IDOL Speech Server, which is located on the local machine, to use the training text specified in the Langmodel list and the ENUK-tel language pack to build a new language model and dictionary file, both named mymodel. The language model that the task produces must contain the words in the KeepWordsList text file. This action also calculates a recommended interpolation weight at the end of the language model building process.

> **NOTE:**
> The interpolation weight is only a suggested weight–you can choose to set other weights.

The new language models are placed in the custom language models folder that is specified by the CustomLmDir parameter in the HPE IDOL Speech Server configuration file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Send the GetResults action to retrieve the recommended interpolation weight for the custom language model. See Find Recommended Language Resources to Use in a Task, on page 95.

Evaluate the Custom Language Model

You can check whether the custom language model improves the accuracy of the speech-to-text over the standard language model. The best method is to compare the speech-to-text results when you use the custom language model with the results when you use the standard language model alone. You can use such a comparison iteratively to better select the training text, as well as the custom language model. For more information, see Score Speech Recognition, on page 121.

Troubleshooting

If you receive errors associated with actions (for example, incorrect parameters), see the individual parameters in the *HPE IDOL Speech Server Reference* for the correct usage.

Chapter 9: Normalize Text

This section describes how to normalize text, which is a preprocessing requirement for several speech processing operations.

- Overview 135
- Supported Languages 135
- Segment Text 136
- Metadata Tag Syntax 137
- Run Text Normalization 138
- Troubleshooting 139

Overview

All text materials must be normalized before any processing by HPE IDOL Speech Server. The text normalizer prepares the data in a consistent form so that words with the same meaning (for example, “two” and “2”) are treated as being the same.

The text normalizer focuses on the following parts of a set of text:

- Numbers, ordinals, and cardinals
- Dates and time
- Acronyms and alphanumerics
- Punctuation marks, brackets, quotation marks, and so on (filtering these out as appropriate)

You can also format the text as metadata to mark text that you want HPE IDOL Speech Server to exclude from the normalizing process (for example, notes about the transcript). Metadata sections pass through the text normalizer unmodified, and HPE IDOL Speech Server flags them with metadata tags in the normalized transcript. Metadata tags do not affect further processing, such as transcript alignment. For further information on how to use metadata tags, see Metadata Tag Syntax, on page 137.

Supported Languages

HPE IDOL Speech Server can normalize text in the following languages.

Australian English (ENAU)	Hungarian (HUHU)
Brazilian Portuguese (PTBR)	Italian (ITIT)
British English (ENUK)	Japanese (JAJP)
Canadian English (ENCA)	Korean (KOKR)
Canadian French (FRCA)	Latin American Spanish (ESLA)

Castilian Spanish (ESES)	Mandarin (ZHCN)
Dutch (NLNL)	Singaporean English (ENSG)
French (FRFR)	Turkish (TRTR)
German (DEDE)	U.S English (ENUS)
Hindi (HIIN)	

For Japanese, Korean, Mandarin, and Taiwanese Mandarin languages, you must use the SegmentText task to segment the text before you submit it for normalization (see Segment Text, below).

For transcripts in languages for which normalization is not supported, you must manually normalize the text (see Manually Normalize Text, on page 291).

Segment Text

Japanese, Korean, Mandarin, and Taiwanese Mandarin languages do not separate words with whitespace. You must segment text in these languages into words before HPE IDOL Speech Server can process them.

To segment text

- Send an AddTask action to HPE IDOL Speech Server, and set the following parameters:

Type	The task name. Set to **SegmentText**.
Lang	The language pack to use.
TxtFileIn	The text file to segment.
TxtFileOut	The text file to write the segmented text to.
Pgf	The pronunciation information file to use.

To exempt a section of text from segmentation, move the section to a new line and add hash symbols (#) at the beginning and end of the section. You must also set the IgnoreHashLines parameter:

IgnoreHashLines	Set to **True** to exempt sections bounded by hash symbols from segmentation.

For example:

```
http://localhost:13000/action=AddTask&Type=SegmentText&Lang=JAJP&TxtFileIn=C:/Data/
Japanese.txt&TxtFileOut=JA_seg.txt&PgfFile=T:\LP\ENUK\ver-ENUK-5.0.pgf
```

This action uses port 13000 to instruct HPE IDOL Speech Server, which is located on the local machine, to segment text in the Japanese.txt file and write the results to the JA_seg.txt file in the Temp directory.

Metadata Tag Syntax

HPE IDOL Speech Server allows you to add extra information into a transcript, which it then marks with a metadata tag in the processed transcript, enabling you to easily find it. The extra information does not affect transcription alignment. For example, you might want to mark the point in a lecture transcript where a video was played. You could add the following to the transcript:

```
...
Let’s
look
at
this
example
<metadata video = GlobalIssues />
Environmental
issues
...
```

The aligned transcript that is generated contains the following:

```
...

 1     A     10.1     0.3      Let’s            1.0

 1     A     10.4     0.2      look             1.0

 1     A     10.6     0.3      at               1.0

 1     A     10.9     0.3      this             1.0

 1     A     11.2     0.3      example          1.0

 1     A     11.5     0.0      video =          1.0      <-- metadata tag
                               GlobalIssues

 1     A     11.5     0.4      Environmental    1.0

 1     A     11.9     0.3      issues           1.0
```

Metadata tags must conform to the following syntax to pass through the text normalizer unmodified. The syntax is loosely based on the format of tags used in XML.

```
Metadata ::= '<metadata' (S Attribute)* S? '/'? '>'

S ::= (#x20 | #x9 | #xD | #xA)+

Attribute ::= Name Eq AttValue

Name ::= NameStartChar (NameChar)*

NameStartChar ::=   ":"
                  | [A-Z]
                  | "_"
```

```
                  | [a-z]
                  | [#xC0-#xD6]
                  | [#xD8-#xF6]
                  | [#xF8-#x2FF]
                  | [#x370-#x37D]
                  | [#x37F-#x1FFF]
                  | [#x200C-#x200D]
                  | [#x2070-#x218F]
                  | [#x2C00-#x2FEF]
                  | [#x3001-#xD7FF]
                  | [#xF900-#xFDCF]
                  | [#xFDF0-#xFFFD]
                  | [#x10000-#xEFFFF]
NameChar ::=   NameStartChar
             | "-"
             | "."
             | [0-9]
             | #xB7
             | [#x0300-#x036F]
             | [#x203F-#x2040]
Eq ::= S? '=' S?
AttValue ::=   '"' [^"]* '"'
             | "'" [^']* "'"
```

Run Text Normalization

To normalize text, complete the following steps.

To run the text normalizer

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following action parameters:

`Type`	The task name. Specify **`TextNorm`**.
`File`	The text file to normalize.
`Lang`	The language pack to use.
`Out`	The file to write the normalized text to.

For example:

```
http://localhost:13000/action=AddTask&Type=TextNorm&File=C:/myData/Speech.txt&Out=SpeechNorm.ctm&Lang=ENUS
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to perform the `TextNorm` task on the `Speech.txt` file and write the results to the `SpeechNorm.ctm` file. The `Speech.txt` file contains U.S. English dialect speech.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the normalized text. See Find Recommended Language Resources to Use in a Task, on page 95.

Troubleshooting

If you receive errors associated with actions (for example, incorrect parameters), see the individual parameters in the *HPE IDOL Speech Server Reference* for the correct usage.

Chapter 9: Align Transcripts

This section describes how to align transcripts with the corresponding audio, and how to add time locations for each word in the transcript.

- Overview 140
- Common Problems 141
- Normalize the Transcript 141
- Build the Transcript Language Model 141
- Run Speech-to-Text 141
- Check Transcript 142
- Align the Transcript 143
- Two Pass Alignment 145
- Troubleshooting 145

Overview

If a transcript is available for an audio recording, you can use the `TranscriptAlign` task to place the time location for each word in the transcript. Use this task to align subtitles to audio or video files.

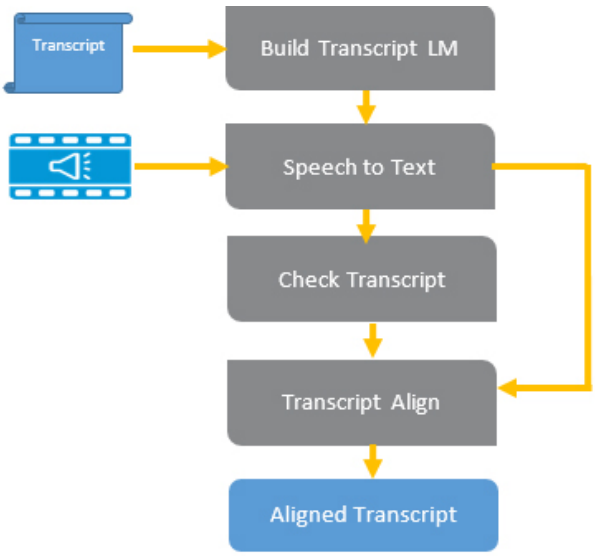
The transcript does not need to match the speech data exactly. The transcript aligner can tolerate small numbers of errors in the transcript, as well as mitigating factors related to audio, such as background noise and music.

The transcript aligner can also place metadata tags in the transcript to allow you to easily identify sections. These metadata tags do not affect the alignment process. For more information, see Metadata Tag Syntax, on page 137.

The alignment process works by using speech-to-text to identify words, sounds, or characters from the transcript within the audio, and assigning them a time location.

The accuracy of the speech-to-text process affects the accuracy of the end alignment. For best results, you should run speech-to-text using a custom language model built from the transcript text. The custom language model models the words in the transcript text and makes them much more likely to come out in the speech-to-text transcript.

The following diagram describes the transcript alignment workflow.



The transcript alignment process includes the following steps:

1. Normalize the transcript so that you can identify numbers written in numeric form, and so on. See Normalize the Transcript, on the next page.
2. Build a transcript language model with the normalized text. See Build the Transcript Language Model, on the next page.
3. Run the speech-to-text task using the custom language model from Step 2. See Run Speech-to-Text, on the next page.
4. If your audio and transcript is likely to contain misaligned sections, or if you have very large files and speed is important, run a check transcript task using the output from the speech-to-text task.

This task provides rough time estimates and information on how well the audio matches the transcript. These time estimates make the alignment process faster and more accurate. See Check Transcript, on the next page.

5. Run the transcript alignment task using the information from the check transcript task in Step 4.

Common Problems

Common problems that can reduce the performance of transcript alignment are:

- Errors or missing sections in the transcript
- Missing audio sections
- Background noise and music

The transcript aligner can cope well if the erroneous sections are not too large. However, if there are too many errors, alignment fails. In this situation, HPE recommends that you use the `TranscriptCheck` task (see Check Transcript, on the next page).

Normalize the Transcript

To normalize the original transcript text, use the `TextNorm` task. The normalized file must contain only one word on each line. Before you send the `TextNorm` action, set the `WordPerLine` parameter to **`True`** in the `[TextNorm]` section of the tasks configuration file.

> **NOTE:**
> Normalization might split single entities into multiple words. For example, 35 can become thirty five.

For more information about text normalization, see Normalize Text, on page 135.

Build the Transcript Language Model

Use the `BuildLanguageModel` task to create a language model using just the normalized transcript text .

For more information on building a custom language model, see Create Custom Language Models, on page 125.

Run the speech-to-text task using the transcript language model with a suitable interpolation weight. The suggested range of weighting is between 0.5 and 0.9. Use the higher value if the transcripts are almost exact.

Run Speech-to-Text

Run speech-to-text to generate a recognition transcript. HPE IDOL Speech Server then compares the original transcript with the speech-to-text transcript.

For more information about how to perform speech-to-text, see Speech-to-Text, on page 113.

Check Transcript

Now that you have a normalized transcript and a recognition transcript, you can check the transcript for any large, mismatched sections, and also generate some location pointers for the subsequent alignment task.

To check a transcript

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`TranscriptCheck`**.
`TxtFile`	The normalized transcript file.
`CtmFile`	The speech-to-text transcript file produced from the audio file.
`Out`	The file to write a transcript that contains the approximate timestamps to.
`DiagFile`	The alignment diagnostics file to generate.

For example:

```
http://localhost:13000/action=AddTask&Type=TranscriptCheck&TxtFile=C:\data\transcri
pt.txt&CtmFile=C:\misc\speechtext.ctm&Out=AlignResults.ctm&DiagFile=myResults.diag
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to compare the `transcript.txt` and `speechtext.ctm` files to produce the transcript file with approximate timestamps (`AlignResults.ctm`), and the diagnostics file (`myresults.diag`). The diagnostics file contains information on how well the speech-to-text transcript file and the normalized transcript file match.

The `AlignResults.ctm` output file is in the following format:

```
She 0.000 255.190
was 0.000 255.190
the 0.000 255.190
guardian 0.000 255.190
of 0.000 255.190
```

The file contains approximate timings of the transcript words in the audio file. You can use this information as the first step to aid the subsequent alignment task.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the results files. See Find Recommended Language Resources to Use in a Task, on page 95.

Format of Diagnostic File

The diagnostic file has a five column format. For example:

0	304	*	*	0.000
304	618	*	*	0.000
618	933	*	*	0.000
933	1245	1.130	136.830	0.553
1245	1568	1.130	136.830	0.667
1568	1891	136.830	273.430	0.607

- The first two columns display word numbers in the original transcript. The first column displays the number of the first word in an analyzed segment, and the second column displays the final word in the segment.
- The third and fourth columns display timestamps from the speech-to-text transcript. These show the time locations for the first and final words in each segment.
- The last column shows the degree of match between the original and speech-to-text transcript segments (between 0 and 1, indicating no match and total match respectively).

If a column contains an asterisk (*), the text was not found in either the original transcript or the speech-to-text transcript. Many rows with low values in the fifth column indicates a problem.

Align the Transcript

The transcript aligner compares the speech-to-text transcript and the original transcript text to produce an aligned transcript. The aligner either uses words as whole units or breaks them down into phonemes or letters. You can therefore select one of three modes:

- `words`
- `prons` (phonemes)
- `letters`

In addition, the alignment algorithm can also work in one of two polarity modes:

- In positive polarity mode, only the matched units get a positive score, and mismatches are not penalized. This mode is the default mode for transcript alignment, and is more robust to transcript and speech data errors.
- In negative polarity mode, the matched units get a zero score, and the mismatched units are penalized. HPE recommends this mode if the transcripts are very accurate or the speech-to-text output is of a poor quality.

To run the transcript alignment task

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`TranscriptAlign`**.
`TxtFile`	The normalized transcript file.
`CtmFile`	The speech-to-text transcript produced for the audio file.
`Out`	The file to write the aligned transcript to.
`MatchType`	The mode–either `words`, `prons`, or `letters`.

For example:

```
http://localhost:13000/action=AddTask&Type=TranscriptAlign&TxtFile=C:\data\transcri
pt.txt&CtmFile=C:\misc\speechtext.ctm&Out=AlignedTranscript.ctm&MatchType=words
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to compare the original transcript `transcript.txt` with the speech-to-text transcript `speechtext.ctm` to produce an aligned transcript, `AlignedTranscript.ctm`. The action instructs HPE IDOL Speech Server to use the `words` alignment mode.

The output file is in the following format:

```
1 A 0.000 0.420 behind 1.000
1 A 0.420 7.790 it 1.000
1 A 8.210 2.870 all 1.000
1 A 11.080 0.000 <s> 1.000
1 A 11.080 0.000 Teaism 1.000
1 A 11.080 0.000 was 1.000
1 A 11.080 0.000 Taoism 1.000
1 A 11.080 0.000 in 1.000
1 A 11.080 0.000 disguise 1.000
1 A 11.080 0.000 <s> 1.000
```

From left to right, the columns in the output data file contain:

- The channel ID (usually 1)
- A fixed field, A
- The start time of the recognized word in seconds
- The duration of the recognized word in seconds
- The recognized word
- The confidence value for the recognized word

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the results. See Find Recommended Language Resources to Use in a Task, on page 95. For an explanation of the results file, see Interpret the Results, on page 115.

Two Pass Alignment

HPE recommends two-pass alignment if the alignment quality is poor or if large sections of audio have not been aligned. This situation can arise when aligning very long audio. In two-pass alignments, alignment occurs over two steps:

1. Use `TranscriptCheck` to produce approximate timings for the transcript.
2. Perform alignment at the `prons` level by using the `TranscriptCheck` approximate transcript time output file.

Troubleshooting

If you receive errors associated with actions (for example, incorrect parameters), see the individual parameters in the *HPE IDOL Speech Server Reference* for the correct usage.

Chapter 10: Adapt Acoustic Models

NOTE:
In the 10.7 release of HPE IDOL Speech Server, you could use acoustic adaptation to adapt the Gaussian Mixture Model (GMM) acoustic models to match an audio domain. To improve speech-to-text accuracy, HPE IDOL Speech Server now includes Deep Neural Network (DNN) acoustic modeling. DNNs are not currently adaptable, but typically outperform even adapted GMM acoustic models. As a result, HPE does not generally recommend acoustic adaptation. However, in certain scenarios (for example, in cases where the language packs do not have a DNN, or where you are working with a very specific domain and believe that DNN recognition could be improved upon), acoustic adaptation can still be useful. In the latter case, you must suppress the DNN model at run time to use the newly adapted acoustic model files.

Use the following instructions to perform acoustic adaptation.

This section describes how to adapt the acoustic models provided in the HPE IDOL Speech Server language packs.

- Overview 147
- Assemble the Data Set 148
- Prepare the Audio Data 149
- Prepare the Transcription Data 150
- Present Adaptation Data to HPE IDOL Speech Server 151
- Finalize the Adapted Acoustic Model 155
- Evaluate the Adapted Acoustic Model 156
- Troubleshooting 156

Overview

HPE IDOL Speech Server allows you to adapt the acoustic models that are available out of the box to more closely match the acoustic properties of particular sets of audio data. Adapting the model using data that closely represents (in terms of recording quality and accents) the audio that you expect to process should improve speech-to-text results.

Adapting an acoustic model involves a series of steps:

1. Prepare the data set. The data set must include audio and verbatim transcripts of the audio. Preparation of the files involves:
   - Converting audio files into acoustic feature files, known as .plh files. The `WavToPlh` task converts the files.
   - If the audio files are more than a few minutes long, HPE recommends that you produce timestamps for all words in the transcripts. The `TranscriptAlign` task can produce these timestamps.

2. Use the `AmTrain` task to ingest the audio and transcription data.
3. Use the `AmTrainFinal` task to produce the updated acoustic model.
4. Repeat steps 2 and 3 multiple times, each time using the latest adapted acoustic model.

These steps are covered in detail in the following sections.

> **NOTE:**
> For this procedure, your HPE IDOL Speech Server license must include the `align` module (required for transcription alignment).

Assemble the Data Set

For the adaptation process, you need to assemble a set of audio files and a set of transcription text files. Each audio file requires one text file that contains a verbatim transcript of the audio file.

Audio Data Requirements

Each audio file must:

- Not include a significant amount of music (background or foreground) or noise. If you have longer files that contain sections of music, consider splitting the files to remove these sections.
- Contain speech that is relatively clear and well articulated. Speech that is difficult to understand for a human ear is similarly challenging for the automated system.
- Not include speakers talking over each other; this can cause problems if it occurs frequently.
- Not suffer from audio clipping (see Clipping, on page 22).
- Be a close match in quality and nature to the audio that you ultimately expect to process.

> **NOTE:**
> HPE IDOL Speech Server can analyze audio files and produce information about audio quality, such as SNR, clipping, presence of music, and noise. For more information about analyzing audio, see Preprocess Audio, on page 217.

Transcription Data Requirements

Each transcription text file must:

- Be encoded in UTF-8, without the BOM (Byte Order Marker).
- Contain a verbatim transcription (matching the speech word for word) .
- Use upper and lower case in accordance with common usage.
- Contain only standard characters for the specified language.
- Enclose non-spoken content, such as transcriber's comments, in square brackets [like this].

Data Naming Scheme

In the initial data set, the audio file and its transcription file must share the same file name (excluding the path and file extension). This allows you to use a single list to specify both audio files and text files.

For example, suppose you have the following files:

- Audio:
  - `C:\wav\train1.wav`
  - `C:\wav\train2.wav`
  - `C:\wav\train3.wav`
- Text:
  - `C:\txt\train1.txt`
  - `C:\txt\train2.txt`
  - `C:\txt\train3.txt`

You could specify the list of training data as:

```
train1
train2
train3
```

The audio files share the same file names as their transcription text files, so this list fully specifies both the training files and the pairing between the files.

For more information about HPE IDOL Speech Server's list manager, see Create and Manage Lists, on page 102.

Both the audio files and the transcription files require further preparation before they can be used in the adaptation process. See Prepare the Audio Data, below and Prepare the Transcription Data, on the next page.

Prepare the Audio Data

For each of the audio files in the adaptation data set, you must produce an audio feature (.plh) file.

To create an audio feature file from an audio file

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

  `Type` The task name. Set to **`WavToPlh`**.

  `File` The audio file to process.

  `NormFile` The acoustic normalization file (.ian file in the language pack) to use.

  `Out` The name of the audio feature file to create.

  If the audio file has a frequency of 8 kHz (8,000 Hz), you must also set the following parameter:

  `Sfreq` The sample frequency of the audio file to process–either `8000` or `16000`. If you do not set a value for the `Sfreq` parameter, HPE IDOL Speech Server uses the default of `16000`.

For example:

```
http://localhost:13000/action=AddTask&Type=WavToPlh&File=C:\myData\Speech.wav&NormF
ile=C:\SPKID\SPKID16k.ian&Out=Speech1.plh
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to produce the `Speech1.plh` feature file from the `Speech.wav` audio file, using the `SPKID16.ian` normalization file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the feature file. See Find Recommended Language Resources to Use in a Task, on page 95.

The generated audio feature files are used by the adaptation processes described in Present Adaptation Data to HPE IDOL Speech Server, on the next page.

Prepare the Transcription Data

Before you run the adaptation process, you must convert the verbatim transcription files into aligned transcription .ctm files. These contain timestamps that mark the point in time that each word occurs in the audio. File conversion in HPE IDOL Speech Server is a four-step process:

1. Normalize the transcription files (see Run Text Normalization, on page 138).
2. Create a language model based on the normalized transcription files (see Build the Language Model, on page 132).
3. Run speech-to-text on the audio data, using the language model created in the previous step to optimize performance (see Speech-to-Text, on page 113).
4. Run the scorer task on the text, using the speech-to-text output produced in the previous step (see Run the Scorer, on page 122). This process produces both a score file (which might indicate whether there are any issues with the transcript compared to what is actually said in the audio) and an aligned .ctm file. The .ctm file is used as input in the training process, as discussed below.

Present Adaptation Data to HPE IDOL Speech Server

After you prepare the adaptation data set, you can present it to HPE IDOL Speech Server to adapt the acoustic model.

If you have only small amounts of adaptation data (minutes rather than hours), HPE recommends that you run the `AmTrain` task in rapid adaptation mode. The standard acoustic adaptation process requires the training data to contain examples of everything to be updated, which can be difficult to obtain. Rapid adaptation mode applies transformations to the entire model. When more examples become available, HPE IDOL Speech Server refines the process to apply different transformations to individual base allophones.

To enable rapid adaptation mode, set the `MLLRMaxMins` configuration parameter in the `amadaptadddata` module. For more information about this configuration parameter, see the *HPE IDOL Speech Server Reference*.

The adaptation process can produce label files and a diagnostics file. Both types of files contain details of the word alignments generated during adaptation, but label files use a format that is compatible with some third-party applications.

To adapt an acoustic model

1. Create a list that contains the file names (excluding file extensions and paths) of all adaptation files (see Data Naming Scheme, on page 149).

   For more information about HPE IDOL Speech Server's list manager, see Create and Manage Lists, on page 102.

2. Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`AmTrain`**.
`Am`	The original acoustic model to be adapted.
`DataList`	The list that specifies the adaptation files.
`Out`	The name of the adaptation accumulator (.acc) file to produce.
`Pgf`	The pronunciation generation file (.pgf file) included in the language pack resource.
`PlhPath`	The path to the directory that contains the audio feature files.
`TxtPath`	The path to the directory that contains the aligned transcription .ctm files.

   To generate a diagnostics file, set the following parameters:

`Diag`	Whether to generate a diagnostics file.
`DiagFile`	The name of the diagnostics file to create.

   To generate label files containing word alignment information, set the following parameter:

`WriteOutLabs`	Whether to create label files. Set to **`True`**.

   You can set additional parameters. For details of the optional parameters, see the *HPE IDOL Speech Server Reference*.

For example:

```
http://localhost:13000/action=AddTask&Type=AmTrain&Am=C:\LP\ENUK\ver-ENUK-5.0-16k.am&Pgf=C:\LP\ENUK\ver-ENUK-5.0.pgf&DataList=ListManager/OptList&PlhPath=C:\data\PLH&TxtPath=C:\data\transcripts&Out=AmAcc.acc
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to produce the `AmAcc` accumulator file using the `ver-ENUK-5.0-16k` acoustic model, `ver-ENUK-5.0` pronunciation generation file, audio feature files stored in `C:\data\PLH`, and transcription files stored in `C:\data\transcripts`.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the results. See Find Recommended Language Resources to Use in a Task, on page 95.

A single `AmTrain` action can process the entire adaptation data set because the `DataList` parameter specifies a list that can specify the full set. However, if you send a single action, HPE IDOL Speech Server processes each file in series even though you might have several task managers configured in the server.

To run the task in parallel across several task managers, split the list into smaller lists and submit a separate `AmTrain` task action for each list. HPE IDOL Speech Server produces an accumulator file for each list.

To further configure this stage of the adaptation process, set the parameters in the `[amadaptadddata]` module section of the HPE IDOL Speech Server tasks configuration file. For information about the available parameters, see the *HPE IDOL Speech Server Reference*.

Acoustic Adaptation Diagnostics

The `AmTrain` task can produce a diagnostics file that contains information about the word alignments that it uses to update the models. Any significant errors in these word alignments can severely impair the quality of the adaptation.

To return diagnostic information

- When you send the `AddTask` action to run the task, include the `Diag` and `DiagFile` parameters. Set `Diag` to **`True`** and `DiagFile` to the name of the file to write the diagnostic information to.

You can open the diagnostics file directly, or you can issue the `GetResults` action with the `Label` parameter set to **`diag`**. The following is an example of the diagnostic content:

```
[ADAPTFILE] C:\data\test1.plh, beam: 5000
[ALIGN] 0 2.06 <s>
[ALIGN] 2.06 2.15 Okay
[ALIGN] 2.15 4.98 <s>
[ALIGN] 4.98 5.18 this
[ALIGN] 5.18 5.3 is
[ALIGN] 5.3 5.5 it
[ALIGN] 5.5 6.79 <s>
[ALIGN] 6.79 6.86 You
[ALIGN] 6.86 7.01 sure
[ALIGN] 7.01 7.11 you
[ALIGN] 7.11 7.28 wanna
[ALIGN] 7.28 7.4 do
[ALIGN] 7.4 7.7 this
[ALIGN] 7.7 8.97 <s>

...

