NOVELL[®] EXTEND™ AP<u>PLICATION SERVER SOFTWARE LICENSE AGREEMENT</u>

IMPORTANT - READ CAREFULLY BEFORE INSTALLING SOFTWARE

YOU MAY USE THE ENCLOSED SOFTWARE ONLY IN ACCORDANCE WITH THIS LICENSE AGREEMENT ("AGREEMENT") (UNLESS A SIGNED LICENSE AGREEMENT WITH NOVELL, INC., ("NOVELL") OR A NOVELL SUBSIDIARY EXPRESSLY SUPERSEDES THE TERMS OF THIS AGREEMENT). THIS IS A LICENSE AND NOT A SALE. USE OF THIS SOFTWARE IS EXPRESSLY CONDITIONED ON YOUR AGREEMENT TO THE TERMS AND CONDITIONS SET FORTH HEREIN. YOU INDICATE YOUR ACCEPTANCE OF THIS AGREEMENT BY CLICKING ON THE "YES" BUTTON DURING INSTALLATION OF THE SOFTWARE. IF YOU DO NOT AGREE WITH THESE TERMS, DO NOT INSTALL THE SOFTWARE, AND PROMPTLY RETURN THE SOFTWARE (AND ALL OTHER PRODUCT CONTENTS INCLUDING DOCUMENTATION) TO NOVELL. BY CLICKING "YES" YOU REPRESENT THAT YOU ARE DULY AUTHORIZED TO LEGALLY BIND YOUR EMPLOYER TO THE TERMS OF THIS AGREEMENT. If You have any questions concerning this Agreement, please write to the attention of the Legal Department at the United States headquarters of Novell, which can be found at www.novell.com.

<u>DEFINITIONS</u>. For purposes of this Agreement, the following definitions shall apply: "Computer" means a single computer, including a workstation, terminal or other digital electronic device; "Customer" means the entity that has purchased a license to use the Software; "Deployment Software" means Software designated as such by Novell and designed to perform execute functions; "Developer" means an individual licensed to use the Software for Development purposes; "Development" means using the Software to create, modify or develop software applications; "Development Software" means the Software designated by Novell for use in Development and does not include Deployment Software; "Documentation" means the printed materials and "online" or electronic materials prepared by Novell and delivered to Customer by Novell (or an authorized distributor) for use with the Software, such as reference, user, installation, systems administrator and technical guides; "Processor" means each central processing unit (CPU) designated for use on a specific computing device; "Software" means the Novell exteNd Application Server software and Documentation ordered by Customer and delivered by Novell (or an authorized distributor) and evidenced by a valid purchase order or other written purchase request accepted by Novell (or an authorized distributor), and any patch, update, upgrade, modification or other enhancement to such software or Documentation so delivered to Customer; "User" means an employee or consultant of Customer utilizing the Software for Customer's internal business purposes; "You" means your employer and you.

- 1. LICENSE TERMS. Subject to the terms and conditions of this Agreement, Novell grants Customer a non-exclusive and non-transferable right and license to use the object code version of the Software solely for Customer's internal business purposes in accordance with the limitations specified herein. All rights not specifically granted to Customer in this Agreement are retained by Novell and/or its licensors.
- (a) Development Software. Development Software is licensed solely for Development purposes. A separate license is required for each person accessing the Software. Customer may use the media on which the Development Software resides to copy the Development Software only onto Computers of Developers for whom Customer has purchased licenses.
- (b) Deployment Software. Deployment Software is licensed on a per-Processor basis. Each Deployment License permits Customer to deploy the Software on a single Processor through which an unrestricted number of Users may use the Deployment Software. (Although Deployment Software does not include Development Software tools or applicable documentation, Customer may use Deployment Software for Customer's application development and testing purposes.)
- 2. FEES AND PAYMENT. License fees are due and payable within thirty (30) days after Customer's receipt of the invoice. Customer shall pay all applicable shipping charges, and sales, use, value added, personal property, consumption or similar taxes, tariffs or governmental charges, other than Novell's net income and corporate franchise taxes.
- 3. SUPPORT SERVICES. Customer may purchase technical support, update assurance and/or training services in support of the Software ("Support Services") in accordance with then-current programs for such Support Services, current versions of which can be found at www.novell.com. Novell does not provide support in connection with any sample applications.
- 4. CERTAIN RESTRICTIONS AND OTHER CONDITIONS.
- (a) Customer may not copy the Software except as expressly allowed under Sections 1(a) and 4(e) of this Agreement.
- (b) Customer may not modify, enhance, reverse engineer, decompile, disassemble, supplement, create derivative work from, adapt, translate or otherwise reduce the Software to human readable form, except (i) as specifically permitted in the Documentation or (ii) to the extent that such activity is expressly permitted by applicable law in order to achieve interoperability of the Software with other software, in which case Customer shall inform Novell

