MICRO FOCUS

Silk Performance Manager 19.5

Release Notes

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2018-10-24

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Silk Performance Manager 19.5 Release Notes

Version 19.5

November, 2018

These notes contain important information that might not appear in the Help. Read the notes in their entirety.

For information about installation, deployment, and licensing issues, refer to the *Silk Performance Manager Installation Help*.

Visit *Customer Care* for further assistance.

What's New in Silk Performance Manager 19.5

Details the enhancements and changes introduced with Silk Performance Manager 19.5.

Apache Tomcat 9.0.8 and JRE zulu8.31.0.1-jdk8.0.181-win_i686

Silk Performance Manager 19.5 ships with Apache Tomcat 9.0.8 and JRE zulu8.31.0.1-jdk8.0.181-win_i686 from Azul Systems, Inc.

The new Apache Tomcat version includes security vulnerability fixes, among other updates.

Contacting Micro Focus

Micro Focus is committed to providing world-class technical support and consulting services. Micro Focus provides worldwide support, delivering timely, reliable service to ensure every customer's business success.

All customers who are under a maintenance and support contract, as well as prospective customers who are evaluating products, are eligible for customer support. Our highly trained staff respond to your requests as quickly and professionally as possible.

Visit *http://supportline.microfocus.com/assistedservices.asp* to communicate directly with Micro Focus SupportLine to resolve your issues, or email supportline@microfocus.com.

Visit Micro Focus SupportLine at *http://supportline.microfocus.com* for up-to-date support news and access to other support information. First time users may be required to register to the site.

Information Needed by Micro Focus SupportLine

When contacting Micro Focus SupportLine, please include the following information if possible. The more information you can give, the better Micro Focus SupportLine can help you.

- The name and version number of all products that you think might be causing an issue.
- Your computer make and model.
- System information such as operating system name and version, processors, and memory details.
- Any detailed description of the issue, including steps to reproduce the issue.
- Exact wording of any error messages involved.
- Your serial number.

To find out these numbers, look in the subject line and body of your Electronic Product Delivery Notice email that you received from Micro Focus.

Tested and Supported Software

This section lists the platforms that Silk Performance Manager 19.5 supports, which includes the application server, front-end server, chart server, and execution server components.

System Area	Tested With
Operating system	• Microsoft Windows Server 2008 R2 Service Pack 1 64-bit • Microsoft Windows Server 2012 • Microsoft Windows Server 2012 R2 • Microsoft Windows Server 2016 • Microsoft Windows 7 32-bit/64-bit Service Pack 1 (execution server) • Microsoft Windows 8 32-bit/64-bit (execution server) • Microsoft Windows 8.1 32-bit/64-bit (execution server) • Microsoft Windows 10 32-bit/64-bit (execution server)
Database support	• Microsoft SQL Server 2012, 2014, 2016
Web browser support	• Google Chrome • Internet Explorer 10 or later (no compatibility mode) • Mozilla Firefox • Microsoft Edge
Web server support	• IIS 7 32-bit/64-bit • IIS 8 32-bit/64-bit • IIS 10 32 bit/64 bit
Silk Test/Silk Performer support	• Silk Test 19.5 • Silk Performer 19.5