[ALIGN] 112.3 112.97 Well
[ALIGN] 112.97 115.27 <s>
[ALIGN] 115.27 115.48 hello
[ALIGN] 115.48 116.97 <s>
[SUCCESS] - Adaptation pass succeeded, updating accumulates
```

This example shows the time positions (start and end) for each word as estimated during the adaptation process. It also marks the start and end of processing for each adaptation file. In the example, the file was processed successfully. If the process fails, the diagnostics file indicates this, along with whether HPE IDOL Speech Server made a subsequent attempt at a higher pruning beam.

Exclude Low-Quality Adaptation Data

Poor word alignments can occur for several reasons.

- Errors in the transcripts (extra words, missing words, and so on).
- Hesitations and filler words such as "um" and "er" in the recorded speech.
- Sections of music or singing, which might not be in the transcript.
- Cross-talk (people talking at the same time).
- General background noise such as people talking in the background.

You can choose to exclude data from poorly-aligned sections from the adaptation, to improve the model.

HPE IDOL Speech Server scores each word alignment to show how closely the word recognized in the audio resembles the word in the transcript. The score represents the differences between the two versions of the word: a score of 0 (zero) means that there were no differences, whereas a score of 4 means that the words differ by a large amount. You can instruct HPE IDOL Speech Server to classify poorly-aligned (high-scoring) words as 'junk'. The adaptation process uses the location of junk words in the data but ignores the words themselves.

Words can have a duration of zero seconds. This usually means that the word occurs in the user-supplied transcript but not the audio; however, it might be because of an error during alignment. If you believe the alignment might be compromised by some of the problems previously listed, you might choose to classify zero-duration words as 'junk'. If the words are likely to be in the audio, and HPE IDOL Speech Server has incorrectly assigned them an empty duration, you can keep these words to ensure proper internal alignment during adaptation. HPE IDOL Speech Server keeps zero-duration words by default.

To exclude low-quality adaptation data, you can either modify the configuration file, or send additional parameters with the `AddTask` action.

To exclude low-quality data from the adaptation process (by modifying the configuration file)

1. Open the HPE IDOL Speech Server tasks configuration file with a text editor.
2. In the `AmTrain` task configuration section, add the following parameters to the `amadaptadddata` module:

`JunkEnabled`	Set to **`True`** to label junk word alignments.
`JunkWordThresh`	The alignment score threshold. Word alignments scoring above this value are labeled as junk.
`ZeroDurationWords`	Whether to label zero-duration words as junk.

3. Save and close the configuration file.
4. Restart HPE IDOL Speech Server.

When you next perform the `AmTrain` task, HPE IDOL Speech Server identifies and labels junk word alignments and does not use them in the acoustic adaptation process.

To exclude low-quality data from the adaptation process (when sending the action)

- When you send the `AddTask` action to run the task, include the following parameters:

`Junk`	Set to **`True`** to label junk word alignments.
`JunkThresh`	The alignment score threshold. HPE IDOL Speech Server labels word alignments that score above this value as junk.
`ZeroDurWords`	Whether to label zero-duration words as junk.

Finalize the Adapted Acoustic Model

After HPE IDOL Speech Server processes the adaptation data set, you have one or more accumulator files, depending on whether you split the adaptation data set into smaller chunks during the training processes. The final stage in adapting an acoustic model is to apply all the accumulator files to the original model.

To finalize the adapted acoustic model

1. Create a list that contains the file names (excluding file extensions and paths) of all accumulator files (see Data Naming Scheme, on page 149). Create a list even if you have only one accumulator file.

   For more information about HPE IDOL Speech Server's list manager, see Create and Manage Lists, on page 102.
2. Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`AmTrainFinal`**.
`InAm`	The acoustic model file to adapt.
`AccList`	The list that specifies the accumulator files.
`AccPath`	The path to the directory that contains the accumulator files.
`OutAm`	The name of the adapted acoustic model to create.

For example:

```
http://localhost:13000/action=AmTrainFinal&InAm=C:\LP\ENUK\ver-ENUK-5.0-16k.am&AccList=ListManager/accList&AccPath=C:\AMTRAIN\acc&OutAm=myModel.am
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to apply the accumulators stored in `C:\AMTRAIN\acc` to the `ver-ENUK-5.0-16k` acoustic model to produce the adapted acoustic model `myModel.am`.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the results. See Find Recommended Language Resources to Use in a Task, on page 95.

You can set the following parameters to further configure the adaptation operation.

`Relevance`	How much relevance to give to the original model parameters when updating the means and variances of the models. This effectively assigns a weight in frames to the original values, as if this number of frames had been seen during adaptation. The higher this number, the more examples are needed in the adaptation data for the model to change significantly. If you are running the `AmTrain` task in rapid adaptation mode, HPE recommends that you set the `Relevance` parameter to `0` (zero). Any other value limits the effectiveness of the adaptation process.
`MinEgs`	The minimum number of examples (frames) that have to have been seen for a specific model parameter to be updated.

For more information about the `[amadaptend]` module parameters, see the *HPE IDOL Speech Server Reference*.

Evaluate the Adapted Acoustic Model

To evaluate whether the adapted acoustic model improves accuracy, compare the speech-to-text results with a control run performed with the standard acoustic model. For a fair comparison, you must run the evaluation on audio that was not included in the adaptation set.

You can also run the test on the adaptation data as a sanity check on the adaptation process. In this case, there should be a significant improvement in the performance, because the model has been adapted to the exact data that it is now being tested on. If the new model is not significantly better that the standard model, the adaptation process might not have functioned adequately.

For more information about evaluating performance, see Score Speech Recognition, on page 121.

Troubleshooting

Some common issues can affect the adaptation process and impair the performance of an adapted acoustic model.

Non-verbatim transcripts	If the transcripts do not match the audio word for word, mismatches occur between the audio frames and the models being adapted. Mismatches can produce a poor quality adaptation.
Music, noise, or stuttering in the audio	As with non-verbatim transcripts, an excessive amount of noise or music in the audio can lead to mismatches during the adaptation. Stuttering and poorly articulated speech can also cause issues, especially because these might not be represented in the transcripts.
Model over-trained to the adaptation data	If the quantity of the adaptation data is low, there might not be enough example data to reliably reestimate the model parameters. If you set the `MinEgs` parameter to a low value, the model might still be updated, but based on very little data. This is even more of an issue if you set the `Relevance` parameter to a low value. The resulting model might perform very well when you run speech-to-text against the adaptation data

	(because the model is very well fitted to that data); however, the performance on any other audio is likely to be poor. For best results, run the `AmTrain` task in rapid adaptation mode when using small amounts of adaptation data. This mode is designed to work with minutes of data, rather than hours.
Poor initial alignments	If the initial timestamps are inaccurate, the adaptation process might not be able to recover the difference. This leads to a mismatch between the audio examples and the models, and therefore a poor adaptation. HPE recommends that you check the timestamps produced by the `TranscriptAlign` task when you prepare the transcriptions.
Poor alignments during adaptation	Even given accurate initial alignments, the adaptation system can make mistakes when aligning audio frames to models. For more information about how to view the alignments calculated during the adaptation process, see Acoustic Adaptation Diagnostics, on page 153. Poor word alignment at the adaptation stage can be caused by audio quality issues (music, noise, poor articulation, and so on), issues with the input transcript files (both in terms of the transcribed word sequence and time position issues), or algorithm search failures. After you check the audio and transcription data, consider running the adaptation process with a higher beam. Relaxing or tightening the time restraints might also help, depending on how accurate the input timestamps are (if accurate, tighten; if inaccurate, relax). Finally, if the files are long, consider manually splitting the audio and transcript files (you can use the timestamps produced by the `TranscriptAlign` task as a guide).
Silence model pollution	During adaptation, the silence model is likely to pull in all non-speech audio data, such as noise or music. This might not be a problem, because during speech-to-text it is the silence model that should be matching over such periods. However, speech frames might also be pulled into the silence model, especially if the transcript is missing some spoken words. With this in mind, unless you suspect the silence model in the original acoustic model to be weak, HPE recommends that you disable silence model adaptation. Disabling it prevents the new model from suffering from silence model pollution. Silence model adaptation is disabled by default, and is controlled by the `AdaptSil` parameter in the `[amadaptadddata]` module configuration.

Chapter 11: Phonetic Phrase Search

This section describes how to perform phonetic phrase search.

- Overview 159
- Create the Phoneme Time Track File 159
- Search the Phoneme Time Track File 161
- Phonetic Phrase Search in a Single Step 162

Overview

Phonetic phrase search is a fast and approximate way of searching for words and phrases. In essence, HPE IDOL Speech Server attempts to look for sections of audio that sound similar to the word or phrase being searched for. Phonetic search is broken into two separate stages:

1. Analysis of the audio file to create phoneme time tracks. You can combine time tracks from multiple audio files in a single file. This stage is independent of the word or phrase that you want to search for, and is known as the *ingestion stage*.
2. When queried for a word or phrase, the phonetic matching engine searches the time track file to identify matching entries, and generates a score for each match. This stage is known as the *search stage*. It is much faster than the ingestion stage, so you can perform very fast searches after the time track information has been generated.

You can carry out the search in two separate steps (creating the time track file and then searching it) or in a single combined step.

Create the Phoneme Time Track File

HPE IDOL Speech Server stores phoneme time track information in an .fmd file. You process an individual audio file to create a phoneme time track file. You can then search this file, or combine time track files for multiple audio files into a single file, which you can then search.

To create a phoneme time track file for an audio file

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`WavToFMD`**.
`File`	The audio file to process. To restrict processing to a section of the audio file, set the start and end times in the `wav` module (for information about how to configure the `wav` module, see the *HPE IDOL Speech Server Reference*).
`Lang`	The phonetic phrase match language pack to use. For more information about available language packs, see Supported Resources, on page 45.
`Out`	The name of the phoneme time track file to produce.

For example:

```
http://localhost:13000/action=AddTask&Type=WavToFMD&File=C:/myData/Speech.wav&Lang=ENUS-pm&Out=Speech1.fmd
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to process the `Speech.wav` file to produce the `Speech1.fmd` time track file, using the `ENUS-pm` language pack.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the phoneme time track file. See Find Recommended Language Resources to Use in a Task, on page 95.

To combine multiple phoneme time track files

1. Create a list that contains the names of the individual time track files to combine. Each entry in the list must be on a separate line, and must consist of label and file name pairs separated by a semicolon. The label corresponds to the name to give to the file, and the file names correspond to the full path of the files to be combined. For example:

   ```
   Label1;filename1
   Label2;filename2
   ...
   ```

   For more information about HPE IDOL Speech Server's list manager, see Create and Manage Lists, on page 102.
2. Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`CombineFMD`**.
`ListFile`	The list that specifies the individual time track files to combine.
`ListPath`	The path to the directory that contains the phoneme time track

	files.
`FileOut`	The name of the combined phoneme time track file to produce.

For example:

```
http://localhost:13000/action=AddTask&Type=CombineFMD&ListFile=ListManager/fmdList&
ListPath=C:\PHRASESEARCH\fmd&FileOut=myData.fmd
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to combine the individual phoneme time track files specified in the `fmdList` list to produce the single file `myData.fmd`.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the phoneme time track file. See Find Recommended Language Resources to Use in a Task, on page 95.

Search the Phoneme Time Track File

Use the following procedure to search the phoneme time track file.

To search the phoneme time track file

1. Create a list that contains the phrases to search for.

   For more information about HPE IDOL Speech Server's list manager, see Create and Manage Lists, on page 102.
2. Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`SearchFMD`**.
`File`	The phoneme time track file to search.
`PhraseList`	The list that specifies the phrases to search for.
`Lang`	The phonetic phrase search language pack to use.
`Out`	The file to write the results to.

For example:

```
http://localhost:13000/action=AddTask&Type=SearchFMD&File=C:\Data\myData.fmd&Phrase
List=ListManager/phrases&Lang=ENUS-pm&Out=SpeechResults.ctm
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to search the `myData.fmd` file for the phrases in the `phrases` list and write the search results to the `SpeechResults.ctm` file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the results file. See Find Recommended Language Resources to Use in a Task, on page 95.

Phonetic Phrase Search in a Single Step

Use the following procedure to perform phonetic phrase search in a single operation.

> **NOTE:**
> HPE recommends that you use this task for single searches only, because the procedure does not produce a phoneme time track file. If you use the `WavPhraseSearch` task to perform multiple searches on a file, HPE IDOL Speech Server must process the audio file each time. To perform multiple searches, HPE recommends that you process the audio file to produce a phoneme time track file, and then perform searches separately.

To perform phonetic phrase search in a single operation

1. To search for more than one phrase, create a list that contains the phrases.

   For more information about HPE IDOL Speech Server's list manager, see Create and Manage Lists, on page 102.
2. Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`WavPhraseSearch`**.
`DnnFile`	The DNN acoustic model file to use for processing. **NOTE:** The use of DNNs improves both precision and recall, but increases processing time. If faster processing time is more important to you than accuracy, set `DnnFile` to **`none`** to disable DNN acoustic modeling.
`File`	The audio file to process. To restrict processing to a section of the audio file, set the start and end times in the `wav` module (for information about how to configure the `wav` module, see the *HPE IDOL Speech Server Reference*).
`Lang`	The phonetic phrase search language pack to use.
`Out`	The file to write the results to.

   Set one of the following parameters.

`Phrase`	The word or phrase to search for.
`PhraseList`	The list that specifies multiple phrases to search for.

For example:

```
http://localhost:13000/action=AddTask&Type=WavPhraseSearch&File=C:/Data/Speech.wav&
DnnFile=ver-ENUK-tel-6.2-8k.dnn&Lang=ENUK-pm&Out=SearchResults.ctm&Phrase=financial
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to search the `Speech.wav` file for the phrase '`financial`', , using the `ver-ENUK-tel-6.2-`

`8k.dnn` DNN acoustic model file for processing, and to write the search results to the `SearchResults.ctm` file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the results file. See Find Recommended Language Resources to Use in a Task, on page 95.

Chapter 12: Use Speaker Clustering

You can use speech clustering to segment a speech waveform and separate it out into a number of speakers. HPE IDOL Speech Server produces a timed sequence of labels that correspond to speaker assignments.

HPE IDOL Speech Server provides the following speech clustering tasks:

- **ClusterSpeech**.This task carries out the basic clustering of wide-band speech into speaker segments. For example, if two speaker clusters are identified, the output labels are `Cluster_0` and `Cluster_1` respectively.
- **ClusterSpeechTel**. This task is essentially the same as the `ClusterSpeech` task, but is optimized for telephony audio. In particular, the audio classification is configured to suit speech, noise and music in telephone calls, and the final output can feature dial tones and DTMF-recognized characters.
- **ClusterSpeechToTextTel**. This task performs clustering of two speakers in a phone call, and uses the resulting speaker clusters to improve speech-to-text performance slightly by using speaker-sided acoustic normalization. As before, any telephony artifacts such as dial tones or DTMF tones are included, interspersed with the recognized words.

For more information on the speaker clustering tasks, see the *HPE IDOL Speech Server Reference*.

The SplitSpeech Process

The key process in clustering speech is called `SplitSpeech`. This process requires:

- A stream of homogeneous acoustic segments separated by points of significant acoustic change.
- Audio categorization data to ensure that only regions classified as speech are considered.

The `SplitSpeech` process uses an agglomerative algorithm to find the best two segment clusters to merge. This process is then repeated until all potential merges fail a Bayesian Information Criterion threshold check. The final process should result in a smaller number of acoustically homogeneous speaker clusters.

Control the Number of Speakers

You can specify the minimum and maximum numbers of speakers to produce. For example, if you know that a telephone call consists of two speakers, you can use the `MinNumSpeakers` and `MaxNumSpeakers` parameters to set both the minimum and maximum number of speakers to **2** to guarantee that the process produces exactly this number of speakers.

Alternatively, you can algorithmically determine the number of speakers based on a sensitivity threshold. In this case, you can change the `MergeThresh` parameter from the default value of `0.0` to ensure that more or fewer speakers are produced.

For more information on these parameters, see the *HPE IDOL Speech Server Reference*.

Processing Time

The recursive process of splitting speech can be very resource-intensive. If you are processing audio files longer than 10 minutes, and those files have consistent speakers, HPE recommends that you crystallize speaker information after approximately 10 minutes. For example, if your audio file is 30 minutes in length, and you crystallize the speaker information after five minutes, the process clusters the speakers in the first 5 minutes of the file. Thereafter, any subsequent speech segments are clustered into one of the speaker segments from the first five minutes of the file, rather than being assigned to new speakers. This crystallization means that classification of subsequent speech segments is faster.

You can also configure processing depending on whether accuracy or speed is more important. For instance, full matrices are more accurate, but slower; if processing speed is more important to you than accuracy, you could use diagonal covariance matrices (which are faster but less accurate) instead.

For more information on using the `DiagCov` and `FixTime` parameters, see the *HPE IDOL Speech Server Reference*.

Chapter 13: Identify Speakers in Audio

This section describes how to perform speaker identification and speaker segmentation.

- Overview 167
- Create Speaker ID Feature Files 167
- Train Speaker Templates 168
- Estimate Speaker Score Thresholds 170
- Package Templates 175
- Identify Speakers in Audio 178
- Troubleshooting 180

Overview

> **NOTE:**
> HPE IDOL Speech Server offers two sets of speaker identification tasks, based on different technologies. This section uses examples of the iVector-based tasks, but the original set of tasks are still available. The two sets of tasks have identical parameters and options unless otherwise specified. The previous tasks are maintained mainly for backwards compatibility, but in some cases might work better than new iVector tasks. The original tasks have same name as the iVector-based tasks, but without the `Iv` prefix.

The speaker identification operation identifies sections of audio that contain speech from known speakers. HPE IDOL Speech Server lets you build a set of speaker templates to be identified based on audio samples that represent each speaker. This speaker set can be considered as either an *open-set*, or a *closed-set*:

- An **open-set** allows for the possibility of speakers in the audio that are unknown. Sections of speech that do not match any of the known speakers are identified as being from an unknown speaker. To achieve this, a score threshold is estimated for each speaker. A hit is considered genuine only if the score is over the threshold estimated for the specific speaker template. Having trained the speaker templates, the thresholds are calculated based on typical true and false hit scores for each template generated from a further set of audio samples.
- A **closed-set** assumes that all speakers in the audio being processed are from the closed speaker set. There are no score thresholds applied in this case.

Create Speaker ID Feature Files

Audio samples are used for training speaker templates, estimating speaker score thresholds, and for identification. There are tasks supporting these functions that work directly from an audio file (or stream). However, these tasks can only take a single audio source as input, due to the pipeline used for processing the audio.

For template training and for threshold estimation, you might want to use multiple audio files in a single task. To do this, create a speaker ID feature file for each audio file that you want to use, and then present the set of feature files to HPE IDOL Speech Server.

To create a speaker ID feature file

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`IvSpkIdFeature`**.
`File`	The audio file that contains sample speech from one person.
`Out`	The name of the speaker ID feature file to create.

For example:

```
http://localhost:15000/action=AddTask&Type=IvSpkIdFeature&File=C:/Data/BrownSpeech1
.wav&out=BrownSpeech1.ivp
```

This action uses port `15000` to instruct HPE IDOL Speech Server, which is located on the local machine, to create the `BrownSpeech1.ivp` feature file using the `BrownSpeech1.wav` file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the speaker template feature file.

You can set additional parameters. For details of the optional parameters, see the *HPE IDOL Speech Server Reference*.

Train Speaker Templates

- Create a Speaker Template from a Single Audio File 169
- Create a Speaker Template from Multiple Feature Files 169

You must create a speaker template for each speaker that you want to identify.

HPE recommends that you should use a minimum of five minutes of speech data for each speaker. There should be no speech from other speakers present in the training audio. In general, you should use good quality audio samples that contain only the speaker's voice and no significant background noise. However, it is important where possible to include examples of the speaker from a typical range of recording situations and environments that might be expected in the final system (indoors, outdoors, noisy, and so on). The spoken content can contain any vocabulary.

There are two ways to train speaker templates:

- **Single audio file**: HPE IDOL Speech Server takes a single audio file that contains speech from a single speaker, and generates a single speaker template file. This approach is the most straightforward, but if the speech data you wish to use is stored in multiple audio files, you must use a third-party audio editing tool to combine them into a single file.
- **Multiple audio files**: This is a two-stage process, whereby you first create a set of speaker ID feature files from a set of audio files that contain speech from the single speaker, and then train a model on this set. With this approach, you can use more than one audio file to train a speaker

template, although this process does involve sending a number of action requests for generating each template.

Create a Speaker Template from a Single Audio File

This task takes a single audio file containing speech data from the speaker to be trained, and creates a new speaker template file.

To create a speaker template from a single audio file

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`IvSpkIdTrainWav`**.
`File`	The audio file that contains sample speech from one person.
`Out`	The name of the speaker template file to create. You should include the iVector template file extension (`.iv`).

For example:

```
http://localhost:15000/action=AddTask&Type=IvSpkIdTrainWav&file=C:/Data/BrownSpeech
.wav&out=Brown.iv
```

This action uses port `15000` to instruct HPE IDOL Speech Server, which is located on the local machine, to create the `Brown.iv` template file by using the `BrownSpeech.wav` file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the speaker template file.

To process streamed audio, use the `IvSpkIdTrainStream` task. For more details about this standard task, see the *HPE IDOL Speech Server Reference*.
You can set additional parameters. For details of the optional parameters, see the *HPE IDOL Speech Server Reference*.

Create a Speaker Template from Multiple Feature Files

A two-step process allows you to perform speaker training with multiple audio files:

1. Create a set of Speaker ID feature files by using the `IvSpkIdFeature` task (see Create Speaker ID Feature Files, on page 167 for more information).
2. Use these feature files to create the speaker template file.

Assuming you have already created a set of feature files, you can train the new speaker template from this set by using the `IvSpkIdTrain` task.

First you must create a list file that contains a list of all the feature files. You can do this manually, or by using the List Manager.

Each element of the list should be the file name relative to the Speaker ID directory, and must include the file extension.

For example:

```
BrownSpeech1.ivp
BrownSpeech2.ivp
BrownSpeech3.ivp
BrownSpeech4.ivp
```

> **NOTE:**
> If the files are not stored in the Speaker ID directory, you can use the `DataPath` parameter to specify the location.

For more information about HPE IDOL Speech Server's list manager, see Create and Manage Lists, on page 102.

After you have created the list, send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`IvSpkIdTrain`**.
`DataList`	A list file that lists the feature files to use.
`Out`	The name of the speaker template file to create.

For example:

```
http://localhost:15000/action=AddTask&Type=IvSpkIdTrain&DataList=ListManager/BrownList&Out=Brown.iv
```

This action uses port `15000` to instruct HPE IDOL Speech Server, which is located on the local machine, to create the `Brown.iv` template using the feature files listed in the `BrownList` list file.

You can set additional parameters. For details of the optional parameters, see the *HPE IDOL Speech Server Reference*.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the speaker template file.

Estimate Speaker Score Thresholds

When identifying the most likely speaker in a section of audio, HPE IDOL Speech Server scores how closely the segment acoustic properties match with each of the speaker templates. For *closed-set* operation, the top-scoring speaker is simply taken as being the true result.

However, for *open-set* identification, HPE IDOL Speech Server needs to allow for unknown speakers in the audio. It does this by estimating a score threshold for each speaker; the hit is considered valid only if a template scores above this threshold. If for any audio segment the top-scoring template falls below the threshold associated with that speaker, the segment is assumed to be an unknown speaker.

The score threshold for each speaker template is based on an analysis of the speaker match scores observed for that template against both matching speaker data (true examples), and non-matching speaker data (false examples).

The IvSpkIdDevelWav task takes a single audio file, along with the name of the speaker the file is associated with, and generates score statistics for one or more speaker templates. These statistics are then stored in an iVector template development file (.ivd).

> **NOTE:**
> If the speaker is not in the set, you can set the speaker name to “Unknown”.

You must run the IvSpkIdDevelWav task once for each audio file to be used in threshold estimation. You can choose to append the scores for each audio file to a single .ivd file (the default method), or to create a separate development file for each audio file. You can use one or more development files when estimating the threshold for each speaker template.

To append the scores to a common development file, you must ensure that the file does not exist before you run the first IvSpkIdDevelWavtask task.

The creation of an individual development file for each audio file ensures that the statistics do not get inadvertently appended to a file that already existed before running the first IvSpkIdDevelWav task (for example, from a previous HPE IDOL Speech Server installation). You must specify a unique name for the development file each time that you run the task, to avoid overwriting files.

You can specify the method to use by using the DevAppend configuration parameter in the task's IvDevel module, which you can set by using the Append parameter on the command line. For more information about this parameter, see the *HPE IDOL Speech Server Reference*.

To generate a development score file

1. Gather together the required audio files for testing, including:
   - At least one file for each speaker that contains speech from that speaker only; aim to use a minimum of five minutes of speech for each speaker.

     > **NOTE:**
     > Do not use the same audio that you used to create the speaker templates.

   - Files that contain unknown speakers (those not in the training set).

     > **NOTE:**
     > It is important to use a substantial amount of unknown speaker data, from a wide range of speakers, to correctly tune the thresholds.

2. Create a list of the speaker templates. Each list entry must include the name of the speaker, and the name of their template file. Use the format:

   speakerLabel;*templateFile*

   For example:

   ```
   Brown;brown.iv
   Jones;jones.iv
   Smith;smith.iv
   ```

   For more information about HPE IDOL Speech Server's list manager, see Create and Manage Lists, on page 102.
3. For each audio file, send an AddTask action to HPE IDOL Speech Server, and set the following parameters:

Type	The task name. Set to **IvSpkIdDevelWav**.
File	The audio file that contains the speaker example speech.
DataLabel	The name of the speaker that the audio is associated with.
TemplateList	The list file that specifies the set of speaker templates to use.
DevFile	The development file (.ivd) to create or update.

For example:

```
http://localhost:15000/action=AddTask&Type=IvSpkIdDevelWav&File=C:/Data/BrownSpeech4.wav&DataLabel=Brown&TemplateList=ListManager/speakers&DevFile=speakers.ivd
```

This action uses port 15000 to instruct HPE IDOL Speech Server, which is located on the local machine, to generate match statistics based on audio from the speaker named Brown, in the audio file BrownSpeech4.wav, against all of the speaker templates specified in the speakers list. The results are written to the speakers.ivd development file.

You can set additional parameters. For details of the optional parameters, see the *HPE IDOL Speech Server Reference*.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the .ivd file.

To process streamed audio, use the StreamSidOptimize task. For more details about this standard task, see the *HPE IDOL Speech Server Reference*.

To estimate Speaker Template score thresholds

After you gather both positive and negative score statistics for each of the speaker templates, you can calculate the threshold associated with each speaker. This threshold is stored within the speaker template file.

You can do this for each speaker template individually, or across the whole set at once. The example given here shows the latter approach.

You can specify multiple template development files in a list file, or just a single development file. Again, the latter approach is shown here.

You can use the Bias parameter to bias the threshold calculated towards fewer false positives (at the likely cost of more misses), or the other way around. Increase the value of the Bias parameter to reduce false positives and increase *precision*, lower it to reduce misses and increase *recall*.

For details on other options associated with this task, see the *HPE IDOL Speech Server Reference*.

- To estimate the thresholds for a set of speaker templates, given a single development score file, send an AddTask action to HPE IDOL Speech Server, and set the following parameters:

Type	The task name. Set to **IvSpkIdDevelFinal**.
DevFile	The input template development file.

TemplateList	A list file that specifies the templates to use.
Bias	The bias setting to use when calculating thresholds.
OutPath	The output path for the updated speaker templates.
OutExt	The file extension for output speaker templates.

> **NOTE:**
> If you do not set either the OutPath or OutExt parameters, HPE IDOL Speech Server overwrites the original templates.

