Addendum to Micro Focus Business Support

Products excluded from 24x7x365

This document pertains to support coverage for software products and support offered by Micro Focus International plc. This Addendum amends and is made part of the Micro Focus Business Support Agreement.

The following product lines do not receive 24x7x365 support access under Micro Focus Business Support Agreement. Technical Support will be available during local business hours, Monday through Friday, excluding holidays.

- Acu
- Analysis Center
- Appmaster Builder
- CitSQL
- Cloud Manager
- COBOL Analyzer
- COBOL-IT
- Data Express
- DevPartner
- Enterprise Analyzer
- Enterprise Link
- Interset
- iSeries
- Mainframe Access
- Object COBOL Developer Suite
- OnWeb Server
- Open PL/I
- Relativity
- Revolve
- RM/COBOL
- Rumba+ Server
- Rumba+ Web
- Rumba+ Mobile
- Together
- WOW Extensions
- Verastream Bridge Integrator
- Verastream Process Designer
- ViewNow X Server
- Vivinet
- Xcentrisity BIS
- XDBC