

Rumba+ Desktop FTP Client 4.9

Readme

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Contents

Introduction	4
System Requirements	
Installation	
What's New	
Resolved Issues	
Contacting Micro Focus	9
Further information and product support	
Information we need	
Contact information	9
MICRO FOCUS END USER LICENSE AGREEMENT	11

Introduction

This Readme contains information that might not appear in the Help. Read it in its entirety before you install the product.

This Readme supplements and, in some cases, supersedes the documentation provided with the product. The Readme contains new features and known issues for Rumba+ Desktop FTP Client 4.9 and its components. For more information on the complete Rumba+ Desktop product, refer to the online Help and the System Administrator Guide provided with the product.



Note: This document contains a number of links to external Web sites. Micro Focus cannot be responsible for the contents of the Web site or for the contents of any site to which it might link. Web sites by their nature can change very rapidly and although we try to keep our links up-to-date, we cannot guarantee that they will always work as expected.

System Requirements

Hardware requirements The following hardware is required:

Processor: Pentium

System memory (RAM): 64 MB minimum (or more if required by your operating

system)

Available disk space: 53 MB

Supported operating systems

Rumba+ FTP operates on PCs with the following operating systems, applications, and environments:

64-bit Windows 10 and 11

Windows Server 2016 & 2019, and Windows 2022

Windows Terminal Server (WTS)

Citrix XenApp (formerly Presentation Server)

Microsoft Application Virtualization (App-V)

Software requirements The following software is required:

Microsoft Visual C++ 2015-2022 Redistributable Package (x86)

Microsoft Visual C++ 2015-2022 Redistributable Package (x64)

This software is available from the Microsoft Web site.

Installation

Upgrade and compatibility

- Rumba+ FTP Client 4.9 does not support upgrades.
- This version of Rumba+ FTP Client cannot co-exist with previous versions of Rumba+ FTP client. The install application automatically detects older versions of Rumba+ Client and prompts you to uninstall those versions. However, user data is preserved.

Security compatibility with other Micro Focus products

Rumba+ Desktop 10.2 contains FIPS 140-2 compliant Security Services, and supporting Internet Protocol version 6 (IPv6)-formatted IP addresses for hosts.

As a result, Rumba+ 10.2 is only compatible with Rumba+ Desktop FTP Client 4.9 and Web-to-Host 6.9.4.

What's New

Command line arguments

Installation command line arguments have changed. For more information, see the Rumba+ Desktop FTP Client Administrator Guide.

Resolved Issues

375008 Unable to use Rumba+ Desktop FTP dll in 64-bit EXCEL.

Rumba+ Desktop and Rumba+ Desktop FTP are extremely slow to connect. 383001

Rumba+ Desktop FTP 4.8 Erratic Mouse Behavior. 482003

Contacting Micro Focus

Our Web site gives up-to-date details of contact numbers and addresses.

Further information and product support

Additional technical information or advice is available from several sources.

The product support pages contain a considerable amount of additional information, such as:

- The Product Updates section of the Micro Focus Customer Care Web site, where you can download fixes and documentation updates.
- The Examples and Utilities section of the Micro Focus Customer Care Web site, including demos and additional product documentation.
- The Support Resources section of the Micro Focus Customer Care Web site, that includes troubleshooting guides and information about how to raise an incident.

To connect, enter https://www.microfocus.com/en-us/support in your browser.



Note: Some information may be available only to customers who have maintenance agreements.

If you obtained this product directly from Micro Focus, contact us as described on the Micro Focus Web site, www.microfocus.com. If you obtained the product from another source, such as an authorized distributor, contact them for help first. If they are unable to help, contact us.

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- The Micro Focus YouTube channel for videos related to your product. .

Information we need

However you contact us, please try to include the information below, if you have it. The more information you can give, the better Micro Focus Customer Care can help you. But if you don't know all the answers, or you think some are irrelevant to your problem, please give whatever information you have.

- The name and version number of all products that you think might be causing a problem.
- Your computer make and model.
- Your operating system version number and details of any networking software you are using.
- The amount of memory in your computer.
- The relevant page reference or section in the documentation.
- Your serial number. To find out this number, look in the subject line and body of your Electronic Product Delivery Notice email that you received from Micro Focus.

Contact information

Our Web site gives up-to-date details of contact numbers and addresses.

