

Web-to-Host 6.9.3

Readme

Micro Focus The Lawn 22-30 Old Bath Road Newbury, Berkshire RG14 1QN UK http://www.microfocus.com

 $^{\scriptsize \scriptsize \text{\tiny C}}$ Copyright 1984-2020 Micro Focus or one of its affiliates.

MICRO FOCUS, the Micro Focus logo and Rumba+ are trademarks or registered trademarks of Micro Focus or one of its affiliates.

All other marks are the property of their respective owners.

2020-08-14

Contents

Introduction	4
Installation	
What's New	
Known Issues	
Resolved Issues	
Web-to-Host Pro	
Troubleshooting	12
Contacting Micro Focus	
Further information and product support	13
Information we need	13
Contact information	
MICRO FOCUS FND USER LICENSE AGREEMENT	1 <i>!</i>

Introduction

This document contains information about late-breaking changes and known issues for OnWeb Web-to-Host and its components. For details on installing Web-to-Host or configuring and publishing host sessions, refer to the Web-to-Host 6.9.3 Administrator Guide.

Installation

Upgrading Web-to-Host

When upgrading your Web-to-Host product by installing a new version or service pack, you must also migrate your client profiles (these are the saved HTML files containing client session configuration settings). If you do not update the client profiles, users cannot use new features. They may not be able to open client sessions, and may be prompted to contact their system administrator. For details, refer to the Web-to-Host Administrator Guide.

Installing Webto-Host

When installing your Web-to-Host product on a Web server running Windows, do not double-click setup.jar. Follow the instructions in the Web-to-Host Administrator Guide strictly, which instruct you to double-click Web-to-Host HostSetup.exe.

What's New

Java session creation removed

Creating Web-to-Host java sessions has been removed from the Web-to-Host wizard.

New Web-to-Host wizard

There is a new Web-to-Host wizard which is not based on applets. The wizard runs on all modern browsers and not on Internet Explorer 11.

Known Issues

The following list of unresolved items are known to Micro Focus and do not need to be reported to your customer support representative. You are encouraged, however, to report any other issues or requests for enhancement that you encounter while working with the software.

In	stal	llation	

Installation directory

If Web-to-Host Pro client is installed to a non-default directory, upgrade is not supported. In this case, uninstall the existing version of Web-to-Host Pro client before installing the newer

version.

WTS/Citrix Server Systems A specific installation flow is required to run Pro sessions on WTS/Citrix Server Systems. See *Web-to-Host Pro*.

Internet Explorer

- With multiple open tabs, when switching between an open session and another tab, if you close the tab and return (automatically) to the session, you may find that the session cursor has disappeared.
- When running sessions with Preserve size and position, if you maximize the
 browser then close and reopen the session, the session opens maximized, but with a
 Maximize button in the browser's title bar instead of a Restore button. You can still
 return the browser to its previous (smaller) size by double-clicking the title bar.
- When running multiple sessions in the same browser, dialog boxes opened from one tabbed session may remain on top (visible) when you switch to another tabbed session. To prevent this, close all dialog boxes before switching sessions.
- When running multiple sessions in the same browser and configured to reopen all
 tabs the next time the browser is run, if you close the browser while one of the
 sessions is zoomed in, it will not function properly the next time it is run. To avoid this,
 click **Zoom Out** before closing the browser.
- With sessions created with the following configuration: Start Zoomed In selected, Enable Menu Bar and Enable Toolbars unchecked, it is also necessary to uncheck the Enable Zoom option. If the option is not cleared, when the session is run, it will display a message telling you to click Zoom Out (if you want to access the browser toolbar, menus, and tabs) even though there is no Zoom Out button.
- To avoid distortion of the title bar, menu bar, or other similar browser elements, do not use the **Start Zoomed In** option in the Pro Client.
- The Web-to-Host Java client works with Internet Explorer in Compatibility View only.

Windows Aero

When running Pro sessions on Windows 7 or 8 using the Windows Aero interface, if customizing the display mode to a larger font (Medium 125% or Larger 150%), the menu bar and upper portion of the toolbar might appear faded or grayed out. This is an aesthetic issue only. The menu and toolbar still function as they would with their normal appearance.

HTTP access

Administrators must ensure that all files and folders on the Web-to-Host server in the following location have read access for HTTP connections:

\\<Web-to-Host wwwroot>\w2hlegacy\data

Unavailable menus

You may encounter menus that are unavailable (grayed out) in Pro HP and UNIX display sessions. Restarting the session usually corrects this problem.

Saving sessions to network locations

When working in Session Configuration Manager (SCM), you may encounter problems saving sessions to network locations that require a user name and password. For example:

- 1. Create a session and click Save. The Save As dialog box appears.
- 2. Type a network location in the File name box, (such as \\<mynetworklocation>), then click Enter.

The Save As dialog box closes automatically and the session is saved — not to the network location, but to the last saved directory, using the network location as the file name.

To prevent this from happening, run Windows Explorer (or another file management application) and navigate to the directory where you want to save the session. You will most likely be required to logon. Once you have successfully accessed the directory, return to SCM and save the session.

Coexistence

Rumba+ Desktop and Web-to-Host Pro client do not support non-default installation or non-default user data file location when installed together on a user machine.

Resolved Issues

1117341 Host Access Web launcher only installs for the user and not the entire system.

1118868 Implement the parameter "Menu Overwride Map" as in Rumba+ Desktop.

1119079 Host access Web Launcher is not redirecting the browser to the configured redirected URL.

1120671 W2H 6.9.2 AFTX request merge from Rumba 10+ hot fixes 1120405 and 1120064.

Web-to-Host Pro

The following apply to Pro Client sessions.

Security compatibility with other Micro **Focus products**

Web-to-Host 6.9.3 contains FIPS 140-2 compliant Security Services and supports Internet Protocol version 6 (IPv6)-formatted IP addresses for hosts.

As a result, Web-to-Host 6.9.3 is only compatible with Rumba+ Desktop 10.1 and Rumba+ Desktop FTP Client 4.8.

Using Pro with WTS/Citrix Server systems To run Pro sessions (AS/400 Display and Printer, Mainframe Display and Printer, HP, and UNIX) through a WTS/Citrix multi-user system, you must first install them on the server.

- 1. Log on to the server with Administrator credentials.
- 2. Using the appropriate command, enable "install mode" (refer to your WTS/Citrix documentation for details). Using install mode prevents other clients from installing software at the same time, avoiding potential conflicts that could cause the server to go into unsafe mode.
- 3. Open a browser and run the desired Pro session.



Note: You must be in install mode the first time you run each type of Pro

Once the session files and components are installed, users must have the license required to run the sessions through their WTS/Citrix clients.

Password-level caching for AS/400

Since V5R1M0, the password level (QPWDLVL) for AS/400 hosts can be set to allow short or long passwords (1 - 10 or 1 - 128 characters). Web-to-Host sessions wanting to establish a connection to an AS/400 host must first determine (resolve) the password level the host is using. This can slow down overall system performance, increasing both connection time and network traffic.

To improve performance and shorten connection times, OnWeb Web-to-Host now caches password-level data by default. The first time the password level is resolved, the data is saved on the client PC. From that point on, each time the user connects to the host the cached data is used, eliminating the need for multiple network connections.

Cached data is host specific. Once the password level has been resolved for a particular host, it is used by all sessions connecting to that host.

It is strongly recommended that you not change the password-level cache setting. However, there are cases where it could be necessary. For example, if the password level of the host is changed. In that case, you may need to do one of the following: Pro Display and Printer sessions:

> Open the session HTML (<session name>.html) and remove the this. HostPwdLevel parameter.