- accordingly in writing and Novell shall then decide to either perform the work necessary to achieve such interoperability and charge Customer its then-standard rates for such work, or permit Customer to reverse engineer parts of the Software, but only to the extent necessary to achieve such interoperability.
- (c) Customer may not host, rent, lease or lend the Software nor allow use of the Software for service bureau, timesharing or any other form of shared use.
- (d) Except as otherwise expressly permitted in this Agreement, Customer may not cause or permit the disclosure, copying, renting, licensing, sublicensing, leasing, dissemination or other distribution of the Software or its Documentation by any means or in any form to any third party (including, without limitation, any form of distributor or reseller), without a signed agreement granting such right(s).
- (e) Subject to Section 5, Customer may make one copy of the Software and Documentation solely for archival, emergency back-up, or disaster recovery purposes.
- (f) Customer acknowledges that, although the Software media may contain other software products, Customer is hereby licensed to install and use only the Software designated by the license key provided to Customer for operation of the Software.
- (g) The Software may not be transferred, sold, assigned or otherwise conveyed (whether by operation of law or otherwise) to another party or outside the country in which it was originally delivered to Customer without Novell's prior written consent and subject to Customer compliance with all applicable export and re-export regulations and restrictions; provided, however, that if expressly permitted by applicable law, Customer may transfer Customer's copy of the Software together with its Documentation on a permanent basis (without retaining rights thereto), so long as Customer notifies Novell's Legal Department in advance as to the name and address of the recipient of such Software and Documentation, and such recipient agrees in writing to the terms and conditions of this Agreement.
- (h) Results of benchmark or other performance tests run on the Software may not be disclosed to any third party without Novell's prior written consent.
- Third party software products supplied with the Software are provided subject to such third party's license agreement, the terms of which may change from time to time. Sybase Adaptive Server Anywhere database and the Cloudscape software products may only be used for Development purposes, and may only be used on the operating system platforms on which such software is generally commercially available. Customer shall not manufacture, localize, port or modify, copy, distribute, or otherwise deploy Cloudscape software products. With respect to Sun's Java Development Kit (JDK) software contained within SilverStream's development Software, You agree to the following additional terms with respect to such JDK software: (i) You may not create additional classes, interfaces, or subpackages that are contained in the "java" or "sun" packages or similar as specified by Sun in any class file naming convention. In the event that You create an additional API(s) which (1) extends the functionality of the JDK software and (2) is exposed to third party software developers for the purpose of developing additional software which invokes such additional API. You must promptly publish broadly an accurate specification for such API for free use by all developers. (ii) This Agreement does not authorize You to use any Sun name, trademark or logo. You acknowledge that Sun owns the Java trademark and all Java-related trademarks, logos and icons including the Coffee Cup and Duke ("Java Marks") and agree to: (1) comply with the Java Trademark Guidelines at http://java.sun.com/trademarks.html and not do anything harmful to or inconsistent with Sun's rights in the Java Marks; and (2) assist Sun in protecting those rights including assigning any rights acquired by You in any Java Mark. The Software contains software programs written in Java. The Software is not designed, manufactured or intended for use or resale in the design, construction, operation or maintenance of any nuclear facilities, aircraft navigation or communication systems, air traffic control, direct life support machines, weapons systems or any other system, in which the failure of the Software could lead directly to death, personal injury, or severe physical or environmental damage ("High Risk Activities"). All implied and express warranties with respect to High Risk Activities are hereby specifically disclaimed. Customer acknowledges that Customer is not licensed to use the Software for High Risk Activities and Customer warrants that it shall not do so.
- (j) Evaluation Software is licensed solely for Customer evaluation and trial purposes, and such license begins upon Customer installation of the Software and ends forty-five (45) days thereafter.
- (k) Customer may not use the Software in such a manner as to infringe on the intellectual property rights of third parties and shall indemnify and hold Novell and its licensors harmless from any damages, costs and expenses (including, but not limited to, reasonable attorneys' fees and costs) incurred as a result of such infringement.
- (I) If the Software or its Documentation is acquired by or on behalf of the U. S. Government, the U.S. Government agrees that such Software and Documentation is "commercial computer software" or "commercial computer software documentation" and that use, modification, duplication and disclosure of the Software and its Documentation by the U.S. Government is subject to restrictions set forth in this Agreement or in a written agreement with Novell specifying the Government's right to use the Software and its Documentation without such restrictions, pursuant to FAR § 12.212(a) and/or DFARS § 227.7202-1(a), as applicable.
- (m) Sample applications, provided with the Software, may solely be used with Novell exteNd software products.
- (n) Customer agrees that Customer will not export or re-export the Software to any country, person, entity or end user subject to U.S. export restrictions. Customer specifically agrees not to export or re-export the Software: (i) to any country to which the U.S. had embargoed or restricted the export of goods or services, or to any national of any such country, wherever located, who intends to transmit or transport the products to such country; (ii) to any enduser who Customer knows or has reason to know will utilize the Software or portion thereof in the design.

