



Rumba FTP Client 4.4

A decorative graphic consisting of a thick, blue, glossy ribbon that curves and loops across the lower half of the page. The ribbon has a gradient from dark blue to light blue and a subtle shadow effect.

Readme

Micro Focus
The Lawn
22-30 Old Bath Road
Newbury, Berkshire RG14 1QN
UK
<http://www.microfocus.com>

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Introduction

This Readme contains information that might not appear in the Help. Read it in its entirety before you install the product.

This Readme supplements and, in some cases, supersedes the documentation provided with the product. The Readme contains new features and known issues for Rumba FTP Client 4.4 and its components. For more information on the complete Rumba product, refer to the online Help and the *System Administrator Guide* provided with the product.



Note: This document contains a number of links to external Web sites. Micro Focus cannot be responsible for the contents of the Web site or for the contents of any site to which it might link. Web sites by their nature can change very rapidly and although we try to keep our links up-to-date, we cannot guarantee that they will always work as expected.

System Requirements

Prerequisite software

The following software is required for Rumba FTP to install:

- Windows Installer 3.1 or later
- Microsoft .NET Framework 3.5 Service Pack 1
- Microsoft Visual C++ 2010 SP1 Redistributable Package (x86)

To install these, either install them from the `Prerequisites` folder, or download them from the Microsoft Web site.

To ensure proper installation on Windows 2008 Server, install these pre-requisites manually. After installing .NET Framework, restart the machine before installing Rumba FTP.

Installation

Upgrade and compatibility

- Rumba FTP Client 4.4 supports upgrades from version 4.3.
- This version of Rumba FTP Client cannot co-exist with previous versions of Rumba FTP client. The install application automatically detects older versions of FTP Client and prompts you to uninstall those versions. However, user data is preserved.
- InstallShield Tuner is not supported on Windows Vista or Windows 7. To use transforms, create the MST files with InstallShield Tuner on Windows XP and then copy them to Vista or Windows 7.

Upgrading from an evaluation version

See [Known Issues](#).

Repairing Rumba FTP

A Rumba FTP installation can be repaired using the Windows **Add/Remove Programs** dialog box. Choose **Change > Repair** from the **Application Maintenance** dialog box.

Security compatibility with other Micro Focus products

Rumba FTP 4.4 contains FIPS 140-2 compliant Security Services, and supporting Internet Protocol version 6 (IPv6)-formatted IP addresses for hosts.

As a result, when you install Rumba Client 4.4, you must upgrade the following Micro Focus products, if they have already been installed:

Already installed	Should be upgraded to
Micro Focus Rumba 9.0 or lower	Micro Focus Rumba 9.1
Micro Focus Rumba ViewNow X server 9.6.3 or lower	Micro Focus Rumba ViewNow X server 9.6.4 with hot fix 9253

It is also not recommended to use Micro Focus Web-To-Host 6.2 or lower.

Third Party Software

Rumba FTP Client 4.4 makes use of the following third party software. All products are either open source or used under license.

Software	Version	Purpose	Owned by
Microsoft Visual C++ 2010 Redistributable Package (x86)	SP1	Installs run-time components of Visual C++ libraries required to run applications developed with Visual C++ SP1 in a computer that does not have Visual C++ 2010 SP1 installed.	Microsoft Corporation.
Microsoft Windows Installer	3.1	Installs runtime components.	Microsoft Corporation.
PuTTY (SSH client) for Windows	0.60	Provides SSH support.	Simon Tatham.

Known Issues

The following is a list of known issues outstanding in this release.

- | | |
|---|--|
| Connecting to the SSH server | Rumba FTP Client 4.3 cannot always connect to the SSH server. On some operating systems, the inclusion of the <code>stty</code> command in the <code>.login</code> or <code>.cshrc</code> configuration files may prevent the FTP Client from connecting to the SSH server. To avoid this problem, remove any <code>stty</code> command in the <code>.login</code> or <code>.cshrc</code> configuration files. |
| Upgrading from an evaluation version | When you upgrade Rumba FTP Client from an evaluation version to a licensed version, in the Program Maintenance dialog box of the Rumba FTP Client Setup Wizard, select Repair , not Modify . |

Contacting Micro Focus

Micro Focus is committed to providing world-class technical support and consulting services. Micro Focus provides worldwide support, delivering timely, reliable service to ensure every customer's business success.

All customers who are under a maintenance and support contract, as well as prospective customers who are evaluating products are eligible for customer support. Our highly trained staff respond to your requests as quickly and professionally as possible.

Visit <http://supportline.microfocus.com/assistedservices.asp> to communicate directly with Micro Focus SupportLine to resolve your issues or e-mail supportline@microfocus.com

Visit Micro Focus SupportLine at <http://supportline.microfocus.com> for up-to-date support news and access to other support information. First time users may be required to register.

Information needed by Micro Focus SupportLine

When contacting Micro Focus SupportLine, please include the following information, if possible. The more information you can give, the better Micro Focus SupportLine can help you.

- The name and version number of all products that you think might be causing an issue.
- Your computer make and model.
- System information such as operating system name and version, processors, and memory details.
- Any detailed description of the issue, including steps to reproduce the issue.
- Exact wording of any error messages involved.
- Your serial number. To find this number, look in the subject line and body of your Electronic Product Delivery Notice e-mail that you received from Micro Focus.

Additional information needed by Micro Focus SupportLine

If reporting a protection violation, you might be asked to provide a dump (.dmp) file. To produce a dump file, use the **Unexpected Error** dialog box that is displayed when a protection violation occurs.

Unless requested by Micro Focus SupportLine, leave the dump setting as `Normal` (recommended), click **Dump**, then specify a location and name for the dump file. Once the dump file has been written, you can e-mail it to Micro Focus SupportLine.

You may also be asked to provide a log file created by the Consolidated Tracing Facility (CTF) - a tracing infrastructure that enables you to quickly and easily produce diagnostic information detailing the operation of a number of Micro Focus software components.

Tell Us What You Think

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