Pro Display:

Open the session HTML (<session name>.html) and add the this.ResolvePwdLevelPolicy setting into the function stAS400DisplayProps() according to the following:

- this.ResolvePwdLevelPolicy = 0 Means "Query and cache password level value once, and use it ever after". Default.
- this.ResolvePwdLevelPolicy = 1 Means "Always query and cache password level value upon each connection".
- this.ResolvePwdLevelPolicy = 2 Means "Never query host for password level value, and use the lowest password level value upon each connection".

Pro AS/400 File Transfer sessions:

Set the password level caching policy. To do this:

- 1. Select Connection > Configure. The Configure dialog box appears.
- 2. Click Security.
- 3. On the Security page, select the option in the Resolve **QPWDLVL System Value** drop-down list.

Troubleshooting

Pro AS/400 sessions using RSS

For Pro AS/400 sessions using RSS, there is no way to define a secure connection between the RSS server and the host. When used with RSS, the SSL check box on the bottom of the Security Options page in Session Configuration Manager only determines the HTTP/HTTPS connection between the client PC and RSS server.

hostwizard.html

When hostwizard.html is being opened, the following error may occur:

Cannot add duplicate collection entry of type 'mimeMap' with unique key attribute 'fileExtension' set to '.abc'

If this happens, the following line should be removed from the web.config file:

<mimeMap fileExtension=".abc" mimeType="xyz/uvw" />

Internet Explorer toolbars

When sessions are created with toolbars enabled, dragging a toolbar outside the session window may cause the session cursor to disappear. Resizing the browser makes the cursor reappear.

Installing using Console Mode

When using console mode to install Web-to-Host on a server, if Web-to-Host is already installed on the server (any version) you must first uninstall the existing version. Failure to do so may cause an infinite loop with the following error message:

The same version of this software is currently installed at <install location>. To proceed with the installation, you must install to that location.

Moving user data files

If you choose to move the user data files outside the Web-to-Host server installation folder, you must copy the web.config file from the w2hlegacy folder to the new location. This is because this file contains declarations of the MIME types to be allowed by IIS7.

Automatic uninstall of incompatible Rumba+ clients

Automatic uninstall of incompatible Rumba+ Desktop clients (version 7.4 or earlier) may fail if Rumba+ Host AS/400 Shared Folders is installed. When you run a Pro session configured to automatically uninstall Rumba+ Desktop, a message may appear stating that certain windows and applications must be closed. If this occurs, close everything on the list, including the window running Web-to-Host, and click Retry. Rumba+ Desktop is uninstalled. When finished, restart the Web-to-Host session. The Pro software is installed and the session runs as usual.

Blank screen after upgrade for AS/400 Display

Occasionally, when running an AS/400 Display session after upgrading from an earlier version, the session screen is blank. To resolve this, do one of the following:

- Select a Windows standard font (for example, MS Sans Serif) on the Font page of the **Display Options** dialog box (select **Options** > **Display Options**.
- Restart the PC.

Contacting Micro Focus

Our Web site gives up-to-date details of contact numbers and addresses.

Further information and product support

Additional technical information or advice is available from several sources.

The product support pages contain a considerable amount of additional information, such as:

- The Product Updates section of the Micro Focus SupportLine Web site, where you can download fixes and documentation updates.
- The Examples and Utilities section of the Micro Focus SupportLine Web site, including demos and additional product documentation.
- The Support Resources section of the Micro Focus SupportLine Web site, that includes troubleshooting guides and information about how to raise an incident.

To connect, enter https://www.microfocus.com/en-us/support in your browser.



Note: Some information may be available only to customers who have maintenance agreements.

If you obtained this product directly from Micro Focus, contact us as described on the Micro Focus Web site, www.microfocus.com. If you obtained the product from another source, such as an authorized distributor, contact them for help first. If they are unable to help, contact us.

Also, visit:

- The Micro Focus Community Web site, where you can browse the Knowledge Base, read articles and blogs, find demonstration programs and examples, and discuss this product with other users and Micro Focus specialists.
- The Micro Focus YouTube channel for videos related to your product. .

Information we need

However you contact us, please try to include the information below, if you have it. The more information you can give, the better Micro Focus SupportLine can help you. But if you don't know all the answers, or you think some are irrelevant to your problem, please give whatever information you have.

- The name and version number of all products that you think might be causing a problem.
- Your computer make and model.
- Your operating system version number and details of any networking software you are using.
- The amount of memory in your computer.
- The relevant page reference or section in the documentation.
- Your serial number. To find out this number, look in the subject line and body of your Electronic Product Delivery Notice email that you received from Micro Focus.

Contact information

Our Web site gives up-to-date details of contact numbers and addresses.

Additional technical information or advice is available from several sources.

The product support pages contain considerable additional information, including the Product Updates section of the Micro Focus SupportLine Web site, where you can download fixes and documentation updates. Go to Micro Focus Product Updates.

To connect, enter https://www.microfocus.com/en-us/home/ in your browser to go to the Micro Focus home page, then click Support & Services > Support. Type or select the product you require from the product selection dropdown, and then click Support Login.

If you are a Micro Focus SupportLine customer, please see the Welcome to Customer Care document that includes information about downloading and licensing your product, contacting Customer Care, and about reporting an incident. You can download it from our Web site. Support from Micro Focus may be available only to customers who have maintenance agreements.

MICRO FOCUS END USER LICENSE **AGREEMENT**

RUMBA+ DESKTOP v10.1 RUMBA FTP v4.8 ONWEB WEB-TO-HOST v6.9.3

IMPORTANT: LICENSOR IS PROVIDING THIS LICENSED SOFTWARE TO LICENSEE (THE ORIGINAL PURCHASER EITHER AS AN INDIVIDUAL OR ON BEHALF OF ANOTHER LEGAL ENTITY AS ITS EMPLOYEE OR AUTHORIZED AGENT) FOR ITS USE SUBJECT TO LICENSEE'S AGREEMENT TO THE TERMS AND CONDITIONS SET FORTH BELOW. THESE TERMS AND CONDITIONS MAY BE DIFFERENT FROM THE END USER LICENSE AGREEMENT(S) THAT ACCOMPANIED EARLIER RELEASES OF THE LICENSED SOFTWARE. PLEASE READ THEM CAREFULLY TO ENSURE FULL UNDERSTANDING BEFORE PROCEEDING. AS THEY MAY CONTAIN ADDITIONAL RESTRICTIONS ON YOUR USE OF THE SOFTWARE. PLEASE DIRECT ANY QUESTIONS TO THE MICRO FOCUS LEGAL DEPARTMENT AT LEGALDEPT@MICROFOCUS.COM. IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THIS LICENSE AGREEMENT, YOU WILL NOT BE AUTHORIZED TO USE THE LICENSED SOFTWARE. BY CLICKING THE ACCEPT BUTTON OR SIMILAR ACCEPTANCE MECHANISM DURING INSTALLATION, OR BY COPYING OR USING THE LICENSED SOFTWARE, LICENSEE ACKNOWLEDGES THAT IT HAS READ THIS LICENSE AGREEMENT, UNDERSTOOD IT, AND AGREED TO BE BOUND BY ITS TERMS AND CONDITIONS. THE LICENSED SOFTWARE IS LICENSED NOT SOLD.

For this End User License Agreement ("License Agreement") the following terms shall have the meanings given below:

"Documentation" means the Licensor user documentation that is included with the Licensed Software.

"Licensee" means the single legal entity or person that rightfully acquires the Licensed Software from Licensor or from a distributor or reseller of Licensor.