- development or production of nuclear, chemical or biological weapons; or (iii) to any end-user who has been prohibited from participating in U.S. export transactions by any federal agency of the U.S. government.
- (o) Customer is prohibited from accessing the functionality of Phaos software included with the Software.
- (p) Any jBroker[®] software accompanying the Software may only be used in conjunction with the Software, and shall not be used independently unless Customer has obtained a separate, express license for the use of jBroker.
- 5. COPYRIGHT AND OWNERSHIP. Copyright ©1997, 1998, 1999, 2000, 2001, 2002, 2003 SilverStream Software, LLC. All rights reserved. Title to the Software and its Documentation, and patents, copyrights and all other property rights applicable thereto, shall at all times remain solely and exclusively with SilverStream Software, LLC and/or its affiliates and licensors, and Customer shall not take any action inconsistent with such title. The Software is protected by copyright laws and international treaty provisions. Customer shall not remove any copyright notices or other proprietary notices from the Software or its Documentation, and Customer must reproduce such notices on all copies or extracts of the Software or its Documentation. Customer does not acquire any rights of ownership in the Software. SilverStream is a registered trademark of SilverStream Software, LLC.
- 6. LIMITED WARRANTY. For the period of thirty (30) days from the date of Customer's receipt of the Software, Novell warrants that the Software, when properly used, will operate in all material respects in conformity with its Documentation, and the Software media shall be free of defects; provided, however, that Novell provides no warranty of any sample applications. Novell warrants that Software support and training services ("Related Services"), if any, will be performed by qualified personnel in a professional manner. In the event of non-conforming Software or Related Services, or if the media is defective. Customer's sole remedy and Novell's exclusive liability shall be, as applicable and at Novell's option, replacement of the affected Software or media, or re-performance of the Related Services at no additional charge, or a refund of the fees paid for the affected Software or Related Services. This Limited Warranty is void if failure of the Software results from accident, abuse or misapplication. EVALUATION SOFTWARE AND ANY THIRD PARTY SOFTWARE ARE PROVIDED TO CUSTOMER "AS IS" WITHOUT ANY WARRANTY, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE. EXCEPT AS EXPRESSLY SET FORTH HEREIN, NOVELL AND ITS SUPPLIERS AND LICENSORS DISCLAIM ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE NONINFRINGEMENT, AND WHETHER ARISING BY STATUTE OR IN LAW OR AS A RESULT OF A COURSE OF DEALING OR USAGE OF TRADE, WITH RESPECT TO THE SOFTWARE, ITS DOCUMENTATION, SUPPORT OR OTHER SERVICES RELATED TO THE SOFTWARE (INCLUDING THE PROVISION OF OR FAILURE TO PROVIDE ANY SUCH SERVICES). NO WARRANTY IS MADE REGARDING THE RESULTS OF SOFTWARE OR RELATED SERVICES OR THAT ALL ERRORS IN THE SOFTWARE WILL BE CORRECTED, OR THAT THE SOFTWARE'S FUNCTIONALITY WILL MEET CUSTOMER REQUIREMENTS. CUSTOMER ACKNOWLEDGES CUSTOMER'S RESPONSIBILITY TO (i) REGULARLY BACK UP DATA MAINTAINED ON ANY COMPUTER SYSTEM USING THE SOFTWARE AND (ii) ADEQUATELY TEST EACH PRODUCTION VERSION OF THE SOFTWARE PRIOR TO DEPLOYMENT IN A CONFIGURATION WHICH REASONABLY SIMULATES CUSTOMER'S PLANNED DEPLOYMENT OR PRODUCTION ENVIRONMENT. This limited warranty gives Customer specific legal rights. Customer may have other rights that vary among jurisdictions. Some jurisdictions do not allow the exclusion of implied conditions or warranties, statutory or otherwise, so the above exclusions may not apply to Customer.
- LIMITATIONS ON LIABILITY. NOVELL'S LICENSORS SHALL NOT IN ANY EVENT BE LIABLE FOR DAMAGES HEREUNDER. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW. UNDER NO CIRCUMSTANCES SHALL NOVELL, ITS SUBSIDIARIES OR ANY OF ITS LICENSORS BE LIABLE (WHETHER IN AN ACTION IN NEGLIGENCE. CONTRACT OR TORT OR BASED ON A WARRANTY OR OTHERWISE) FOR ANY LOSS OR INACCURACY OF DATA. LOSS OF PROFITS OR INDIRECT. SPECIAL. INCIDENTAL. CONSEQUENTIAL OR EXEMPLARY DAMAGES. EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NEITHER NOVELL NOR ANY OF ITS SUBSIDIARIES' TOTAL LIABILITY, IF ANY, ARISING OUT OF THIS AGREEMENT OR CUSTOMER USE OF THE SOFTWARE OR RELATED SERVICES (WHETHER IN AN ACTION IN NEGLIGENCE, CONTRACT OR TORT OR BASED ON A WARRANTY OR OTHERWISE) SHALL EXCEED THE FEES PAID BY CUSTOMER FOR THE AFFECTED SOFTWARE OR RELATED SERVICES GIVING RISE TO THE CLAIM. CUSTOMER ACKNOWLEDGES THAT NOVELL HAS SET ITS PRICES AND ENTERED INTO THIS AGREEMENT IN RELIANCE UPON THE LIMITATIONS OF LIABILITY AND THE DISCLAIMERS OF WARRANTIES AND DAMAGES SET FORTH IN THIS AGREEMENT, AND THAT THE SAME FORM AN ESSENTIAL BASIS OF THE BARGAIN BETWEEN THE PARTIES. THE LIMITATIONS AND EXCLUSIONS OF LIABILITY AND DISCLAIMERS SPECIFIED IN THIS AGREEMENT WILL SURVIVE AND APPLY EVEN IF CUSTOMER'S RIGHTS AND REMEDIES ARE FOUND TO HAVE FAILED OF THEIR ESSENTIAL PURPOSE. Some jurisdictions do not allow the exclusion or limitation of indirect, special, incidental, consequential or exemplary damages or the limitation of liability to specified amounts, so the above limitations or exclusions may not apply to Customer.

