

IDOL

ServiceNow Connector

Software Version 12.13.0

Release Notes



Document Release Date: October 2022
Software Release Date: October 2022

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Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for updated documentation, visit <https://www.microfocus.com/support-and-services/documentation/>.

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- Submit and track service requests
- Contact customer support
- Search for knowledge documents of interest
- View software vulnerability alerts
- Enter into discussions with other software customers
- Download software patches
- Manage software licenses, downloads, and support contracts

Many areas of the portal require you to sign in. If you need an account, you can create one when prompted to sign in.

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New in this Release

The following new features were released in ServiceNow Connector version 12.13.0.

- The IDOL NiFi Ingest connector supports the view action.

Resolved Issues

The following issues were resolved in ServiceNow Connector version 12.13.0.

- The IDOL NiFi Ingest connector saved its OAuth datastore in the wrong location (the NiFi root folder).
- The connector was not able to send documents to an Apache NiFi input port when authentication was required.

Supported Operating System Platforms

ServiceNow Connector 12.13.0 is supported on the following platforms.

Windows (x86-64)

- Windows Server 2022
- Windows Server 2019
- Windows Server 2016
- Windows Server 2012

Linux (x86-64)

The minimum supported versions of particular distributions are:

- Red Hat Enterprise Linux (RHEL) 7
- CentOS 7
- SuSE Linux Enterprise Server (SLES) 12
- Ubuntu 14.04
- Debian 8

Documentation

The following documentation was updated for ServiceNow Connector version 12.13.0.

- *ServiceNow Connector Help*