For example:

```
http://localhost:15000/action=AddTask&Type=IvSpkIdDevelFinal&DevFile=speakers.ivd&TemplateList=ListManager/speakers&Bias=0.2
```

This action uses port 15000 to instruct HPE IDOL Speech Server, which is located on the local machine, to use the development scores in speakers.ivd to calculated thresholds (using a Bias value of 0.2 when balancing recall against precision) for each speaker template specified in the speakers list. HPE IDOL Speech Server updates the template files in place to contain the threshold values calculated.

You can set additional parameters. For details of the optional parameters, see the *HPE IDOL Speech Server Reference*.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.

To modify the threshold of a single template

You can use the IvSpkIdTmpEditThresh standard task to modify the threshold of a single template by specifying the template file (.iv).

- Send an AddTask action to HPE IDOL Speech Server, and set the following parameters:

Type	The task name. Set to **IvSpkIdTmpEditThresh**.
TemplateFile	The name of the template to modify.
Thresh	The value to use for the threshold.

For example:

```
http://localhost:15000/action=AddTask&Type=IvSpkIdTmpEditThresh&TemplateFile=brown.iv&Thresh=0.5
```

This action uses port 15000 to instruct HPE IDOL Speech Server, which is located on the local machine, to set the threshold of the brown.iv template file to 0.5. HPE IDOL Speech Server updates the template file in place to contain the new threshold value.

You can set additional parameters. For details of the optional parameters, see the *HPE IDOL Speech Server Reference*.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.

To retrieve information on a single template

You can use the `IvSpkIdTmpInfo` standard task to write information on a specified template file to a log file.

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`IvSpkIdTmpInfo`**.
`TemplateFile`	The name of the template file to retrieve information for.
`Log`	The log file to write the information to.

For example:

```
http://localhost:15000/action=AddTask&Type=IvSpkIdTmpInfo&TemplateFile=brown.iv&Log=brown.log
```

This action uses port `15000` to instruct HPE IDOL Speech Server, which is located on the local machine, to write information on the `brown.iv` template file to the log file `brown.log`.

You can set additional parameters. For details of the optional parameters, see the *HPE IDOL Speech Server Reference*.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the log file.

Log File Example

```
<TEMPLATE_0>
  <NAME> test.atf </NAME>
  <THRESH_ENABLED> Yes </THRESH_ENABLED>
  <THRESH_VALUE> 1.158 </THRESH_VALUE>
  <NCOMPS> 1023 </NCOMPS>
  <SHARE_ICOV> Yes </SHARE_ICOV>
  <SHARE_MEANS> Yes </SHARE_MEANS>
  <SHARE_MEANS_PERCENT> 23.4604 </SHARE_MEANS_PERCENT>
</TEMPLATE>
```

This file shows some information about how the template was trained and optimized, along with information about the template. The log file includes the following fields:

`<TEMPLATE_0>`	The start of information on template 0, and so on.
`<NAME>`	The name associated with the template.
`<THRESH_ENABLED>`	Whether a score threshold is enabled for this template.
`<THRESH_VALUE>`	The score threshold that has been estimated for this template.
`<NCOMPS>`	The number of components used in this template. **NOTE:** This information is not available for iVector-based templates.

<SHARE_ICOV>	Whether this template shares variance statistics with a base template. **NOTE:** This information is not available for iVector-based templates.
<SHARE_MEANS>	Whether this template shares mean parameters with a base template. **NOTE:** This information is not available for iVector-based templates.
<SHARE_MEANS_PERCENT>	The percentage of mean parameter components shared with the base template. **NOTE:** This information is not available for iVector-based templates.

Package Templates

You can use a set of individual speaker template files during identification by supplying a list file that specifies the templates to use. However, it might be convenient to package these templates into a single speaker set file.

Using a speaker set file has several advantages:

- A single file simplifies the usage and distribution of the template set.
- The background model that is used during speaker training is packaged with the speaker templates, removing any chance of model mismatches if the base background model is subsequently updated.

You can use standard HPE IDOL Speech Server tasks to add templates to an audio template set file (`.ats`), remove templates from a set file, modify the threshold of a single template stored within an audio template set file, or to return information on the contents of a set file or an individual template file.

To add templates to an audio template set file

The `IvSpkIdSetAdd` task takes one or more audio template files, and adds them to an audio template set file. If the set file already exists prior to running the task, HPE IDOL Speech Server adds the templates to the existing set.

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`IvSpkIdSetAdd`**.
`TemplateList`	A list file that specifies the templates to use, along with the name associated with each template.
`TemplateSet`	The name of the template set file.

For example:

```
http://localhost:15000/action=AddTask&Type=IvSpkIdSetAdd&TemplateList=ListManager/speakers&TemplateSet=speakers.ivs
```

This action uses port `15000` to instruct HPE IDOL Speech Server, which is located on the local machine, to create the `speakers.ivs` template set file containing the templates listed by the `Listmanager/speakers` list file.

You can set additional parameters. For details of the optional parameters, see the *HPE IDOL Speech Server Reference*.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the speaker template set file.

To remove a template from an audio template set file

This task removes the named template from the audio template set. If the template named is not found within the set, a task error is given.

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`IvSpkIdSetDelete`**.
`TemplateName`	The name associated with the template to remove.
`TemplateSet`	The template set file from which to remove the template.

For example:

```
http://localhost:15000/action=AddTask&Type=IvSpkIdSetDelete&TemplateName=Brown&TemplateSet=speakers.ivs
```

This action uses port `15000` to instruct HPE IDOL Speech Server, which is located on the local machine, to remove the template associated with the name `Brown` from the `speakers.ivs` template set.

You can set additional parameters. For details of the optional parameters, see the *HPE IDOL Speech Server Reference*.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the speaker template set file.

To modify the threshold of a single template in an audio template set file

You can use the `SpkIdSetEditThresh` task to modify the threshold of a single template in an audio template set file.

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`IvSpkIdSetEditThresh`**.
`TemplateName`	The name of the template to modify.
`TemplateSet`	The template set file to modify.
`Thresh`	The value to use for the threshold.

For example:

```
http://localhost:15000/action=AddTask&Type=IvSpkIdEditThresh&TemplateName=Brown&Tem
plateSet=speakers.ivs&Thresh=0.5
```

This action uses port `15000` to instruct HPE IDOL Speech Server, which is located on the local machine, to set the threshold of the template associated with the name `Brown` in the `speakers.ivs` template set file to `0.5`.

You can set additional parameters. For details of the optional parameters, see the *HPE IDOL Speech Server Reference*.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the log file.

To retrieve information on an audio template set file

This task produces a log file that lists the contents of the specified audio template set file.

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`IvSpkIdSetInfo`**.
`TemplateSet`	The template set file to retrieve information for.
`Log`	The log file to write the information to.

For example:

```
http://localhost:15000/action=AddTask&Type=IvSpkIdSetInfo&TemplateSet=speakers.ivs&
Log=speakers.log
```

This action uses port `15000` to instruct HPE IDOL Speech Server, which is located on the local machine, to write information on the `speakers.ivs` template set file to the log file `speakers.log`.

You can set additional parameters. For details of the optional parameters, see the *HPE IDOL Speech Server Reference*.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the log file.

Log File Example

```
<COMPSELECT> 20 </COMPSELECT>
<NTEMPLATES> 3 </NTEMPLATES>
<TEMPLATES>
  <TEMPLATE_0>
    <NAME> Brown </NAME>
    <THRESH_ENABLED> Yes </THRESH_ENABLED>
    <THRESH_VALUE> 35.8945 </THRESH_VALUE>
  </TEMPLATE>
  <TEMPLATE_1>
    <NAME> Cameron </NAME>
    <THRESH_ENABLED> Yes </THRESH_ENABLED>
    <THRESH_VALUE> 36.25 </THRESH_VALUE>
```

```
  </TEMPLATE>
  <TEMPLATE_2>
    <NAME> Clegg </NAME>
    <THRESH_ENABLED> Yes </THRESH_ENABLED>
    <THRESH_VALUE> 36.5571 </THRESH_VALUE>
  </TEMPLATE>
</TEMPLATES>
```

This file shows some information about how the templates were trained and optimized, along with information about each template stored in the set. The log file includes the following fields:

<COMPSELECT>	How many base model components are used when generating the iVectors.
<NTEMPLATES>	The number of templates in the set.
<TEMPLATE_0>	The start of information on template 0, and so on.
<NAME>	The name associated with the template.
<THRESH_ENABLED>	Whether a score threshold is enabled for this template.
<THRESH_VALUE>	The score threshold that has been estimated for this template.

Identify Speakers in Audio

After you have trained a set of speaker templates, you can analyze audio to identify any sections where the trained speakers are present. To process an audio file, use the `SpkIdEvalWav` task. To process an audio stream, use the `SpkIdEvalStream` task.

You can specify the audio templates to use either by specifying a list as the value of the `TemplateList` parameter, or by specifying a template set as the value of the `TemplateSet` parameter. If you do not set any templates, HPE IDOL Speech Server performs speaker segmentation and gender identification, but with no speaker labels.

To identify speakers in an audio file

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`SpkIdEvalWav`**.
`File`	The audio file to process.
`TemplateSet`	The speaker template set file to use.
`TemplateList`	A list file that specifies a set of templates to use (if a set file is not specified in the `TemplateSet` parameter).
`ClosedSet`	Whether this is a closed-set test (by default, this parameter is set to `False`, resulting in an open-set test).
`Out`	The file to write the speaker identification results to.

  You can set additional parameters. For details of the optional parameters, see the *HPE IDOL Speech Server Reference*.

For example:

```
http://localhost:15000/action=AddTask&Type=SpkIdEvalWav&File=C:\Data\Speech.wav&TemplateSet=speakers.ats&ClosedSet=False&Out=results.sid
```

This action uses port `15000` to instruct HPE IDOL Speech Server, which is located on the local machine, to search the `Speech.wav` file for speakers based on the template set file `speakers.ats`, and to write the identification results to the `results.sid` file. Because the test is set to be open-set, HPE IDOL Speech Server marks sections where no speaker scores above their respective thresholds as `Unknown_`.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the results file. See Find Recommended Language Resources to Use in a Task, on page 95.

Format of Speaker Identification Results

HPE IDOL Speech Server supports two speaker identification output formats: CTM and XML.

The following example shows CTM output produced by the `SpkIdEvalWav` task.

```
1    A    0.000       0.520       Unknown_       NonSpeech_       0.000
1    A    0.520       10.030      Brown          MALE             3.540
1    A    10.550      0.080       Unknown_       NonSpeech_       0.000
1    A    10.630      9.460       Unknown_       FEMALE           0.000
1    A    20.090      6.150       Smith          MALE             6.983
```

From left to right, the columns in the CTM file contain:

- The channel ID (usually `1`)
- A fixed field, `A`
- The start time of the processed segment in seconds
- The duration of the processed segment in seconds
- The recognized speaker, or `Unknown_`.
- The gender of the speaker (or `NonSpeech_`, if a non-speech segment)
- The score for the recognized speaker (`0.000` if non-speech or an unknown speaker)

> **NOTE:**
> The score for an identified speaker represents how well the processed speech matches the template. Scores can be negative or positive depending on the type of score normalization used, but in all cases a higher value represents a score that is closer to the model.

The following example shows XML output with the mode set to default:

```
<sid_transcript>
	<sid_record>
		<start>0.000</start>
		<end>0.520</end>
		<label>Unknown_</label>
		<gender>NonSpeech_</gender>
		<score>0.000</score>
	</sid_record>
	<sid_record>
		<start>0.520</start>
		<end>10.550</end>
		<label>Brown</label>
		<gender>MALE</gender>
		<score>3.540</score>
	</sid_record>
</sid_transcript>
```

Troubleshooting

HPE IDOL Speech Server provides several methods for troubleshooting performance issues.

- Generate Diagnostics, below
- Improve Performance, on page 182
- Warning Messages, on the next page
- Error Messages, on page 183

Generate Diagnostics

You can configure all speaker identification-related tasks to generate a diagnostics file. The diagnostics file logs the task initialization, processing, and completion, along with any warnings.

To return diagnostic information for a task

- Include the `DiagLevel` and `DiagFile` parameters when you send the `AddTask` action. Set `DiagLevel` to a value greater than `0` to enable diagnostics. The higher the value, the more information is given. The largest value is `3`. Set `DiagFile` to the name of the file to write the diagnostic information to (if you do not set this parameter, HPE IDOL Speech Server automatically generates an output file name).

For example:

```
http://localhost:15000/action=AddTask&Type=SpkIdEvalWav&File=C:\Data\Speech.wav&TemplateSet=speakers.ats&ClosedSet=False&Out=results.sid&DiagLevel=3&DiagFile=results.diag
```

This action uses port `15000` to instruct HPE IDOL Speech Server, which is located on the local machine, to perform the `SpkIdEvalWav` task on the `Speech.wav` file and write the results to the `results.ctm` file and the diagnostics information to `results.diag`.

> **NOTE:**
> The `SpkIdFeature`, `SpkIdSetAdd`, `SpkIdSetDelete`, and `SpkIdSetInfo` tasks do not support the creation of diagnostic files. However, the `SpkIdSetAdd`, `SpkIdSetDelete`, and `SpkIdSetInfo` tasks all generate a log file.

Warning Messages

Depending on the speaker ID task, HPE IDOL Speech Server can return the following warnings.

Task	Warning message	Recommended action
`SpkIdTrain`, `SpkIdTrainWav`, `SpkIdTrainStream`	Can only share base component variance if UBM is set	Set the base model to use, or switch off component sharing.
	Can only share base component means if UBM is set	Set the base model to use, or switch off component sharing.
	Problem opening audio feature file	Check that all the feature files listed in the `DataList` file exist, and are non-empty.
	Could not read feature file header – invalid format?	Ensure that all input feature files are in the correct format (that is, generated by using the `SpkIdFeature` task).
	Feature frame inconsistency detected with file	Ensure that all input feature files being used to train the templates were trained with the same configuration (for example, that `nFeatures` was the same in all cases).

	Input label file is longer than audio	Check that the label file being used to mark speaker sections matches the audio in terms of the total duration.
	A smaller proportion of the audio was identified as speech than expected	Ensure that enough actual speech data is available for training. Check the audio file to validate whether a large proportion was indeed silence or noise. If not, you might need to increase the `LowEnergyValue` setting in the `normalizer` module when you generate features.
`SpkIdDevelFinal`	No positive examples for template	Ensure that you provide positive audio examples (data from each speaker) for each speaker template.
	No positive examples for template)	Ensure that you provide negative audio examples (data from speakers other than just the trained speaker) for each speaker template.
	No development scores found for speaker – threshold not set	Ensure that all speaker templates are included when you run the development tasks (`SpkIdDevel`, `SpkIdDevelWav`, or `SpkIdDevelStream`).

Improve Performance

Some common situations can reduce the performance of speaker identification.

Training and test data differ in audio quality	Try to use training data for each speaker that closely resembles the recording conditions and quality that you expect in the files that you want to process.
Unbalanced speaker thresholds	If HPE IDOL Speech Server has too many false positives, use a higher `Bias` value when you finalize the speaker score thresholds (in the `SpkIdDevelFinal` task). If the false negative rate is too high, use a lower `Bias` value.
Insufficient training or optimization data	HPE recommends that you use at least five minutes of data for each speaker for training, and more if possible. A similar amount of data is required for each speaker for the development tasks if you are training score thresholds for open-set identification. If you use less data, this can compromise the general performance of the speaker templates.
Insufficient 'unknown' data used during optimization	This situation can lead to poor speaker thresholds, which in turn lead to excessive false positives.
Very short audio segments are used in identification	Short audio segments can reduce the accuracy of speaker identification. Use the `MinSpeech` and `MinNonSpeech` parameters to specify the minimum size of audio segments, and the `DiscardShort` parameter to set the minimum segment size before discarding the result.

Error Messages

If you receive errors associated with actions (for example, incorrect parameters), see the individual parameters in the *HPE IDOL Speech Server Reference* for the correct usage.

Chapter 14: Identify Languages in Audio

This section describes how to identify languages being spoken in an audio file.

- Overview 185
- Language Identification Modes 185
- Configure Language Identification Tasks 186
- Run Language Identification 186
- Create Your Own Language Classifiers 189
- Troubleshooting 198

Overview

HPE IDOL Speech Server can identify the languages that are being spoken in a section of audio.

You can use the language ID base classifier packs (available for both 8 kHz and 16 kHz audio) to perform language identification tasks straight out of the box. You can also create your own language classifiers, either to identify languages that are not covered by the pack, or to produce classifiers that are more closely matched to the properties of your target audio than the default classifiers.

You can train language classifiers for any spoken language, regardless of whether that language is supported for speech-to-text. You can train transcriptions with audio data only; transcriptions are not required.

> **NOTE:**
> To use the installed language classifier set for telephony, you must change the language ID base pack to `SYLS-tel`. You must also set the class list to be the classifier list file that is stored in the 8k classifiers directory, for example: `Classifiers-3.1-8k/classifiers.txt`.

> **NOTE:**
> If you know the languages that are likely to occur in your audio files, HPE recommends that you restrict the language classifier set to include only the classifiers for those languages. To do this, set the `LangList` parameter when you submit a language identification action.

For best performance, HPE recommends that you train a set of classifiers based on example data that is representative of the data that you want to analyze. If you use the base classifier pack, HPE recommends that you optimize the classifiers on your own data. For instructions, see Optimize the Language Identification Set, on page 194.

Language Identification Modes

Language identification can run in three modes:

- **CUMULATIVE**. Cumulative language detection returns the running identification score at periodic intervals. This score is the score for all the audio from the start to the current point. This mode is the

most reliable way to determine the language for a whole file (assuming it contains only one language), because the final result is calculated across the entire file.

- **SEGMENTED**. Segmented language detection splits the incoming audio into fixed-sized chunks and returns the identification results for each chunk, independent of the results of neighboring chunks. You can use this mode to determine if there are multiple languages present, although it does not give the exact boundary points.
- **BOUNDARY**. Boundary detection-based language recognition seeks to determine boundaries in the audio where the language changes, and returns the identification results between boundaries. Although this mode is potentially powerful, it can be more difficult to configure than the other two modes.

Configure Language Identification Tasks

To perform language identification tasks, HPE IDOL Speech Server requires files from the Language ID resource pack. There are two versions of the pack available:

- **Language ID**. Use this pack to process 16 kHz data. The pack contains two component packs:
  - Base classifier pack. Contains pretrained language classifiers for 20 languages.
  - SYLS language pack. Contains files required to create language identification feature files.
- **Language ID Telephony**. Use this pack to process 8 kHz data. It contains an SYLS language pack required to create language identification feature files. A base classifier pack is not available for telephony data.

Download the packs from the HPE Download Center.

The Language ID pack is configured in the `[SYLS]` section of the configuration file. Before you run language identification tasks, ensure that the settings are correct in this section. For more information about how to configure language packs, see Configure Language Packs, on page 59.

For language identification and language pack optimization tasks, you can specify a subset of language classifiers to use from the base classifier pack. Use the `LangList` configuration parameter in the `langid` or `lidoptimizer` modules to specify the languages.

Run Language Identification

The process of running language identification tasks is very similar regardless of which mode it is run in. As such, the bulk of this section focuses on segmented identification, with significant differences for other modes described where appropriate.

To identify the languages in streamed audio, use one of the `LangIdBndStream`, `LangIdCumStream`, or `LangIdSegStream` tasks, depending on the mode that you want to use. If you already have language identification feature (.lif) files, use one of the `LangIdBndLif`, `LangIdCumLif`, or `LangIdSegLif` tasks. For details about these standard tasks, see the *HPE IDOL Speech Server Reference*.

Use the following procedure to identify the languages in an audio file.

To identify languages in an audio file

1. Create a list that contains the file names (including file extensions) of the classifiers to use.

   For more information about HPE IDOL Speech Server's list manager, see Create and Manage Lists, on page 102.
2. Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`LangIdSegWav`** for segmented mode, **`LangIdBndWav`** for boundary mode, or **`LangIdCumWav`** for cumulative mode.
`File`	The audio file to process. To restrict processing to a section of the audio file, set the start and end times in the `wav` module (for information about how to configure the `wav` module, see the *HPE IDOL Speech Server Reference*).
`Out`	The file to write the language identification results to.

   > **NOTE:**
   > If you want to change the audio sample rate, or if you want to use your own custom classifiers, you must also set the `ClassList` parameter. You might also need to specify the `ClassPath` parameter, depending on the location of the classifier files. See the *HPE IDOL Speech Server Reference* for more information.

   > **NOTE:**
   > If you use the base classifier pack, set the languages that you want to identify in the `LangList` configuration parameter in the `langid` module.

   If you set `Type` to **`LangIdBndWav`**, you must also set the `OutB` parameter.

`OutB`	The file to write the boundary point information to.

For example:

```
http://localhost:13000/action=AddTask&Type=LangIdSegWav&File=C:\Data\Speech.wav&Cla
ssList=ListManager\OptClassSet&ClassPath=C:\LangID\&Out=SpeechLang1.ctm
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to identify languages in the `Speech.wav` file using the language classifiers specified in the `OptClassSet` list, and to write the identification results to the `SpeechLang1.ctm` file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the results file. See Find Recommended Language Resources to Use in a Task, on page 95.

HPE IDOL Speech Server displays the results in XML format in your web browser. You can also open the .ctm file from the configured HPE IDOL Speech Server temporary directory (or another location if you specified a path in the `Out` parameter).

The following is an example of the .ctm output produced by the `LangIdSegWav` task.

```
1     L1          0.00        30.58       English     1.000       1.252
1     L2          0.00        30.58       German      0.686       1.252
1     L3          0.00        30.58       French      0.550       1.252
1     L1          30.58       28.30       German      1.000       1.306
1     L2          30.58       28.30       English     0.562       1.306
1     L3          30.58       28.30       Italian     0.517       1.306
1     L1          58.88       31.12       English     1.000       1.295
1     L2          58.88       31.12       French      0.680       1.295
1     L3          58.88       31.12       German      0.511       1.295
```

From left to right, the columns in the .ctm file contain:

- The channel ID (usually `1`)
- The ranking of the language result at this time (`L1` is the top result, `L2` the next best, and so on)
- The start time of the processed segment in seconds
- The duration of the processed segment in seconds
- The identified language
- The score for this language (if normalized scores are being used, this score ranges from `0.0` to `1.0`; otherwise a log score is reported)
- The confidence for the highest-ranked decision in the current segment (`1.0` and above–the higher the score, the more confident the system is that `L1` is the correct answer)

The example shows a 90-second file being recognized in segments, each approximately 30 seconds in duration. For the first segment, English is the language that is identified as being the most likely (`L1`), followed by German (`L2`) and French (`L3`). For the next segment, German has the highest confidence score. For the final segment, English has the highest confidence score again. In `SEGMENTED` mode, it is common to see different results for each segment, because the language might change throughout the file. `CUMULATIVE` mode assesses the most dominant language across the whole file, so you would not expect to see these changes.

The following example shows some of the same information displayed in XML format.

```
<lid_transcript>
       <lid_record>
              <start>0.000</start>
              <end>30.580</end>
              <label>English</label>
              <score>1.000</score>
              <confidence>1.252</confidence>
              <rank>1</rank>
       </lid_record>
       <lid_record>
              <start>0.000</start>
              <end>30.580</end>
              <label>German</label>
```

```
                <score>0.686</score>
                <confidence>1.252</confidence>
                <rank>2</rank>
        </lid_record>
</lid_transcript>
```

This output format is common to the SEGMENTED and CUMULATIVE modes. For the BOUNDARY mode, the output is a little different. The main results file, specified by the Out parameter, is unchanged in format. However, the time points occur whenever a language change is detected, instead of after a fixed time period. The BOUNDARY mode also produces an extra results file, specified by the OutB parameter. To retrieve this file, send a GetResults action that includes the parameter Label=OutB. The file provides information on the boundary change points only. For example:

```
1 X 21.97 21.97 English_French 1.000
1 X 61.82 61.82 French_English 1.000
```

From left to right, the columns in this file contain:

- The channel number, usually 1
- A fixed field, X
- The time of the boundary change
- The time of the boundary change (repeated)
- The languages either side of the boundary
- The score (fixed at 1.0)

The following example shows the same results displayed in XML format:

```
<lib_transcript>
        <lib_record>
                <time>21.970</time>
                <from>English</from>
                <to>French</to>
        </lib_record>
        <lib_record>
                <time>61.820</time>
                <from>French</from>
                <to>English</to>
        </lib_record
</lib_transcript>
```

The XML shows that the language changed from English to French after 21.970 seconds, and then from French back into English after 61.820 seconds.

Create Your Own Language Classifiers

HPE IDOL Speech Server requires a classifier file for each language that you want to identify. The base classifier pack provided with HPE IDOL Speech Server covers the following languages for broadband (16 kHz) audio; for any other languages, or to process telephony (8 kHz) audio, you must create your own classifiers.

Arabic	Hebrew	Portuguese
Danish	Italian	Romanian
Dutch	Japanese	Russian
English	Korean	Slovak
French	Mandarin	Spanish
German	Persian	Swedish
Greek	Polish	

For each language, gather a set of audio files that contain speech from that language only. The audio must not include excessive music or noise, although it must closely resemble the quality of audio that you intend to process.

You must convert each audio file into a language identification feature (.lif) file.

Create Language Identification Feature Files

Follow the steps to convert audio files into language identification feature files.

To convert an audio file into a language identification feature file

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`LangIdFeature`**.
`File`	The audio file to process.
`Out`	The name of the feature file to create.

For example:

```
http://localhost:13000/action=AddTask&Type=LangIdFeature&File=C:\Data\FrenchSpeech.wav&Out=frenchSpeech.lif
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to create the `frenchSpeech.lif` file from the `FrenchSpeech.wav` file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the language identification feature file. See Find Recommended Language Resources to Use in a Task, on page 95.

Performance Considerations

In the 10.11 release of HPE IDOL Speech Server , language identification feature generation is based on a DNN decode, similar to that used in speech-to-text. This feature provides greater accuracy than decodes that use the previous acoustic model technology, but at the expense of slower processing speed.

Depending on your hardware specification, you might want to switch to using acoustic models instead of DNN decodes.

> **NOTE:**
> This process also applies if you are running language identification from a wav file or an audio stream, which generates a language ID feature stream as part of the process.

To run language identification without DNNs

1. **Disable DNN usage**. For all actions that use the base SYLS or SYLS-tel language packs, specify `DnnFile=None` in the action to disable DNN usage.
2. **Specify the language classifiers**. If you are using the base language classifiers in the 10.11 release, you must specify the non-DNN classifier list. To do this, change entries in the configuration file such as:

   ```
   ClList = $params.ClassList = Classifiers-3.0-16k/classifiers.txt
   ```

   to:

   ```
   ClList = $params.ClassList = Classifiers-3.0-16k/classifiers_noDNN.txt
   ```

> **NOTE:**
> If you disable the DNN when you process the test data, but you use the standard classifiers (or those trained based on DNN-generated features), the features do not match and the accuracy suffers. The same applies in the reverse situation (that is, if you use the non-DNN classifiers with DNN decoding enabled). Because of this, you must be consistent when you generate language identification features for the training, development, and evaluation stages.

Create the Language Classifier

You can use the language identification feature files to create a language classifier file.

To create a language classifier

1. Create a list that contains the names of all feature files. Include the file extensions but not the file paths.

   > **NOTE:**
   > The path is excluded so that you can move the data files at a later stage without needing to update the list. This is the case for most lists that HPE IDOL Speech Server uses. You must provide the path in an action parameter when you send an action.