8. GENERAL TERMS.

<u>Term.</u> This Agreement becomes effective on the date Customer legally acquires the Software and will automatically terminate if Customer breaches any of its terms. Upon termination of this Agreement, Customer must destroy the

original and all copies of the Software or return them to Novell and delete the Software from Customer's systems. Sections 2, 5, 6, 7 and 8 shall survive termination of this Agreement.

<u>Law and Jurisdiction</u>. This Agreement is governed by the laws of the State of Utah, U.S. Any action at law relating to this Agreement may only be brought before the courts of competent jurisdiction of the State of Utah. If, however, Customer's country of principal residence is a member state of the European Union or the European Free Trade Association, this Agreement is governed by the laws of that country, and any action at law may only be brought before a court of competent jurisdiction of that country.

<u>Entire Agreement</u>. This Agreement sets forth the entire understanding and agreement between Customer and Novell and may be amended only in a writing signed by both parties. NO VENDOR, DISTRIBUTOR, DEALER, RETAILER, RESELLER, SALES PERSON, OR EMPLOYEE IS AUTHORIZED TO MODIFY THIS AGREEMENT OR TO MAKE ANY REPRESENTATION OR PROMISE THAT IS DIFFERENT FROM, OR IN ADDITION TO, THE TERMS OF THIS AGREEMENT.

<u>Waiver</u>. No waiver of any right under this Agreement will be effective unless in writing, signed by a duly authorized representative of the party to be bound. No waiver of any past or present right arising from any breach or failure to perform will be deemed to be a waiver of any future right arising under this Agreement.

<u>Severability</u>. If any provision in this Agreement is invalid or unenforceable, that provision will be construed, limited, modified or, if necessary, severed, to the extent necessary, to eliminate its invalidity or unenforceability, and the other provisions of this Agreement will remain unaffected.

Other. The application of the United Nations Convention of Contracts for the International Sale of Goods is expressly excluded. Novell is a registered trademark of Novell, Inc. in the United States and other countries.