"License Options" means those license options set forth in Annex 1 to this License Agreement.

"Licensor" means the Micro Focus legal entity authorized to license the Licensed Software in the country in which Licensee acquires the Licensed Software.

"Licensed Software" means the object code version of the Licensor computer program(s) listed above, their Documentation, and other supplemental materials, as provided to Licensee by Licensor, including but not limited to any software security keys relating thereto. The Documentation may be delivered electronically and may only be available in the English language. The Licensed Software will be accompanied by a license key where required for activation and use of the Licensed Software. The Licensed Software shall also include, and this License Agreement shall govern the use of any update to the Licensed Software that Licensee receives pursuant to a separate support and/or maintenance purchase as described in Section 6 below, unless such update contains or comes with a different end user license agreement, in which case such end user license agreement shall supersede this License Agreement and govern the use of such software license without need for a mutually executed amendment to this License Agreement as set forth in Section 17 of this License Agreement. This License Agreement does not grant Licensee the right to any updates to the Licensed Software unless provided by Licensor under Section 6 and/or Section 7 below.

"Product Order" means a document that has been (i) executed by Licensee describing each Licensed Software license to be purchased, and (ii) accepted by Licensor. Licensor will accept the Product Order by either confirming Licensor's acceptance in writing or by delivering the Licensed Software to Licensee, whichever occurs first. A Product Order may also mean a written quote, or if referred to as such, a solution order, issued by Licensor describing each Licensed Software license purchased that is accepted by Licensee within the validity period of the quote either by Licensee executing and returning the quote or a

solution order, to Licensor, by Licensee issuing a purchase order or other written confirmation of acceptance to Licensor in conformance with the quote, and/or by Licensee paying to Licensor all fees set forth in the quote. Each Product Order shall constitute a separate agreement and shall incorporate therein this License Agreement. In the event of any conflict between the terms and conditions of this License Agreement and the terms and conditions of any Product Order, the conflicting terms and conditions of the Product Order shall govern. In no event shall any terms and conditions contained in a purchase order or similar document issued by Licensee in connection with this License Agreement or with a Product Order apply and any such document issued shall be only for the administrative purposes of identifying the Licensed Software ordered, the number of licenses, and the price to be paid and shall have no other legal effect. Licensor for purposes of this paragraph shall mean Licensor or, if applicable, one of Licensor's authorized resellers from whom Licensee purchases the Licensed Software, provided however that any conflicting or additional terms in a Product Order accepted by an authorized reseller of Licensor shall have no effect unless such terms have been agreed by Licensor in writing.

"Warranty Period" means a period of ninety (90) days from delivery of the Licensed Software to Licensee.

1. GRANT OF LICENSE; LICENSE CONDITIONS. For payment of the applicable non-refundable license fees identified on the Product Order and subject to Licensee's compliance with the terms and conditions set forth in this License Agreement, Licensor grants solely to Licensee, as an end user, a personal, perpetual (unless a subscription/term license has been purchased by Licensee), non-transferable, nonsublicensable and non-exclusive license to use the Licensed Software solely for its own internal use and benefit. Licensee's use and operation of the Licensed Software and the license grant provided to the Licensed Software is subject to Licensee being in possession of a valid license key where required for the Licensed Software to run. Licensee agrees that Licensor is not liable or responsible for lost or broken license keys or media or the provision of replacement license keys or media and/or new license keys or media unless Licensee is current on support and maintenance for the applicable license and then only to the extent set forth in the applicable annual support and/or maintenance agreement and only to the extent Licensor then has sufficient rights from any applicable third party suppliers, if necessary, to provide such replacement. If not current on support and maintenance for the applicable license, replacement or new license keys or media may be available for purchase at Licensor's then current list fees for applicable new licenses.

Different License Options are available from Licensor as set forth or referred to in Annex 1. The applicable License Option and license count to be purchased by Licensee for the Licensed Software shall be identified in the Product Order or otherwise identified in writing by Licensor. Licensed Software is also subject to additional terms and conditions as set forth in the "Specific Software Terms" located in Annex 2. Any conflicting terms and conditions shall be resolved according to the following order of precedence: Annex 2, Annex 1, and the main body of the License Agreement.

- 2. USE RESTRICTIONS. Except as may be otherwise specifically permitted in Annex 1 or Annex 2 to this License Agreement, Licensee agrees not to:
 - 2.1 Copy and/or distribute the Licensed Software, in whole or in part, for internal use without paying Licensor the applicable additional fees required by Licensor, except (i) for making a reasonable number of archival back-up copies; or (ii) as expressly authorized by Licensor in writing; or (iii) for making a reasonable number of copies of the Documentation supplied to Licensee by Licensor in electronic form. Licensee shall reproduce and affix all copyright and other proprietary rights notices appearing in or on the Licensed Software, including notices of all third party suppliers.
 - 2.2 Use the Licensed Software for timesharing, facilities management, outsourcing, hosting, service bureau use, or for providing other application service (ASP) or data processing services to third parties or for like purposes.
 - 2.3 Modify the Licensed Software or provide any person with the means to do the same.
 - 2.4 Create derivative works of the Licensed Software, or translate, disassemble, recompile or reverse engineer the Licensed Software or attempt to do so (except to the extent applicable law specifically permits such activity).
 - 2.5 Alter, destroy, or otherwise remove any proprietary notices or labels on or embedded within the Licensed Software or Documentation.
 - 2.6 Use the Licensed Software in a manner other than as specifically permitted in this License Agreement.

- 3. AUDITS. Licensor or an Auditor (as defined below) has the right to verify Licensee's compliance with this License Agreement (and please see Micro Focus License Compliance Charter - http:// supportline.microfocus.com/licensing/licVerification.aspx). Licensee agrees to:
 - A. Implement internal safeguards to prevent any unauthorized copying, distribution, installation, or use of, or access to, the Licensed Software and associated support and maintenance, or breach of the terms or conditions of this License Agreement;
 - B. Take all necessary steps to destroy or erase all Licensed Software codes, programs and other proprietary information before disposing of any media containing the Licensed Software;
 - C. Keep records sufficient to certify Licensee's compliance with this License Agreement including serial numbers and license keys of the Licensed Software, hypervisor logs where applicable, and the location, model (including quantity and type of processor) and serial number of all machines on which the Licensed Software is installed or from which the Licensed Software is accessed, and the names (including corporate entity) and number of users that are accessing the Licensed Software, and, upon request of Licensor, provide and certify metrics and/or reports based upon such records and account for, among other things, numbers of copies (by product and version) and network architectures as they may reasonably relate to Licensee's licensing and deployment of the Licensed Software and associated support and maintenance:
 - D. Upon Licensor's request, Licensee shall furnish Licensor or an independent auditor chosen at Licensor's sole discretion ("Auditor"), within seven (7) days of the request, with a completed questionnaire provided by Licensor or the Auditor, and with a written statement, in a format required by Licensor, signed by a director of Licensee, certifying the accuracy of any information provided; E. Allow a Licensor representative or an Auditor to inspect and audit Licensee's computers and records, during Licensee's normal business hours, for compliance with the licensing terms for Licensor's software products and associated maintenance. Upon Licensor's (and Auditor's if applicable) presentation of their signed written confidentiality statement form, Licensee shall fully cooperate with such audit and provide any necessary assistance and access to records and computers; and
 - F. In the event that Licensee has or at any time has had unlicensed installation, use of, or access to the Licensed Software or has otherwise breached the license granted (a "Non-Compliance"), without prejudice to any other rights or remedies Licensor may have, including without limitation injunctive relief, Licensee shall, within thirty (30) days, purchase sufficient licenses and or subscriptions and associated support and maintenance to cure the Non-Compliance, without benefit of any otherwise applicable discount, by paying Licensor's current (as of the date of such additional purchase) list license fees and 12-month support and maintenance fees to Licensor for such additional licenses, plus Licensor's current (as of the date of such additional purchase) list term license and support and maintenance fees and interest (compounded at 1.5% monthly or the maximum rate permitted by applicable law if lower) for such additional licenses for the time period from the commencement of the Non-Compliance until payment of the aforementioned fees. The aforementioned interest shall be payable even if an invoice was not issued at the time the Non-Compliance commenced. If a material license shortfall of 5% or more is found. Licensee shall also reimburse Licensor for the reasonable cost of such audit in addition to other amounts due. The obligations in this Section 3 shall apply to both Licensee's Non-Compliance and any third party's Non-Compliance.
- 4. **DOCUMENTATION**. One (1) electronic copy of Licensor's standard Documentation, describing Licensor's recommended use and application of the Licensed Software, will be furnished or made available on Licensor's website free of additional charge to Licensee by Licensor with the Licensed Software. Printed copies of any Documentation may be available for purchase from Licensor or its authorized distributors. Additional copies of standard Documentation may be available on Licensor's website.
- TERM OF LICENSE. This License Agreement and Licensee's license for the Licensed Software is perpetual, unless a subscription/term license has been purchased by Licensee (in which case the term of the license shall be as set forth in the Product Order, specified in Annex 1 or Annex 2, or as otherwise agreed in writing between the Licensee and Licensor), and is subject to earlier termination as provided in this Section 5. If Licensee has purchased a subscription/term license, Licensee's license to the Licensed Software shall automatically terminate upon expiry of such subscription/term. Licensor may terminate this License Agreement and Licensee's license to the Licensed Software immediately by