   For more information about HPE IDOL Speech Server's list manager, see Create and Manage Lists, on page 102.
2. Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`LangIdTrain`**.
Context	If you are using telephony (8 kHz) data, set `Context` to **`2`** for best results.
`DataList`	The list that specifies the feature files.

`DataPath`	The path to the directory that contains the feature files specified in the `DataList`.
`Out`	The name of the language classifier to create.

For example:

```
http://localhost:13000/action=AddTask&Type=LangIdTrain&DataList=ListManager/FrenchList&DataPath=C:\LangID\Data&Out=FRFR.lcf
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to use the feature files specified in the `FrenchList` list and stored in `C:\LangID\Data` to create the `FRFR.lcf` language classifier file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the language classifier file. See Find Recommended Language Resources to Use in a Task, on page 95.

Combine Classifiers into a Language Identification Set

You must combine the individual language classifiers into a single language identification set. To identify the language being spoken, HPE IDOL Speech Server compares audio against this set.

To combine the language classifiers into a set

- Create a list of classifiers. Use the following format for each list entry:

  LanguageName;*ClassifierName*;*LanguageWeight*

  where:

LanguageName	is the name that is reported in the results.
ClassifierName	is the name of the trained classifier file for this language. **NOTE:** It is not necessary to specify the full path to the classifier in this list, because you can use an action parameter to provide this information when you use the classifier set.
LanguageWeight	is the weight to apply to the language. HPE IDOL Speech Server uses weights to scale the scores for each language before it compares them. You can leave this field empty before you run the `LangIdOptimize` task, which generates optimized weights (see Optimize the Language Identification Set, on the next page).

  NOTE:
  Separate the three fields with semi-colons (;).

  For more information about HPE IDOL Speech Server's list manager, see Create and Manage Lists, on page 102.

The following example list contains four language classifiers: English, French, German, and Italian.

```
English;ENUK.lcf;1.0
French;FRFR.lcf;1.0
German;DEDE.lcf;1.0
Italian;ITIT.lcf;1.0
```

TIP:
You can also use the optional `$sfreq` parameter at the start of the classifier list to identify the sample frequency for the classifier set.

For example:

```
$sfreq;16000
ENUK;ENUK.lcf;1.003
ESES;ESES.lcf;0.985
```

This example sets the sample frequency for this set to 16 kHz, and then lists the two classifiers in the set. In addition, usage is restricted to audio of the specified sample frequency, to prevent accidental mismatches.

Optimize the Language Identification Set

After you prepare the classifier list, you can run a language identification task. However, before you do so, HPE recommends that you optimize the language weights in the classifier list.

Optimization balances the language models. After training, some classifiers might be stronger than others owing to the properties of the training material and the languages themselves. The optimization process weights the language models so that weaker languages have increased recall, without compromising the precision for stronger language models.

The optimization process requires several audio files, each from a known language. It analyzes sections throughout each file, and determines whether each section was identified correctly. If a particular language is frequently not identified, HPE IDOL Speech Server usually increases the weighting of the language classifier. Conversely, if HPE IDOL Speech Server frequently identifies a particular language more often than it occurs, it usually reduces the weighting of the language classifier.

To optimize a language set

1. Gather the data to use. You need at least one audio file for each language represented in the classifier list. This audio data must not be the same data that you used to train the language classifiers.
2. Convert each audio file into a language identification feature file (see Create Language Identification Feature Files, on page 190).
3. Create a list that contains the name of each feature file and a label that specifies the language that the file represents. Use the following format:

   LanguageName;LifFilename

   You can specify multiple files for each language. Either type the file names in a comma-separated list, or add multiple instances of a language. For example:

   ```
   English;english1.lif
   English;english2.lif
   French;french1.lif,french2.lif
   German;german.lif
   Italian;italian.lif
   ```

   For more information about HPE IDOL Speech Server's list manager, see Create and Manage Lists, on page 102.
4. If you intend to write the optimized weights to a list in the list manager, you must create the list before you specify it in the following step.
5. Run the optimization task. Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name. Set to **`LangIdOptimize`**.
`DataList`	The list that specifies the feature files.
`DataPath`	The path to the directory that contains the feature files listed in the `DataList`.

`ClassList`	The list that specifies the classifiers (see Combine Classifiers into a Language Identification Set, on page 192).
`ClassPath`	The path to the directory that contains the language classifiers.
`Out`	The classifier list to write the optimized weights to.

For example:

```
http://localhost:13000/action=AddTask&Type=LangIdOptimize&DataList=ListManager/OptList&DataPath=C:/LangID/Data&ClassList=ListManager/ClassList&ClassPath=C:/LangID/class&Out=ListManager/OptClassSet
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to test the feature files listed in the `OptList` list against the classifiers specified in the `ClassList` list and then generate an updated classifier list–`OptClassSet`.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the updated classifier file. See Find Recommended Language Resources to Use in a Task, on page 95.

The `LangIdOptimize` action also generates a log file that contains information about the optimization process. See Review the Optimization Log File, below.

Review the Optimization Log File

When you run the classifier set optimization task, HPE IDOL Speech Server writes information about the optimization performance to a log file. To specify the log file, use the `OutputLog` parameter in the `[lidoptimizer]` section of the tasks configuration file (`speechserver-tasks.cfg`). To retrieve this log file, use the `GetResults` action, and set the `Token` action parameter to the token for the optimization task.

Related Topics

- Find Recommended Language Resources to Use in a Task, on page 95

The log file shows how the language classifiers are performing on each iteration of the optimization. The `<lidoptimize_iteration_record>` summarizes the system performance across all languages for a specific iteration. For example:

```
<lidoptimize_iteration_record>
   <iteration>11</iteration>
   <learning_rate>0.923</learning_rate>
   <avg_score>0.951</avg_score>
   <min_score>0.847</min_score>
   <std_dev>0.0107</std_dev>
   <wt_nincreased>9</wt_nincreased>
   <wt_increased>ENUK,ENUS,ESES,ESLA,ARMSA,FRFR,DEDE,NLNL,ITIT</wt_increased>
   <wt_ndecreased>1</wt_ndecreased>
   <wt_decreased>PLPL</wt_decreased>
   <wt_avgchange>0.000939</wt_avgchange>
```

```
   <wt_avgchange_abs>0.000974</wt_avgchange_abs>
   <result_delta>0.000442</result_delta>
   <best_so_far>No</best_so_far>
</lidoptimize_iteration_record>
```

The record contains the following elements.

`iteration`	The current iteration of the optimization process.
`learning_rate`	The current learning rate of the algorithm. The learning rate decreases throughout the process.
`avg_score`	The average correct score across all languages, with the current weighting.
`min_score`	The score of the worst performing language classifier.
`std_dev`	The standard deviation across the classifier scores.
`wt_nincreased`	The number of languages whose weights were increased.
`wt_increased`	The language pack codes for the languages whose weights were increased.
`wt_ndecreased`	The number of languages whose weights were decreased.
`wt_decreased`	The language pack codes for the languages whose weights were decreased.
`wt_avgchange`	The average weight change in real terms.
`wt_avgchange_abs`	The average weight change in absolute terms.
`result_delta`	The delta in the result when compared to the previous iteration.
`best_so_far`	Whether this iteration was the best iteration.

The aim of the optimization process is to optimize the values for `avg_score`, `min_score`, and `std_dev`.

The log file also contains `<lidoptimize_lang_record>` items. This item shows the performance of a specific language at a specified optimization iteration. For example:

```
<lidoptimize_lang_record>
   <iteration>11</iteration>
   <lang>HBIL</lang>
   <weight>1.031</weight>
   <score>0.947</score>
   <update_avgTrueClarity>1.105</update_avgTrueClarity>
   <update_minTrueClarity>1.040</update_minTrueClarity>
   <update_avgFalseClarity>1.110</update_avgFalseClarity>
   <update_minFalseClarity>1.041</update_minFalseClarity>
   <closest_imposter>ARMSA (33.3%)</closestImposter>
   <weight_pos1>0.934</weight_pos1>
   <weight_pos2>0.994</weight_pos2>
   <weight_neg1>1.133</weight_neg1>
```

```
   <weight_neg2>1.069</weight_neg2>
   <rel_change>0.001</rel_change>
   <rel_change_str>INCREASED</rel_change_str>k
   <next_weight>1.032</next_weight>
   <min_conf>1.011</min_conf>
   <low_conf>1.105</low_conf>
   <med_conf>1.157</med_conf>
   <high_conf>1.204</high_conf>
   <max_conf>1.318</max_conf>
   <false_conf>1.000</false_conf>
</lidoptimize_lang_record>
```

The record item shows the existing weight and the new weight for the language, as well as some information on intermediate values used to calculate it. The record also gives information on how the language performed on the last iteration, information about confusability and the closest imposter for the language, and details about the spread of confidence (from the best result to the worst).

`iteration`	The current iteration of the optimization process.
`lang`	The language that this record represents.
`weight`	The weight for this language classifier at this iteration.
`score`	The correct rate for this classifier at this iteration (that is, is the proportion of audio segments for this language that were correctly identified).
`next_weight`	The new weight for this classifier, for the next iteration.
`min_conf`	The minimum confidence seen for a true hit for this language.
`low_conf`	A low confidence value seen for a true hit for this language.
`medium_conf`	A medium confidence value seen for a true hit for this language.
`high_conf`	A high confidence value seen for a true hit for this language.
`max_conf`	The maximum confidence value seen for a true hit for this language.
`false_conf`	The maximum confidence seen for a false hit with this classifier.

After all optimization iterations are complete, the `<lidoptimize_result>` log item reports the best iteration. For example:

```
<lidoptimize_result>
       <best_iteration>4</best_iteration>
</lidoptimize_result>
```

HPE IDOL Speech Server writes the language classifier weights for the best iteration to the classifier list file. When you use this file to run language identification tasks, HPE IDOL Speech Server balances the classifier scores based on the new, trained weights.

Troubleshooting

Some common situations can reduce the performance of language identification. For example:

Music and noise in audio	Significant amounts of music and noise in audio can seriously impact the language identification results. To reduce the impact, you can enable speech detection and then skip all audio that is not identified as speech. 1. Set `DetectSpeech=True` in the `frontend` module configuration that the language identification task uses. 2. Set `ZeroSilFrames=True` in the `normalizer` module configuration section that the language identification task uses. **NOTE:** When you train a language classifier, you can set these parameters in the modules used by the `LangIdFeature` task.
Poorly balanced language classifiers	If particular languages perform significantly better than others, or HPE IDOL Speech Server consistently misidentifies sections as particular languages (false positive results), the language classifiers might not be optimally balanced. To resolve this issue, you can repeat the optimization of the language classifier set using extra data (such as the files being processed when you detected the problem) to update the classifier weights. You can also manually adjust the weighting by lowering the weights of classifiers that are being over-identified (false positives), and raising the weights of classifiers for languages that are frequently not identified (false negatives).
Mismatched audio quality between training, optimization, and identification	The audio that you use for training and optimization must closely match the audio that is processed for identification, in terms of recording type, quality, accents, and so on. Any significant mismatch in the data degrades performance.
Poor detection of language boundaries	You can use several parameters (such as `WindowSize`, `SegmentStepSize`, `SegmentSmoothWin`, `SegmentThreshold`, and so on) to tune the boundary detection algorithm. For more details about the parameters, see the *HPE IDOL Speech Server Reference*.

Error Messages

If you receive errors associated with actions (for example, incorrect parameters), see the individual parameters in the *HPE IDOL Speech Server Reference* for the correct usage.

Chapter 15: Audio Fingerprint Identification

This section describes how to search for distinctive features (audio fingerprints) in audio data.

- Overview 199
- Define the AFP Database 199
- Manage AFP Databases 201
- Detect Indexed Clips in Audio 205
- Detect Repeated Audio Sections 207
- Troubleshooting 208

Overview

Audio fingerprint (AFP) identification is the process of analyzing audio data to identify occurrences of known audio clips, such as specific pieces of music or particular adverts. This process is useful for detecting when specific adverts occur, to check for copyrighted music being played, to pick out commercial jingles, and so on.

The first step is to build a database of the audio clips to identify. Each clip is represented in the database by a sequence of distinctive features. HPE IDOL Speech Server can analyze incoming audio to detect occurrences of the stored clips. HPE IDOL Speech Server compares the target audio to the database clips and identifies sections that closely resemble the database clips.

HPE IDOL Speech Server supports two approaches to performing audio fingerprinting:

- The first approach is based on acoustic landmark matching, and is supported by a set of standard tasks (`AfpMatchWav`, `AfpMatchStream`, and so on). This approach is highly scaleable, and very fast.
- The second approach is based on acoustic template matching. Although this approach is not quite so scaleable (suitable for databases that are tens of hours in size, not hundreds), it is more robust to reverberation, echo, and other acoustic distortions. This approach is supported by a different set of standard tasks (`AfptMatchWav`, `AfptMatchStream`, and so on).

The following section covers only the first approach in detail. However, for almost all the landmark-based audio fingerprinting tasks (with the exception of the `AfpDatabaseOptimize` task), equivalent tasks exist using the template based approach. The names of these tasks are almost the same, but begin with `Afpt` instead of `Afp`. For more information on the template-based tasks (that is, those tasks that start with `Afpt`), see the *HPE IDOL Speech Server Reference*.

Define the AFP Database

When you perform any AFP operations, you must specify the AFP database to use. You can specify the database in two different ways:

- Set the `Pack` and `PackDir` action parameters when you send an action

`Pack`	The name of the database.
`PackDir`	The path to the directory that contains the database files. If this directory does not already exist, manually create it before you send the action. If the database does not yet exist, HPE IDOL Speech Server creates the database in this directory.

- Define the database in the tasks configuration file, and then set the `AfpDb` action parameter to the name of this configuration section when you send an action

Define the AFP Database in the Tasks Configuration File

You can define individual AFP databases in the tasks configuration file (`speechserver-tasks.cfg`).

To define a database

1. Open the tasks configuration file in a text editor.
2. In the `[Resources]` section, add the name of the database to the list. Prefix the database name with `fpdb:` (for a landmark-based database), or `fptdb:` (for a template-based database). For example:

   ```
   [Resources]
   0=fpdb:AFP
   1=fpdb:ADVERTS
   2=fptdb:TEMPLATES
   ```

   > **NOTE:**
   > The `[Resources]` section also contains all other resource types used by the server, such as language packs used by the speech-to-text operation.

3. Below the list, type the name of the database inside square brackets to create a configuration section for the database. For example:

   ```
   [Adverts]
   ```

4. In the new configuration section, add the following parameters.

`Pack`	The name of the database.
`PackDir`	The path to the directory that contains the database files. If this directory does not already exist, manually create it before you send the action. If the database does not yet exist, HPE IDOL Speech Server creates the database in this directory.
`FxxCacheSize`	The size (in megabytes) of the cache for the fingerprint indexing file.
`TtxCacheSize`	The size (in megabytes) of the cache for the FPDB time track indexing file.

   > **NOTE:**
   > The `FxxCacheSize` and `TtxCacheSize` parameters are applicable only for the FPDB resource type (that is, for the landmark-based databases).

For example:

```
[ADVERTS]
Pack = Adverts
PackDir = C:\resources
FxxCacheSize = 2
TtxCacheSize = 200
```

For more information about these configuration parameters, see the *HPE IDOL Speech Server Reference*.

When you send the task action, set the `AfpDb` action parameter to the name of the database configuration section. For example, `AfpDb=ADVERTS`.

> **NOTE:**
> You do not need to set the `Pack` and `PackDir` action parameters, which makes it easier to switch between databases using just the database name.

Manage AFP Databases

HPE IDOL Speech Server allows you to:

- Add new audio clips to an AFP database.
- Remove clips from an AFP database.
- Optimize the indexing and storage of the AFP database.
- Retrieve information about the contents of an AFP database.

Add Clips to a Database

You must add all clips to recognize to an AFP database.

To add an audio clip to an AFP database

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

  `Type` The task name. Set to **`AfpAddTrackWav`**.

  `File` The audio clip to index into the AFP database.

  To restrict processing to a section of the audio file, set the start and end times in the `wav` module (for information about how to configure the `wav` module, see the *HPE IDOL Speech Server Reference*).

  `Tag` The name to return in the results if the clip is identified in the audio.

  To add the clip to a database that is already defined in the tasks configuration file, you must set the `AfpDb` parameter. If the database is not defined, set both the `Pack` and `PackDir` parameters instead.

  `AfpDb` The name of a database that is defined in the tasks configuration file.

  `Pack` The name of a database that is not defined in the tasks configuration file.

`PackDir` The path to the directory that contains the database files. If this directory does not already exist, manually create it before you send the action. If the database does not yet exist, HPE IDOL Speech Server creates the database in this directory.

For example:

```
http://localhost:13000/action=AddTask&Type=AfpAddTrackWav&File=C:\Data\Jingle.wav&Tag=MyCompanyJingle&PackDir=C:\resources&Pack=Adverts
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to index the audio clip `Jingle.wav` into the `Adverts` database. If the `Adverts` database does not already exist, HPE IDOL Speech Server creates it. If the clip is subsequently identified in an audio file, HPE IDOL Speech Server identifies it with the tag `MyCompanyJingle`.

This action returns a token. You can use the token to check the task status. See Check the Status of a Task, on page 81.

HPE recommends that you optimize the database after you add new clips (see Optimize a Database, on the next page). The optimizing procedure improves the database lookup functions.

To add a streamed audio track to the database, use the `AfpAddTrackStream` task. For more details, see the *HPE IDOL Speech Server Reference*.

Remove Clips from a Database

You can remove audio clips that are already indexed in a database.

To remove an audio clip from an AFP database

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

  `Type` The task name. Set to **`AfpRemoveTrack`**.

  `Tag` The name to return in the results if the clip is identified in the audio.

  To remove the clip from a database that is defined in the HPE IDOL Speech Server tasks configuration file, you must set the `AfpDb` parameter. If the database is not defined, set both the `Pack` and `PackDir` parameters instead.

  `AfpDb` The name of a database that is defined in the tasks configuration file.

  `Pack` The name of a database that is not defined in the tasks configuration file.

  `PackDir` The path to the directory that contains the database files.

For example:

```
http://localhost:13000/action=AddTask&Type=AfpRemoveTrack&Tag=MyCompanyJingle&Pack=Adverts&PackDir=C:\resources
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to remove the audio clip with the tag `MyCompanyJingle` from the `Adverts` database.

This action returns a token. You can use the token to check the task status. See Check the Status of a Task, on page 81.

After you add and remove tracks to modify an AFP database, HPE recommends that you optimize the internal indexing of the database (see Optimize a Database, below). Before you optimize the database, any tracks that you have deleted using the AfpRemoveTrack task are labeled for deletion, but still take up indexing space internally. To remove these files permanently, you must run the optimization task.

Optimize a Database

You can optimize a database to permanently remove tracks labeled for deletion, and to optimize lookup functions.

> **NOTE:**
> This step is applicable only if you are using the landmark audio fingerprinting approach. It is not supported when running the template-based approach.

To optimize an AFP database

- Send an AddTask action to HPE IDOL Speech Server, and set the following parameters:

Type	The task type. Set to **AfpDatabaseOptimize**.

  To optimize a database that is defined in the HPE IDOL Speech Server tasks configuration file, you must set the AfpDb parameter. If the database is not defined, set both the Pack and PackDir parameters instead.

AfpDb	The name of a database that is defined in the tasks configuration file.
Pack	The name of a database that is not defined in the tasks configuration file.
PackDir	The path to the directory that contains the database files.

For example:

```
http://localhost:13000/action=AddTask&Type=AfpDatabaseOptimize&Pack=Adverts&PackDir
=C:\resources
```

This action uses port 13000 to instruct HPE IDOL Speech Server, which is located on the local machine, to optimize the Adverts database that is located in C:\resources.

This action returns a token. You can use the token to check the task status. See Check the Status of a Task, on page 81.

View the Database Contents

You can return a list of all tracks in an AFP database.

To return the contents of an AFP database

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task type. Set to **`AfpDatabaseInfo`**.
`Out`	The log file to write the database contents to.

  To view the contents of a database that is defined in the HPE IDOL Speech Server tasks configuration file, you must set the `AfpDb` parameter. If the database is not defined, set both the `Pack` and `PackDir` parameters instead.

`AfpDb`	The name of a database that is defined in the tasks configuration file.
`Pack`	The name of a database that is not defined in the tasks configuration file.
`PackDir`	The path to the directory that contains the database files.

For example:

```
http://localhost:13000/action=AddTask&Type=AfpDatabaseInfo&Pack=Adverts&PackDir=C:\
resources&Out=AdvertsDb.ctm
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to write the contents of the `Adverts` database to the `AdvertsDb.ctm` file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the database contents file. See Find Recommended Language Resources to Use in a Task, on page 95.

The following XML is an example of a database information log file:

```
<afpdb_info>
	<afpdb_track_record>
		<id>0</id>
		<tag>ADVERT1</tag>
		<start>0</start>
		<length>3384</length>
	</afpdb_track_record>
	<afpdb_track_record>
		<id>1</id>
		<tag>ADVERT2</tag>
		<start>0</start>
		<length>1858</length>
	</afpdb_track_record>
	<afpdb_track_record>
		<id>2</id>
		<tag>MUSIC1</tag>
		<start>0</start>
		<length>24000</length>
	</afpdb_track_record>
```

```
        <afpdb_track_record>
                <id>2</id>
                <tag>MUSIC1</tag>
                <start>24000</start>
        <length>11412</length>
        </afpdb_track_record>
</afpdb_info>
```

This example shows that the database contains three tracks: `ADVERT1`, `ADVERT2`, and `MUSIC1`. It displays the length of each track (in frames, where 1 frame is 10 milliseconds). It also displays the start point of the track with respect to the original audio that was indexed. This value is usually 0. However, if the audio that was indexed was longer than four minutes, it is stored in several four-minute chunks. `MUSIC1` appears twice in the example because the original file was longer than four minutes, and was therefore split into two chunks. The first chunk lasts from 0-240s, and the second chunk lasts from 240-354s.

> **NOTE:**
> The precise content of the fields might differ slightly depending on whether you are using the landmark-based or the template-based approach.

> **NOTE:**
> If you attempt to delete a clip that has been split into chunks (such as `MUSIC1`), all the chunks are deleted (all share the same tag).

Detect Indexed Clips in Audio

HPE IDOL Speech Server can search an audio file or stream for clips that are present in an AFP database.

- Use the `AfpMatchWav` task to search an audio file.
- Use the `AfpMatchStream` task to search an audio stream.

For more details about these standard tasks, see the *HPE IDOL Speech Server Reference*.

To search audio for known clips

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

  `Type` The task type. Set to **`AfpMatchWav`**.

  `File` The audio file to search.

  To restrict processing to a section of the audio file, set the start and end times in the `wav` module (for information about how to configure the `wav` module, see the *HPE IDOL Speech Server Reference*).

  `Out` The file to write the search results to.

  To use a database that is defined in the HPE IDOL Speech Server tasks configuration file, you must set the `AfpDb` parameter. If the database is not defined, set both the `Pack` and `PackDir` parameters instead.

AfpDb	The name of a database that is defined in the tasks configuration file.
Pack	The name of a database that is not defined in the tasks configuration file.
PackDir	The path to the directory that contains the database files.

For example:

```
http://localhost:13000/action=AddTask&Type=AfpMatchWav&File=C:\Data\Sample.wav&Pack
=Adverts&PackDir=C:\resources&Out=SearchResults.ctm
```

This action uses port 13000 to instruct HPE IDOL Speech Server, which is located on the local machine, to search the Sample.wav file for sections that match audio clips in the Adverts database, and to write the results to the SearchResults.ctm file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the results file. See Find Recommended Language Resources to Use in a Task, on page 95.

Because the AFP task produces results while it processes the audio data, you can retrieve results before the task is complete.

The results are stored in CTM format, but you can send the GetResults action to view them in either CTM or XML format. An example of an AFP result in CTM format is:

```
1  1  2994.75  0.84  ADVERT1  5.59  2991.32  2995.08  2990.96  14  21
1  1  2995.59  0.55  ADVERT1  4.91  2991.32  2996.00  2990.96  15  23
1  1  2996.14  0.73  ADVERT1  5.30  2991.32  2996.60  2990.96  18  28
1  1  2996.87  0.52  ADVERT1  5.54  2991.32  2996.92  2990.96  20  31
1  1  2997.39  1.11  ADVERT1  4.82  2991.32  2997.96  2990.96  21  32
1  1  2998.50  1.22  ADVERT1  4.68  2991.32  2998.80  2990.96  23  35
1  1  2999.72  1.14  ADVERT1  4.45  2991.32  3000.08  2990.96  25  39
1  1  3000.86  2.35  ADVERT1  3.88  2991.32  3002.92  2990.96  29  45
```

From left to right, the columns in the output data file contain:

- The channel ID (usually 1).
- The rank of the current result (1 is the top ranked result for a section).
- The start time of the audio section that produced this result update.

  > **NOTE:**
  > The start time of the entire matched section is given in a different column.

- The duration of the audio section that produced this result update.
- The tag for the recognized database audio clip.
- The hit rate for this matched section (the number of audio fingerprint feature hits per second).
- The start point in the audio of the matched section.

- The current end point of the matched section (which might subsequently be updated).
- The estimated start point of the database clip in the audio (this is not the same as the start of the matched section, because the match might not begin from the start of the database clip).
- The number of hits in the matched section; each hit is the identification of an audio fingerprint feature.
- The percentage of audio fingerprint features in the database clip that have been identified in the matching section of the target audio.

You should view each result line as an update to an ongoing match, rather than a complete result. While HPE IDOL Speech Server processes the audio, it might return multiple results for the same track, starting at the same point in the audio. In this case, the number of hits increases between successive results, and the current end point of the match increases.

The final result in such a sequence is the complete section match result for the specified hypothesis. For example, in the previous example, the match of the reference track `ADVERT1` completes with the result:

```
 1   1   3000.86    2.35    ADVERT1    3.88    2991.32    3002.92    2990.96    29   45
```

This result shows that the processed audio matched the audio for the track `ADVERT1` stored in the database between 2991.32s and 3002.92s. The estimated start point of the `ADVERT1` data is actually 2990.96s (which suggests that the first 0.36s of the file was not matched). The match scored 29 hits, which is 45% of the total audio fingerprint features in the database clip. The last section of audio analyzed that contributed to this match was from 3000.86s to 3003.21s.

The following example shows the final output from the previous `ADVERT1` match in XML format:

```
<afp_record>
       <rank>1</rank>
       <label>ADVERT1</label>
       <start>2991.32</start>
       <end>3002.92</end>
       <output>3003.210</output>
       <eststart>2990.96</eststart>
       <hits>29</hits>
       <score>45</score>
       <hitrate>2.636</hitrate>
       <scorerate>0.000</scorerate>
       <scoreavg>0.000</scoreavg>
</afp_record>
```

The `<output>` tags record the time that the final result was produced (the endpoint for processing the target audio, not just the matching section)

The `<scorerate>` and `<scoreavg>` tags are reserved for future functionality and always contain the value 0.000.

Detect Repeated Audio Sections

The most straightforward use of the AFP functionality is to build up a database of clips, and then search for those clips in unseen audio. However, there are other ways of making use of AFP functionality. For

example, you can search a large collection of audio data for repeated sections, to help to identify features such as jingles, recorded messages, or adverts.

To detect repeated audio sections

1. Index all the audio data into the AFP database.
2. Perform AFP identification across all the data.
3. Look for any matches that are not from the same location in the same file. You could narrow your search by considering sections over a certain length, and that are matched in other locations within the audio data.

HPE IDOL Speech Server cannot directly identify repeated sections that meet your criteria, but it does provide the underlying AFP identification results from which you can determine such information.

Related Topics

- Add Clips to a Database, on page 201
- Optimize a Database, on page 203
- Detect Indexed Clips in Audio, on page 205

Troubleshooting

The following situations can lead to reduced performance in AFP identification.

Low fingerprint rate	When you index a clip into the database, you can view the log file to see the number of fingerprints that have been created from the clip. If the fingerprint rate is too low (given that there is a threshold on fingerprint hit rate during the identification stage) the clip struggles to match. A low fingerprinting rate might be due to the nature of the audio clip being indexed. If the rate is too low, there are several fingerprinting parameters that you can alter to lead to higher rates of fingerprint creation. For information about parameters, see the *HPE IDOL Speech Server Reference*.
Considerable noise and distortion	Although the algorithm is robust to some amount of noise, the identification rate is likely to suffer if the audio being matched is distorted or has a considerable amount of noise compared to the indexed clip.
Time-warping of audio data	The identification rate is likely to suffer if the audio being matched has dropped samples, or otherwise has a different rate to the original clip (for example, if it has been sped up or slowed down).

Chapter 16: Audio Security

This section describes how HPE IDOL Speech Server can detect security-related sounds, such as alarms or breaking glass, in an audio file or stream.

- Overview 209
- Configure Audio Security Tasks 209
- Create the Alarm Database 209
- Run Audio Security 210

Overview

HPE IDOL Speech Server can detect and label segments of audio that contain security-related sounds, including alarms, breaking glass, screams, or gunshots. This functionality is available as the `audiosec` module, which is implemented in the `AudioSecurity` standard task.

The `audiosec` module can also identify the type of alarm that it has detected. To identify an alarm, it must match an alarm template that exists in the database. You must use an audio sample of the alarm to create the template. If a corresponding template does not exist, the task produces a result with the label `<UNKNOWN-ALARM>`.

> **NOTE:**
> To detect breaking glass, HPE strongly recommends that the audio sampling rate is 16 kHz.

Configure Audio Security Tasks

To perform audio security tasks, HPE IDOL Speech Server requires the `EVENTS` pack from the Audio Security resource pack. You can download the Audio Security pack from the HPE Download Center.

Before you run audio security tasks, you must ensure that the files are specified in the relevant configuration section.

- Configure the `EVENTS` pack in the `[Resources]` section. For more information about how to configure resource packs, see Configure Language Packs, on page 59.
- In the `audiosec` module for the task, set the `Model` parameter to the `EVENTS` pack.

For more information on parameters, see the *HPE IDOL Speech Server Reference*.

Create the Alarm Database

For the `audiosec` module to identify a detected alarm, it must match the alarm against a template in its database. You must create a template for each alarm you want to identify.

> **NOTE:**
> If an alarm template does not exist for a particular alarm, HPE IDOL Speech Server still detects

> the alarm, but labels it as <UNKNOWN-ALARM>.

A template consists of a short audio recording of the alarm. HPE recommends that the recording covers one whole period of the alarm, and that the sampling rate matches the sampling rate of the audio to be processed.

Save the templates in a single directory, and then create a list that contains the file names (excluding file extensions and paths) of the templates. For example:

```
alarm_2
alarm_3
alarm_4
alarm_7
alarm_9
alarm_11
alarm_12
```

For more information about HPE IDOL Speech Server's list manager, see Create and Manage Lists, on page 102.

Run Audio Security

Use the following procedures to run an `AudioSecurity` task and retrieve the results.

To run an AudioSecurity task

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task type. Set to **`AudioSecurity`**.
`File`	The audio file to process. To restrict processing to a section of the audio file, set the start and end times in the `wav` module (for information about how to configure the `wav` module, see the *HPE IDOL Speech Server Reference*).
`Out`	The file to write the results to.

To check against a database of alarm templates to identify an alarm, also set the following parameters:

`TemplateList`	The list that specifies the names of the alarm template files.
`TemplatePath`	The path to the directory that contains the alarm templates specified in the template list file.

For example:

```
http://localhost:13000/action=AddTask&Type=AudioSecurity&File=
C:/speechserver/data/Sample.wav
&TemplateList=ListManager/alarms&TemplatePath=C:/speechserver/alarmTemplates&Out=Sa
mpleSec.ctm
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to search the `Sample.wav` file for security-related sounds and check any detected alarms against the templates in the `alarms` list. The action instructs the server to write the results to the `SampleSec.ctm` file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the results file. See Find Recommended Language Resources to Use in a Task, on page 95.

You can also set some additional optional parameters for this action. For information about the parameters for the `AudioSecurity` task, see the *HPE IDOL Speech Server Reference*.

HPE IDOL Speech Server returns the results in the following format.

```
1       A       13.470          0.780       <gunshot>               15.515
1       A       19.760          0.860       <gunshot>               11.574
1       A       29.000          1.000       <UNKNOWN-ALARM>         0.125
1       A       30.000          1.000       <UNKNOWN-ALARM>         0.336
1       A       31.000          1.000       alarm_11                1.000
1       A       32.000          1.000       alarm_11                1.000
1       A       33.000          1.000       alarm_11                1.000
1       A       34.000          1.000       alarm_43                0.600
1       A       41.000          1.000       <UNKNOWN-ALARM>         0.256
1       A       42.000          1.000       <UNKNOWN-ALARM>         0.317
1       A       43.000          1.000       alarm_28                1.000
1       A       44.000          1.000       alarm_28                1.000
1       A       51.380          0.910       <gunshot>               11.107
1       A       60.000          1.000       <UNKNOWN-ALARM>         0.209
1       A       61.000          1.000       <UNKNOWN-ALARM>         0.261
1       A       62.000          1.000       alarm_25                1.000
1       A       63.000          1.000       alarm_25                1.000
1       A       64.000          1.000       alarm_11                1.000
1       A       65.000          0.000       <s>                     1.000
```

From left to right, the columns in this file contain:

- The channel number, usually `1`.
- A fixed field, `A`.

- The time in seconds from the beginning of the audio to the start of the detected security-related event.
- The duration in seconds of the detected event.

> **NOTE:**
> For some security events, HPE IDOL Speech Server represents the audio as a series of one-second periods and indicates the periods within which the event is present. In these cases, the results represent the beginning of each one-second period in which the event was present, rather than the precise start and end times of the events themselves.

- The name of the detected event; if HPE IDOL Speech Server is using the alarm database, this column displays the name of the alarm template that has been matched.
- The confidence score.

Chapter 17: Stream Live Audio

This section describes how to stream live audio to HPE IDOL Speech Server operations.

- Run Speech-to-Text on Live Audio 213
- Use Live Mode for Streaming 214

Run Speech-to-Text on Live Audio

HPE IDOL Speech Server can analyze streamed audio data, in addition to audio files.

> **NOTE:**
> The exact task names and action parameters to use depend on the configuration in the HPE IDOL Speech Server tasks configuration file.
>
> Streamed audio must conform to a required format. For more information, see Streamed Audio, on page 79.

To run speech-to-text on an audio stream

1. Send an `AddTask` action with the `Type` parameter set to **`StreamToText`**. For example:

   ```
   http://localhost:13000/action=AddTask&Type=StreamToText&Lang=ENUK&Out=Transcript1.ctm
   ```

   After this request, the server initializes the resources required for the task. When the server is ready to process the audio, the status of the task changes to `WAITING_CONNECTIONS`.

   > **CAUTION:**
   > Wait until the `WAITING_CONNECTIONS` status appears before you begin audio streaming.

2. Connect to the binary data port specified in the `BinaryDataPort` parameter in the `[Server]` section of the configuration file.

   The action ends if no connection is received within 30 minutes of the task becoming ready for connections, or if no data is received for more than 30 seconds following the connection.

   > **NOTE:**
   > To configure the length of time that HPE IDOL Speech Server waits for data before it times out, set the `StreamReadWarning` and `StreamReadTimeout` parameters. For more information about these parameters, see the *HPE IDOL Speech Server Reference*.

3. Send the audio stream using TCP. HPE IDOL Speech Server uses the header to associate an audio stream with a particular task. All multiple byte integers must be sent in little-endian format.

   The TCP stream header must have the following binary format.

Number of Bytes	Content
Variable	The token returned by the `AddTask` action (in ASCII). This must be

Number of Bytes	Content
	`NULL` terminated.
4	The fixed integer constant `0x4D525453`.
4	The stream version number (currently 1).
4	The stream sampling rate in Hz.
4	The number of channels (1 or 2).
Remaining	Audio data samples as 2 byte, little-endian integers.

4. Speech-to-text finishes when the connection closes.

If you are using a lattice file and want to reduce the lattice output size by including only one sample of each word in a specific window size, you can also set the `LatWinSize` parameter. See Use a Lattice File , on page 117 and the *HPE IDOL Speech Server Reference* for more information.

Remove Areas Categorized as Music or Noise

If you want to filter out any areas from the resulting `.CTM` file that are categorized as music, you can use the `StreamToTextMusicFilter` task instead of the `StreamToText` task. This task combines the `StreamToText` task with the `SpeechSILClassification` audio preprocessing task in a single step.

Related Topics

- Start and Stop Tasks, on page 79
- Check the Status of a Task, on page 81
- Run an Audio Preprocessing Task, on page 219

Use Live Mode for Streaming

When you perform speech-to-text conversion on a live audio stream, you can specify a mode that defines the rate to perform analysis. Versions of HPE IDOL Speech Server from 10.8 upwards and the 6.0+ versions of the language packs use DNN acoustic models to improve speech-to-text accuracy. Each language pack contains at least two DNN acoustic models of different sizes. By default, in fixed mode the larger, most accurate model is used.

To override the default option, specify a different DNN file as the value of the `DnnFile` parameter in the task configuration file or at the command line.

> **CAUTION:**
> You can use DNN acoustic modelling in live or relative mode only if your DNN files are smaller than a certain size. In addition, you must be using Intel (or compatible) Processors that support SIMD extensions SSSE3 and SSE4.1. If this is not possible, you can set the `DnnFile` parameter to none to allow non-DNN speech-to-text without hardware limitations.

- If you know the rate in advance, use the `relative` mode, which uses a constant rate.
- If the rate varies, use the `live` mode. In `live` mode, recognition keeps pace with the rate at which

data is sent to the server.

- If data is sent to the server in real time, recognition is performed in real time.
- If data is sent at twice real time, recognition is performed at twice real time, and so on.
- The rate can change during processing and recognition continues at the correct rate.

> **NOTE:**
> If data streams too fast for the system's computational resources, recognition accuracy might be impaired.

> **TIP:**
> In live or relative mode, it is crucial to ensure that sufficient time is allowed for the recognition process to be robust and to produce transcriptions with good accuracy. To ensure this:
> - There is a limit to the minimum time allowed to perform live or relative recognition, based on the size of the smallest DNN available.
> - HPE IDOL Speech Server monitors how deeply the search is progressing at each point, and sends the results to the speech-to-text diagnostic file at regular intervals. If this file indicates that a search has not had enough time, HPE IDOL Speech Server issues a task warning. You can view this warning in the server log file, or retrieve it using the `GetStatus` action. HPE IDOL Speech Server repeats the warning after each hour of audio processing.

To use `live` mode in live stream speech-to-text tasks, you must add the `Mode` configuration parameter to the configuration sections for the `stt` and `stream` modules, if it is not already present. For example:

```
[stt]
Mode=$params.Mode

[stream]
Mode=$params.Mode
```

This configuration creates a `Mode` action parameter. To use live mode, set the `Mode` action parameter to **`live`** in a task action that uses the `stt` and `stream` modules, such as `StreamToText`. For example:

```
http://localhost:13000/action=AddTask&Type=StreamToText&Lang=ENUK&Out=Transcript1.ctm&Mode=Live
```

Related Topics

- Schemas for Standard Tasks, on page 237

Chapter 18: Preprocess Audio

The audio preprocessing module allows you to categorize audio and analyze its quality before you use it in tasks. This module has options to perform clipping detection, Signal-to-Noise Ratio (SNR) calculation, and Dual-Tone Multi-Frequency (DTMF) dial tone identification.

- Audio Preprocessor Modes 217
- Configure Audio Preprocessing Tasks 218
- Run an Audio Preprocessing Task 219
- Run Audio Analysis 222

> **NOTE:**
> The 11.3 release of HPE IDOL Speech Server uses an implementation of audio preprocessing based on DNN technolgy, which means that you do not need to tailor thresholds to specific audio types. The new implementation uses normalized feature vector input rather than audio samples, which requires updates to the task schemas.
>
> Note that for tasks that combine audio preprocessing with speech-to-text, you must you must include separate `frontend` and `normalizer` calls for both audio preprocessing and speech-to-text, because the form of the `frontend` feature vectors needed for the two tasks might be different. The standard HPE IDOL Speech Server tasks configuration file(`speechserver-tasks.cfg`) includes several examples.
>
> For more information on working with the new algorithm, see the *HPE IDOL Speech Server Reference*. All tasks in the `speechserver-tasks.cfg` file use the new algorithm, but the old algorithm is still supported for backwards compatibility, and you can use it in exactly the same way as before.

Audio Preprocessor Modes

The audio preprocessor is available as the `audiopreproc` module, which can run in different modes. These modes provide:

- Audio categorization
- Clipping detection and assessment
- SNR calculation
- DTMF dial tone identification

When you use this module in a task, you must use the appropriate module mode for the task that you want to perform. For more information about the modes, see the *HPE IDOL Speech Server Reference*.

Audio Categorization

Audio categorization is the principal use of the `audiopreproc` module. In this mode, the module classifies regions of the audio as silence, speech, or non-speech/music. You can send these segments to the `wout` module to produce an output file that lists the times at which each segment occurs.

Audio Quality Assessment

The `audiopreproc` module can provide an assessment of the quality of the audio waveform, to give an indication of its suitability for audio indexing.

Clipping Detection

One of the audio quality assessment modes produces an assessment of the percentage of the audio that is clipped. Even a small amount of clipping is highly damaging to transcription accuracy. The numeric clipping assessment is accompanied by a qualitative description of the audio clipping quality (`none`, `insignificant`, `minor`, `moderate`, or `heavy`).

Signal-to-Noise Ratio Calculation

The module can analyze audio levels. The module estimates the Signal-to-Noise Ratio (SNR) for the telephone call as a whole, and estimates a file audio level for the waveform regions classified as speech. The module also indicates when two key speakers in a call have significantly different audio levels, which can reduce transcription accuracy.

When you provide a reasonable silence threshold value, the module can also estimate peak audio levels in the audio. For each gain level recognized, the module produces information on the percentage of audio corresponding to that gain level, and the actual energy level value. The module reports a summary of the maximum difference in decibels between speaker levels. For a good quality waveform where the two speakers speak at a similar gain level, this number can be zero (or at least very low).

DTMF Identification

The `audiopreproc` module can perform DTMF (Dual-Tone Multi-Frequency) dial tone detection and identification. In this mode, the module can accurately detect and identify tones corresponding to the numbers 0-9, the letters A-D, and the asterisk (*) and hash (#) keys.

To enable DTMF dial tone identification, set the `audiopreproc` mode to `T`. For an example schema incorporating DTMF dial tone identification, see Identify DTMF Dial Tones, on page 266. This schema produces a stream of DTMF labels (such as `<DTMF-1>`, `<DTMF-A>` or `<DTMF-#>`).

Configure Audio Preprocessing Tasks

When you configure a task that uses the `audiopreproc` module, you must use the appropriate mode for the task that you want to perform. The following modes are available:

`A`	Audio categorization.
`C`	Clipping detection and assessment.
`S`	Signal-to-noise ratio calculation.
`T`	DTMF dial tone identification.

You can use one or more of these modes in a single schema. To use multiple modes, type the letter for each mode in the schema, without spaces. For example:

```
1 = w1,d <- audiopreproc(CATS,a)
```

This example uses all four of the `audiopreproc` module modes to analyze audio.

For examples and more information on how to configure tasks, see Sample Task Schemas, on page 257.

Related Topics

- Categorize Audio, on page 266
- Assess Audio Quality, on page 266
- Identify DTMF Dial Tones, on page 266

Run an Audio Preprocessing Task

You can preprocess audio as a standalone task or as the initial step in other processing tasks. There are four standalone preprocessing tasks available out of the box, corresponding to the four `audiopreproc` modes.

`SpeechSilClassification`	Classifies segments of audio as speech, non-speech, or music.
`ClippingDetection`	Detects and assesses clipping in an audio file.
`SNRCalculation`	Estimates the SNR levels across an audio file.
`DialToneIdentification`	Detects and identifies dial tones.

To run a standalone audio preprocessing task

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name.
`File`	The audio file to process. To restrict processing to a section of the audio file, set the start and end times in the `wav` module (for information about how to configure the `wav` module, see the *HPE IDOL Speech Server Reference*).
`Out`	The file to write the results to.

For example:

```
http://localhost:13000/action=AddTask&Type=SpeechSilClassification&File=C:\Data\Conference.wav&Out=ConfClassification.ctm
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to perform the `SpeechSilClassification` task on the `Conference.wav` file and write the results to the `ConfClassification.ctm` file.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.
- Retrieve the results file. See Find Recommended Language Resources to Use in a Task, on page 95.

Related Topics

- Configure Custom Tasks, on page 247
- Start and Stop Tasks, on page 79

Example Results

The `GetResults` action displays the audio preprocessing results as XML in your Web browser. You can also open the .ctm file from the configured HPE IDOL Speech Server temporary directory (or another location if you specified a path in the `Out` parameter).

Audio Categorization Mode

The following is an example of results produced by the audio categorization mode.

```
1       A       22.800          1.120           Music/Noise     0.000
1       A       23.920          0.500           Speech          0.000
1       A       24.420          0.580           Silence         0.000
1       A       25.000          2.280           Speech          0.000
1       A       27.280          1.570           Speech          0.000
1       A       28.850          0.500           Silence         0.000
1       A       29.350          2.000           Speech          0.000
```

From left to right, the columns in this file contain:

- The channel number, usually `1`.
- A fixed field, `A`.
- The time in seconds from the beginning of the audio to the start of the segment.
- The duration in seconds of the segment.
- The segment classification–either `Silence`, `Music/Noise`, or `Speech`.

Clipping Detection Mode

The following is an example of results produced by the clipping detection mode.

```
<audiopreproc>
       <clipping>
              <assessment>none</assessment>
              <percent_frames>0</percent_frames>
```

```
        </clipping>
</audiopreproc>
```

HPE IDOL Speech Server returns both a qualitative assessment of the clipping and the percentage of affected frames.

SNR Calculation Mode

The following is an example of results produced by the SNR calculation mode.

```
0.01    2.5    22
2.84    5.33   25
6.62    7.12   25
7.12    9.05   24
9.05    9.71   24
9.71    12.2   23
13.43   14.15  24
14.15   14.82  28
14.82   17.11  22
17.11   19.6   25
20.17   20.67  17
20.67   21.41  29
21.41   23.9   21
```

From left to right, the columns in this file contain:

- The time in seconds from the beginning of the audio to the start of a section of speech.
- The time in seconds from the beginning of the audio to the end of the section of speech.
- The SNR for the speech segment.

DTMF Mode

The following is an example of results produced by the DTMF mode.

```
1       A       0.000           0.020           none            0.000
1       A       0.020           0.300           <DTMF-0>        53.942
1       A       0.320           1.040           none            0.000
1       A       1.360           0.300           <DTMF-1>        54.591
```

```
1       A       1.660       1.040       none        0.000
1       A       2.700       0.320       <DTMF-2>    52.078
1       A       3.020       1.030       none        0.000
1       A       4.050       0.320       <DTMF-3>    52.085
1       A       4.370       1.040       none        0.000
1       A       5.410       0.310       <DTMF-4>    53.31
```

From left to right, the columns in this file contain:

- The channel number, usually `1`.
- A fixed field, `A`.
- The time in seconds from the beginning of the audio to the boundary between the dial tone and other audio.
- The duration in seconds of the dial tone or the period of audio between dial tones.
- The segment classification–if HPE IDOL Speech Server detects a dial tone, it identifies the tone.
- The score for the tone identification.

Run Audio Analysis

As an alternative to using the different individual audio preprocessing options, you can use the `audioAnalysis` task to run all the audio preprocessing tasks that are supported by the `audiopreproc` module in a single task.

To run audio analysis

- Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

File	The audio file to process.
Out	The XML file to write the audio analysis summary results to.

For example:

```
http://localhost:13000/action=AddTask&Type=AudioAnalysis&File=C:\data\Sample.wav&Out=SampleAnalysis.xml
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to perform audio analysis on the `Sample.wav` file and to write the results to the `SampleAnalysis.xml` file.

The `AudioAnalysis` task also produces an additional audio classification `.ctm` file. By default, this file has the same name as the task token. You can use the `GetResults` action with the `label` parameter set to **`class`** to retrieve this file.

For more information, see the *HPE IDOL Speech Server Reference*.

Chapter 19: Postprocess Results

This section describes the postproc (postprocessing) module, which allows you to modify results from other audio processing tasks, such as speech-to-text, language identification, and so on.

- Postprocessing Operations 223
- Filter Vocabulary 223
- Recombine Word Fragments 224
- Configure Audio Postprocessing Tasks 225

Postprocessing Operations

The postproc module provides two postprocessing operations:

- Word filtering–removing inappropriate or unwanted words from results
- Recombining word fragments to produce complete words–for example, Hebrew speech-to-text produces word fragments that need to be recombined

These operations are available as modes within the postproc module. To include postprocessing operations in a task, include the postproc module in the task schema. You must specify the mode for the module to run in. You can also combine modes to perform both word filtering and word fragment recombination in a single operation. For more information about how to configure the postproc module, see the *HPE IDOL Speech Server Reference.*

Related Topics

- Configure Audio Postprocessing Tasks, on page 225

Filter Vocabulary

If you enable the vocabulary filtering mode, the postproc module checks against a list of words that are barred from appearing in the results. The words list might include expletives, names, or any other vocabulary that you want to exclude from the final results. If these words exist in the results, HPE IDOL Speech Server replaces them with a specified term. By default, this term is "<BLEEP>"; to change the term, set the BarredTerm parameter in the postproc module section of the tasks configuration file.

In addition, the text filtering process also supports specific replacement words. Instead of specifying a single replacement word to replace all instances of any word that appears in the barred words list, you can now map different words to different terms by adding a second word to each line in the list. For example:

```
ANE A&E
rubbish
dreadful poor
```

In the first line, ANE maps to the correct word A&E. The banned word in the second line maps to the default replacement word (as defined by the BarredTerm parameter), because there is no specific alternative mapping. In the third line, dreadful maps to the specified alternative mapping poor.

> **NOTE:**
> You cannot map a single word to multiple replacement words; each line in the list can have a maximum of two entries.

To create a vocabulary filter list

1. Create a list that contains the words to filter out. Each word or pair of words is a separate list entry.

   For more information about HPE IDOL Speech Server's list manager, see Create and Manage Lists, on page 102.
2. In the `postproc` module section of the tasks configuration file, set the `BarredList` parameter to the list name. For example, `BarredList=ListManager/barred`.

Recombine Word Fragments

Certain speech-to-text language packs, such as Hebrew (`HBIL`), are based on vocabulary that has been broken down into its smallest parts to maintain a feasible vocabulary size. Using one of these language packs to perform speech-to-text on audio can produce results that contain word fragments that need to be joined back together in the final results. The `postproc` module can recombine these fragments into complete words. If adjacent words in the results file include hyphens as an indication of a word break, the module treats these as prefixes or suffixes and joins them to the stem of the word. For example, the `postproc` module could receive the following word sequence (shown in CTM format):

```
1        A        0.000        0.351        a            0.513
1        A        0.351        0.194        pre-         0.325
1        A        0.545        0.419        exist        0.457
1        A        0.964        0.140        -ing         0.621
1        A        1.104        0.855        condition    0.369
```

The module would combine the prefix “pre-“, the stem “exist”, and the suffix “-ing”, as shown in the following example:

```
1        A        0.000        0.351        a            0.513
1        A        0.351        0.753        preexisting  0.457
1        A        1.104        0.855        condition    0.369
```

Speech-to-text results can contain errors, potentially leading to word fragments that would combine to form invalid words. To avoid producing invalid words, you can supply the `postproc` module with a list of all valid words for a language (this list file is provided in the language pack). The module then combines word fragments only if they form words that are in the list. The other word fragments are left uncombined.

To specify valid words for a language

- In the `postproc` module section of the tasks configuration file, set the `RcmpValidList` parameter to the name of the .wds file supplied in the language pack.

If you do not specify a valid words list, the module combines word fragments wherever indicated by hyphens, without attempting to validate the resulting words.

Configure Audio Postprocessing Tasks

When you configure a task that uses the `postproc` module, you must use the appropriate mode for the task that you want to perform. The following modes are available:

`B`	Vocabulary filtering
`R`	Word fragment recombination

You can use one or more of these modes in a single schema. To use multiple modes, type the letter for each mode in the schema, without spaces. For example:

```
w2 ← postproc(BR,w1)
```

This example uses both of the `postproc` module modes to process a results file.

For examples and more information on how to configure tasks, see Sample Task Schemas, on page 257.

Chapter 20: Obfuscate Training Data

In some cases, training audio data and transcriptions cannot be used because the data contains sensitive or private information. HPE IDOL Speech Server allows you to obfuscate this data so that any private information is removed. The files derived from this processing can be used to train DNNs, because the files cannot be reverse engineered into audio or recognizable word strings.

- Overview 227
- Run a Data Obfuscation Task 227

Overview

HPE IDOL Speech Server allows you to process training data audio files and labels in such a way that any sensitive or private information is hidden, so that the data is available for DNN model training.

To obfuscate training data, you must carry out the following steps:

1. Normalize the transcription files.
2. Create a language model based on the normalized transcription files.
3. Perform speech-to-text using the latest language pack and the transcript language model that you built in step 2.
4. Convert the audio files into acoustic feature files.
5. Align the transcripts.
6. Run audio analysis.
7. Perform data obfuscation. The `DataObfuscation` task takes the files that you specify in the action parameters, and uses them to produce the obfuscated and randomized training data.

> **NOTE:**
> For this procedure, your HPE IDOL Speech Server license must include the `amadaptadddata` module.

Run a Data Obfuscation Task

This section describes how to prepare your data and use it to run a data obfuscation task.

To run a data obfuscation task

1. Normalize the transcription files (see Run Text Normalization, on page 138).
2. Create a language model based on the normalized transcription files (see Build the Language Model, on page 132).
3. Run speech-to-text on the audio data, using the language model created in the previous step to optimize performance (see Speech-to-Text, on page 113).
4. Run the scorer task on the text, using the speech-to-text output produced in the previous step (see Run the Scorer, on page 122). This process produces both a score file (which might indicate

whether there are any issues with the transcript compared to what is actually said in the audio) and an aligned .ctm file. The .ctm file is used as input in the training process.

5. Run audio analysis on all the files, to obtain audio quality information (see Run Audio Analysis, on page 222). The audio analysis files are then passed to the `dataObfuscation` module.
6. Send an `AddTask` action to HPE IDOL Speech Server, and set the following parameters:

`Type`	The task name.
`Am`	The acoustic model to use for processing.
`AudioAnalysisDir`	The location of the audio analysis output directory.
`DataList`	A list of the files to use for processing.
`DnnFile`	The DNN acoustic model file to use for processing.
`OtdPath`	The directory to write the obfuscated training data files to.
`Pgf`	The pronunciation generation (`.pgf`) file included in the language pack.
`PlhPath`	The path to the directory containing the acoustic feature (`.plh`) files specified in the `DataList`.
`TxtPath`	The path to the directory containing the transcript (`.ctm`) files specified in the `DataList`.