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- B. Questionnaire. Within seven (7) days of Licensor's request, Licensee shall furnish to Licensor or its designated independent auditor ("Auditor") a completed questionnaire provided by Licensor or Auditor, accompanied with a written statement signed by a director of Licensee certifying the accuracy of the information provided; and
- C. Access. Provide representatives of Licensor or Auditor any necessary assistance and access to records and computers to allow an inspection and audit of Licensee's computers and records, during Licensee's normal business hours, for compliance with licenses, the applicable ALAs, and this Agreement, and fully cooperate with such audit.
- D. Non-Compliance. In the event that Licensee has, or at any time has had, unlicensed installation, use of, or access to the Licensed Software or has otherwise breached this Agreement or an ALA (a "Non-Compliance"), without prejudice to any other rights or remedies Licensor may have, including, without limitation, injunctive relief, Licensee shall, within thirty (30) days' notice of such Non-Compliance to Licensee, purchase sufficient licenses and/or subscriptions and associated support and maintenance to cure the Non-Compliance, by paying Licensor's current (as of the date of such additional purchase) list license fees and 12-month support and maintenance fees to Licensor for such additional licenses, plus Licensor's current (as of the date of such additional purchase) list term license and support and maintenance fees and interest (compounded at 1.5% monthly or the maximum rate permitted by applicable law if lower) for such additional licenses for the time period from the commencement of the Non-Compliance until payment of the aforementioned fees, with interest payable even if an invoice was not issued at the time the Non-Compliance occurred. For purposes of the foregoing, "list" shall mean Licensor's full list price as set forth in Licensor's standard price list that is current as of the commencement of the audit without any volume or other discount. If Licensee's Non-Compliance results in an underpayment of license fees of 5% or greater, Licensee shall also reimburse Licensor for the reasonable cost of such audit in addition to other amounts due. In the event of a dispute related to a Non-Compliance, Licensor shall have the right to collect from Licensee its reasonable costs and attorneys' fees incurred in enforcing this Agreement.
- 14.RELATED SERVICES. Licensee shall be responsible for obtaining and installing all proper hardware and other third party support software (including operating systems) for the proper installation and implementation of the Licensed Software. In the event that Licensee retains Licensor to perform any services with respect to the Licensed Software (for example: installation, implementation, maintenance, consulting, or training services), Licensee and Licensor agree that such services shall be provided at Licensor's then- current standard terms, conditions, and rates for such services unless otherwise agreed in writing by Licensor.

15.PRIVACY AND USE OF LICENSEE INFORMATION.

A. Responsibility and Compliance with Laws. Licensee is solely responsible for and assumes all liability with respect to its own collection, processing, storage, and transfer of any user data, including, but not limited to, personally identifiable information and personal health and financial information (collectively, "Personal Information"). Licensee shall be solely responsible for notifying its users of proper use of such data. Each party is responsible for complying with its respective obligations under all applicable laws, regulations, and industry standards regarding data collection and data privacy applicable for the use of the Licensed Software by the relevant party. Licensee shall not provide any Personal Information to Licensor for processing by Licensor on behalf of Licensee, unless otherwise agreed by the parties in writing in an applicable transaction document with applicable privacy terms. If the parties agree that processing Personal Information is necessary for the performance of this specific transaction, and when such Personal Information processing falls within the scope of the General Data Protection Regulation (EU) 2016/679 ("GDPR"), before any Personal Information is made available to Licensor, the parties agree that Licensee will be the data controller and Licensor will be the data processor, and when Licensor is processing Personal Information on behalf of Licensee, such processing shall be governed by terms that comply with Article 28 of the GDPR including standard contractual clauses to be included in such transaction document. Licensor will not have access to protected health information unless the

parties have an executed business associate agreement in place for this transaction. Licensee is solely responsible for assessing the Licensed Product or any related product or service for compliance with any industry requirements applicable to Licensee.