- giving Licensee written notice of termination in the event that either (i) Licensee breaches any term or condition of this License Agreement and Licensee has failed to remedy such breach within ten (10) days of the date of notice from Licensor to Licensee or (ii) Licensee is wound up, has a receiver appointed or has applied for or enters into liquidation or bankruptcy or analogous process or processes. Termination shall be without prejudice to any other rights or remedies Licensor may have. In the event of any termination Licensee will have no right to keep, access, or use the Licensed Software or any copy of the Licensed Software for any purpose and Licensee shall destroy and erase all copies of such Licensed Software in its possession or control, and forward written certification to Licensor that all such copies of Licensed Software have been destroyed or erased. Termination shall not entitle the Licensee to any refund or reimbursement of any kind of previously paid fees. The rights and obligations of the parties contained in Sections 3, 8, 9, 10, 11, 12, and 13, and other sections that by their nature are intended to survive, will survive the termination or expiration of this License Agreement.
- 6. SUPPORT AND MAINTENANCE. Where Licensee purchases support and/or maintenance services, Licensee's initial support and/or maintenance term will begin upon delivery to Licensee of the Licensed Software and continue for one (1) year thereafter (or the length of the term if less than a year for any subscription/term license) unless otherwise specified in the applicable annual support and/or maintenance agreement, Product Order, or other written agreement executed between Licensor and Licensee. Where Licensee purchases support and/or maintenance for any Licensed Software, Licensee hereby agrees that it shall purchase such support and/or maintenance services for all of Licensee's licensed units of such Licensed Software product. Support and/or maintenance services provided by Licensor will be subject to Licensor's then current applicable standard annual support and/or maintenance agreement unless otherwise agreed by the parties in writing.
- 7. LIMITED WARRANTY. Licensor warrants for the Warranty Period (i) that if the Licensed Software is supplied via media, then the media will be free from defects in materials or workmanship under normal use and (ii) that the copy of the Licensed Software delivered to Licensee conforms in all material respects to the Documentation. As the sole and exclusive remedy for not meeting part (i) of the above warranty, Licensor's sole obligation shall be to repair or replace free of charge any defective media on which the Licensed Software is delivered if the media is returned to Licensor by Licensee during the Warranty Period. As the sole and exclusive remedy for not meeting part (ii) of the above warranty, Licensor shall repair or replace the Licensed Software free of charge so that it conforms with the warranty or, if Licensor reasonably determines that such remedy is not economically or technically feasible. Licensee shall be entitled to a full refund of the license fee and any maintenance fee paid by Licensee with respect to that particular Licensed Software. Upon such refund Licensee's license to use such Licensed Software will terminate. The warranty set forth in this Section 7 shall not apply if the defect in the Licensed Software is the result of: (a) the Licensed Software not being used in accordance with the Documentation, this License Agreement or with the platform(s) for which the Licensed Software has been designed and licensed by Licensor; or (b) the Licensed Software having been altered, modified or converted by Licensee or any third party except as may be specified in the Documentation; or (c) the malfunctioning of Licensee's equipment; or (d) accident or abuse; or (e) service by any unauthorized person; or (f) other software used by Licensee which has not been provided by Licensor or for which the Licensed Software is not designed and licensed for operation; or (g) Third Party Software (as defined herein); or (h) any other cause occurring after initial delivery of the media to Licensee unless caused directly by Licensor. The foregoing states the complete and entire remedies that Licensee has under this warranty. Licensor shall have no responsibility for any warranty claims made outside of the Warranty Period. The foregoing warranty shall not apply to any free-of-charge Licensed Software including updates, though issues with such software may be eligible for support under applicable support terms and conditions.
- 8. DISCLAIMER OF WARRANTY. The Licensed Software cannot be tested in every possible operating environment, therefore Licensor does not warrant that the functions contained in the Licensed Software will meet Licensee's requirements, that operation of the Licensed Software will be uninterrupted, or that the Licensed Software is error free. EXCEPT AS SET FORTH HEREIN AND TO THE EXTENT PERMITTED BY LAW, ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY. QUALITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED ON THE PART OF LICENSOR AND ITS THIRD-PARTY SUPPLIERS. Licensee acknowledges that Licensee is responsible

for the selection of the Licensed Software to achieve Licensee's intended results and for the installation and/or use of, and results obtained from, the Licensed Software.

9. LIMITATION OF LIABILITY. ANY LIABILITY OF LICENSOR SHALL BE LIMITED IN THE AGGREGATE TO THE AMOUNTS PAID BY LICENSEE FOR THE LICENSED SOFTWARE GIVING RISE TO THE APPLICABLE CLAIM. THIS LIMITATION APPLIES TO ALL CAUSES OF ACTION. INCLUDING WITHOUT LIMITATION BREACH OF CONTRACT, BREACH OF WARRANTY, NEGLIGENCE, STRICT LIABILITY, MISREPRESENTATION AND OTHER TORTS. IN NO EVENT SHALL LICENSOR BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SIMILAR DAMAGES NOR FOR ANY LOSS OF PROFITS, CONTRACTS, DATA, OR PROGRAMS, OR THE COST OF RECOVERING SUCH DATA OR PROGRAMS, EVEN IF INFORMED OF THE POSSIBILITY OF SUCH DAMAGES IN ADVANCE. LICENSOR'S LIMITATIONS OF LIABILITY ARE NOT CUMULATIVE. LICENSEE'S REMEDIES IN THIS LICENSE AGREEMENT ARE LICENSEE'S EXCLUSIVE REMEDIES.