For example:

```
http://localhost:13000/action=AddTask&Type=DataObfuscation&Am=ver-ENUK-tel-6.2-8k.am&Pgf=ver-ENUK-tel-6.2.pgf&DnnFile=ver-ENUK-tel-6.2-8k.dnn&DataList=ListManager/ObfuscList&PlhPath=T:\data\PLH&TxtPath=T:\data\transcripts&OtdPath=T:\data\OTD&AudioAnalysisDir=C:\AudioAnalysis
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to perform data obfuscation on the acoustic feature files and transcript files that you specify in the `ListManager/ObfuscList` list, using the `ver-ENUK-tel-6.2-8k.am` acoustic model file, the `ver-ENUK-tel-6.2.pgf` file, and the `ver-ENUK-tel-6.2-8k.dnn` DNN file for processing. HPE IDOL Speech Server writes the obfuscated training files to the `T:\data\OTD` directory.

This action returns a token. You can use the token to:

- Check the task status. See Check the Status of a Task, on page 81.

Related Topics

- Configure Custom Tasks, on page 247
- Start and Stop Tasks, on page 79

Part 3: Create Custom Tasks

This section describes how to create your own speech processing tasks.

- Understanding Tasks
- Configure Custom Tasks
- Sample Task Schemas

Chapter 21: Understanding Tasks

This section describes how tasks are set up in HPE IDOL Speech Server and describes the schemas for some of the standard tasks that HPE IDOL Speech Server provides.

- Overview 231
- Modules and Data Streams 231
- Check Module License Information 232
- Syntax for Module and Stream Variables 233
- Schemas for Standard Tasks 237

Overview

Out of the box, HPE IDOL Speech Server provides several standard tasks that allow you to run individual processing operations on audio data–for example, speech-to-text or speaker identification. HPE IDOL Speech Server also allows you to run multiple operations in a single task. For example, you might want to perform both speaker identification and speech-to-text on a single audio file. You can create a single task that includes both speech-to-text and speaker identification instead of using two separate actions .

Modules and Data Streams

To build your own tasks, you need to understand the core concepts that HPE IDOL Speech Server is designed around. HPE IDOL Speech Server contains two main sets of components:

- *Processing modules* (also referred to as modules). `stt` and `speakerid` are examples of processing modules.
- *Data streams* (also referred to as streams). Audio sample buffers and recognition results are examples of data streams.

These are the fundamental operational units within HPE IDOL Speech Server. They form the basis of all audio processing tasks, whether standard or user-defined.

The following general rules govern modules and data streams:

- Each module performs one type of function, such as speech-to-text.
- Each module can accept multiple data streams and produce multiple data streams.
- Each audio processing task requires individual instances of modules and streams.
- Every instance of a module must be referenced by a unique name. There is a strict notation for naming these instances; for more information, see Name a Module Instance, on page 234.
- Every instance of a module must have its own section in the HPE IDOL Speech Server tasks configuration file, where you specify its inputs and outputs.
- Each output stream instance is created by a single module (two modules cannot create the same stream instance, and a stream must be created by a module). However, this stream can either feed

into one, several, or no subsequent modules. If a stream is not used by any module, HPE IDOL Speech Server might generate a warning.

- You must assign a unique name to each instance of a stream. There is a strict notation on how these variables can be named; for more information, see Name a Data Stream Instance, on the next page.
- Connections between module instances and stream instances are expressed in 'functional programming' syntax; for more information, see Specify Module Inputs and Outputs, on page 236.
- Every instance of a module used in an active task counts toward the total count allowed by the license key. Only active modules are counted for licensing purposes.

Check Module License Information

To check how many concurrent instances of each module you currently use, send a `GetStatus` action. This action also displays information on any limits on the numbers of each module imposed by your license.

To retrieve module licensing information, send a `GetStatus` action with the `ShowModules` parameter set to **`True`**. For example:

```
http://localhost:13000/action=GetStatus&ShowModules=True
```

This action returns the `GetStatus` page of the server on the local machine that uses ACI port `13000`. The `GetStatus` page returns additional information about module use. For example:

```
<modules>
	<module>
		<name>stt</name>
		<usage>0</usage>
		<maxCount>5</maxCount>
	</module>
	<module>
		<name>frontend</name>
		<usage>2</usage>
		<maxCount>unlimited</maxCount>
	</module>
	<module>
		<name>langid</name>
		<usage>2</usage>
		<maxCount>5</maxCount>
	</module>
</modules>
```

Related Topics

- Customize Logging, on page 65
- GetStatus, on page 76

Syntax for Module and Stream Variables

The following sections specify the syntax to use for naming stream and module instances, and specifying module inputs and outputs.

Name a Data Stream Instance

The general syntax for naming a data stream instance is:

StreamX

where:

Stream is the prefix for the type of data stream.

X is the instance number. The instance number cannot begin with the digit `0`. The number is optional–an instance without an assigned number is still treated as unique and different from other instances that have numbers.

For example, `w1` represents the instance '1' of the word label stream. `f3` represents the instance '3' of the speech frame stream.

This table contains a complete list of the available data stream types.

Data stream type	Prefix
Audio sample–mono	`a`
Audio sample–left channel	`l`
Audio sample–right channel	`r`
Feature frame–unnormalized feature	`f`
Feature frame–normalized feature	`nf`
Word tag (for example, recognition result)	`w`
Language identification feature	`lf`
Language identification result	`lid`
Language identification boundary point information	`lb`
Speaker identification output results	`sid`
Audio fingerprint feature data	`fp`
Audio fingerprint identification data (identified track records)	`tr`
Phone data for phrase matching	`p`
Score data for phrase matching	`s`

Data stream type	Prefix
File label boundaries	`fl`
Time shift data	`ts`

Name a Module Instance

The general syntax for naming a module instance is similar to the syntax for naming stream instances. For each module instance, the syntax is:

ModuleTypeX

where:

ModuleType is the module name.

X is the instance number. The instance number cannot begin with the digit `0`. The number is optional–an instance without an assigned number is still treated as unique and different from other instances that have numbers.

For example, `stt1` represents the first instance of the `stt` (speech-to-text) module. `wout4` is the fourth instance of the `wout` module, which is used for handling word labels.

This table contains a complete list of available processing modules.

Module	Description
`afp`	Audio fingerprint identification module
`afpedit`	Audio fingerprint database administration module
`afpfeature`	Audio fingerprint feature extraction module
`afpfile`	Audio fingerprint feature file module
`afpout`	Audio fingerprint identification output module
`align`	Transcription alignment module
`amadaptadddata`	Acoustic model adaptation (data generation) module
`amadaptend`	Acoustic model adaptation module
`audiopreproc`	Audio preprocessing module
`audiosec`	Audio security module
`audiotemplatedevel`	Audio template development score module
`audiotemplateedit`	Speaker set file module
`audiotemplatescore`	Audio template identification module

Module	Description
audiotemplatetrain	Speaker template training module
ctm	Word input module
filter	Stream filter module
fmdcombiner	Audio phrase search data file combiner module
frontend	Speech feature extraction module
langid	Language identification module
lbout	Language identification boundary output module
lfout	Language identification feature output module
lidfeature	Language identification feature extraction module
lidoptimizer	Language identification classifier optimization module
lidout	Language identification output module
lidtrain	Language identification language training module
lmbuild	Custom language model build module
lmtool	Language model query module
mixer	Combines words from multiple channels into a single timeline
normalizer	Audio normalization module
phrasematch	Audio phrase match search module
phraseprematch	Audio phrase match preprocessing module
plh	Audio feature file processing module
postproc	Postprocessing module
segment	Speaker identification segmentation module
sidfeature	Speaker identification feature extraction module **DEPRECATED:** The sidfeature module is deprecated for HPE IDOL Speech Server version 11.3.0. HPE recommends that you use the frontend and normalizer modules instead. This module is still available for existing implementations, but it might be incompatible with new functionality. The parameter might be deleted in future.
sidoptimizer	Speaker identification optimization module

Module	Description
	DEPRECATED: The `sidoptimizer` module is deprecated for HPE IDOL Speech Server version 11.3.0. HPE recommends that you use the `audiotemplatedevel` module instead. This module is still available for existing implementations, but it might be incompatible with new functionality. The parameter might be deleted in future.
`sidout`	Speaker identification output module
`sidpackager`	Speaker identification packaging module **DEPRECATED:** The `sidpackager` module is deprecated for HPE IDOL Speech Server version 11.3.0. HPE recommends that you use the `audiotemplatedevel` and `audiotemplateedit` modules instead. This task is still available for existing implementations, but it might be incompatible with new functionality. The parameter might be deleted in future.
`sidtrain`	Speaker identification speaker training module **DEPRECATED:** The `sidtrain` module is deprecated for HPE IDOL Speech Server version 11.3.0. HPE recommends that you use the `audiotemplatetrain` module instead. This task is still available for existing implementations, but it might be incompatible with new functionality. The parameter might be deleted in future.
`speakerid`	Speaker identification module
`stream`	Audio stream input module
`stt`	Speech-to-text module
`textnorm`	Text normalization module
`transcheck`	Transcription checker module
`wav`	Audio file input module
`wout`	Word output module

Specify Module Inputs and Outputs

Every module instance must have a section in the HPE IDOL Speech Server tasks configuration file, where you specify its inputs and outputs.

You must use the following syntax to specify the inputs and outputs of each module instance:

```
{outputStreams} <- module (mode,{inputStreams})
```

For example, the following configuration specifies that the `stt1` module instance accepts an input stream of normalized frames (`nf1`) and produces the word output instance `w3`:

```
w3 <- stt1 (_, nf1)
```

where _ specifies the default operational mode for the `stt1` module instance.

Schemas for Standard Tasks

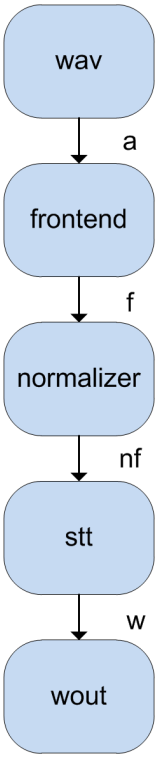
Before you configure your own tasks, it is useful to look at how the standard tasks are configured.

Speech-to-Text

The process flow for speech-to-text from the audio data point of view is:

1. The audio signal stream is broken into short overlapping windows.
2. The overlapping windows are analyzed to produce a vector time series of short-term feature vectors.
3. The feature vectors are then range-normalized to eliminate or reduce systematic variations.
4. The speech-to-text engine matches the feature vectors against the language pack contents to produce a series of word outputs.

HPE IDOL Speech Server contains a separate module for each processing step. The following diagram shows how you can implement speech-to-text from the processing modules available in HPE IDOL Speech Server.



The `wav` module reads the audio file and prepares windowed data.

a is the audio window series.

The `frontend` module takes each window of samples and converts it to a feature vector.

f is the feature vector series.

The `normalizer` module adjusts the feature vectors to produce normalized feature vectors.

nf is the normalized feature vector series.

The `stt` (speech-to-text) module converts the feature time series into a sequence of recognized words.

w is the output time-marked word series.

The `wout` module prepares the output words for storage and result reporting.

You must create this processing sequence in the HPE IDOL Speech Server tasks configuration file to represent a single action. In this case, the sequence results in the following configuration section.

```
[MySpeechToText]
0 = a ← wav (MONO, input)
1 = f ← frontend (_, a)
2 = nf ← normalizer (_, f)
3 = w ← stt(_, nf)
4 = output ← wout(_, w)
```

The notation comes from the functional programming style.

- The arrows indicate the direction in which to read the code: in this instance, from right to left. The output is to the left of the arrow.
- In each line, the first two terms (for example, `0 =`) are redundant and indicate line numbering only.
- The next term is the name of the processing module, for example: `wav`, `frontend`, `normalizer`.
- The terms in parentheses are the mode and the input for the module, in the form `(MODE, INPUT(s))`. So `(_, w)` specifies the default mode,"_", and the input word stream, `w`.
- `a`, `f`, `nf`, and `w` all refer to instances of different types of data series.

So line `0` specifies that the `wav` module operates in `MONO` mode, receiving an input file and producing `a` as the output data stream (`a` represents mono audio data–see Name a Data Stream Instance, on page 233 for data stream types). Line `1` specifies that the `frontend` module operates in default mode, receiving `a` as the input data stream and producing `f` as the output data stream.

You must also configure each of the processing modules in the sequence. The following example configures the `wav` module.

```
[wav]
SampleFrequency = 16000
WavFile = C:\Audio\Speech.wav
```

This example configures the `wav` module to:

- Receive data at 16 kHz (16000 Hz)
- Get the data from the audio file `Speech.wav`.

The following settings configure the `frontend` module to operate at 16 kHz.

```
[frontend]
SampleFrequency = 16000
```

The following settings configure the `normalizer` module to use a parameter file that is usually available with the language pack. For more information about the `IanFile` parameter, see the *HPE IDOL Speech Server Reference*.

```
[normalizer]
IanFile=$Stt.Lang.NormFile
```

The following settings configure the `stt` module to use the UK English language pack, turn on run-time diagnostics, and set the running mode to `fixed`, with a mode value of `4`. You must also ensure the language pack section for `ENUK` is configured (see Language Configuration, below).

```
[stt]
Lang = ENUK
Diag = True
DiagFile = diag.log
Mode = fixed
ModeValue = 4
```

Finally, the `wout` module is configured to write the results in CTM format to the `output.ctm` file.

```
[wout]
Format = ctm
Output = output.ctm
```

Language Configuration

The language pack section needs to be set up once, or is set up by the installer. The entries in this section change only when a new language pack is installed.

The default configuration is:

```
[ENUK]
PackDir = U:\\lang\\ENUK
Pack = ENUK-5.0
SampleFrequency = 16000
DnnFile = $params.DnnFile
```

By default, HPE IDOL Speech Server picks up the value of the `DnnFile` parameter from `Pack` and `PackDir` like other parameters. Alternatively, you can specify another `DnnFile` to use at the command line or in the task configuration file. For example, in fixed mode, you might want to use the `*-fast`.DNN file included in each language pack. This faster version is generally necessary for live or relative mode

where processing speed is critical. In this case, it is used automatically and does not need to be explicitly selected.

To use GMM acoustic modeling (as used in the 10.7 and earlier versions of HPE IDOL Speech Server) instead of DNN files, set `DnnFile` to **None**.

For information on how to configure the language pack section, see Configure Language Packs, on page 59.

> **NOTE:**
> HPE recommends (and for 7.0+ versions of language packs, it is compulsory) that you include the following lines in the configuration file for the `[frontend]` and `[normalizer]` modules, so that HPE IDOL Speech Server can access the header to determine the quantity and nature of the extracted acoustic feature vectors:
>
> ```
> DnnFile = $stt.lang.DnnFile
> DnnFileStd = $stt.lang.DnnFileStd
> ```
>
> For more information, see the *HPE IDOL Speech Server Reference*.

The complete configuration file section for the speech-to-text function is shown below. You must declare all schemas and language packs above this section in the tasks configuration file.

```
[TaskTypes]
0 = MySpeechToText

[Resources]
0 = ENUK

[MySpeechToText]
0 = a ← wav (MONO, input)
1 = f ← frontend (_, a)
2 = nf ← normalizer (_, f)
3 = w ← stt(_, nf)
4 = output ← wout(_, w)

[wav]
SampleFrequency = 16000
WavFile = Speech.wav

[frontend]
SampleFrequency = 16000
DnnFile = $stt.lang.DnnFile
DnnFileStd = $stt.lang.DnnFileStd

[normalizer]
IanFile = $stt.Lang.NormFile
DnnFile = $stt.lang.DnnFile
DnnFileStd = $stt.lang.DnnFileStd

[stt]
Lang = ENUK
Diag = True
DiagFile = diag.log
```

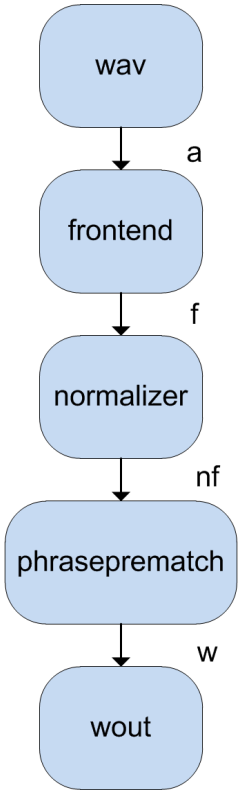
```
Mode = fixed
ModeValue = 4

[wout]
Format = ctm
Output = output.ctm

[ENUK]
PackDir = U:\\lang\\ENUK
Pack = ENUK-5.0
SampleFrequency = 16000
```

The action command that runs this speech-to-text task is

```
http://SpeechServerhost:ACIport/action=AddTask&Type=MySpeechToText
```

Phonetic Phrase Search

The following diagram shows the modules in HPE IDOL Speech Server that enable phonetic search in a single action.



The `wav` module reads the audio file and prepares windowed data.

a is the resulting audio window series.

The `frontend` module takes each window of samples and converts it to a feature vector.

f is the feature vector series.

The `normalizer` module adjusts the feature vectors to produce normalized feature vectors.

nf is the normalized feature vector series.

The `phraseprematch` module searches the feature vector time series and creates phrase identification positions, including confidence scores.

w is the output time-marked word series.

The `wout` module prepares the output phrase labels and time positions for storage and result reporting.

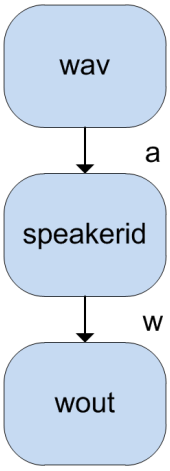
The schema that implements this feature is:

```
[MyPhraseSearch]
a ← wav (MONO, input)
f ← frontend (_, a)
```

```
nf ← normalizer (_, f)
w ← phraseprematch (_, nf)
output ← wout (_, w)
```

Speaker Identification

The following diagram shows the modules in HPE IDOL Speech Server that enable speaker identification in a single step.



The `wav` module reads the audio file and prepares windowed data.

a is the audio window series.

The `speakerid` module takes each window of samples, analyzes it and identifies samples that match the speakers in the speaker database.

w is the output time-marked word series.

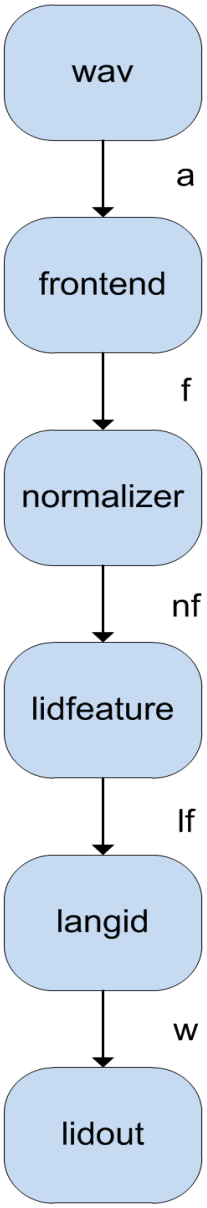
The `wout` module prepares the output phrase labels and time positions for storage and result reporting.

The schema that implements this feature is:

```
[MySpeakerId]
a ← wav (MONO, input)
w ← speakerid (_, a)
output ← wout (_, w)
```

Spoken Language Identification

The following diagram shows the modules in HPE IDOL Speech Server that enable spoken language identification in a single step.



The `wav` module reads the audio file and prepares windowed data.

a is the audio window series.

The `frontend` module takes each window of samples and converts it to a feature vector.

f is the feature vector series.

The `normalizer` module adjusts the feature vectors to produce normalized feature vectors.

nf is the normalized feature vector series.

The `lidfeature` module searches the feature vector time series to create phoneme-based language identification features.

lf is the language identification feature.

The `langid` module analyzes the features and determines the identified languages in the audio data.

w is the output time-marked word series.

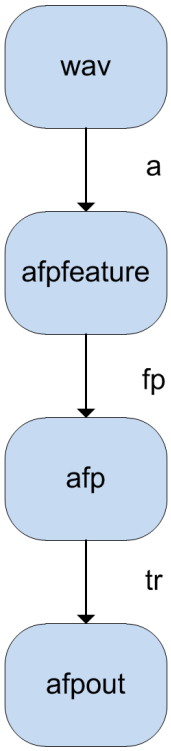
The `lidout` module prepares the output language labels and time positions for storage and result reporting.

The schema that implements this feature is:

```
[MyLangId]
a ← wav (MONO, input)
f ← frontend (_, a)
nf ← normalizer (_, f)
lf ← lidfeature (_, nf)
lid ← langid (CUMULATIVE, lf)
output ← lidout (_, lid)
```

Audio Fingerprint Identification

The following diagram shows the modules in HPE IDOL Speech Server that create audio fingerprints in a single step.



The `wav` module reads the audio file and prepares windowed data.

a is the audio window series.

The `afpfeature` module takes each window of samples and converts it to a time series of AFP features, based on significant audio events.

fp is the feature vector series.

The `afp` module matches the AFP features against tracks stored in the fingerprint database feature vectors.

tr is the recognized track labels and time positions.

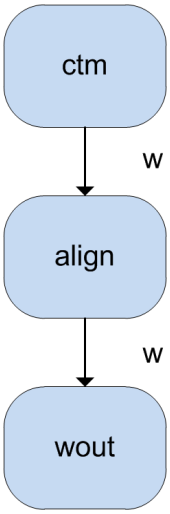
The `afpout` module prepares the output audio track labels and time positions for storage and result reporting.

The schema that implements this feature is:

```
[MyAfpMatch]
a ← wav (MONO, input)
fp ← afpfeature (_, a)
tr ← afp (_, fp)
output ← afpout (_, tr)
```

Transcript Alignment

The `align` module compares speech-to-text output with a normalized transcript file to produce a transcript that contains a timestamp for each word.



The `ctm` module reads the speech-to-text output file.

w is the time-marked word series.

The `align` module takes each word record and aligns it against the preloaded, normalized transcript and outputs time-coded transcript words.

w is the output time-marked word series.

The `wout` module prepares the output phrase labels and time positions for storage and result reporting.

The schema that implements this feature is:

```
[MyTranscriptAlign]
w ← ctm (READ, input)
w2 ← align(SCORE, input)
output ← wout(_, w2)
```

Chapter 22: Configure Custom Tasks

You can create your own custom tasks in the HPE IDOL Speech Server tasks configuration file (`speechserver-tasks.cfg`). You must enter the task configurations into the configuration file before you start the server.

Setting up a new task involves creating a task schema:

- Selecting the modules that the task uses
- Determining the module inputs and outputs

For more information on available modules and instructions on schema syntax, see Syntax for Module and Stream Variables, on page 233. After you create the task schema, you can configure the settings for the task and the individual modules.

- General Task Configuration 247
- General Module Configuration 248
- Run the Configured Task 248
- Configure Variable Parameters 249
- Load a Language Pack Manually 252
- Unload a Language Pack 254

General Task Configuration

When you set up a task, there are some general properties that you can configure.

Convert Data Streams Between Permitted Types

You can readily convert streams that are of the same intrinsic data type from one type to the other. For example, you can convert between the three variants of the audio sample data type. The general syntax for in-place type conversion is *`NewType:OldType`*.

For example, if the input is a stereo audio file but you want to process the left channel only, set:

```
[MySpeechToTextOnLeft]
l, r ← wav (STEREO, input)
f ← frontend (_, a:l)
...
```

Disable Time Slicing

HPE IDOL Speech Server uses a scheduler that uses time slicing to distribute the CPU cycles across all active tasks and modules. Time slicing saves power, but might lead to a slower running speed for some tasks. HPE recommends that you disable time slicing for modules that do not process audio data, such as `lmbuild` and `align`.

To disable time slicing for a task

- Add the following parameter and value to the task schema:

```
[MyTask]
...
DisableTimeSlicing = True
```

General Module Configuration

You can configure individual modules within a task schema. Each module has several parameters that you can set to modify its behavior. For configuration information about each module, see the *HPE IDOL Speech Server Reference*.

For example, the `stt` module has the following parameters in the HPE IDOL Speech Server tasks configuration file:

```
[stt]
Lang = $params.Lang=ENUK
DiagFile = $params.DiagFile=$outfile
Diag = $params.Diag=False
Mode = $params.Mode=fixed
ModeValue = $params.ModeValue = 4
DiagFileLabel = Diag
EnableConfidence = $params.Conf = False
DnnScale = $params.DnnScale
```

You can configure a default output for every module. For more information, see Configure Default Outputs, below.

Configure Default Outputs

You can optionally set a default output for each module. This is useful when you want to set a default output for the `GetResults` action for a task. For example, to use the `GetResults` action to return the speech-to-text outputs, you can configure the `wout` module so that its output is labeled as 'out'. The `GetResults` action returns the labeled file–in this case, `output.ctm`.

```
[wout1]
Output = output.ctm
...
OutputLabel = out
```

Run the Configured Task

To run configured tasks, send an `AddTask` action to HPE IDOL Speech Server. You must set the `Type` action parameter to the name of the configuration section that defines the task. You must also set any parameters required for the task to run.

For example:

```
http://localhost:13000/action=AddTask&Type=WavToText&File=Speech.wav&Out=Text1.ctm&
Lang=ENUS
```

HPE IDOL Speech Server uses the task configuration to run all the required modules and to produce the required output files.

Related Topics

- Start and Stop Tasks, on page 79

Configure Variable Parameters

To improve the usability of tasks, you can change some of the configuration parameters into action parameters that you specify when you send an action. To do this, set the task configuration parameters to built-in variable values.

These variables can either:

- Create action parameters that allow you to specify the configuration parameter value when you run the task
- Refer similar configuration parameters to the one configuration parameter where a standard value is set

Variable parameters give you complete flexibility with modules. For example, if you have a single task that requires two `stt` modules (`stt` and `stt1`), you can ensure that each `stt` module uses different action parameters in the `AddTask` action.

Another example of how you might use variable values is if you want to create temporary files. You can use the `$token` built-in variable. Because this is the same as the unique token ID returned for each task, you can also use it as a file name associated with that task for temporary file purposes.

> **NOTE:**
> You must use UTF-8 to encode action parameters stored on disk, for example in the configuration file.

Generate Output File Names

You can use the `$outfile` built-in variable if you want HPE IDOL Speech Server to automatically generate a unique file name for an output file, instead of specifying the file name yourself. For example, the default configuration for the `[wout]` module for the `wavToText` task is shown below:

```
[wout]
format = ctm
output = $params.out = $outfile
outputLabel = out
```

If you specify an output file name as part of the action (for example, `Out=test.ctm`), HPE IDOL Speech Server uses that name. If you do not specify a file name in the action, HPE IDOL Speech Server automatically generates a name based on a combination of the task token, the name of the module that generates the output file, and the name of the parameter used to specify the output file

name. For example, in the case above, the file name might be `tmp_MTkyLjE2OC45NS4yNDox_wout_output`.

HPE IDOL Speech Server writes the file to the standard directory for the output type (`TempDir`, `SpeakerIDDir`, and so on).

You can send a `GetStatus` action with the task token to determine the names of the output files generated by a task. The output files are listed in the response.

Configure Action Parameters

For task, module, and language configurations, you can define the configuration parameters as a variable of the form:

ConfigParam=$params.*ActionParam*

where:

ConfigParam	is the name of the configuration parameter set by the value of the action parameter.
ActionParam	is the name of the action parameter.

For example, in the `wav` module, you can set the `WavFile` configuration parameter to the name of an action parameter.