- B. Consent to Use of Licensee Information. To the extent required or permitted by law, Licensee hereby expressly consents to (i) receiving information from Licensor from time to time advertising Licensor's products: (ii) the use of Licensee's name in Licensor customer lists, promotional materials, and press releases; and (iii) the collection and use of information about the computer system on which the Licensed Software is installed (e.g. product version, serial number) for internal security and licensing purposes. Further information about Licensor's processing of personally identifiable data is available at https://www.microfocus.com/about/legal/#privacy (click "Privacy Notice" tab) or can be provided by Licensor at Licensee's request.
- C. Other Use of Licensee Information. To the extent required or permitted by law, and notwithstanding the terms in Section 15.A, Licensor may also process personally identifiable information of Licensee and Licensee's users (i) in order to comply with a legal obligation to which Licensor is subject; (ii) as is necessary for the performance of this Agreement; and (iii) where necessary for the purposes of Licensor's legitimate interests, except where such interests are overridden by the interests or fundamental rights and freedoms of the Licensee or Licensee's users which require protection of personally identifiable information.
- 16.LICENSEE TRADEMARK AND FEEDBACK. Licensor may use Licensee's name and logo for business development and marketing purposes, including, but not limited to, online and printed sales and marketing materials. Any other use of Licensee's name or logo, or a description of Licensee's use of the Licensed Software, shall be subject to Licensee's prior consent. Any suggestions, ideas for modifications, enhancements, and other feedback from Licensee regarding the Licensed Software provided at any time (collectively, the "Feedback"), including (but not limited to) all intellectual property rights in and to such Feedback, shall be owned exclusively by Licensor. Licensee hereby assigns all right, title and interest in and to such Feedback and all the intellectual property rights therein to Licensor, without the necessity of any further consideration. To the extent any Feedback cannot be assigned to Licensor, Licensee hereby grants to Licensor a perpetual, irrevocable, exclusive, worldwide, royalty-free, fully paid up license, with the right to sublicense through multiple tiers to use, make, sell, distribute, execute, adapt, translate, reproduce, display, perform, modify, create derivative works of and otherwise exploit the Feedback in any manner.

17.MISCELLANEOUS.

- A. Assignment. Licensor may assign this Agreement, including any rights or obligations under the Agreement (in whole or in part) to a parent or an affiliate. Licensee may not assign or transfer this Agreement or any of its rights or duties hereunder, including (but not limited to) by merger, acquisition by any entity of all or substantially all of Licensee's stock or assets, change of control, operation of law, or otherwise, without the prior written consent of Licensor and payment by Licensee of the applicable assignment fee. Any attempted assignment not in accordance with this Section shall be null and void.
- B. Governing Law. If Licensee is located in North America, the laws of the State of California govern this Agreement and the licenses granted hereunder, and the parties hereto consent to the exclusive jurisdiction of the State and Federal courts of the State of California in any action based on this Agreement or the Licensed Software hereunder or any License Option under an ALA. Each party waives any right it may have to object to such venue, including objections based on personal jurisdiction or forum non conveniens (inconvenient forum). The parties agree that the Uniform Computer Information Transaction Act or any version thereof, adopted by any state, in any form ("UCITA"), shall not apply to this Agreement. To the extent that UCITA is applicable, the parties hereby opt out of the applicability of UCITA pursuant to the opt-out provision(s) contained therein. If Licensee is located in France, Germany or Japan, this Agreement is governed by the laws of the country in which Licensee is located. In the rest of the world the laws of England govern this Agreement. In each case, the applicable law shall apply without regard to conflict of laws provisions thereof, and without regard to the United Nations Convention on the International Sale of Goods. Other than for North American transactions, this Agreement, the licenses granted hereunder, and the parties hereto, shall be subject to the exclusive jurisdiction of the courts of the country determining the applicable law as aforesaid.

- C. Export Control. This Agreement may be subject to export control laws, regulations, and other restrictions of the United States (including, but not limited to, the U.S. Export Administration Regulations (the "EAR")), United Kingdom, or the European Union regarding export or re-export of computer software and technology. Licensee agrees to comply with all applicable export control laws, regulations, and restrictions, including the EAR, where applicable.
- D. Entire Agreement. The applicable Product Order and this Agreement including the applicable ALA. constitutes the complete and exclusive statement of agreement between the parties relating to the license for the Licensed Products and supersedes all prior proposals, communications, purchase orders, and agreements (including, without limitation, Other Agreements), without need for a mutually executed amendment to any such Other Agreement. Any conflicting terms and conditions shall be resolved according to the following order of precedence: the applicable Product Order, the applicable ALA, and then this Agreement in all other respects.
- E. Amendment. No representation, supplement, modification, or amendment of this Agreement will be binding on either party unless executed in writing by duly authorized representatives of both parties (excluding any distributor or reseller of Micro Focus) to this Agreement.
- F. Waiver. No waiver of any right under this Agreement will be effective unless in writing and signed by authorized representatives of both parties (excluding any distributor or reseller of Licensor). No waiver of any past or present right arising from any breach or failure to perform will be deemed to be a waiver of any future right arising under this Agreement.
- G. Severability. If any provision in this Agreement is invalid or unenforceable, that provision will be construed, limited, modified or, if necessary, severed, to the extent necessary, to eliminate its invalidity or unenforceability, and the other provisions of this Agreement will remain unaffected.
- H. No Reliance. Each party acknowledges that in entering into this Agreement it has not relied on any representations, agreements, warranties or other assurances (other than those repeated in this Agreement) and waives all rights and remedies which but for this Section 17 would be available to it.

Micro Focus EULA (1 November 2019)