NONE OF LICENSOR'S THIRD-PARTY SUPPLIERS SHALL BE LIABLE FOR ANY INJURY, LOSS OR DAMAGE, WHETHER DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL NOR FOR ANY LOSS OF PROFITS, CONTRACTS, DATA, OR PROGRAMS, OR THE COST OF RECOVERING SUCH DATA OR PROGRAMS, EVEN IF INFORMED OF THE POSSIBILITY OF SUCH DAMAGES IN ADVANCE.

LICENSEE AGREES THAT, IN ENTERING INTO THIS LICENSE AGREEMENT, EITHER IT DID NOT RELY ON ANY REPRESENTATIONS (WHETHER WRITTEN OR ORAL) OF ANY KIND OTHER THAN THOSE EXPRESSLY SET OUT IN THIS LICENSE AGREEMENT, OR IF IT DID RELY ON ANY REPRESENTATIONS, THAT IT SHALL HAVE NO REMEDY AGAINST LICENSOR IN RESPECT OF SUCH REPRESENTATIONS.

LICENSEE FURTHER ACKNOWLEDGES THAT THE LIMITATIONS OF LIABILITY IN THIS SECTION ARE AN ESSENTIAL ELEMENT OF THIS LICENSE AGREEMENT AND THAT, IN THE ABSENCE OF SUCH LIMITATIONS, THE PRICING AND OTHER TERMS AND CONDITIONS SET FORTH HEREIN WOULD BE SUBSTANTIALLY DIFFERENT.

NEITHER THIS LICENSE AGREEMENT NOR ANYTHING IN THIS SECTION 9 SHALL EXCLUDE OR RESTRICT THE LIABILITY OF LICENSOR OR ITS THIRD-PARTY SUPPLIERS TO ANY EXTENT NOT PERMITTED BY LAW.

- 10.HIGH-RISK USES. The Licensed Software is not fault tolerant, nor designed, manufactured or intended for use in hazardous environments requiring fail-safe performance (including, without limitation, the operation of nuclear facilities, aircraft navigation or communication systems, air traffic control, direct life support machines, or weapons systems) in which failure of the Licensed Software could lead directly or indirectly to death, personal injury or severe physical or environmental damage. Licensor and its suppliers shall have no liability for any use of the Licensed Software in any high-risk situations.
- 11.OWNERSHIP. Licensor (or its affiliates) and where applicable Licensor's third party suppliers have and will retain all ownership rights to the Licensed Software, together with any complete or partial copies thereof. Such ownership rights include without limitation all patent rights, copyrights, trademarks, trade secrets, service marks, related goodwill, and confidential and proprietary information relating thereto. This License Agreement does not convey any proprietary interest to Licensee with respect to the Licensed Software other than the license specified herein.
- 12.THIRD PARTY SOFTWARE AND COMPONENTS. The Licensed Software may come with and/or require certain named third party software programs that Licensee shall license directly from the third party subject to such third party's terms and conditions (for example Adobe Acrobat or Microsoft Internet Explorer) ("Third Party Software"). Any Third Party Software is provided by the licensor of the Third Party Software solely under a direct license between such third party and Licensee under such third party's terms and conditions. Therefore the obligations, duties and rights of Licensor and Licensee under this License Agreement do not apply to such Third Party Software. Additionally, Licensor has embedded in some Licensed Software certain run time or other elements provided by third party suppliers to Licensor ("Third Party Components"). Such Third Party Components may also be loaded on the Licensed Software media. Third Party Components are licensed to Licensee pursuant to this License Agreement. Third Party Components may also include open source software, details of which (where applicable) may be found (i) in a file accompanying the applicable Licensed Software or (ii) in the

applicable Documentation. Licensee may only access Third Party Components of the Licensed Software in the course of using the Licensed Software. Licensee may not make or attempt any direct access to any such Third Party Components other than with the Licensed Software. All limitations, restrictions and obligations applicable to the Licensed Software set forth in this License Agreement shall apply to Licensee's use of the Third Party Components. The Third Party Software and Third Party Components are the property of its respective third party supplier to Licensor. Such third party suppliers own all copies of the Third Party Software and Third Party Components, however made. Licensee agrees not to contest the ownership of the Third Party Software and Third Party Components nor use any trademark or service mark belonging to such third party suppliers. Licensee agrees that such third party suppliers are intended third party beneficiaries of all terms and conditions of this License Agreement intended to protect intellectual property rights in the Licensed Software (including the Third Party Components) and limit certain uses thereof. Nothing in this License Agreement shall restrict, limit or otherwise affect any rights or obligations Licensee may have, or conditions to which Licensee may be subject, under any applicable open source licenses to any open source code contained in the Licensed Software.

- 13.NOTICE TO U.S. GOVERNMENT END USERS. The Licensed Software and Documentation are deemed to be "Commercial Items," as defined at 48 C.F.R. §2.101, consisting of "Commercial Computer Software" and "Commercial Computer Software Documentation," as such terms are used in 48 C.F.R. §12.212 or 48 C.F.R. §227.7207, as applicable. Consistent with such sections, the Licensed Software and Documentation are licensed to U.S. Government end users (i) only as Commercial Items, and (ii) with only those rights as are granted pursuant to this License Agreement. Manufacturer is Micro Focus (US), Inc., 700 King Farm Blvd., Suite 125, Rockville, MD 20850 as or on behalf of Licensor.
- 14.LICENSE FEES AND PAYMENT TERMS. Licensee agrees to pay the applicable end user license fees for the Licensed Software within thirty (30) days of the date of invoice or such other date as agreed in writing by the parties. End user license fees are non-refundable except as provided in Section 7 above, or in the Specific Software Terms below, and shall be paid without deduction, including without limitation, of any withholding tax. End user license fees are exclusive of any applicable transportation charges, value added and other applicable taxes and duties and all such amounts shall be paid or reimbursed by Licensee. Outstanding past-due amounts shall accrue interest at the rate of 1.5% per month compounded or, if lower, the maximum rate allowed by applicable law. Licensee shall be liable for any such interest and all related collection costs, whether or not an action has been filed. Licensor may decline to enter into any additional Product Orders if any such past-due balance, interest and collection costs are not paid.
- 15.RELATED SERVICES. Licensee shall be responsible for obtaining and installing all proper hardware and support software (including operating systems) and for proper installation and implementation of and training concerning the Licensed Software. In the event that Licensee retains Licensor to perform any services with respect to the Licensed Software (for example: installation, implementation, maintenance, consulting and/or training services), Licensee and Licensor agree that such services shall be subject to Licensor's then current standard terms, conditions and rates for such services unless otherwise agreed in writing by Licensor.
- 16.PRIVACY. If the Licensed Software contains features that may allow Licensee to collect data from, control and/or monitor computers running the Licensed Software deployed by Licensee without notice to or knowledge by users of the Licensed Software, then: (i) Licensee is solely responsible for, and assumes all liability with respect to, the collection of data with respect to its users of the Licensed Software including, without limitation, notifying such users and complying with all data collection, privacy and other regulations, laws, industry standards and rights of others applicable to any such activity; and (ii) Licensee shall indemnify and hold Licensor harmless from and against any damages, claims, losses, settlements, attorneys' fees, legal fees and court costs and other expenses related to any such activities or any claims in connection therewith. To the extent permitted by law, by entering into this License Agreement, Licensee hereby expressly consents to (i) Licensor sending information to Licensee from time to time advertising the various products that Licensor provides, whether or not such products are provided under this License Agreement; (ii) the use of Licensee's name in Licensor customer lists, promotional materials and/or press releases; and (iii) the collection and use by Licensor of information about the computer system on which the Licensed Software is installed (e.g. product version, serial number) for internal security and licensing purposes; Licensor does not use this information to identify individuals utilizing such software.