```
WavFile=$params.WavFile
```

If you configure a `WavRead` task that uses the `wav` module, you can then send an `AddTask` action to create a new `WavRead` task.

```
http://localhost:13000/action=AddTask&Type=WavRead&WavFile=Speech.wav
```

The `WavFile` parameter in this action sets the `WavFile` configuration parameter in the `[wav]` module configuration section to `Speech.wav` for the duration of the task.

Action parameter names have the following restrictions.

- Action parameter names can contain only the characters `A–Z`, `a–z`, `0–9`, and underscore (_).
- Parameter names must not start with a numerical value (for example, `Param1` is valid, but `1Param` is not).

You cannot use the following reserved names as new action parameters:

- `Token`
- `TempDir`
- `CustomLmDir`
- `Type`

You can use these names in a configuration parameter (for example `$params.Token`), where they take on the following predefined values.

`Token`	The current task token.
`TempDir`	The temporary directory.

`CustomLmDir`	The custom language model directory.
`Type`	The type of task as specified in the `AddTask` action.

Set a Default Value

For some configuration parameters, it might be appropriate to set a default value.

ConfigParam=$params.*ActionParam=DefaultValue*

where:

ConfigParam	is the name of the configuration parameter set by the value of the action parameter.
ActionParam	is the name of the action parameter.
DefaultValue	is the default value that the parameter takes if the action parameter is not specified.

For example:

```
Lang=$params.Lang=ENUK
```

The `Lang` configuration parameter is set by the `Lang` action parameter. If no `Lang` action parameter is specified in the action, it uses `ENUK`.

Configure Simple References

If you want one configuration parameter to use the value of another configuration parameter, you can set a variable for the configuration parameter value.

ConfigParam=$ConfigSection.AnotherParam

where:

ConfigParam	is the name of the configuration parameter set by the value of the referenced configuration parameter.
ConfigSection	is the name of the configuration section where the referenced configuration parameter appears.
AnotherParam	is the name of the configuration parameter in the specified *ConfigSection* whose value the *ConfigParam* parameter takes. This value can either be a fixed value or an action parameter variable.

For example:

```
[wav]
SampleFrequency=$ENUK.SampleFrequency
```

In this example, the `SampleFrequency` configuration parameter in the `[wav]` module configuration section uses the value of `SampleFrequency` in the `[ENUK]` language configuration section.

Configure Complex References

You can set parameter values indirectly, as follows.

ConfigParam=$ConfigSection.VarParam.AnotherParam

where:

ConfigParam	is the name of the configuration parameter set to the value of the referenced configuration parameter.
ConfigSection	is the name of the configuration section where the referenced variable configuration parameter appears.
VarParam	is the name of the configuration parameter in the *ConfigSection* section, which references another configuration section.
AnotherParam	is the name of the configuration parameter in the configuration section specified by the value of *VarParam*, whose value the *ConfigParam* parameter takes.

For example, if an action parameter allows you to choose which language model to use for a particular action, all configuration parameters in the used modules must reference the correct language configuration.

```
[stt]
Lang=$params.Lang=ENUK
```

In this case, you can choose a language pack by using the `Lang` action parameter to specify the configuration section where the language options are set.

All configuration parameters that can change between language models must refer to the correct language configuration section. For example, you can set the `SampleFrequency` configuration parameter for modules as well as languages. To use the correct value, you can set `SampleFrequency` in all modules to refer to the `Lang` configuration parameter in a single module.

```
[stream]
SampleFrequency=$stt.Lang.SampleFrequency
```

In this example, the `SampleFrequency` parameter in the `stream` module refers to the `Lang` parameter in the `stt` module. In the `stt` section, the `Lang` configuration parameter uses the `Lang` action parameter to determine which language configuration section to use.

Load a Language Pack Manually

By default, HPE IDOL Speech Server automatically loads and unloads language packs depending on the requirements of server actions. For example, if you submit a French audio file to HPE IDOL Speech Server for speech-to-text processing with the appropriate parameters, HPE IDOL Speech Server automatically loads the French language pack.

Holding language packs in memory requires a lot of RAM. It also takes time to load language packs into memory. As a result, HPE IDOL Speech Server actively manages the loading and unloading of

language packs. The MaxLangResources configuration parameter defines the maximum number of language packs that can be loaded in HPE IDOL Speech Server simultaneously. For more information about this configuration parameter, see the *HPE IDOL Speech Server Reference*.

You can override automatic loading and unloading of language packs and perform these tasks manually. Loading a language pack manually ensures that the model required for a task is ready for use, which reduces startup time for tasks that you add later. Manually loaded language packs remain loaded until you manually unload them.

> **NOTE:**
> The exact task names and action parameters to use depend on the configuration in the HPE IDOL Speech Server tasks configuration file.

To manually load a language pack

- Send a LoadLanguage action with the Name parameter set to the name of the configuration file section where the language pack that you want to load is defined.

  If you want to add new words to the language model, or increase the weighting of specific words, you can specify a text file that contains the relevant words and weights as the value of the ClassWordFile parameter. You can set this parameter for any HPE IDOL Speech Server task that uses language resources.

  For example:

  ```
  http://localhost:13000/action=LoadLanguage&Name=ENUS&ClassWordFile=D:/WordWeightings.txt
  ```

  This action uses port 13000 to instruct HPE IDOL Speech Server, which is located on the local machine, to load the ENUS language to HPE IDOL Speech Server, using the additional words and weightings specified in the WordWeightings.txt class word file.

  You can also add new pronunciations or edit existing pronunciations at language load time. To do this, specify a text file that contains the pronunciations that you want to add or edit as the value of the PronFile parameter. You can set this parameter for any HPE IDOL Speech Server task that uses language resources.

  For example:

  ```
  http://localhost:13000/action=LoadLanguage&Name=ENUK-6.3&PackDir=ENUK&PronFile=T:\Pronunciations.txt
  ```

  This action uses port 13000 to instruct HPE IDOL Speech Server, which is located on the local machine, to use Pronunciations.txt to update the pronunciations for the ENUK-6.3 language pack in the ENUK directory.

  For more information on the format of the pronunciations file, see the *HPE IDOL Speech Server Reference*.

> **NOTE:**
> If you load a language pack with a class word file or a pronunciations file, you cannot add new entries to the file by editing the file.To add new entries, you must create a new file in the same format and rerun the action. When you do this, HPE IDOL Speech Server loads a new language pack. Note that this applies to automatically loaded language packs as well as manually loaded language packs. For more information, see the *HPE IDOL Speech Server Reference*.

To manually load a custom language model

- Send a `LoadLanguage` action:
  1. Set the `Name` parameter to the name of the language pack section in the configuration file.
  2. Set the `DctFile` parameter to the name of the custom dictionary file.
  3. Specify the custom language files as the value of the `CustomLM` parameter.
  4. Specify a list of .tlm language files and weights separated by colons (:), in the form *`file`*`:`*`weight`*.

     For example, if you use two files, `autn1.tlm` and `autn2.tlm`, and you want to set the weights to `0.3` and `0.4` respectively, use:

     ```
     CustomLM=autn1:0.3:autn2:0.4
     ```

For example:

```
http://localhost:13000/action=LoadLanguage&Name=ENUS&CustomLM=hpe1:0.3:hpe2:0.4&Dct
File=hpe
```

This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to load the `ENUS` base language model, the `hpe1.tlm` custom language model, and the `hpe2.tlm` custom language model. The models are weighted using the ratio `0.3`:`0.3`:`0.4`. HPE IDOL Speech Server also loads the `hpe` dictionary file.

To determine the weight of the base language model, subtract the weights of the custom language models from 1.0. In this case, the base language model has a weight of `0.3`. All weights must be greater than `0` and less than `1.0`.

Related Topics

- Create Custom Language Models, on page 125

Unload a Language Pack

If you manually load a language pack, it remains in memory until you unload it.

To unload a language pack

1. Send an `UnloadLanguage` action with the `Name` parameter set to the name of the language that you want to unload.

   For example:

   ```
   http://localhost:13000/action=UnloadLanguage&Name=ENUS
   ```

   This action uses port `13000` to instruct HPE IDOL Speech Server, which is located on the local machine, to unload the `ENUS` language pack.
2. To unload a custom language pack, you must also specify the names and weights of the custom language models as the value of the `CustomLM` parameter, and the name of the dictionary file as the value of the `DctFile` parameter.

   For example:

   ```
   http://localhost:13000/action=UnloadLanguage&Name=ENUS&CustomLM=hpe1:0.3:hpe2:0.4&DctFile=hpe
   ```

> **NOTE:**
> HPE IDOL Speech Server does not always unload the language immediately when you send an `UnloadLanguage` action. The resource is marked to unload and is automatically unloaded at some point determined by the server.

Chapter 23: Sample Task Schemas

This section contains example schemas that allow you to perform different sequences of operations in HPE IDOL Speech Server.

- Stereo Speech-to-Text Conversion 257
- Audio Stream-to-Text Conversion 258
- Speech-to-Text with Word Filtering 259
- Language Identification 259
- Language Identification Feature Extraction 260
- Language Identification Optimization 260
- Transcript Alignment 261
- Build Language Models 261
- Cluster Speech 261
- Train Templates for Speaker Identification 262
- Perform Speaker Identification Using Templates 262
- Audio Fingerprint Identification 263
- Add a Track to an Audio Fingerprint Database 263
- Remove a Track from an Audio Fingerprint Database 263
- Audio Security 263
- Preprocess Audio Files for Phonetic Phrase Search 264
- Combine Phonetic Phrase Search Data Files 264
- Run a Phonetic Phrase Search 265
- Combine Output from Multiple Channels 265
- Categorize Audio 266
- Assess Audio Quality 266
- Identify DTMF Dial Tones 266
- Word Recompounding 267

Stereo Speech-to-Text Conversion

To perform speech-to-text conversion on stereo audio input data, each channel can be processed separately. For example:

```
[StereoWavToText]
0 = l,r ← wav1(STEREO, input)
1 = f1 ← frontend(_, a:l)
2 = nf1 ← normalizer(_, f1)
3 = w1 ← stt(_, nf1)
4 = output ← wout1(_, w1)
```

```
5 = f2 ← frontend1(_, a:r)
6 = nf2 ← normalizer1(_, f2)
7 = w2 ← stt1(_, nf2)
8 = output ← wout2(_, w2)
```

0 The wav module processes the input stereo audio file as left and right audio data.

1 The frontend module converts left audio channel (l) into speech front-end frame data. In this step, the variable form a:l represents the change of name for the left channel audio data (type l) to audio data (type a).

2 The normalizer module normalizes the frame data from 1 (f1).

3 The stt module converts the normalized frame data from 2 (nf1) into text.

4 The wout1 module writes the recognized words resulting from 3 (w1) to the output file.

5 The frontend module converts right audio channel (r) into speech front-end frame data. In this step, the variable form a:r represents the change of name for the right channel audio data (type r) to audio data (type a).

6 The normalizer module normalizes frame data from 5 (f2).

7 The stt1 module converts the normalized frame data from 6 (nf2) into text.

8 The wout2 module writes the recognized words resulting from 7 (w2) to the output file.

Audio Stream-to-Text Conversion

HPE IDOL Speech Server can perform real-time speech-to-text conversion on an audio stream. The following sample configuration is for such a task.

```
[StreamToText]
0 = a ← stream(MONO, input)
1 = f ← frontend(_, a)
2 = nf ← normalizer(_, f)
3 = w ← stt(_, nf)
4 = output ← wout(_, w)
DefaultResults=Out
```

0 The stream module processes stream audio data.

1 The frontend module converts audio data into speech front-end frame data.

2 The normalizer module normalizes frame data from 1 (f).

3 The stt module converts normalized frame data from 2 (nf) into text.

4 The wout module writes the recognized words resulting from 3 (w) to the output file.

You can also use the [StreamToTextMusicFilter] schema to combine audio stream-to-text conversion with speech classification in a single step so that you can then remove sections classified as music or noise from the resulting output file.

Speech-to-Text with Word Filtering

The following schema describes a speech-to-text operation that is followed by a postprocessing operation that filters the results to replace any inappropriate words with a specified term (by default, this term is "<BLEEP>").

```
[WavToTextFilter]
0 = a ← wav(MONO, input)
1 = f ← frontend(_, a)
2 = nf ← normalizer(_, f)
3 = w1 ← stt (_, nf)
4 = w2 ← postproc(B, w1)
5 = output ← wout (_,w2)
DefaultResults = out
```

`0` The `wav` module processes the mono audio.

`1` The `frontend` module converts the audio data into speech front-end frame data.

`2` The `normalizer` module normalizes the frame data.

`3` The `stt` module converts the normalized frame data into text.

`4` The `postproc` module replaces barred words in the text with a specified term.

`5` The `wout` module writes the filtered words resulting from `4` to file.

Language Identification

The following schema describes language identification in `CUMULATIVE` mode.

```
[LangIDCumWav]
0 = a ← wav(MONO, input)
1 = f ← frontend(_, a)
2 = nf ← normalizer(_, f)
3 = lf ← lidfeature(_, nf)
4 = lid ← langid(CUMULATIVE, lf)
5 = output ← lidout(_, lid)
```

`0` The `wav` module processes the mono audio data.

`1` The `frontend` module converts audio data into speech front-end frame data.

`2` The `normalizer` module normalizes frame data from `1` (`f`).

`3` The `lidfeature` module converts normalized frame data (`nf`) into language identification feature data.

`4` The `langid` module in the `CUMULATIVE` mode processes the language identification feature data (`lf`) to identify the language.

`5` The language identification information (`lid`) is written to the output file.

The following schema is similar, but uses different language identification modes.

```
[LangIDBndWav]
0 = a ← wav(MONO, input)
1 = f ← frontend(_, a)
2 = nf ← normalizer(_, f)
3 = lf ← lidfeature(_, nf)
4 = lid ← langid(BOUNDARY, lf)
5 = output ← lidout(_, lid)
6 = output ← lbout(_, lb)
DefaultResults=out
```

Related Topics

- Identify Languages in Audio, on page 185

Language Identification Feature Extraction

The following schema describes the creation of language identification feature files that you can use to create and optimize language identification classifiers.

```
[LangIDFeature]
0 = a ← wav(MONO, input)
1 = f ← frontend(_, a)
2 = nf ← normalizer(_, f)
3 = lf ← lidfeature(_, nf)
4 = output ← lfout(_, lf)
```

`0` The `wav` module processes the mono audio data.

`1` The `frontend` module converts the audio data into speech front-end frame data.

`2` The `normalizer` module normalizes the frame data from `1` (`f`).

`3` The `lidfeature` module converts the normalized frame data (`nf`) into language identification feature data.

`4` The language identification feature data (`lf`) is written to the output file.

Language Identification Optimization

The following schema uses the `lidoptimizer` module to optimize language identification classifier files.

```
[LangIDOptimize]
0 = output ← lidoptimizer(_,input)
DisableTimeSlicing=True
```

`0` The `lidoptimizer` module processes, optimizes, and outputs the input data.

Transcript Alignment

The following schema describes transcript alignment.

```
[transcriptAlign]
0 = w ← ctm(READ, input)
1 = w2 ← align(ALIGN, w)
2 = output ← wout(_, w2)
DefaultResults = out
```

`0` The `ctm` module reads a CTM file that contains the transcript as produced by speech-to-text.

`1` The `align` module aligns the text transcript by comparing it to the output from a previous speech-to-text operation.

`2` The `wout` module writes the aligned transcript to the output file.

Build Language Models

The following schema describes building language models.

```
[LanguageModelBuild]
0 = output ← lmbuild(_, input)
DisableTimeSlicing=True
DefaultResults=log
```

`0` The `lmbuild` module builds the language model.

Cluster Speech

The following schema describes how to segment an audio file into speaker clusters labelled `Cluster_0`, `Cluster_1`, and so on.

```
[clusterSpeech]
0 = a <- wav3(MONO, input)
1 = w1 <- audiopreproc3(A, a)
2 = f <- frontend3(_, a)
3 = nf <- normalizer3(_, f, w1)
4 = w2 <- segment3(_, nf)
5 = w3 <- splitspeech3(_, ws:w2, wc:w1, nf)
6 = output <- wout3(_, w3)
```

`0` The `wav` module processes wav audio data.

`1` The `audiopreproc` module processes the audio `(a)` into Music, Speech, or Silence

`2` The `frontend` module converts audio data `(a)` into speech front-end frame data.

3 The `normalizer` module normalizes frame data from 2 (`f`).

4 The `segment` module finds short homogeneous acoustic segments.

5 The `splitspeech` modules forms these into speaker clusters.

6 The `wout` module writes the audio speaker clusters.

Train Templates for Speaker Identification

The following schema describes how to train the speaker identification module with speakers.

```
[SpkIdTrainWav]
0 = a <- wav(MONO, input)
1 = f <- frontend(_,a)
2 = nf <- normalizer(BLOCK, f)
3 = output <- audiotemplateTrain(STREAM, nf)
```

0 The `wav` module processes the mono audio data.

1 The `frontend` module converts audio data (`a`) into front-end frame data.

2 The `normalizer` module normalizes frame data from `1` (`f`).

3 The `audiotemplatetrain` module uses audio feature data from `2` (`nf`) to train a new speaker classifier, which is saved as an audio template file.

Perform Speaker Identification Using Templates

The following schema describes how to run speaker identification given a set of templates.

```
[SpkIdEvalWav]
0 = a <- wav (MONO, input)
1 = w <- speakerid (GENDER_DETECT, a)
2 = f <- frontend (_,a)
3 = nf <- normalizer (SEGMENT_BLOCK, f, w)
4 = sid <- audiotemplatescore (SEGMENT, nf, w)
5 = output <- sidout (_, sid)
```

0 The `wav` module processes the mono audio data.

1 The `speakerid` module takes the audio data (`a`) and outputs speaker turn segments.

2 The `frontend` module converts audio data (`a`) into front-end frame data.

3 The `normalizer` module normalizes frame data from `2` (`f`).

4 The `audiotemplatescore` module takes audio features (`nf`) and speaker segment information (`w`), and produces a set of speaker scores for each segment.

5 The `sidout` module takes the speaker ID score information (`sid`) and writes this information into a results file.

Audio Fingerprint Identification

The following schema describes how to define an audio fingerprint (AFP) identification task.

```
[AFPMatchWav]
0 = a ← wav(MONO, input)
1 = fp ← afpfeature(_, a)
2 = tr ← afp(_, fp)
3 = output ← afpout(_, tr)
```

`0` The `wav` module processes the mono audio.

`1` The `afpfeature` module converts audio data into audio fingerprint features.

`2` The `afp` module matches features against a database of known tracks.

`3` The `afpout` module writes the identification results to file.

Add a Track to an Audio Fingerprint Database

The following schema describes how to add an audio track to an AFP database.

```
[AfpAddTrackWav]
0 = a ← wav(MONO, input)
1 = fp ← afpfeature(_ a)
2 = output ← afpedit(FINGERPRINT_ADD,fp)
```

`0` The `wav` module processes the mono audio.

`1` The `afpfeature` module converts the audio data into AFP features.

`2` The `afpedit` module adds the features to an AFP database.

Remove a Track from an Audio Fingerprint Database

The following schema describes the task of removing an audio task from an AFP database.

```
[AfpRemoveTrack]
0 = output ← afpedit(FINGERPRINT_REMOVE, input)
```

`0` The `afpedit` module removes the specified audio track from the database.

Audio Security

The following schema describes how to use the `audiosec` module for audio security processing.

```
[AudioSecurity]
0 = a ← wav(MONO, input)
1 = f ← frontend(_, a)
2 = nf ← normalizer(_, f)
3 = w1 ← audiosec(_, a, nf)
4 = output ← wout(_, w1)
```

0 The wav module processes mono audio.

1 The frontend module converts audio data into speech front-end frame data.

2 The normalizer module normalizes frame data from 1 (f).

3 The audiosec module processes the audio (a).

4 The wout module writes the security issue label information to the output file.

Preprocess Audio Files for Phonetic Phrase Search

The following schema describes the preprocessing of an audio file to create a phoneme time track file required for phonetic phrase search.

```
[WavToFmd]
0 = a ← wav(MONO, input)
1 = f ← frontend(_, a)
2 = nf ← normalizer(_, f)
3 = output ← phraseprematch(WRITE, nf)
```

0 The wav module processes the mono audio.

1 The frontend module converts the audio data into speech front-end frame data.

2 The normalizer module normalizes the frame data from 1 (f).

3 The normalized frame data from 2 (nf) is written to an .fmd file for phonetic phrase search.

Combine Phonetic Phrase Search Data Files

The following schema describes a task that combines multiple phoneme time track files (each produced from a single audio file) into a combined file.

```
[CombineFMD]
0 = output ← fmdcombiner(_, input)
```

0 The fmdcombiner module combines individual data files listed in a text file into a single .fmd file.

Run a Phonetic Phrase Search

The following schema describes the process for phonetic phrase searching.

```
[SearchFMD]
0 = w, fl, s, p, nf <- phraseprematch(READ, input)
1 = w2 <- phrasematch(_, w, p, s, nf)
2 = output <- wout(_, w2, fl)
DefaultResults = out
```

`0` The `phraseprematch` module reads the preprocessed data file.

`1` The `phrasematch` module searches the audio phrase data from `1` (`w`, `p`, `s`, `nf`).

`2` The `wout` module writes the recognized phrase locations resulting from `1` (`w2`) and the file labels from `0` (`fl`) to the output file.

Combine Output from Multiple Channels

The following schema describes how to use the `mixer` module to combine word output from multiple modules into a single timeline.

```
[StereoWavToText2]
0 = l,r ← wav1(STEREO, Input)
1 = f1 ← frontend(_, a:l)
2 = nf1 ← normalizer(_, f1)
3 = w1 ← stt(_, nf1)
4 = f2 ← frontend1(_, a:r)
5 = nf2 ← normalizer1(_, f2)
6 = w2 ← stt1(_, nf2)
7 = w3 ← mixer(_, wa:w1, wb:w2)
8 = output ← wout(_, w3)
```

`0` The `wav` module processes the input stereo audio file as left and right audio data.

`1` The `frontend` module converts the left audio channel (`l`) into speech front-end frame data. In this step, the variable form `a:l` represents the change of name for the left channel audio data (type `l`) to audio data (type `a`).

`2` The `normalizer` module normalizes the frame data from `1` (`f1`).

`3` The `stt` module converts the normalized frame data from `2` (`nf1`) into text.

`4` The `frontend` module converts the right audio channel (`r`) into speech front-end frame data. In this step, the variable form `a:r` represents the change of name for the right channel audio data (type `r`) to audio data (type `a`).

`5` The `normalizer` module normalizes the frame data from `5` (`f2`).

`6` The `stt1` module converts the normalized frame data from `6` (`nf2`) into text.

7 The `mixer` module combines the recognized words resulting from 3 (`w1`) and from 6 (`w2`) into a single word output timeline (`w3`).

8 The `wout` module writes the recognized words resulting from `7` (`w3`) to the output file.

Categorize Audio

The following schema describes how to use the `audiopreproc` module to identify regions of silence, speech, and non-speech in an audio file.

```
[AudioNet]
0 = a ← wav(MONO, input)
1 = w ← audiopreproc(A,a)
2 = output ← wout (_, w)
```

0 The `wav` module processes the mono audio.

1 The `audiopreproc` module in audio categorization mode (`A`) processes the audio (`a`).

2 The `wout` module writes the audio categorization information (`w`) to the output file.

Assess Audio Quality

The following schema describes how to use the `audiopreproc` module to assess audio for clipping and to measure the signal-to-noise ratio.

```
[AudioQuality]
0 = a ← wav2(MONO, input)
1 = output ← audiopreproc(CS,a)
DefaultResults = log
```

0 The `wav` module processes the mono audio.

1 The `audiopreproc` module, set to use clipping detection mode (`C`) and signal-to-noise ratio calculation mode (`S`), processes the audio (`a`). The results are written to an output file.

Identify DTMF Dial Tones

The following schema describes how to use the `audiopreproc` module to identify DTMF dial tones.

```
[DtmfAudioNet]
0 = a ← wav(MONO, input)
1 = d ← audiopreproc(T,a)
2 = output ← wout (_, w:d)
```

0 The `wav` module processes the mono audio.

1 The `audiopreproc` module in DTMF identification mode (`T`) processes the audio (`a`).

2 The `wout` module writes the DTMF label information (`d`) to the output file.

Word Recompounding

Some languages use word compounding, which means that typical words are too long for optimal speech recognition. Hungarian, Turkish. and Hebrew are typical examples. In these cases, you must break words down into constituent word fragments (or morphemes) for best performance.

The following example schema takes a CTM file that contains word fragments, and recompounds them into words.