17.MISCELLANEOUS. Licensor may assign this License Agreement (in whole or in part) to any member of Licensor's group of companies or to a purchaser of the intellectual property rights in the Licensed Software, but otherwise neither this License Agreement nor any rights hereunder may be assigned (any change of control merger, sale or other transfer of all, or substantially all, of the assets of Licensee shall be included in the meaning of an assignment) nor duties delegated by either party, and any attempt to do so will be void.

If Licensee acquires the Licensed Software in North America, the laws of the state of Maryland govern this License Agreement and the licenses granted hereunder and the parties hereto consent and agree that they shall be subject to the exclusive jurisdiction of the State and/or Federal courts sitting in the State of Maryland in any action based on this License Agreement or concerning the licenses granted, or the products licensed, hereunder. Each party waives any right it may have to object to such venue, including objections based on personal jurisdiction or forum non conveniens (inconvenient forum). The parties agree that the Uniform Computer Information Transaction Act or any version thereof, adopted by any state, in any form ("UCITA"), shall not apply to this License Agreement. To the extent that UCITA is applicable, the parties hereby opt out of the applicability of UCITA pursuant to the opt-out provision(s) contained therein. If Licensee acquires the Licensed Software in France, Germany or Japan, this License Agreement is governed by the laws of the country in which Licensee acquired the Licensed Software. In the rest of the world the laws of England govern this License Agreement. The aforesaid applicable law shall apply without regard to conflicts of laws provisions thereof, and without regard to the United Nations Convention on the International Sale of Goods. Other than for North American transactions, this License Agreement, the licenses granted hereunder, and the parties hereto, shall be subject to the exclusive jurisdiction of the courts of the country determining the applicable law as aforesaid. In the event of a dispute, the prevailing party shall have the right to collect from the other party its reasonable costs and necessary disbursements and attorneys' fees incurred in enforcing this License Agreement.

This License Agreement is in addition subject to any United States, United Kingdom or European Union laws, regulations and other restrictions regarding export or re-export of computer software and technology. Licensee agrees not to export or re-export any Licensed Software or derivative thereof in contradiction to any such applicable restriction. In particular but without limitation, Licensee acknowledges that Licensor's products and/or technology are subject to the U.S. Export Administration Regulations (the "EAR") and Licensee agrees to comply with the EAR. Licensee will not export or reexport Licensor's products, directly or indirectly, to: (1) any countries that are subject to US or applicable export restrictions; (2) any end user who Licensee knows or has reason to know will utilize Licensor's products in the design, development or production of nuclear, chemical or biological weapons, or rocket systems, space launch vehicles, and sounding rockets, or unmanned air vehicle systems; or (3) any end user who has been prohibited from participating in export transactions by any applicable agency of government. By downloading or using the Licensed Software, Licensee is agreeing to the foregoing and Licensee is representing and warranting that Licensee is not located in, under the control of, or a national or resident of any such country or on any such list.

Licensor may identify Licensee by name and/or logo as a licensee of Licensor for investor relations, analyst relations, and public relations purposes, and in online and printed sales and marketing materials. Any other use of Licensee's name or logo, or a description of Licensee's use of the Licensed Software, shall be subject to Licensee's prior consent. Within eight (8) weeks after installation of the Licensed Software, upon Licensor's written request Licensee will provide Licensor with input to a written description of Licensee's use of the Licensed Software including details of the business challenge, software solution, and results realised from the installation of the Licensed Software. The input shall be provided by a representative of Licensee (who is knowledgeable of the Licensed Software and its performance after installation) during a meeting with a representative of Licensor (at a reasonable time to be agreed by the parties). The meeting may be conducted by telephone. This input may be used internally within Licensor and in confidential sales situations. Any other use of this input shall be subject to Licensee's prior consent.

Except for the Product Order, this License Agreement is the complete and exclusive statement of agreement between the parties relating to the license for the Licensed Software and supersedes all proposals, communications, purchase orders, and prior agreements, verbal or written, including without

limitation prior end user license agreements in relation to the Licensed Software between the parties and end user license agreements embedded in such Licensed Software. No employee, agent, or representative of Licensor has the authority to bind Licensor to any oral representation or warranty concerning the Licensed Software. No representation or statement not expressly contained in this License Agreement nor any supplement, modification, or amendment of this License Agreement will be binding on either party unless executed in writing by a duly authorized representative of Licensor and Licensee (excluding any distributor or reseller of Licensor) to this License Agreement. No waiver of any right under this License Agreement will be effective unless in writing, signed by a duly authorized representative of the party to be bound (excluding any distributor or reseller of Licensor). No waiver of any past or present right arising from any breach or failure to perform will be deemed to be a waiver of any future right arising under this License Agreement. If any provision in this License Agreement is invalid or unenforceable, that provision will be construed, limited, modified or, if necessary, severed, to the extent necessary, to eliminate its invalidity or unenforceability, and the other provisions of this License Agreement will remain unaffected. Each party acknowledges that in entering into this License Agreement it has not relied on any representations, agreements, warranties or other assurances (other than those repeated in this License Agreement and the Product Order) and waives all rights and remedies which but for this section 17 would be available to it. Nothing in this section 17 excludes liability for fraudulent misrepresentation.

If Licensee is situated in Italy, by placing or executing a Product Order, Licensee declares to have read and to have explicitly approved the following clauses of the License Agreement: 5. Term of License, 6. Support and Maintenance, 7. Limited Warranty, 8. Disclaimer of Warranty, 9. Limitation of Liability, 10. High-Risk Uses, 16. Privacy, 17. Miscellaneous, Annex 1, and Annex 2.

ANNEX 1, LICENSE OPTIONS

DEFINITIONS

For this License Agreement, the following additional definitions shall apply:

- "Desktop Container" means an isolated, resource controlled, and portable runtime environment which runs on a host machine or Virtual Machine.
- "Hard Partitioning" means using hard physical partitioning to physically segment a single larger server or machine into separate and distinct smaller systems where each separate system acts as a physically independent, self-contained server or machine with its own CPUs, operating system, separate boot area, memory, input/output subsystem and network resources (each known as a "Hard Partition"). Examples of Hard Partitioning methods include: Dynamic System Domains (DSD) -- enabled by Dynamic Reconfiguration (DR), Solaris Zones (also known as Solaris Containers, capped Zones/Containers only), LPAR (adds DLPAR with AIX 5.2), Micro-Partitions (capped partitions only), vPar, nPar, Integrity Virtual Machine (capped partitions only), Secure Resource Partitions (capped partitions only), and Fujitsu's PPAR.
- "Platform" means a hardware chipset (e.g., PA-RISC, Itanium, x86, or SPARC) and operating system (e.g., Windows, Linux, Solaris, AIX, or HP-UX) combination.
- "Soft Partitioning" means using an operating system resource manager to segment and limit the number of Cores, CPUs, or other processing devices utilized by the Licensed Software by creating areas where processor resources are allocated and limited within the same operating system (each such area known as a "Soft Partition"). Examples of such Soft Partitioning include: Solaris 9 Resource Containers, AIX Workload Manager, HP Process Resource Manager, Affinity Management, Oracle VM, and VMware.
- "Update" means the definition for such term set forth in Licensor's then current applicable standard annual support and/or maintenance agreement.
- "Upgrade" means any change in the licensed Platform for the Licensed Software or a successor product to the Licensed Software.
- "Virtual Desktop Infrastructure" means a desktop virtualization approach where the desktop operating system runs and is managed in a separate server instead of the client device. The desktop image is delivered over a network to an endpoint device, which allows the user to interact with the operating system and its applications as if they were running locally.