```
[Recompound]
0 = w1 <- ctm(READ, input)
1 = w2 <- postproc(R, w1)
2 = output <- wout(_,w2)

[ctm]
file = $params.in
format = ctm

[postproc]
rcmpAllowSuffix = true
rcmpValidList = $params.validList

[wout]
file = $params.out
format = ctm
```

`0` The `ctm` module reads the word fragment labels (with prefix and suffix hyphens indicating fragments).

`1` The `postproc` module (mode `R`) adds prefixes to the following word and suffixes to the preceding word.

`2` Output to a new CTM file.

Part 4: Appendixes

- Input and Output Files
- HPE IDOL Speech Server File Types
- Audio Quality Guidelines
- Audio Transcript Requirements
- Compatibility Notes

Appendix A: Input and Output Files

This appendix contains tables that describe the files that HPE IDOL Speech Server handles. Where appropriate, they include the following information.

Section	The configuration section that contains the parameters.
Configuration parameter	The configuration parameter that defines a file name.
Mode	The module mode.
Input/Output type	Whether the file is an input or an output file.
File type	The type of file, for example a log file or configuration file. This field specifies the file extension. For more information, see HPE IDOL Speech Server File Types, on page 287.
Default directory	The default directory location for the file. If you do not specify a file path, HPE IDOL Speech Server defaults to this directory.

Specify Files

When you specify a file in a parameter, you must include the file name. The file path is optional. If you do not include the path, HPE IDOL Speech Server uses a default directory. You can specify either an absolute or relative file path; relative paths are regarded as being relative to the default directory. Use forward slashes (/) for paths on Linux and backslashes (\) for paths on Windows.

Input Files

If an input file name has a file extension, you must include it when you specify the file. The only exception is when you use the `CustomLm` parameter in the language resource section of the configuration files to specify a custom language model. In this case, you can supply up to nine custom language models, separated by one of the following separator characters: `:;@^|`

For example:

```
&customLM=testOK^0.08^testOK^0.08
&customLM=test OK|0.08|test OK|0.08
&customLM=test:OK;0.08;test:OK;0.08
```

> **NOTE:**
> you must use the same separator character within a single `customLM` declaration.

HPE IDOL Speech Server checks the number of language models that you specify, and reports an error if there are more than nine.

Output Files

Output files have extensions added automatically if the AddOutputExtensions parameter is set to True in the [Server] section of the configuration file. Otherwise you must include the file extensions for output files.

Configuration File

The following sections describe the files specified in the speechserver.cfg file.

Logging Sections

This table lists files specified by parameters in logging configuration sections.

Section	Configuration parameter	Input/output type	File type	Default directory
ActionLogStream	LogFile	Output	LOG	LogDirectory
ApplicationLogStream	LogFile	Output	LOG	LogDirectory
SoftsoundLogStream	LogFile	Output	LOG	LogDirectory

[Server] Section

This table lists files specified by parameters in the [Server] configuration section.

Configuration parameter	Input/output type	File type	Default directory
TasksConfig	Input	CFG	Server

Tasks Configuration File

The following sections describe files specified in the tasks configuration file (speechserver-tasks.cfg).

[*LangPack*] Section

This table lists files specified by parameters in the [*LangPack*] configuration section.

Configuration parameter	Input/output type	File type	Default directory
CustomDct	Input	DCT	CustomLmDir
CustomLm	Input	TLM	CustomLmDir

Configuration parameter	Input/output type	File type	Default directory
AmFile	Input	AM	TrainedAmDir

[afpedit] Section

This table lists files specified by parameters in the [afpedit] configuration section.

Configuration parameter	Mode	Input/output type	File type	Default directory
Output	FINGERPRINT_INFO	Output	XML	TempDir

[afpfile] Section

This table lists files specified by parameters in the [afpfile] configuration section.

Configuration parameter	Mode	Input/output type	File type	Default directory
AfpFile	FINGERPRINT_READ	Input	AFP	TempDir
AfpFile	FINGERPRINT_WRITE	Output	AFP	TempDir

[afpout] Section

This table lists files specified by parameters in the [afpout] configuration section.

Configuration parameter	Input/output type	File type	Default directory
Output	Output	CTM	TempDir

[align] Section

This table lists files specified by parameters in the [align] configuration section.

Configuration parameter	Input/output type	File type	Default directory
DctFile	Input	DCT	Server
PgfFile	Input	PGF	Server
ScoreOutFile	Output	TXT	TempDir
TxtFile	Input	TXT	DataDir
WarningFile	Output	LOG	TempDir

[amadaptadddata] Section

This table lists files specified by parameters in the [amadaptadddata] configuration section.

Configuration parameter	Input/output type	File type	Default directory
AccFile	Output	ACC	TempDir
AmFile	Input	AM	TrainedAmDir
DataListFile	Input	LIST	Server
DctFile	Input	DCT	Server
DiagFile	Output	TXT	TempDir
PgfFile	Input	PGF	Server

[amadaptend] Section

This table lists files specified by parameters in the [amadaptend] configuration section.

Configuration parameter	Input/output type	File type	Default directory
AccListFile	Input	LIST	Server
InAmFile	Input	AM	TrainedAmDir
OutAmFile	Output	AM	TrainedAmDir

[audiotemplatedevel] Section

This table lists files specified by parameters in the [audiotemplatedevel] configuration section.

Configuration parameter	Input/output type	File type	Default directory
DataFile	Input	ATV	DataDir
DataListFile	Input	LIST	Server
DevFile	Input / Output	ATD	SpeakerIdDir
DevListFile	Input	LIST	Server
DiagFile	Output	DIAG	TempDir
LabFile	Input	LAB	DataDir
OutTemplate	Output	ATF	SpeakerIdDir

Configuration parameter	Input/output type	File type	Default directory
TemplateFile	Input	ATF	SpeakerIdDir
TemplateListFile	Input	LIST	Server
UbmFile	Input	ATF	SpeakerIdDir

[audiotemplateedit] Section

This table lists files specified by parameters in the [audiotemplateedit] configuration section.

Configuration parameter	Input/output type	File type	Default directory
OutputLog	Output	LOG	TempDir
OutTemplate	Output	ATF	SpeakerIdDir
OutTemplateSet	Output	ATS	SpeakerIdDir
TemplateFile	Input	ATF	SpeakerIdDir
TemplateListFile	Input	LIST	Server
TemplateSet	Input/Output	ATS	SpeakerIdDIr
UbmFile	Input	ATF	SpeakerIdDir

[audiotemplatescore] Section

This table lists files specified by parameters in the [audiotemplatescore] configuration section.

Configuration parameter	Input/output type	File type	Default directory
DiagFile	Output	DIAG	TempDir
TemplateListFile	Input	LIST	Server
TemplateSet	Input	ATS	SpeakerIdDIr
UbmFile	Input	ATF	SpeakerIdDir

[audiotemplatetrain] Section

This table lists files specified by parameters in the [audiotemplatetrain] configuration section.

Configuration parameter	Input/output type	File type	Default directory
DataFile	Input	ATV	DataDir
DataListFile	Input	LIST	Server

Configuration parameter	Input/output type	File type	Default directory
DiagFile	Output	DIAG	TempDir
LabFile	Input	LAB	DataDir
OrgTemplate	Input	ATF	SpeakerIdDir
OutTemplate	Output	ATF	SpeakerIdDir
UbmFile	Input	ATF	SpeakerIdDir

[audiopreproc] Section

This table lists files specified by parameters in the [audiopreproc] configuration section.

Configuration parameter	Input/output type	File type	Default directory
OutputLog	Output	TXT	TempDir
SNRFile	Output	TXT	TempDir

[audiosec] Section

This table lists files specified by parameters in the [audiosec] configuration section.

Configuration parameter	Input/output type	File type	Default directory
Al_TemplateListFile	Input	LIST	Server

[ctm] Section

This table lists files specified by parameters in the [ctm] configuration section.

Configuration parameter	Mode	Input/output type	File type	Default directory
File	READ	Input	CTM	TempDir

[filter] Section

This table lists files specified by parameters in the [filter] configuration section.

Configuration parameter	Input/output type	File type	Default directory
Filter	Input	TXT	Server

[fmdcombiner] Section

This table lists files specified by parameters in the [fmdcombiner] configuration section.

Configuration parameter	Input/output type	File type	Default directory
FmdFileOut	Output	FMD	TempDir
FmdListFile	Input	LIST	Server

[ivdevel] Section

This table lists files specified by parameters in the [ivdevel] configuration section.

Configuration parameter	Input/output type	File type	Default directory
DataFile	Input	IVP	DataDir
DataListFile	Input	LIST	Server
DevFile	Input/Output	IVD	SpeakerIdDir
DevListFile	Input	LIST	SpeakerIdDir
DiagFile	Output	TXT	TempDir
LabFile	Input	SID	TempDir
OutTemplate	Output	IV	SpeakerIdDir
TemplateFile	Input	IV	SpeakerIdDir
TemplateListFile	Input	LIST	SpeakerIdDir

[ivedit] Section

This table lists files specified by parameters in the [ivedit] configuration section.

Configuration parameter	Input/output type	File type	Default directory
OutputLog	Output	TXT	TempDir
TemplateFile	Input/Output	IV	SpeakerIdDir
TemplateListFile	Input	LIST	SpeakerIdDir
TemplateSet	Input/Output	IVS	SpeakerIdDir

[ivfile] Section

This table lists files specified by parameters in the [ivfile] configuration section.

Configuration parameter	Input/output type	File type	Default directory
DataFile	Input	IVP	DataDir
DataListFile	Input	LIST	Server
DiagFile	Output	TXT	TempDir
LabFile	Input	SID	TempDir
OutputIv	Output	IV	SpeakerIdDir

[ivscore] Section

This table lists files specified by parameters in the [ivscore] configuration section.

Configuration parameter	Input/output type	File type	Default directory
DiagFile	Output	TXT	TempDir
TemplateListFile	Input	LIST	SpeakerIdDir
TemplateSet	Input	IVS	SpeakerIdDir

[langid] Section

This table lists files specified by parameters in the [langid] configuration section.

Configuration parameter	Input/output type	File type	Default directory
ClList	Input	LIST	Server

[lbout] Section

This table lists files specified by parameters in the [lbout] configuration section.

Configuration parameter	Input/output type	File type	Default directory
Output	Output	CTM	TempDir

[lfout] Section

This table lists files specified by parameters in the [lfout] configuration section.

Configuration parameter	Mode	Input/output type	File type	Default directory
File	READ	Input	LIF	TempDir
Output	WRITE	Output	LIF	TempDir

[lidoptimizer] Section

This table lists files specified by parameters in the [lidoptimizer] configuration section.

Configuration parameter	Input/output type	File type	Default directory
ClList	Input	LIST	Server
DataListFile	Input	LIST	Server
Output	Output	TXT	TempDir
OutputLog	Output	XML	TempDir

[lidout] Section

This table lists files specified by parameters in the [lidout] configuration section.

Configuration parameter	Input/output type	File type	Default directory
Output	Output	CTM	TempDir

[lidtrain] Section

This table lists files specified by parameters in the [lidtrain] configuration section.

Configuration parameter	Input/output type	File type	Default directory
DataListFile	Input	LIST	Server
NewClassifier	Output	LCF	TempDir
OutputLog	Output	LOG	TempDir

[lmbuild] Section

This table lists files specified by parameters in the [lmbuild] configuration section.

Configuration parameter	Input/output type	File type	Default directory
BaseDictionary	Input	DCT	Server

Configuration parameter	Input/output type	File type	Default directory
BaseLanguageModel	Input	TLM	Server
DataListFile	Input	TXT	Server
DropList	Input	TXT	Server
KeepList	Input	TXT	Server
NewDictionary	Output	DCT	CustomLmDir
NewLanguageModel	Output	TLM	CustomLmDir
OutputLog	Output	LOG	TempDir
PgfFile	Input	PGF	Server

[lmtool] Section

This table lists files specified by parameters in the [lmtool] configuration section.

Configuration parameter	Input/output type	File type	Default directory
BaseLanguageModel	Input	TLM	Server
CustomLanguageModel	Input	TLM	CustomLmDir
OutputLog	Output	TXT	TempDir
TextFile	Input	TXT	DataDir

[normalizer] Section

This table lists files specified by parameters in the [normalizer] configuration section.

Configuration parameter	Input/output type	File type	Default directory
IanFile	Input	IAN	Server

[phraseprematch] Section

This table lists files specified by parameters in the [phraseprematch] configuration section.

Configuration parameter	Mode	Input/output type	File type	Default directory
File	READ	Input	TXT	TempDir
File	WRITE	Output	TXT	TempDir
PhraseList	Not applicable	Input	TXT	Server

[plh] Section

This table lists files specified by parameters in the [plh] configuration section.

Configuration parameter	Mode	Input/output type	File type	Default directory
PlhFile	READ	Input	PLH, IVP	DataDir
PlhFile	WRITE	Output	PLH, IVP	DataDir

[postproc] Section

This table lists files specified by parameters in the [postproc] configuration section.

Configuration parameter	Input/output type	File type	Default directory
BarredList	Input	TXT	Server
RcmpValidList	Input	TXT	Server

[segment] Section

This table lists files specified by parameters in the [segment] configuration section.

Configuration parameter	Input/output type	File type	Default directory
IanFile	Input	IAN	Server
OutFile	Output	CTM	TempDir
WavFile	Input	WAV	DataDir

[sidfeature] Section

This table lists files specified by parameters in the [sidfeature] configuration section.

> **DEPRECATED:**
> The sidfeature module is deprecated for HPE IDOL Speech Server version 11.3.0.
> HPE recommends that you use the frontend and normalizer modules instead.
>
> This module is still available for existing implementations, but it might be incompatible with new functionality. The parameter might be deleted in future.

Configuration parameter	Input/output type	File type	Default directory
SigFile	Input	SIG	Server

[sidoptimizer] Section

This table lists files specified by parameters in the [sidoptimizer] configuration section.

> **DEPRECATED:**
> The sidoptimizer module is deprecated for HPE IDOL Speech Server version 11.3.0. HPE recommends that you use the audiotemplatedevel module instead.
>
> This module is still available for existing implementations, but it might be incompatible with new functionality. The parameter might be deleted in future.

Configuration parameter	Input/output type	File type	Default directory
BaseAstFile	Input	AST	Server
DiagFile	Output	DIAG	TempDir
SigFile	Input	SIG	Server
SpkListFile	Input	LIST	Server
SpoFile	Output	SPO	TempDir
USMFile	Input	USM	Server
WavFile	Input	WAV	TempDir

[sidout] Section

This table lists files specified by parameters in the [sidout] configuration section.

Configuration parameter	Input/output type	File type	Default directory
Output	Output	CTM	TempDir

[sidpackager] Section

This table lists files specified by parameters in the [sidpackager] configuration section.

> **DEPRECATED:**
> The sidpackager module is deprecated for HPE IDOL Speech Server version 11.3.0. HPE recommends that you use the audiotemplatedevel and audiotemplateedit modules instead.
>
> This task is still available for existing implementations, but it might be incompatible with new functionality. The parameter might be deleted in future.

Configuration parameter	Input/output type	File type	Default directory
AstFileOut	Output	AST	TempDir

Configuration parameter	Input/output type	File type	Default directory
BaseAstFile	Input	AST	Server
DiagFile	Output	DIAG	TempDir
SpkListFile	Input	LIST	Server
SpoFile	Input	SPO	TempDir
USMFile	Input	USM	Server

[sidtrain] Section

This table lists files specified by parameters in the [sidtrain] configuration section.

> **DEPRECATED:**
> The [sidtrain] module is deprecated for HPE IDOL Speech Server version 11.3.0. HPE recommends that you use the audiotemplatetrain module instead.
>
> This task and configuration is still available for existing implementations, but it might be incompatible with new functionality. The parameter might be deleted in future.

Configuration parameter	Input/output type	File type	Default directory
DiagFile	Output	DIAG	TempDir
NewModel	Output	SPK	TempDir
USMFile	Input	USM	Server

[speakerid] Section

This table lists files specified by parameters in the [speakerid] configuration section.

Configuration parameter	Input/output type	File type	Default directory
AstFile	Input	AST	TempDir
BaseAstFile	Input	AST	Server
DiagFile	Output	DIAG	TempDir
SigFile	Input	SIG	Server
USMFile	Input	USM	Server

[stt] Section

This table lists files specified by parameters in the [stt] configuration section.

Configuration parameter	Input/output type	File type	Default directory
DiagFile	Output	DIAG	TempDir

[textnorm] Section

This table lists files specified by parameters in the [textnorm] configuration section.

Configuration parameter	Input/output type	File type	Default directory
PgfFile	Input	PGF	Server
TxtFileIn	Input	TXT	DataDir
TxtFileOut	Output	TXT	DataDir

[textsegment] Section

This table lists files specified by parameters in the [textsegment] configuration section.

Configuration parameter	Input/output type	File type	Default directory
PgfFile	Input	PGF	Server
TxtFileIn	Input	TXT	TempDir
TxtFileOut	Output	TXT	TempDir

[transcheck] Section

This table lists files specified by parameters in the [transcheck] configuration section.

Configuration parameter	Input/output type	File type	Default directory
DiagFile	Output	DIAG	TempDir
InputTranscript	Input	TXT	TempDir
OutputTranscript	Output	TXT	TempDir
WarningFile	Output	TXT	TempDir

[wav] Section

This table lists files specified by parameters in the [wav] configuration section.

Configuration parameter	Input/output type	File type	Default directory
WavFile	Input	WAV	DataDir

[wout] Section

This table lists files specified by parameters in the [wout] configuration section.

Configuration parameter	Mode	Input/output type	File Type	Default Directory
Output	WRITE or _	Output	CTM	TempDir

Appendix B: HPE IDOL Speech Server File Types

This appendix describes the different files that HPE IDOL Speech Server produces and uses.

- File Types 287

File Types

HPE IDOL Speech Server produces and uses files with the following file name extensions.

> **NOTE:**
> If FFmpeg support is enabled, HPE IDOL Speech Server also accepts a wide range of media file formats when it uses the `wav` module to read from files.

AFP	Audio Fingerprint feature file
AM	Acoustic model file
AST	Speaker ID classifier set
ATD	Audio template development file
ATF	Audio template file
ATS	Audio template set file
ATV	Audio template feature vector file
DCT.SZ	Pronunciation dictionary file
DIAG	Diagnostics file
DNN	Deep Neural Network acoustic modeling file
FMD	Phoneme time track file
FXX	Audio Fingerprint database index file
IAN	Input acoustic channel normalization file
IV	An iVector file, representing a speaker (audio) template.
IVP	An iVector parameter file, used as input for training, and so on.
IVD	An iVector development file, used in threshold estimation.
An	An iVector set file, containing a set of iVector templates.
LCF	Language classifier file
LIF	Language identification feature file

LIST	List file
LOG	Log file
NET	Phrase search supplementary file
NET.DPT	Phrase search supplementary file
OTD	Obfuscated training data file
PDT.SZ	Word confidence supplementary file
PGF	Pronunciation generation file
PHI.SZ	Acoustic model language key files
PHN.SZ	Acoustic model language key files
PLM	Word confidence supplementary file
PRB	Word confidence supplementary file
SID	Segmenter model file
SIG	Signal processing description file
SPK	Individual speaker ID model file
SPO	Speaker ID optimization file
SPT	Speaker training file
TKI	Audio Fingerprint database index file
TLM	Language model file
TTX	Audio Fingerprint database index file
TXT	Text file
USM	Universal Speech Model file
VOC	Vocabulary list file
WAV	WAV audio file
WDS	Valid word list file (supplied in language pack)
XML	XML file

Appendix C: Audio Quality Guidelines

This appendix describes the audio properties required for accurate speech processing.

Several factors affect the recall rate (correct detection) of words or phrases:

- Signal bandwidth
- Background noise
- Speech clarity, which can be affected by factors such as whether a speaker is native
- Audio signal distortion, due to compression and storage
- Breadth of language context

For best speech processing results, ensure that your audio conforms to the following guidelines:

- The sampling frequency must be at least the sampling frequency required by the processing task. Audio files with sampling frequencies below this are upsampled, which causes severe quality issues. The minimum sampling frequencies are 8 kHz for telephony audio and 16 kHz for broadcast audio.
- The minimum SNR (signal-to-noise ratio) is 15 dB. An SNR of 25 dB or above produces the best results. This ratio is measured across the word or phrase being detected and not across the entire audio.
- Words or phrases must be articulated reasonably clearly, and largely conform to the language. Speech-to-text performance is known to be poorer for non-native speakers than for native speakers.
- Natural speech rates produce the best speech-to-text results. Speech that is faster or slower than this usually produces more errors.
- When word confidences are enabled, every recognized word is associated with an acoustic confidence value. Generally, false positives tend to have a lower acoustic confidence compared to true hits.
- Newer audio codecs offer less distortion for the same rate of compression.
- If the language context of the content is too broad, the effectiveness of the language model is reduced.

Appendix D: Audio Transcript Requirements

This appendix outlines the requirements for audio transcripts that you use to build custom language models or adapt acoustic models.

- Use plain text (.txt) files and UTF-8 character encoding.
- Transcribe all speech verbatim.
- Use upper and lower case in accordance with common usage.
- Use correct punctuation. Mark the ends of sentences with periods (.). Use other punctuation, such as question marks and exclamation marks, as required. Add a white space after punctuation at the end of a sentence; for example ". A" not ".A".
- Do not use single or double quotation marks.
- Transcribe acronyms in accordance with common usage. Do not use white space or periods between the characters; for example, “FBI”, “SNCF”, “NATO”.
- Transcribe false starts and interjections, even if the speaker pronounces only half of the word; for example, “good eve- er good evening”. Transcribe these interjections as they sound; the following examples are all acceptable: “Uh-huh”, “Er”, “Huh”, “Ah”, and “Um”.
- If you cannot clearly hear a word, use your best guess for transcribing it. Any word that sounds similar to what you can hear and is appropriate to the sentence is acceptable.
- Spell proper nouns in accordance with common usage.
- Insert a paragraph break on speaker changes. No other indication of speakers is required.
- If you are not sure of the spelling of a name, use your best guess; for example, “Now over to our correspondent Christopher Balgarick”.
- Where speakers talk over each other or the speech is too loud, mark it using your own discretion.

Manually Normalize Text

HPE IDOL Speech Server can normalize text in many languages (see Supported Languages, on page 135) but not all. For languages for which text normalization is not supported, you must manually normalize the files.

To manually normalize files

- Change digits to words. For example, replace "2" with "two", and "1997" with "nineteen ninety seven".
- Write individually pronounced character sequences as spaced characters; for example, “the word rules is spelled R U L E S”. Write pronounced punctuation as it sounds; for example, “Tony at BBC dot co dot UK.
- For all sentence breaks, replace periods (.) with <s>.

Appendix E: Compatibility Notes

HPE IDOL Speech Server 10.8 introduced Deep Neural Network Acoustic Modeling. DNN modeling uses files with the extension `.dnn` in a Language Pack. Such language packs were introduced in HPE IDOL Speech Server version 6.0 or higher. In general, recent HPE IDOL Speech Server releases before 10.8 can still use these Language Packs, but they ignore the `.dnn` files and use only the underlying AM file for speech-to-text.

HPE IDOL Speech Server releases 10.10 and 10.11 also introduce additional support for new Language Pack Neural Network technologies. As such, version 7.X Language Packs require HPE IDOL Speech Server version 10.10 and version 8.X Language Packs require version 10.11. In both cases, using an older version of the server will either report a compatibility issue or progress without Neural Network technology.

Another notable change to Language Packs starting with version 6.0 is that many use a new format of Language Model (version 3). This means that for the first time, some older HPE IDOL Speech Server releases (specifically 10.3 and earlier) are incompatible with these newer Language Packs.

Glossary

A

ACI (Autonomy Content Infrastructure)
A technology layer that automates operations on unstructured information for cross-enterprise applications. ACI enables an automated and compatible business-to-business, peer-to-peer infrastructure. The ACI allows enterprise applications to understand and process content that exists in unstructured formats, such as email, Web pages, Microsoft Office documents, and IBM Notes.

ACI Server
A server component that runs on the Autonomy Content Infrastructure (ACI).

ACL (access control list)
An ACL is metadata associated with a document that defines which users and groups are permitted to access the document.

acoustic model
A statistical model that captures the frequency patterns of speech.

action
A request sent to an ACI server.

active directory
A domain controller for the Microsoft Windows operating system, which uses LDAP to authenticate users and computers on a network.

B

bandwidth
The frequency range in audio.

beam width
A parameter associated with how the search for recognized word sequences is performed. It is similar to beam search in dynamic processing.

broadband language pack
A 16 kHz language pack, generally used for high-quality audio.

C

Category component
The IDOL Server component that manages categorization and clustering.

change point detection
Detection of the point at which an audio property changes its value. Such a property can be the speaker or language.

Community component
The IDOL Server component that manages users and communities.

connector
An IDOL component (for example File System Connector) that retrieves information from a local or remote repository (for example, a file system, database, or Web site).

Connector Framework Server (CFS)
Connector Framework Server processes the information that is retrieved by connectors. Connector Framework Server uses KeyView to extract document content and metadata from over 1,000 different file types. When the information has been processed, it is sent to

an IDOL Server or Distributed Index Handler (DIH).

Content component
The IDOL Server component that manages the data index and performs most of the search and retrieval operations from the index.

D

DAH (Distributed Action Handler)
DAH distributes actions to multiple copies of IDOL Server or a component. It allows you to use failover, load balancing, or distributed content.

DIH (Distributed Index Handler)
DIH allows you to efficiently split and index extremely large quantities of data into multiple copies of IDOL Server or the Content component. DIH allows you to create a scalable solution that delivers high performance and high availability. It provides a flexible way to batch, route, and categorize the indexing of internal and external content into IDOL Server.

downsampling
The process of reducing the sampling rate.

I

IDOL
The Intelligent Data Operating Layer (IDOL) Server, which integrates unstructured, semi-structured and structured information from multiple repositories through an understanding of the content. It delivers a real-time environment in which operations across applications and content are automated.

IDOL Proxy component
An IDOL Server component that accepts incoming actions and distributes them to the appropriate subcomponent. IDOL Proxy also performs some maintenance operations to make sure that the subcomponents are running, and to start and stop them when necessary.

Intellectual Asset Protection System (IAS)
An integrated security solution to protect your data. At the front end, authentication checks that users are allowed to access the system that contains the result data. At the back end, entitlement checking and authentication combine to ensure that query results contain only documents that the user is allowed to see, from repositories that the user has permission to access. For more information, refer to the IDOL Document Security Administration Guide.

K

KeyView
The IDOL component that extracts data, including text, metadata, and subfiles from over 1,000 different file types. KeyView can also convert documents to HTML format for viewing in a Web browser.

L

Language code
A four or five letter abbreviation that denotes the language and country for a language pack.

language model
A statistical model that captures word sequence patterns and probabilities.

language pack
A set of files that contain the acoustic model, one or more language models, and other

components to perform speech recognition on a language as spoken in a given country or region.

LDAP
Lightweight Directory Access Protocol. Applications can use LDAP to retrieve information from a server. LDAP is used for directory services (such as corporate email and telephone directories) and user authentication. See also: active directory, primary domain controller.

License Server
License Server enables you to license and run multiple IDOL solutions. You must have a License Server on a machine with a known, static IP address.

M

module
A set of internal operations that Speech Server performs. You can combine modules to create tasks or processing schemas that Speech Server can run to perform various audio processing operations.

O

OmniGroupServer (OGS)
A server that manages access permissions for your users. It communicates with your repositories and IDOL Server to apply access permissions to documents.

P

phoneme
The basic unit of speech used in speech recognition.

primary domain controller
A server computer in a Microsoft Windows domain that controls various computer resources. See also: active directory, LDAP.

processing schema
A task created in Speech Server to process audio using a series of configured processing modules.

Pulse Code Modulation (PCM)
PCM is the most frequently used analog-to-digital conversion technique, and is the standard form of digital audio in digital telephony and other digital audio applications. PCM converts analog signals to binary values that are represented as a series of pulses.

R

real-time scaling
The rate at which an audio signal plays relative to real time. For example, if the audio plays at twice real time, its real-time scaling value is 2.

S

sampling rate
The rate at which an analog audio signal is obtained during conversion to digital.

schema
A network of modules connected by their inputs and outputs. This network specifies the modules to use and the order, for an audio analysis operation.

Simple Object Access Protocol (SOAP)
An XML-based protocol that specifies a method that web service applications can use to exchange information over networks, regardless of the operating system, platform, or programming language that they are using.

SOAP messages can be exchanged by using a variety of internet protocols, including SMTP, MIME, and HTTP.

speaker identification
The process of identifying known speakers in audio.

speech-to-text
The process of converting speech into text through speech recognition.

spoken language identification
The process of identifying the language or languages being spoken in the audio.

T

telephony language pack
An 8 kHz language pack, generally used for low quality audio.

transcript
A text file that contains the words spoken in a piece of audio.

transcript alignment
The process of matching a known sequence of words to the audio.

U

upsampling
The process of increasing the sampling rate. HPE does not recommend upsampling data, because it does not improve audio quality.

V

View
An IDOL component that converts files in a repository to HTML formats for viewing in a Web browser.

W

Wildcard
A character that stands in for any character or group of characters in a query.

WIndows Media Audio (WMA)
A proprietary Microsoft file format for encoding digital audio files. WMA offers faster compression than MP3, and WMA files can be compressed to match different connection speeds or bandwidths.

X

XML
Extensible Markup Language. XML is a language that defines the different attributes of document content in a format that can be read by humans and machines. In IDOL Server, you can index documents in XML format. IDOL Server also returns action responses in XML format.

Send documentation feedback

If you have comments about this document, you can contact the documentation team by email. If an email client is configured on this system, click the link above and an email window opens with the following information in the subject line:

Feedback on Administration Guide (HPE IDOL Speech Server 11.3.0)

Add your feedback to the email and click **Send**.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to AutonomyTPFeedback@hpe.com.

We appreciate your feedback!