"Virtual Machine" means a software implementation that can run its own operating system and execute programs like a physical machine where the software running inside the virtual machine is limited to the resources and abstractions provided by the virtual machine.

LICENSE OPTIONS

The following license types apply to Licensee's installation and use of the Licensed Software depending on which type of product licenses Licensee has purchased as set forth in the applicable Product Order. Licensee may only apply one license type to a deployment.

1. Workstation, Authorized User, or Basic PC License Licensed Software provided under this License Option gives Licensee the right to install and use one copy of the Licensed Software on one stand-alone workstation or device per license. Licensee may not (i) install the Licensed Software on any networked workstation or device (e.g., a server) that allows more than one user to use a copy of the Licensed Software, (ii) use the Licensed Software in a Windows Terminal Services, Citrix Server, Virtual Desktop Infrastructure, Desktop Container, or similar environment, or (iii) use the Licensed Software other than on one stand-alone workstation or device at a time. The foregoing shall not prohibit installation and use of the Licensed Software in one Virtual Machine per license provided such Virtual Machine is running on one stand-alone workstation or device and is not connected to or running in a Windows Terminal Services, Citrix Server, Virtual Desktop Infrastructure, Desktop Container, or similar environment. Licensee may transfer the Licensed Software to another stand-alone workstation or device and reactivate it for use on such other stand-alone workstation or device provided that the Licensed Software is removed and all copies of it are deleted from the stand-alone workstation or device from which it is transferred. Such transfers may not be undertaken more often than once every 30 days. A license must be purchased (i) for each device (including Virtual Machines and portable-storage devices) on which the Licensed Software or any component of the Licensed Software is installed or loaded in the permanent or temporary memory of the device and (ii) for each additional end-user device (including Virtual Machines) through which a copy of the Licensed Software could be accessed for interactive use, regardless of use case including production, test, or disaster recovery.

This license type does not permit the usage models (among others) commonly known as concurrent use or common image with activation.

- 2. Processor License Licensed Software provided under this License Option gives Licensee the right to install the Licensed Software on any number of devices, workstations, or servers (and connect any number of clients to such servers) for connection to a single Hard Partition or Soft Partition on a host system with the same type of processor specified for the license in the applicable Product Order (e.g., P10, P40, etc.).
- 3. Concurrent User License Licensed Software provided under this License Option gives Licensee the right to install and use one copy of the Licensed Software on multiple devices, workstations, or servers for use by up to the maximum number of Concurrent Users set forth in the applicable Product Order for whom Licensee has paid the applicable license fee. Concurrent Users are individuals who are actively using any device or other software program that may access the Licensed Software either directly, or indirectly through any other software program, regardless of how such access occurs or if such user uses any hardware or software that reduces the apparent number of users who are using the Licensed Software, such as by using a terminal service. Licensee may connect any number of workstations and clients to the server(s); however, the total number of users who may access and use the Licensed Software at any given time is limited by the number of Concurrent Users expressly authorized by Licensor in the Product Order. Licensee must employ a method to control, monitor, and provide reports on concurrent usage, either by (i) using the Licensed Software in a Windows Terminal Services (sometimes referred to as "multi-user Windows", "WTS", or "Citrix Server") environment that is configured to control, monitor, and provide reports on concurrent usage, (ii) using the Licensed Software's Management and Security Server metering tool (or a tool that will provide equivalent data) to control, monitor, and provide reports on concurrent usage, or (iii) using another method approved by Licensor in writing to control, monitor, and report on such usage. Licensee agrees that should Licensee fail to comply with the foregoing, then without prejudice to any remedies available to Licensor, the licensing basis for the Licensed Software shall automatically revert to Workstation licensing at a ratio of 1:1 (i.e., one Concurrent User license will be converted to one Workstation license) commencing from the start of Licensee's failure to comply.

Named User License Licensed Software provided under this License Option gives Licensee the right to install and use one copy of the Licensed Software on multiple devices, workstations, or servers for use by up to the maximum number of named users set forth in the applicable Product Order for whom Licensee has paid the applicable license fee. A named user license must be purchased for each person who is able to access or use the Licensed Software. Licensee must monitor and control deployment so that all access to the Licensed Software is restricted to persons having a dedicated named user license. Named user licenses will be reassigned to other persons only in association with changes in staffing and/or business operations that are intended to be permanent, and all Licensed Software access available to the previous assignees will be effectively terminated. A named user license: (i) is not a concurrent-user license; and (ii) does not permit operation of the Licensed Software as middleware. Prohibition of operation as middleware means that the Licensed Software may not be deployed for the purpose of providing automated, unattended communications and/or services to other applications or devices.

Unless Licensee has obtained Licensor's prior written approval to use another method to control, monitor, and report on its named users' access to the Licensed Software, Licensee shall use Microsoft's Active Directory Users and Computers utility, together with the Citrix Access Management Console, to define user-based access control to the Licensed Software (which may be referred to by the vendors as "the application"). Within the Citrix Access Management Console, use of the Citrix User Selector and/or Citrix Access Gateway is allowed, as is direct integration with Microsoft Active Directory as the Directory Type. Licensee cannot use the "allow anonymous users" setting in Citrix in configuring access to the Licensed Software application. That is, access to the Licensed Software application must be configured using "Explicit Users" and not "Anonymous Users." For additional details on how to grant application access to "Explicit Users," please refer to the Citrix Administration documentation on Managing Delivery Options for Published Resources. Licensee's network architecture and controls must effectively block any network path to the Licensed Software that is not managed by the control mechanisms described in this paragraph.

With respect to its named user licenses, Licensee shall create quarterly reports including data and analysis materials as detailed below:

Data: The report must show all users and all groups who have had access to the Licensed Software in the reported quarter (regardless of whether or not they did access the Licensed Software). The report must provide details of the registered user ID's and for each the associated user name(s) and the Licensed Software products the user is able to access (identified by product name and version). The report must also include full detail of each user permission activation or de-activation event during the guarter. The report must also show all devices having a copy of the Licensed Software, and for each such device, all persons having access to the device.

Analysis: Licensee must analyze its own data and include the following materials as part of the report: (i) High-water count of individuals whose network permissions, or desktop-copy availability, would have allowed them access to the Licensed Software on any given day within the quarter. (ii) Explanation of the sources of any reported data not naturally obtained from the defined controls. (iii) Explanation of the logic applied to the raw data to support the conclusions above.

General: Licensee will retain quarterly reports for a period of four years, and will make the reports available to Licensor on request. The data portion of the report must be made available in Excel spreadsheet form. Licensee agrees that should Licensee fail to comply with the foregoing, then without prejudice to any remedies available to Licensor, the licensing basis for the Licensed Software shall automatically revert to Workstation licensing at a ratio of 1:1 (i.e., one Named User license will be converted to one Workstation license) commencing from the start of Licensee's failure to comply.

Robotic Process Automation License Licensed Software provided under this License Option gives Licensee the right to install and use one copy of the Licensed Software in a fully automated, unattended scenario (with no human end-user) where a Robotic Process Automation (RPA) tool is leveraging the Licensed Software's automation interfaces (HLLAPI, VBA, .NET) to scrape data from a host/mainframe screen and then use this host data as the RPA tool orchestrates the exchange of data between various applications to automate a business process. No support is available for developing the automated application. The Licensed Software is intended for smaller scale applications and, hence, limited to a reasonable load being placed upon the client or server device.

6. Middleware License Licensed Software provided under this License Option gives Licensee the right to install and use one copy of the Licensed Software solely for the purpose of providing automated, unattended communications and/or services to other applications or devices. This includes use of the Licensed Software as a Print Server. "Print Server" means a device with Licensed Software installed that is running multiple host printer emulation sessions to service print jobs from multiple terminal emulation sessions not concurrently running on that same device running the printer sessions (and, hence serving as a Print Server).

ANNEX 2, SPECIFIC SOFTWARE TERMS

Additional Restrictions. Licensee agrees not to:

- 1. Copy and/or distribute the Licensed Software, in whole or in part, to third parties, or use the Licensed Software for the benefit of any third party, or permit use or access by any third party to all or part of the Licensed Software without first paying Licensor any applicable additional fees required by Licensor and entering into a separate distribution license agreement with Licensor. For the avoidance of doubt, third party(ies) include without limitation contractors, outsourcers, Licensee's customers and the public.
- 2. Transfer, ship or use the Licensed Software outside the continent in which it was originally licensed to Licensee without first paying Licensor any applicable additional fees required by Licensor. For purposes of the foregoing, "continent" shall mean North America, South America, Europe, Africa, Asia, Australia, or Antarctica.
- 3. Install, access or use the Licensed Software on a Platform other than the Platform for which the Licensed Software was originally licensed to Licensee. Additional licenses for use of the Licensed Software on a Platform other than the one set forth in the applicable Product Order may be available upon payment of an additional license fee.
- 4. Assign, sell, rent, lease, lend, sublicense, outsource or otherwise transfer the Licensed Software to any third party, or authorize or appoint any third party to do so, or otherwise allow a third party to directly or indirectly use or access the Licensed Software, without Licensee first paying Licensor the applicable additional fees required by Licensor.

Developer License. In the event the Product Order specifies the license as a Developer license, such license shall be equivalent to a Workstation License as set forth in Annex 1.

Host Restriction. In the event the Product Order specifies a type of host system (e.g., Mainframe, UNIX, AS/400), Licensee may connect the Licensed Software only to host systems that are the same as the type specified.

Middleware & Robotic Process Automation. Except as specifically stated above for a Robotic Process Automation License and Middleware License, none of the license types set forth in this License Agreement permit operation of the Licensed Software with Robotic Process Automation or as middleware. Prohibition of operation as middleware means that the Licensed Software may not be deployed for the purpose of providing automated, unattended communications and/or services to other applications or devices. By way of example only and without limitation, this restriction expressly prohibits use of the Licensed Software as a Print Server.

Evaluation License. An evaluation license gives Licensee a term license to use the Licensed Software within Licensee during the evaluation term specified in writing by Licensor, solely for evaluation and testing purposes on a single computer system and not for development, commercial, or production purposes. Licensee may not reproduce or distribute the Licensed Software. Licensee's results of benchmark or other performance tests run on or using the Licensed Software may not be disclosed to any third party without Licensor's prior written consent. At any time during the evaluation term or upon completion thereof, Licensee may, upon written notification to Licensor and payment of the applicable license fee, replace the evaluation license with a license to use the Licensed Software pursuant to one of the other applicable options listed in Annex 1. In the absence of such notification by Licensee, the evaluation license shall automatically terminate at the end of the evaluation term and Licensee shall return, or, if Licensor so directs, delete and destroy all such Licensed Software and provide Licensor with written confirmation of such deletion and destruction being completed. Licensor may, in its sole discretion, grant Licensee an extension to the evaluation term subject to receiving a written request and reasons for such request from Licensee prior to expiration of the evaluation term. Licensor will specify any such agreed extension in

writing to Licensee. Licensed Software provided by Licensor free of license fee charge shall be deemed to be an evaluation license unless otherwise agreed in writing. In the absence of any contrary period specified in writing by Licensor, the evaluation term shall be deemed to be thirty (30) days. In relation to any evaluation license, this section shall prevail over any contrary provisions set forth in this License Agreement.

All-or-None Support and Maintenance. Where Licensee purchases support and/or maintenance for the Licensed Software, Licensee hereby agrees that it shall purchase such support and/or maintenance services for all of Licensee's licensed units of such Licensed Software including all related development and deployment product licenses.

Updates and Upgrades. Upon delivery to Licensee of any Update and/or Upgrade, the license granted to such prior version and/or release being updated or upgraded shall terminate after a ninety (90) day transition period from such delivery and only the license to such Update or Upgrade shall continue unless (i) Licensee has paid to Licensor the applicable additional fees required by Licensor to use both versions. or (ii) in the case of an Update that is provided to Licensee at no additional charge from Licensor pursuant to support and/or maintenance for which Licensee has separately contracted, Licensee provides written notice to Licensor during the aforementioned transition period of its election not to use the Update but instead remain with the prior version and Licensee's de-installation and destruction of such Update.

Bundles/Suites. If the Licensed Software is licensed as part of a bundle or suite of multiple products, and the applicable Product Order specifies the License Option and license count for the bundle or suite (but not the individual product components of the bundle or suite), then each product in the suite or bundle shall share such license type and count. Individual products in the bundle or suite cannot be used by multiple users if only one user license is purchased (for user-based licenses) and cannot be installed on multiple workstations if only one workstation license is purchased (for workstation licenses).

Academic Editions/Users. Where Licensed Software is licensed under Licensor's Academic Program, in addition to the above terms and conditions:

- (i) Licensee shall not use the Licensed Software for any purpose other than for non-commercial education or academic research activities.
- (ii) Licensee shall not copy the Licensed Software, nor shall Licensee distribute, transfer or assign the Licensed Software without specific permission from Licensor.
- (iii) License management: If Licensee is the academic institution using the Licensed Software for teaching purposes, Licensee will manage all student licenses through a license server provided by Licensor in accordance with guidelines provided by Licensor. Licensee agrees to provide reports describing the number of licenses Licensee has issued in each period upon Licensor's request.

Personal Edition Products.

- (i) Licensee shall not use the Licensed Software for any purpose other than for personal educational and non-commercial activities. The Licensed Software may not be used for training or teaching purposes.
- (ii) Licensee shall not copy the Licensed Software, nor shall Licensee distribute, transfer or assign the Licensed Software without specific permission from Licensor.

Java. The Licensed Software may require Licensee to have the Java™ Platform, Standard Edition Development Kit (JDK) or Runtime Environment (JRE) installed, and in such event Licensee is solely responsible for obtaining and licensing the JDK or JRE directly from Oracle Corporation.

PRE-EXISTING LICENSES. FROM COMMENCEMENT OF THIS LICENSE AGREEMENT, IF THE LICENSED SOFTWARE SUBJECT TO THIS LICENSE AGREEMENT IS THE MOST CURRENT VERSION OF THE LICENSED SOFTWARE LICENSED BY LICENSEE, THE "LICENSED SOFTWARE" SHALL ALSO INCLUDE, AND THIS LICENSE AGREEMENT SHALL APPLY TO, ANY PRE-EXISTING AND FUTURE LICENSES FOR ANY EARLIER VERSION OF THE LICENSED SOFTWARE LICENSED BY LICENSEE AND REPLACE ANY PRIOR END USER LICENSE AGREEMENTS APPLICABLE THERETO ("PRIOR EULA(S)"). NOTWITHSTANDING THE FOREGOING, IF THE EARLIER VERSION INCLUDES DIFFERENT COMPONENTS, ANY TERMS SPECIFICALLY APPLICABLE TO THOSE

COMPONENTS IN THE APPLICABLE PRIOR EULA SHALL	CONTINUE TO APPLY TO SUCH
COMPONENTS	

ENDS